2023 City of Minot Community Survey
GIS Maps

Presented to the City of Minot, North Dakota

February 2024

ETC INSTITUTE

Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group.   If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

- DARK/LIGHT BLUE shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of "excellent" or "good" and ratings of "very safe" or "safe."

- OFF-WHITE shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.

- ORANGE/RED shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of "below average" or "poor" and ratings of "unsafe" or "very unsafe."
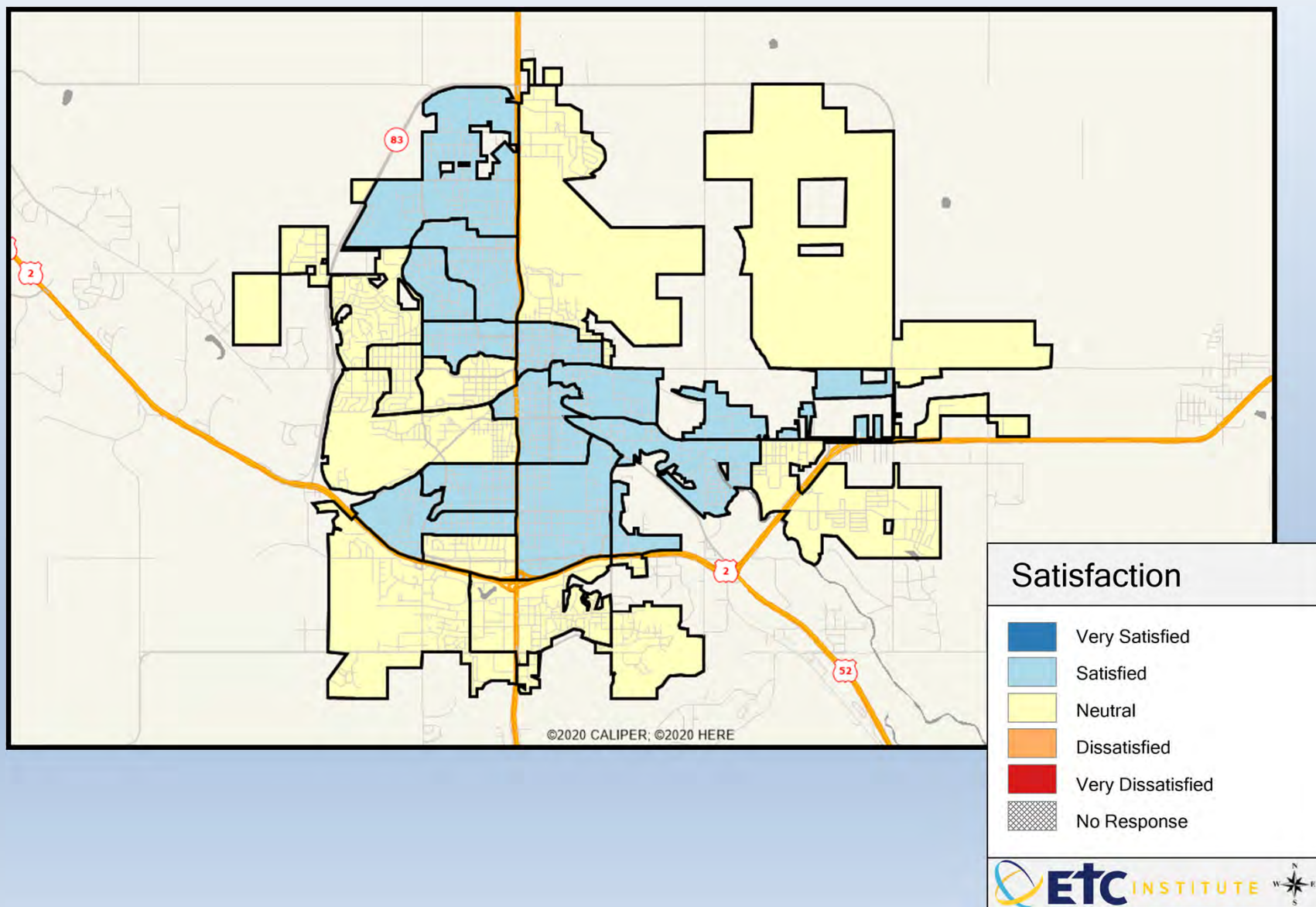
Location of Respondents
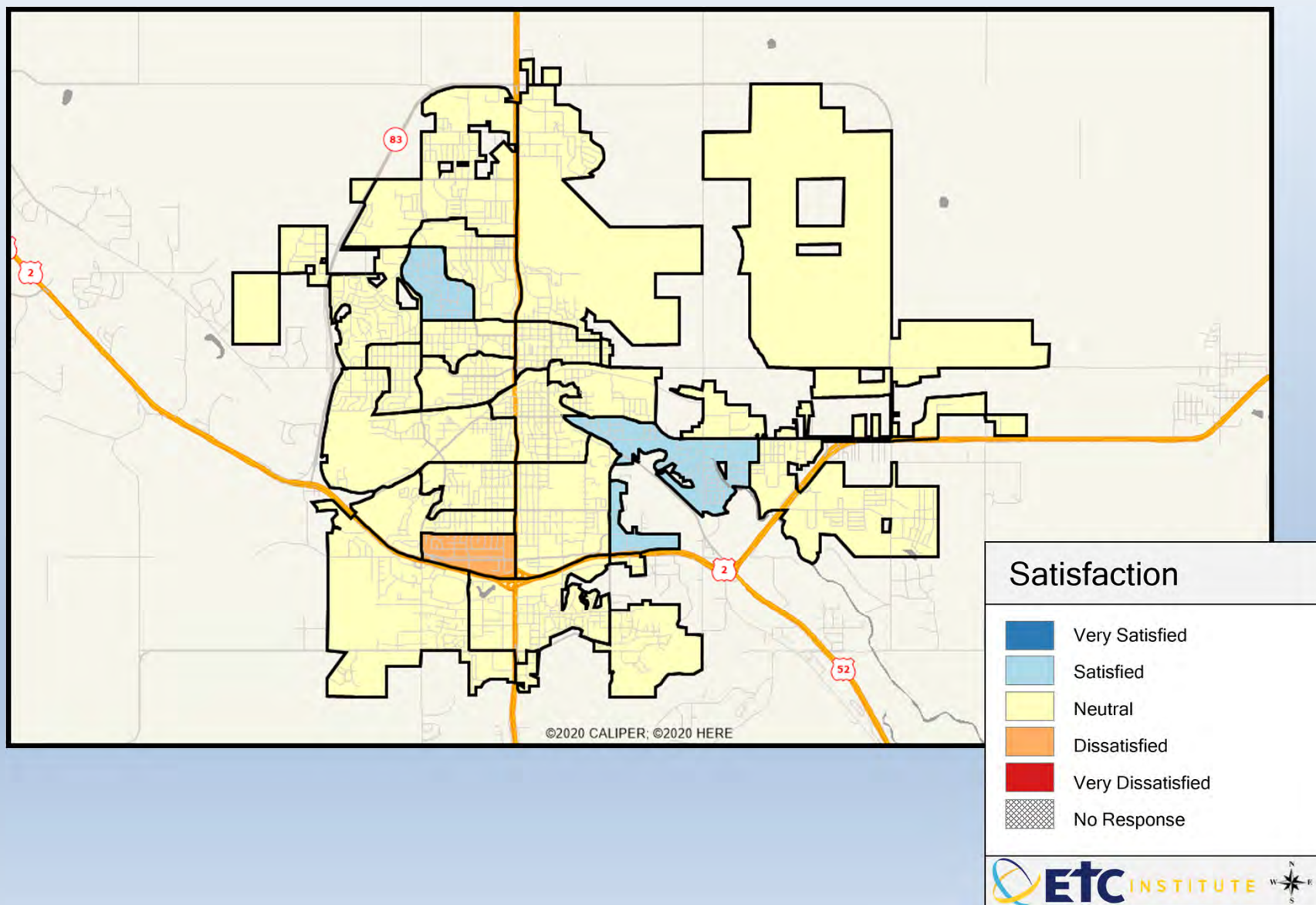## (Boundaries by CBG)

