City of Minot

UTILITY BILLING CITIZEN SELF SERVICE

EFT Set Up

The City is implementing a new customer portal in April 2022 called Citizen Self Service. Utility customers who want to automatically pay their bills from a bank account can enroll in EFT via Citizen Self Service. Go to www.minotnd.org/MyBill and click 'Link Bank Account for Autopay'.
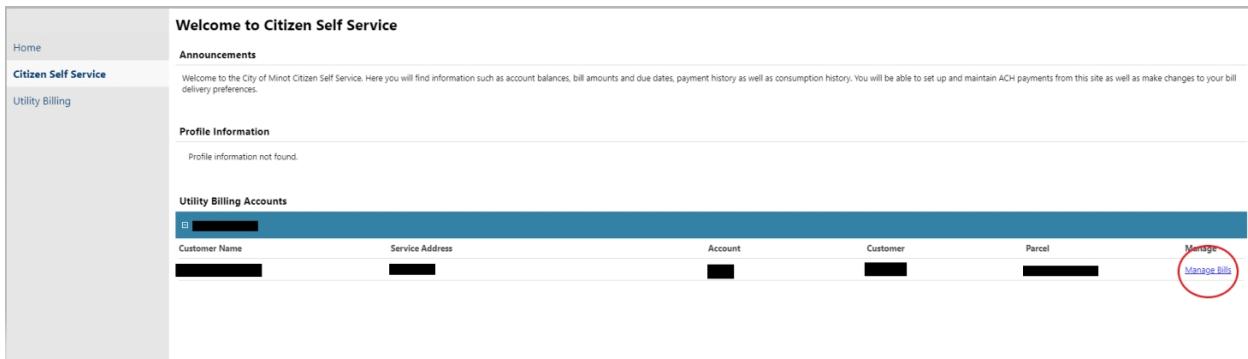
Step 1: Sign In

Enter the email and password you used when registering your account, then click Sign In.

Step 2: Complete EFT Form

Click Manage Bills

Click the Automatic EFT Payments menu option. Enter the required information and click Continue.

Helpful hint for Bank name field: Type your bank's routing number in the Bank name field and then select your bank from the list that is displayed.

Step 3: Submit

Confirm the information you entered is correct, then click Submit.
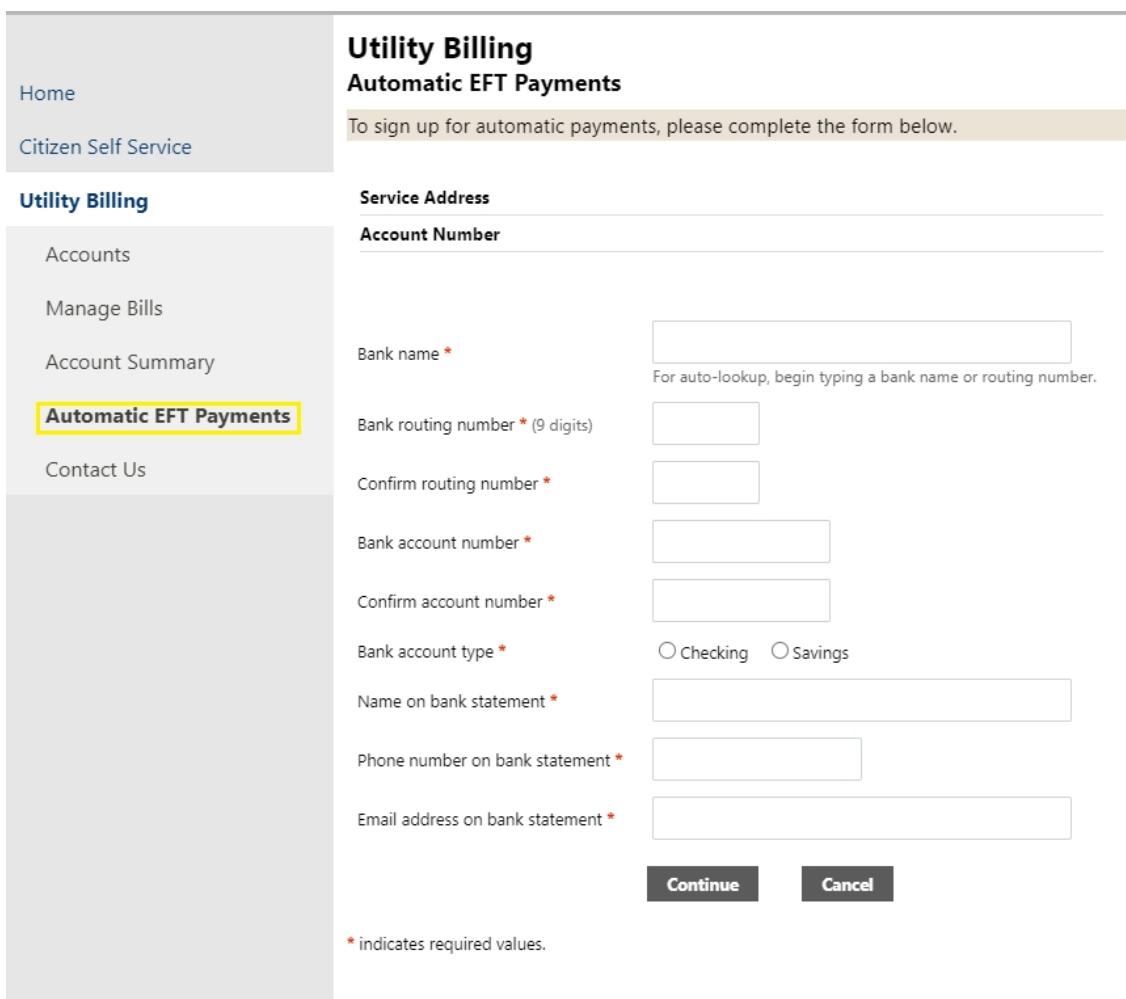
Utility Billing
Automatic EFT Payments

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Citizen Self Service

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Account Summary

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Contact Us

Review

Bank name

Routing number

Bank account number

Account type

Name as it appears on your bank statement

Your telephone number

Your email address

Submit   Modify   Cancel

- EFT will remain active until you stop it.
- Your utility bill will automatically be deducted from your designated bank account on each bill due date.

Updating or Stopping EFT Payments:

You can make changes to or discontinue EFT under the Automatic EFT Payments menu option in Citizen Self Service.