



UTILITY BILLING

IVR -Interactive Voice Response

The City of Minot's IVR allows you to find out the balance of your account and make a payment by phone, 24/7. Simply call the number listed below. You will need to have your customer number and account number to utilize this system.

CALL: 701-857-4777

You will be prompted to enter your customer number, then asked to enter your account number. You can find your customer and account numbers on your utility bill.

City of Minot		PO BOX 5006 MINOT ND 58702-5006 (701) 857-4777 MINOTND.ORG	UTILITY BILL To pay your bill, please call (701) 857-4777, or visit https://selfservice.minotnd.org/goss .					
CUSTOMER NAME	CUSTOMER #	ACCOUNT #	ROUTE	SERVICE LOCATION				
LAST, FIRST	1111	9999	99	999 7TH AVE NE				
BILL NUMBER	BILL DATE	ACCOUNT TYPE	BILL CYCLE DAYS	DUE DATE				
662	02/03/2022	RESIDENTIAL	35	02/22/2022				
DESCRIPTION	METER NUMBER	READ TYPE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
WATER	83390296	Actual	12/22/2021	01/26/2022	26	28	200	\$18.28
SEWER			12/22/2021	01/26/2022				\$13.67
SANITATION			12/22/2021	01/26/2022				\$16.22
MXU			12/22/2021	01/26/2022				\$2.00
STORM SEWER			12/22/2021	01/26/2022				\$9.53

COMMAND

RESPONSE

0 Caller transferred to a customer service representative*

1

Pay by credit card



DISCOVER

AMERICAN
EXPRESS

2

Pay by debit card



3

Pay by electronic check

#

Ends the call

*Customer service representatives are available M-F, 7:30 am – 4:00 pm CST.