©2020 CALIPER; ©2020 HERE
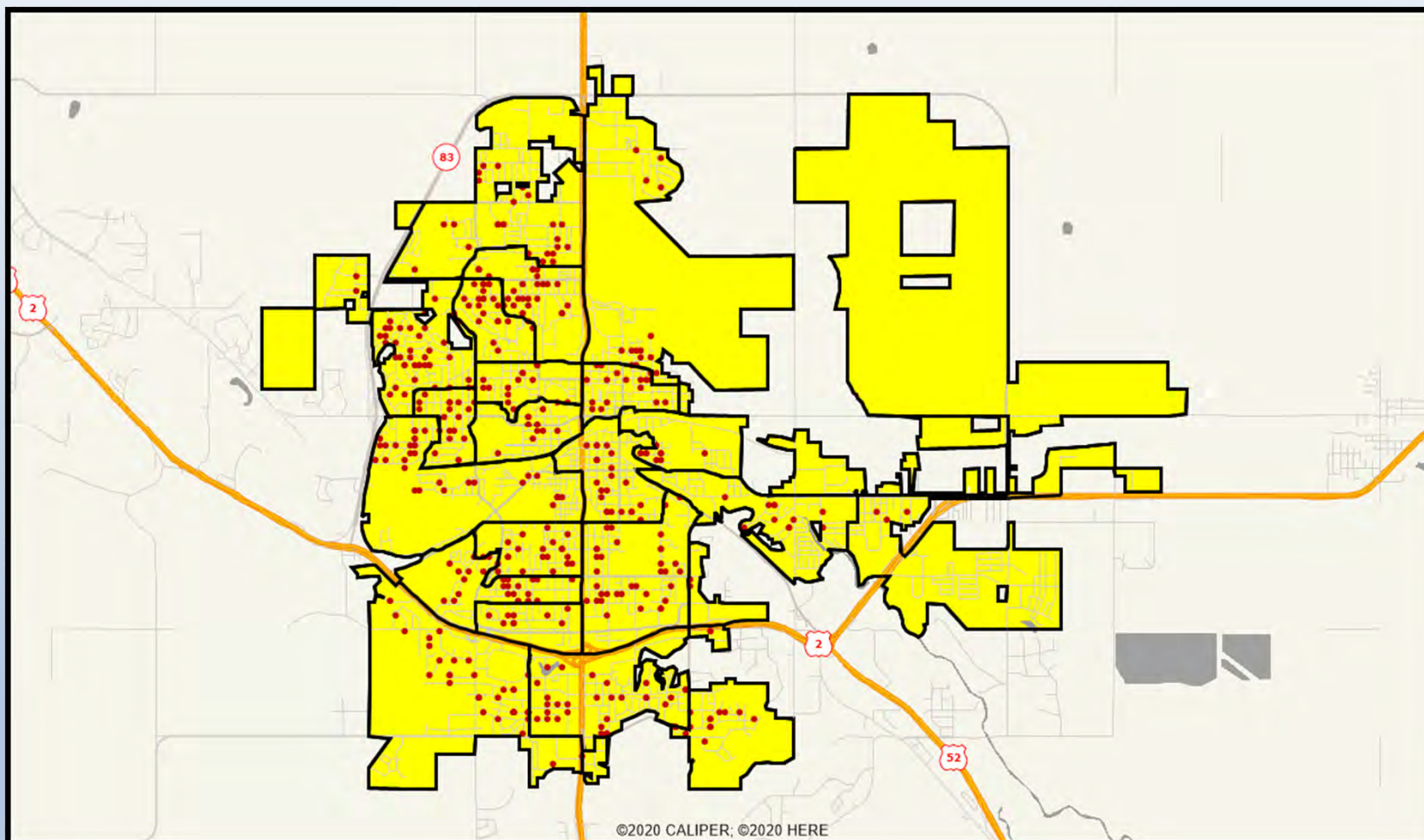
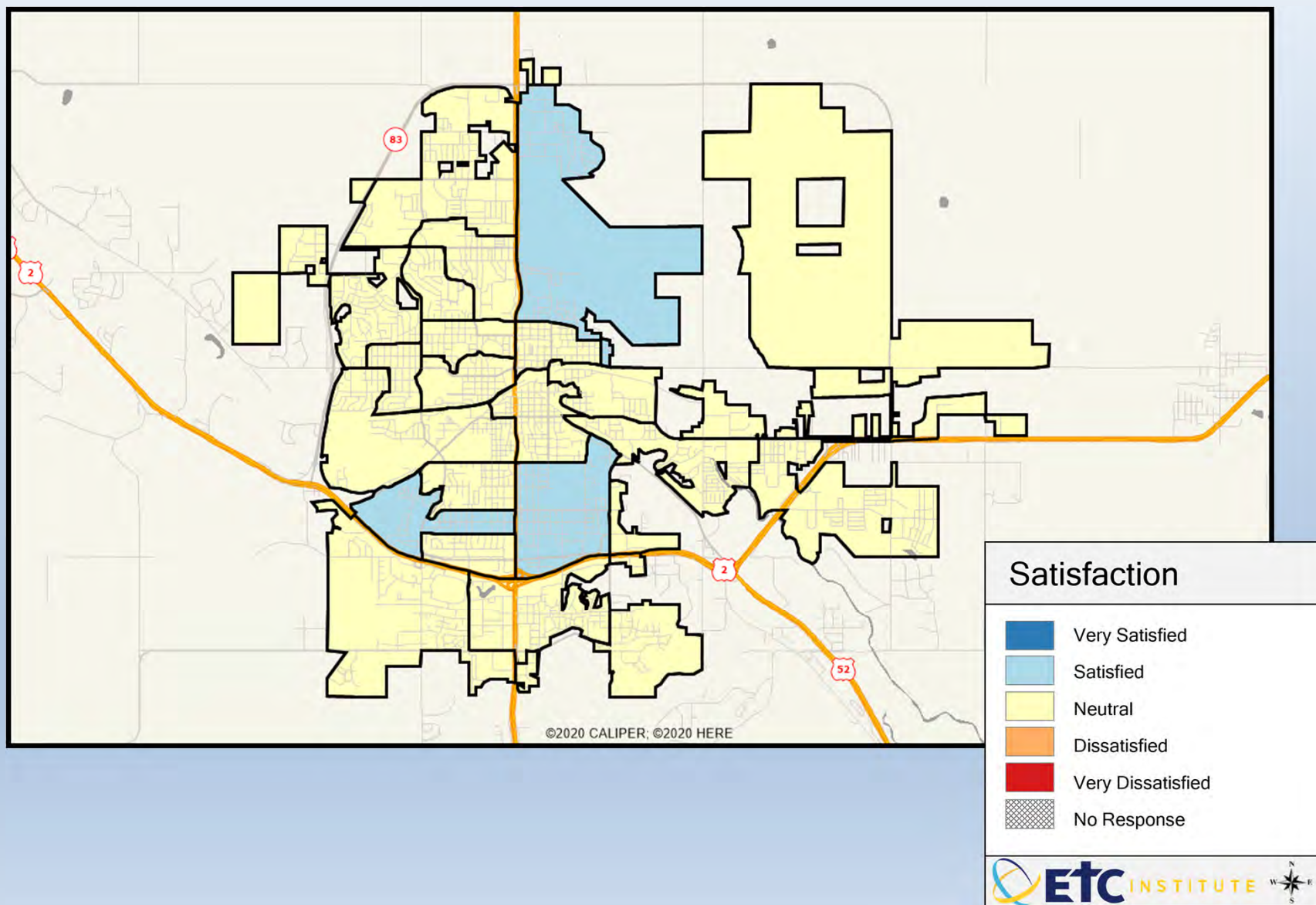# Q1-1. Overall value that you receive for your City tax dollars and fees
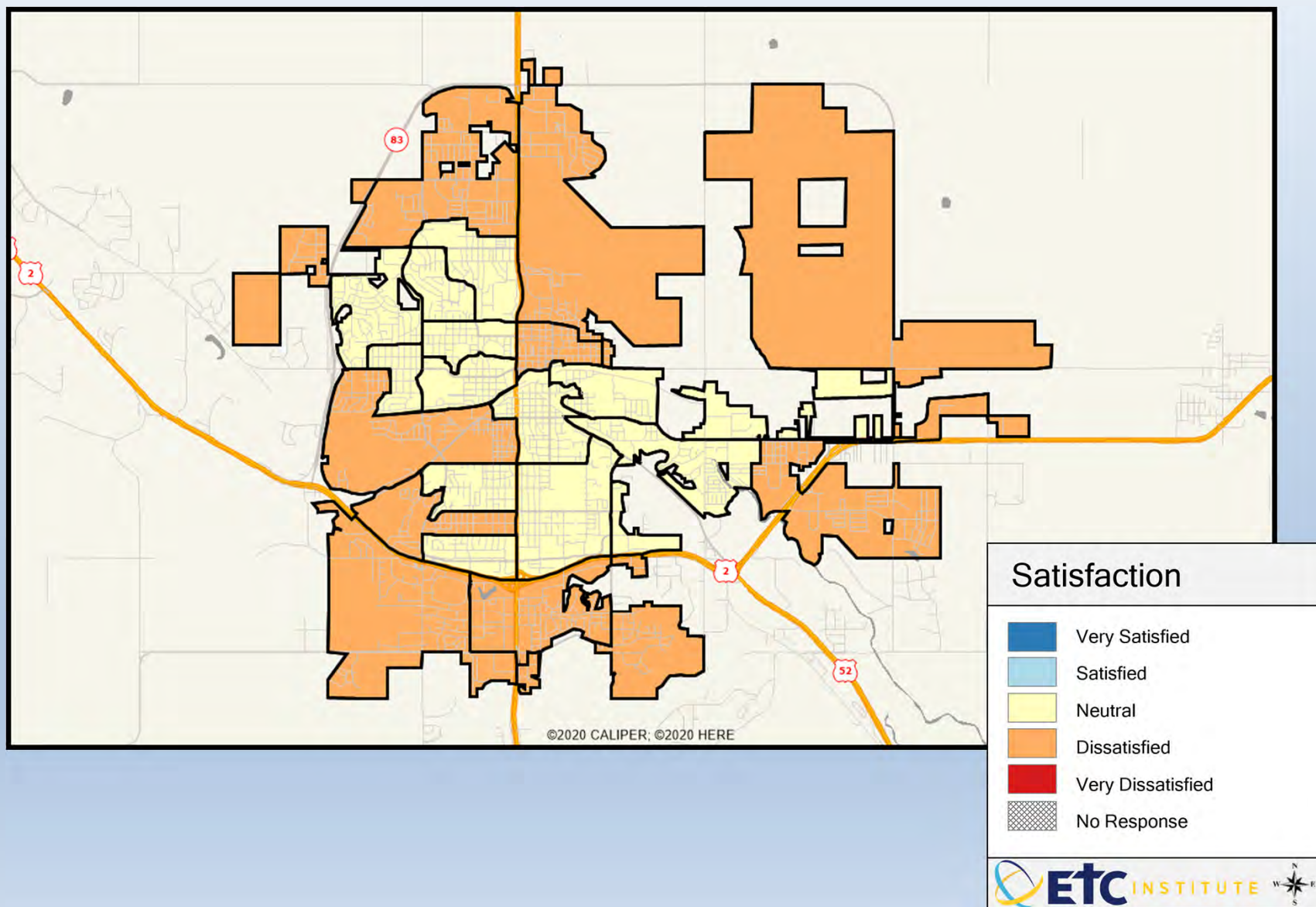
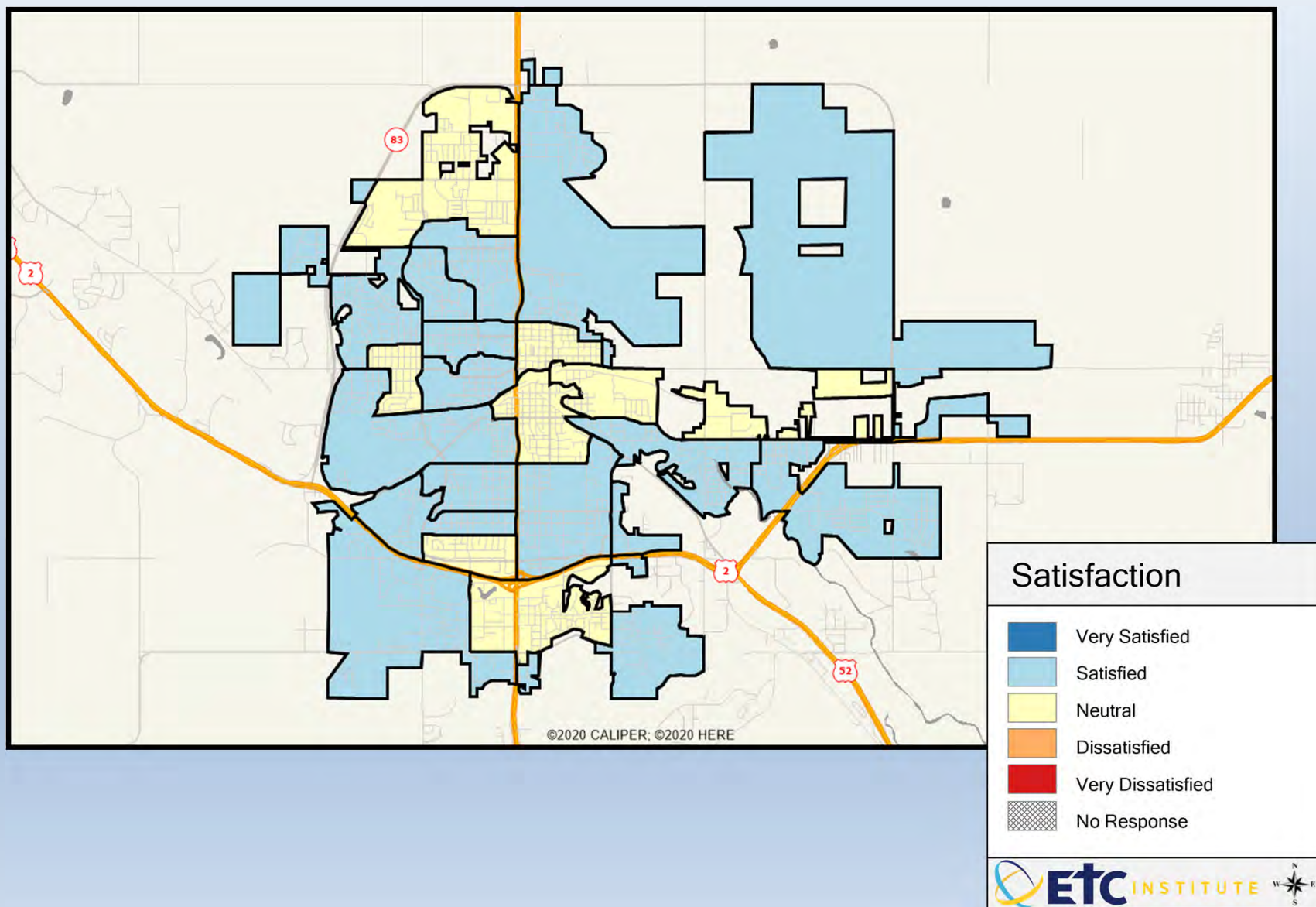# Q1-2. Overall quality of life in the City
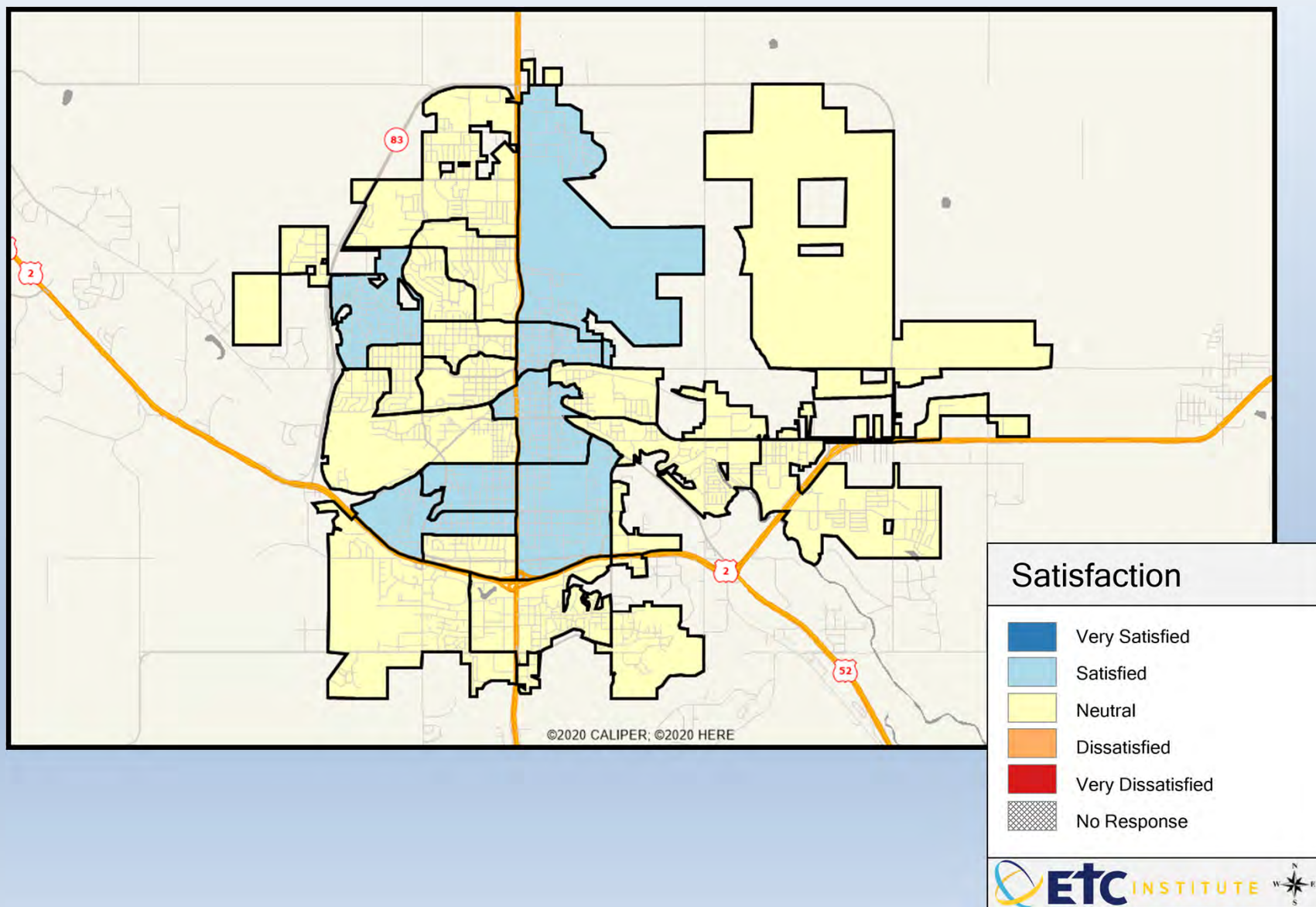
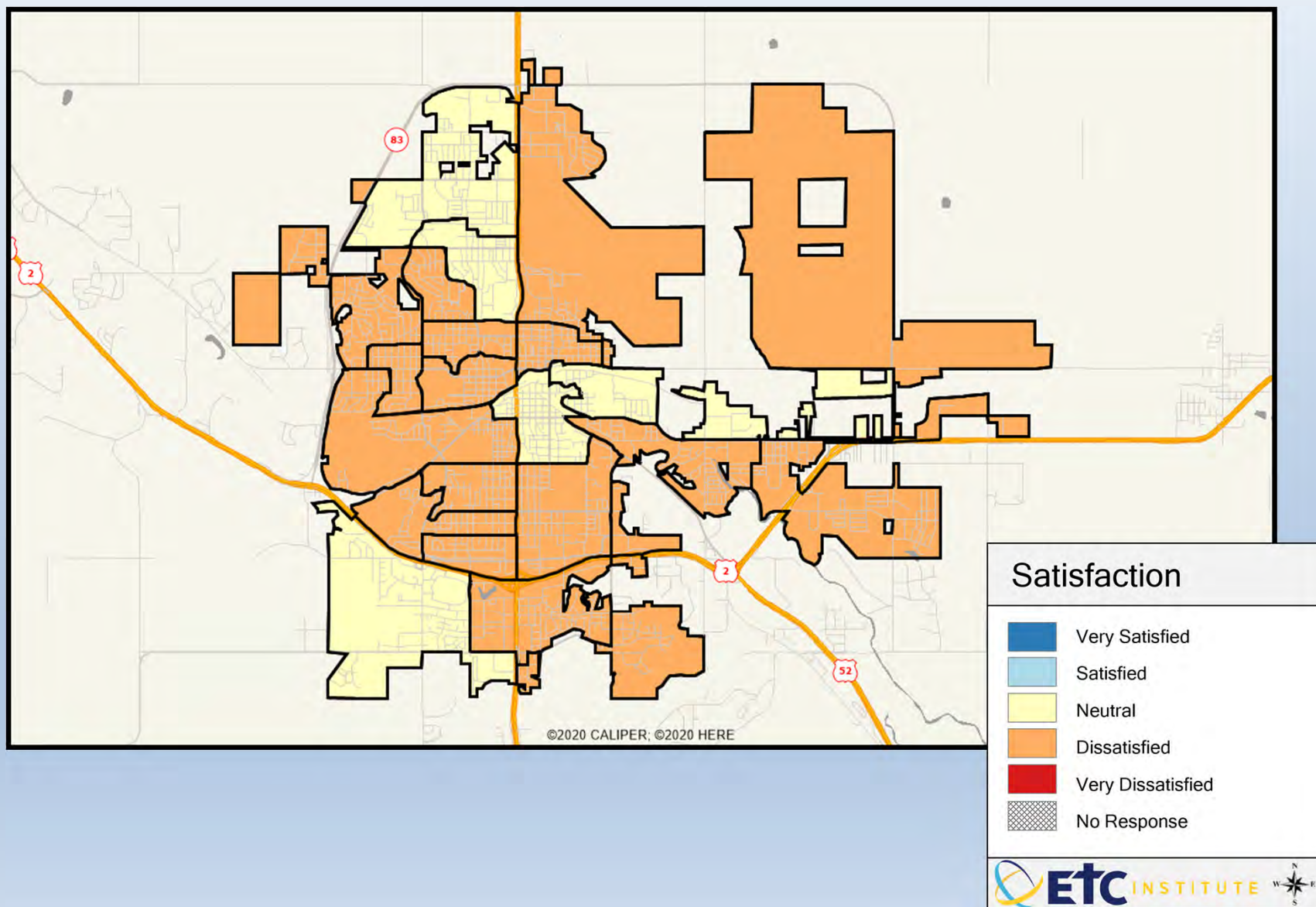# Q1-3. Overall image of your community

Q1-4. Appearance of your community
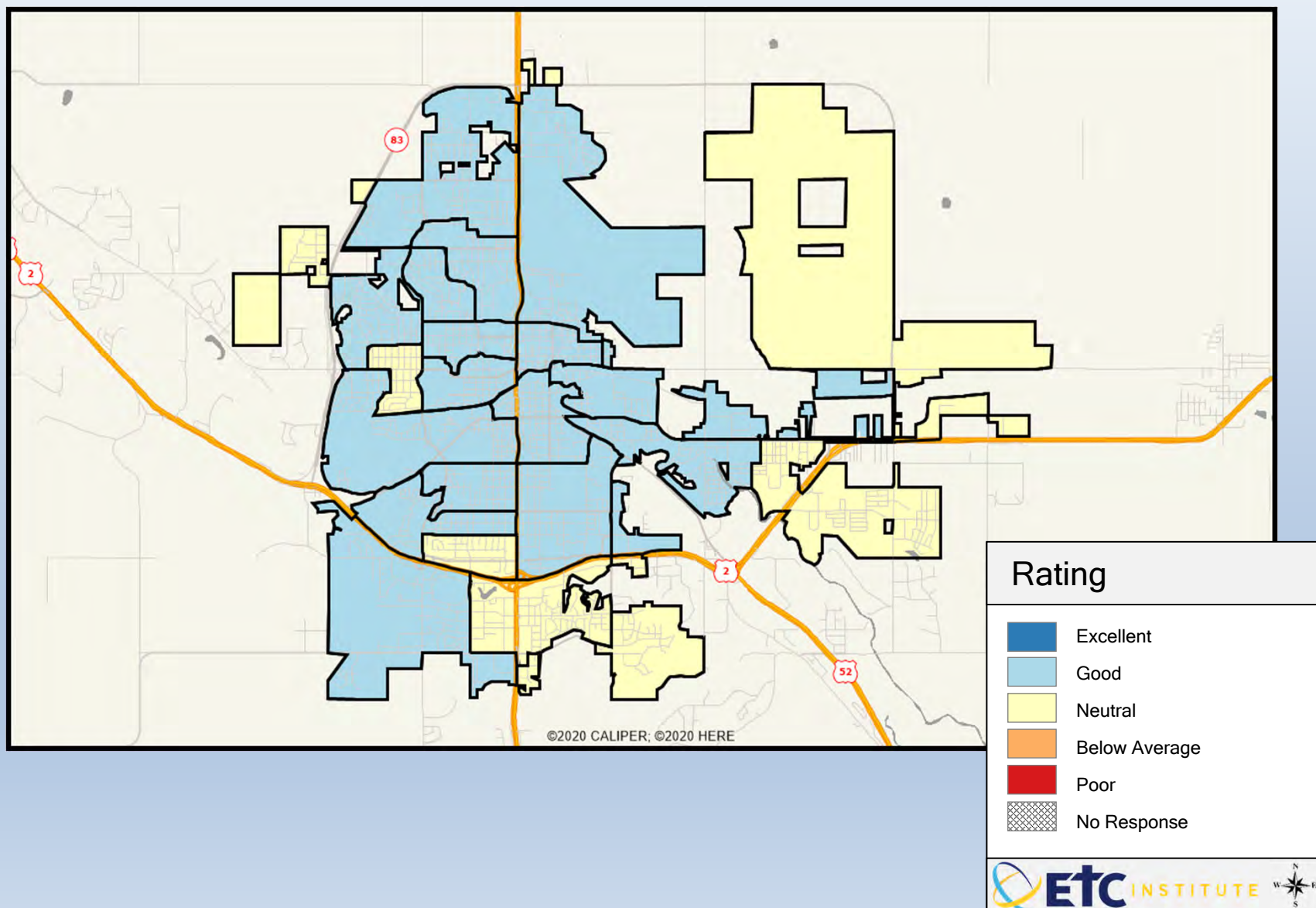
Q1-5. Overall quality of Downtown
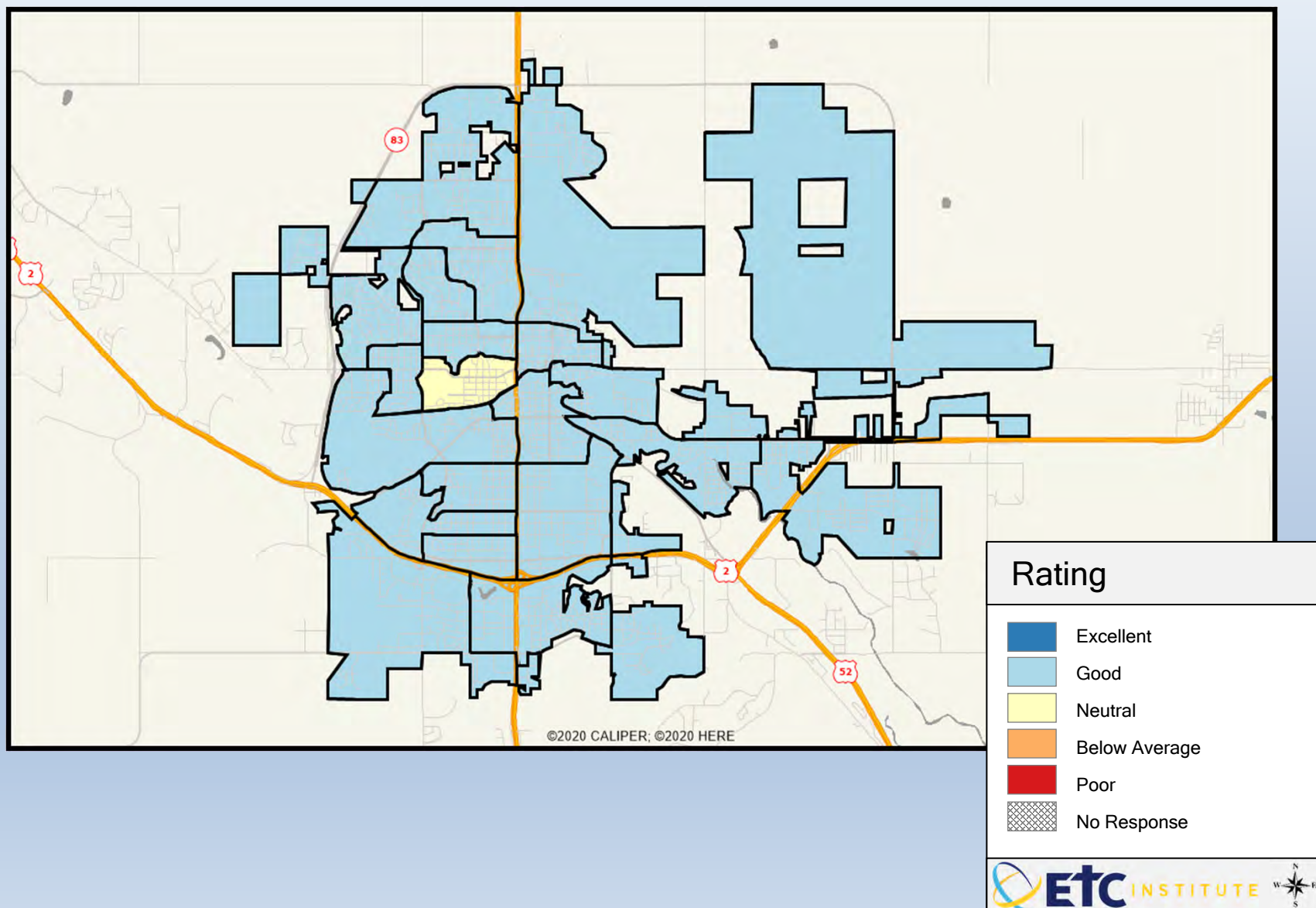
Q1-6. Overall feeling of safety in the community

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE

Q1-7. Quality of leadership of elected officials

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE

Q2-1. As a place to live

Q2-2. As a place to raise children

Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

©2020 CALIPER; ©2020 HERE

Q2-3. As a place to work

Rating

- ■ Excellent
- ■ Good
- ■ Neutral
- ■ Below Average
- ■ Poor
- ▨ No Response

©2020 CALIPER; ©2020 HERE

Q2-4. As a place to retire

Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

©2020 CALIPER; ©2020 HERE

Q2-5. As a place to visit

Rating

- ■ Excellent
- ■ Good
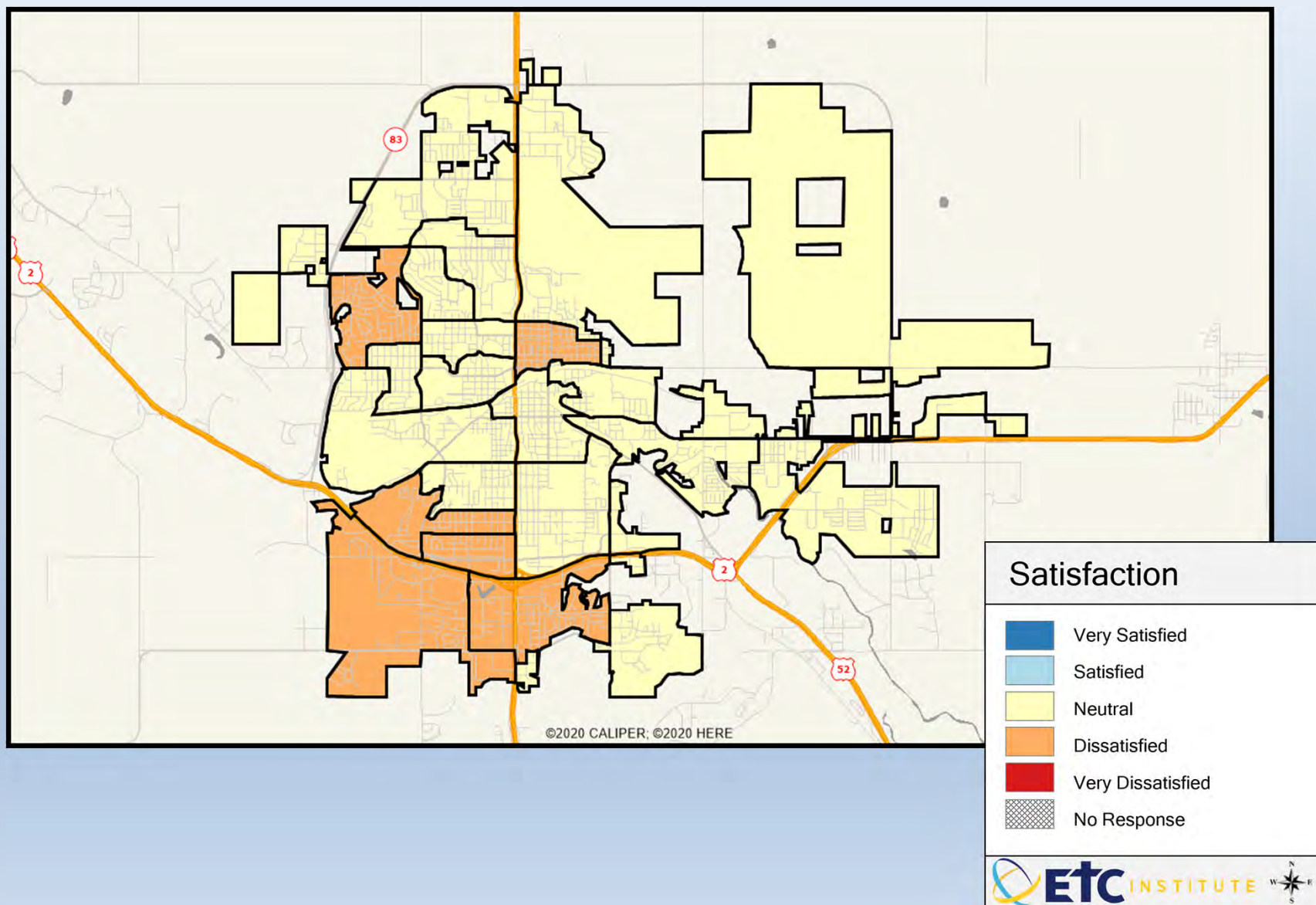- ■ Neutral
- ■ Below Average
- ■ Poor
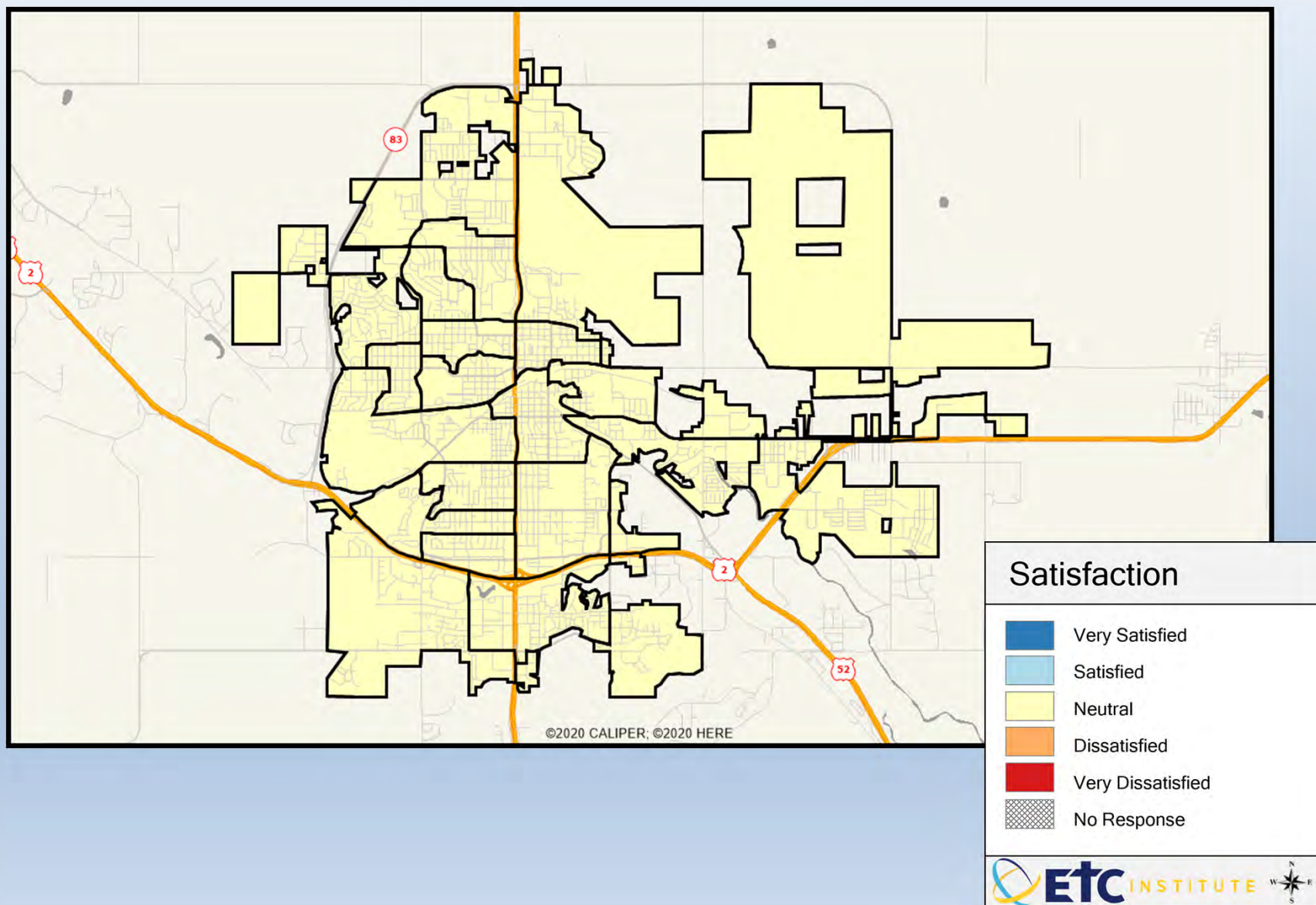- ▨ No Response

©2020 CALIPER; ©2020 HERE
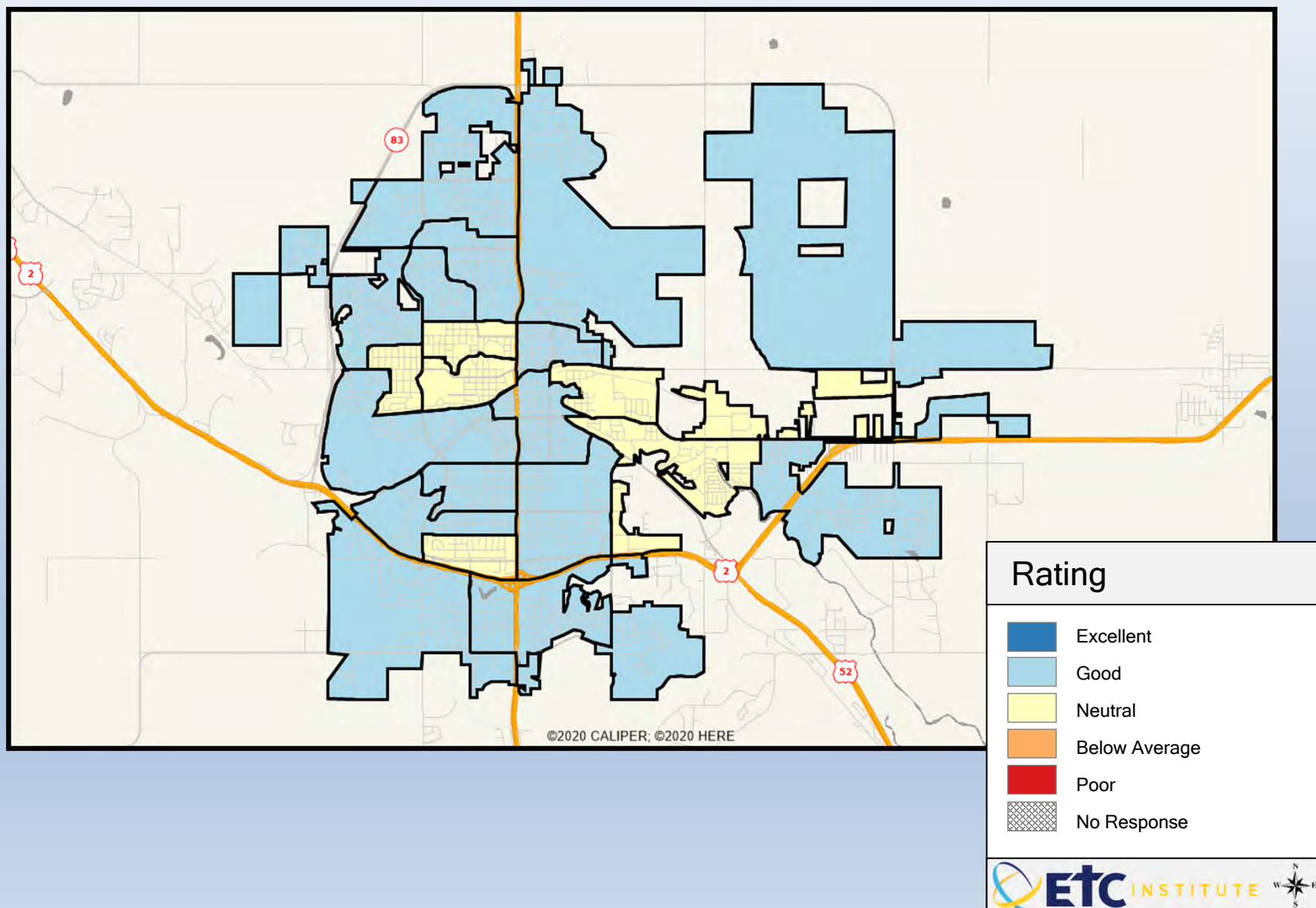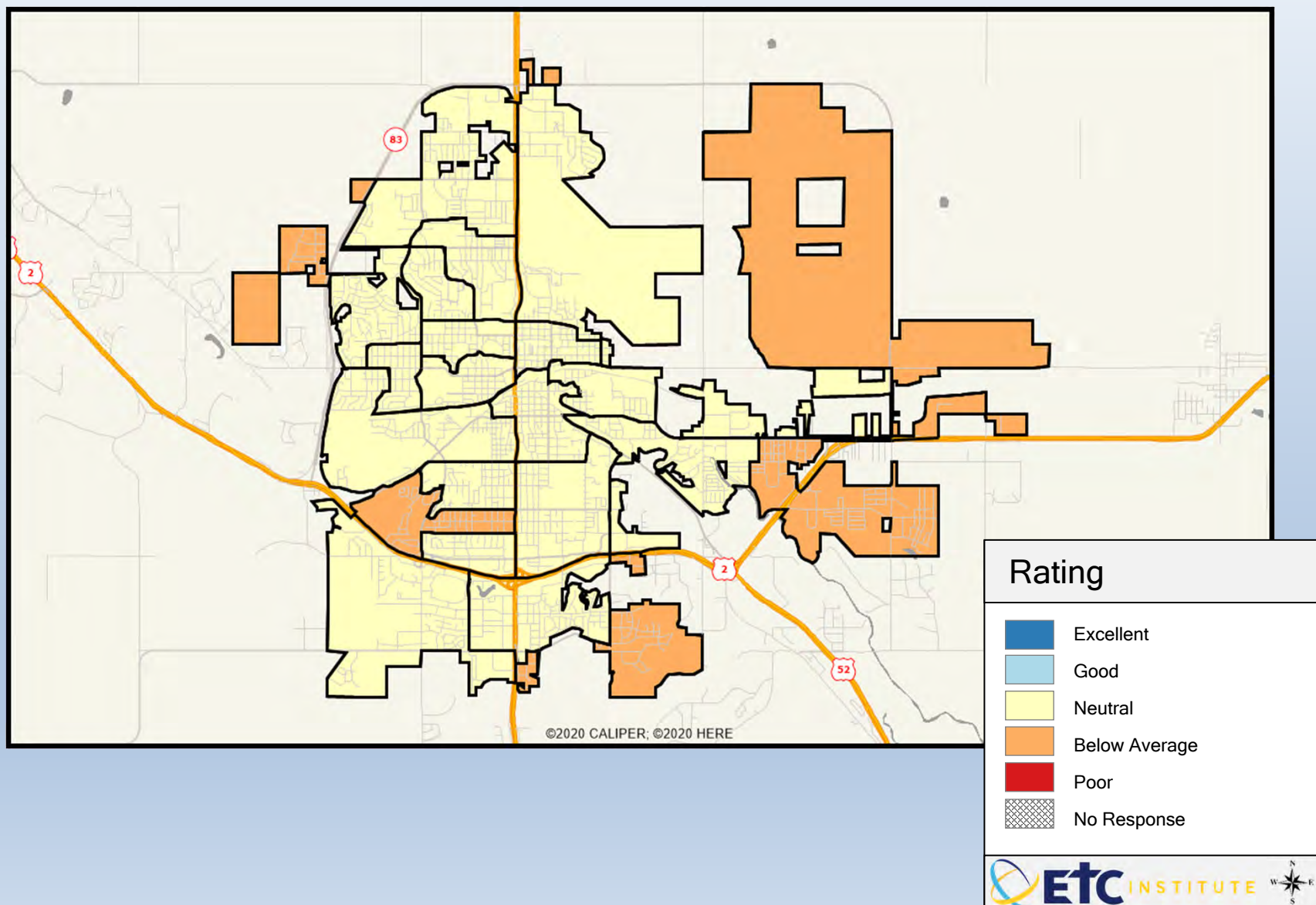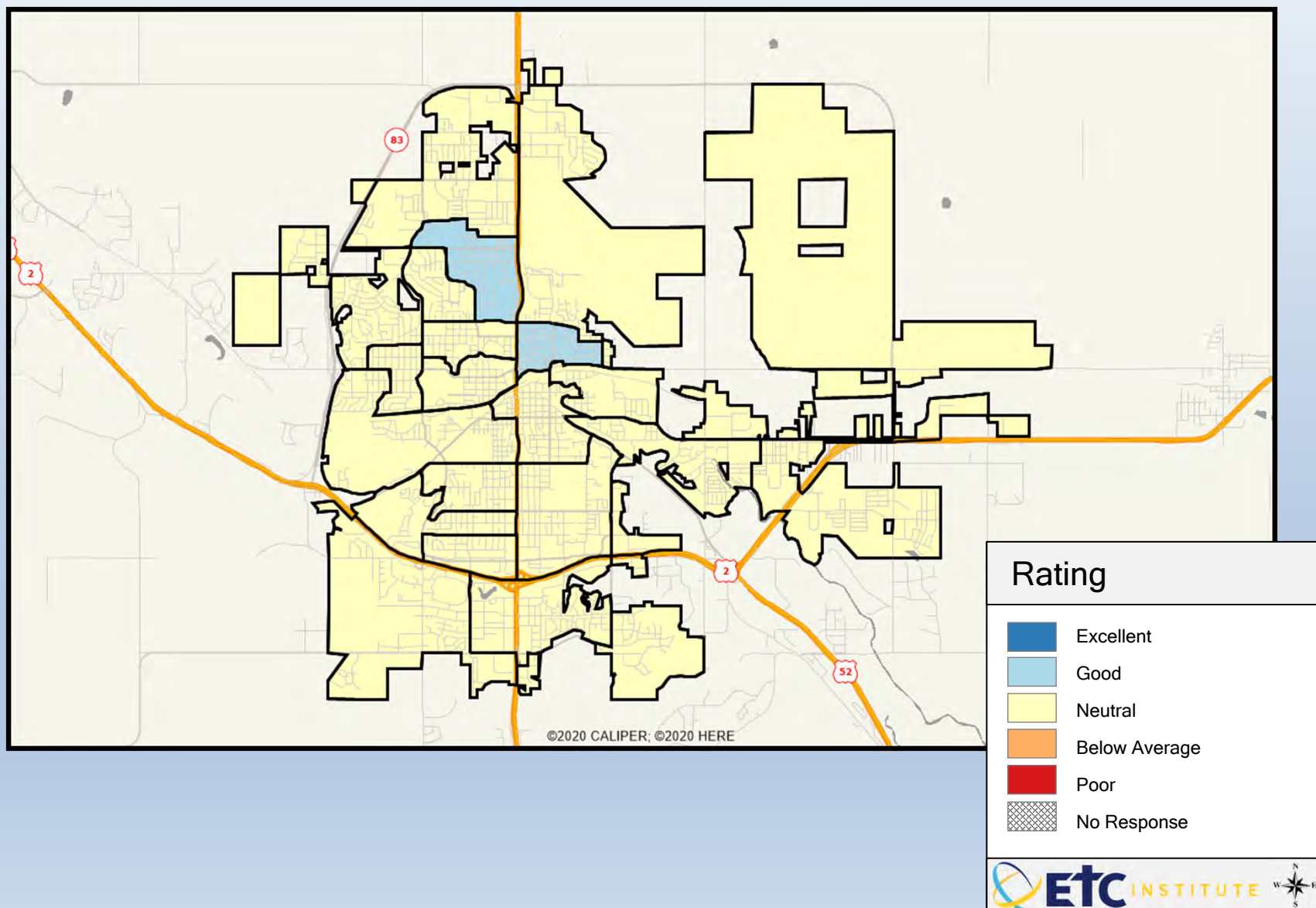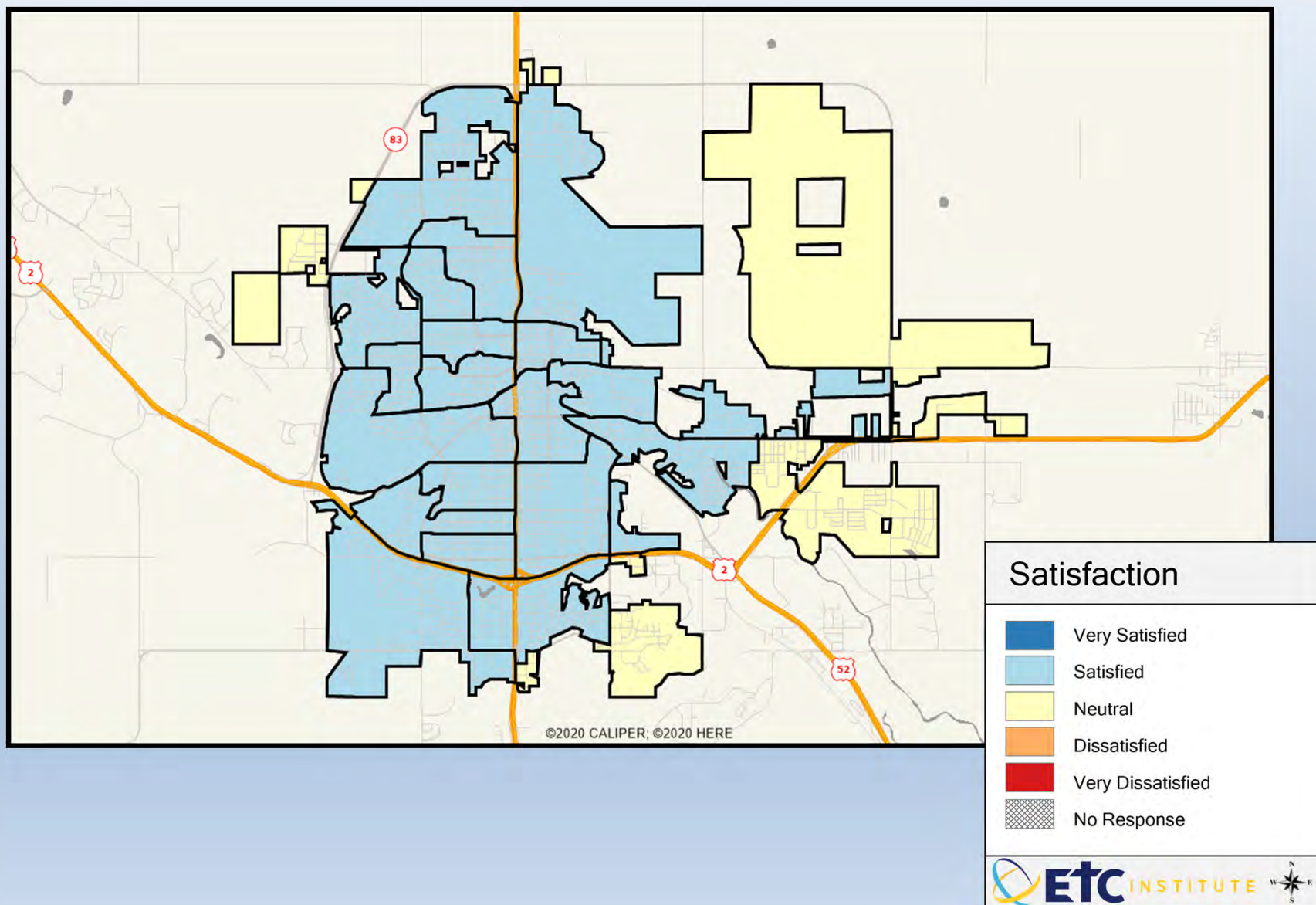
Q2-6. As a community that is moving in the right direction
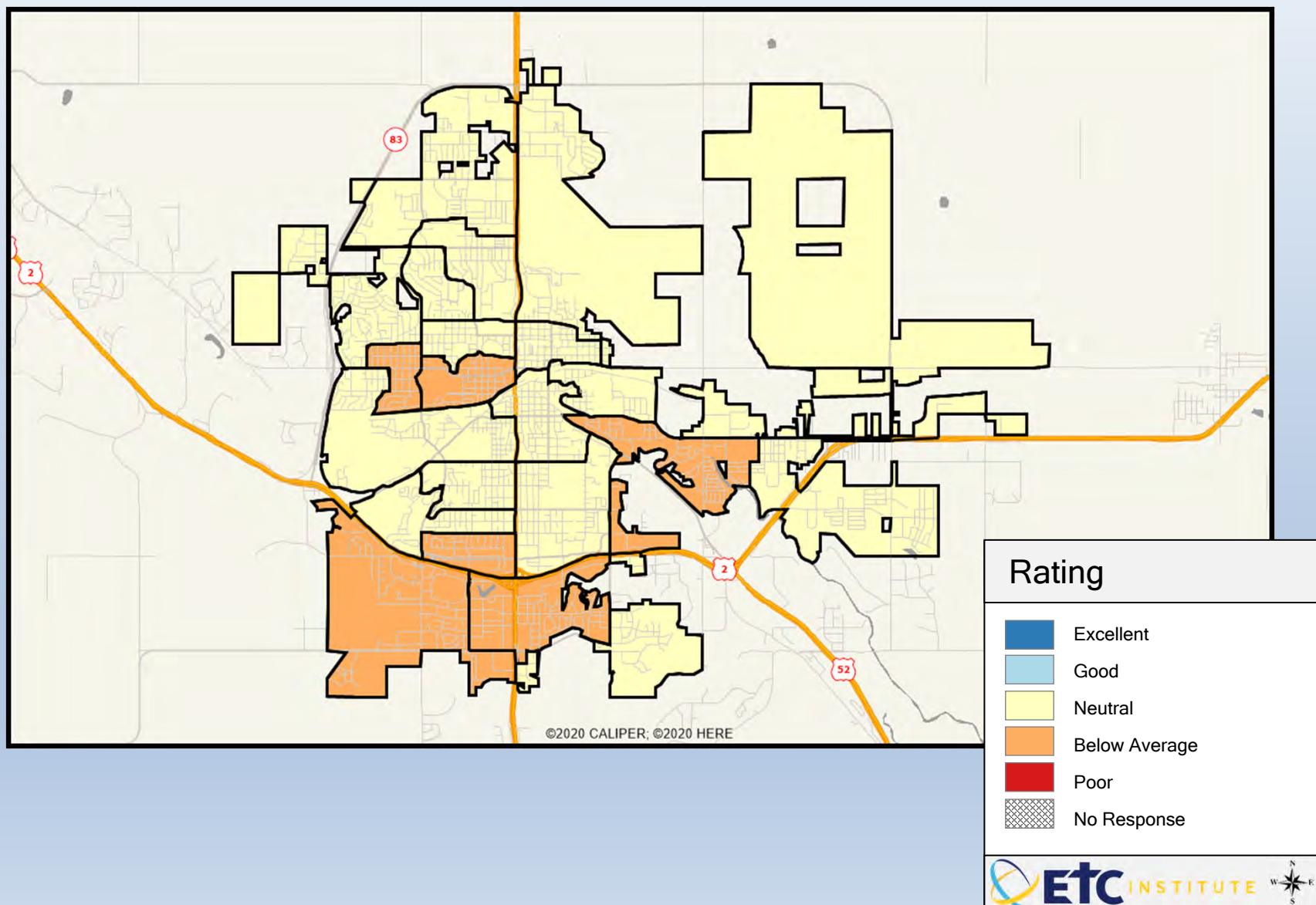
Q3-01. Overall maintenance of City streets and sidewalks

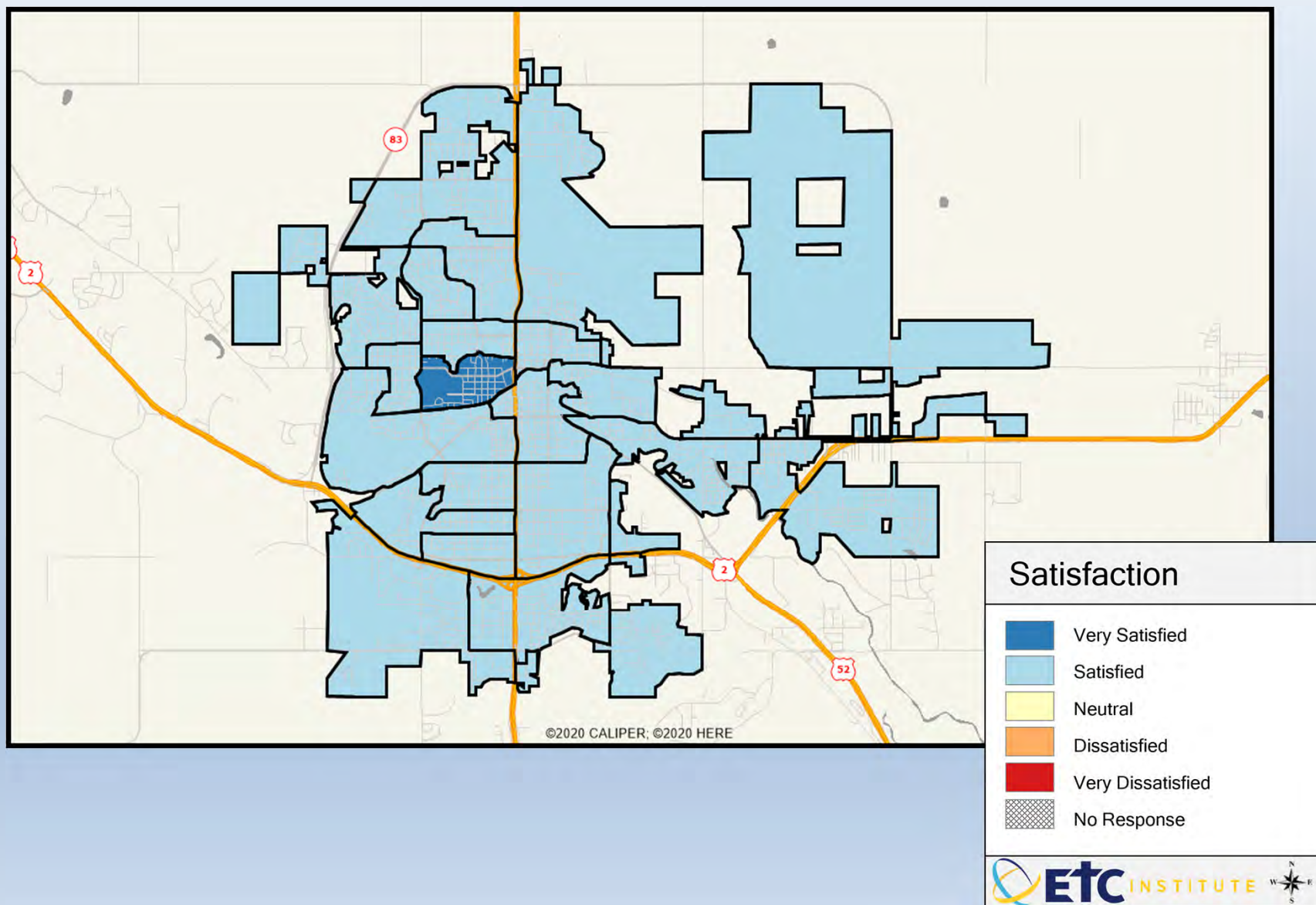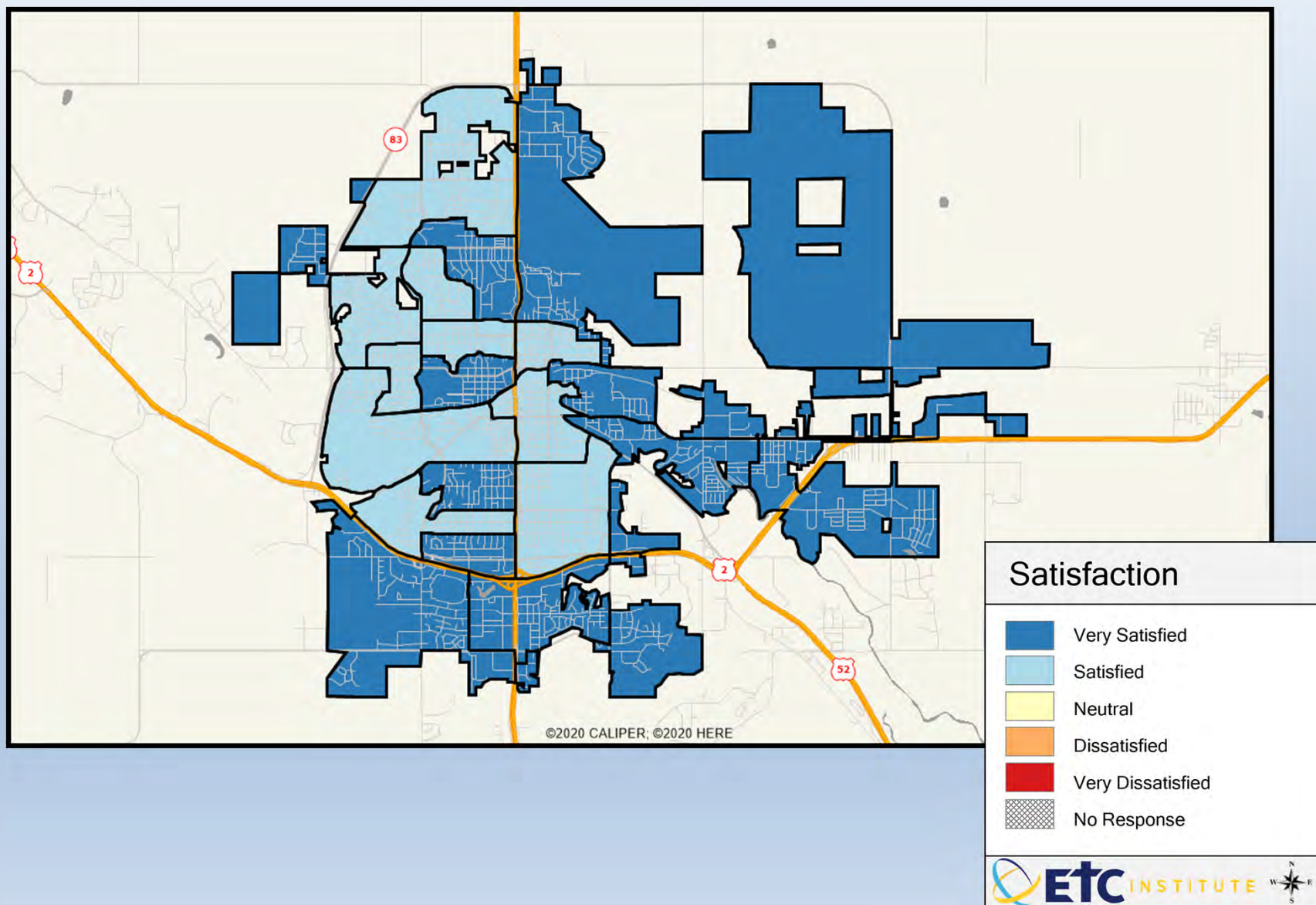# Q3-02. Overall enforcement of City codes and ordinances

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE

Q3-03. Overall quality of customer service you receive from City employees

©2020 CALIPER; ©2020 HERE

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q3-04. Overall quality of police services

Q3-05. Overall quality of fire services

©2020 CALIPER; ©2020 HERE

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE
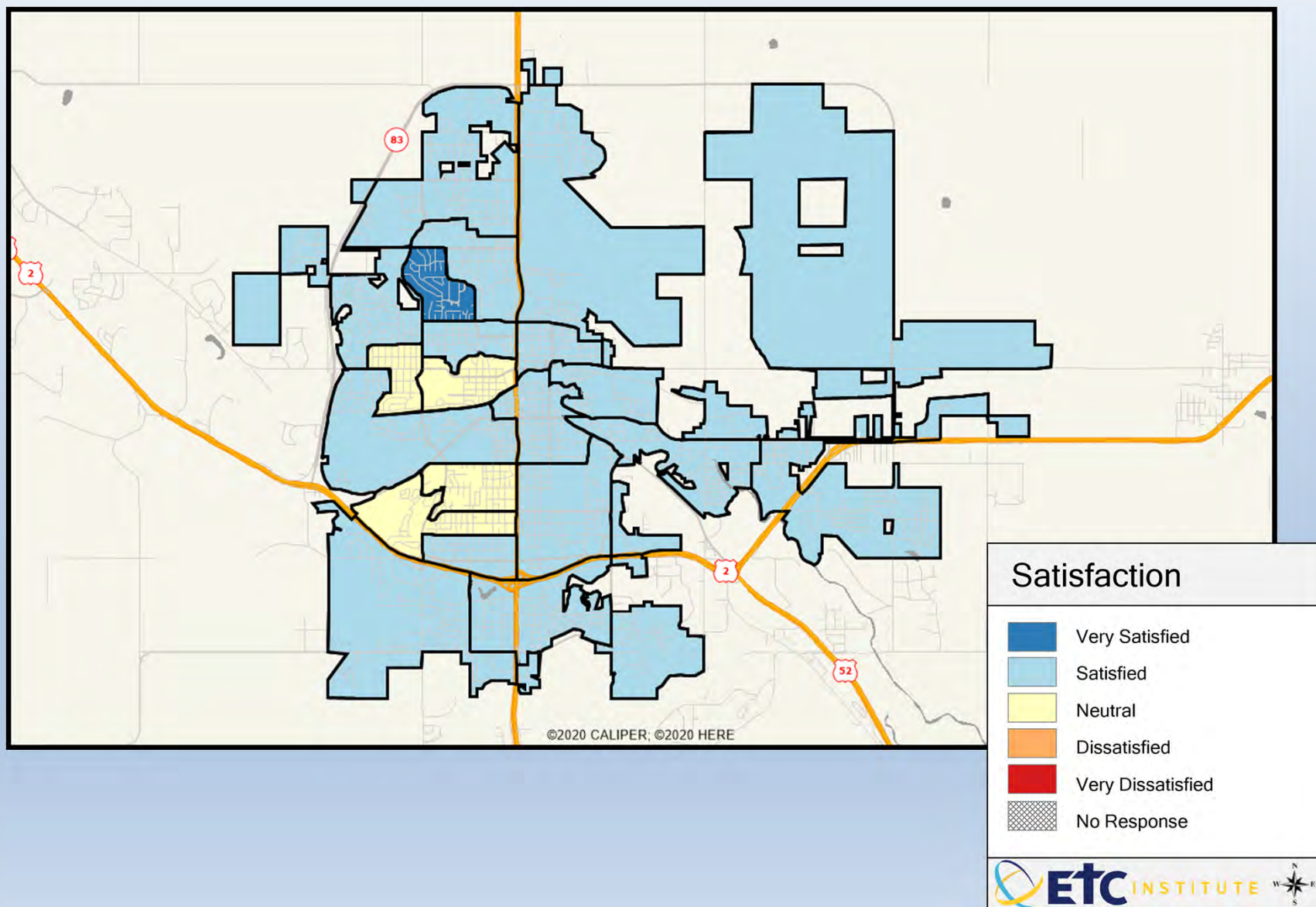
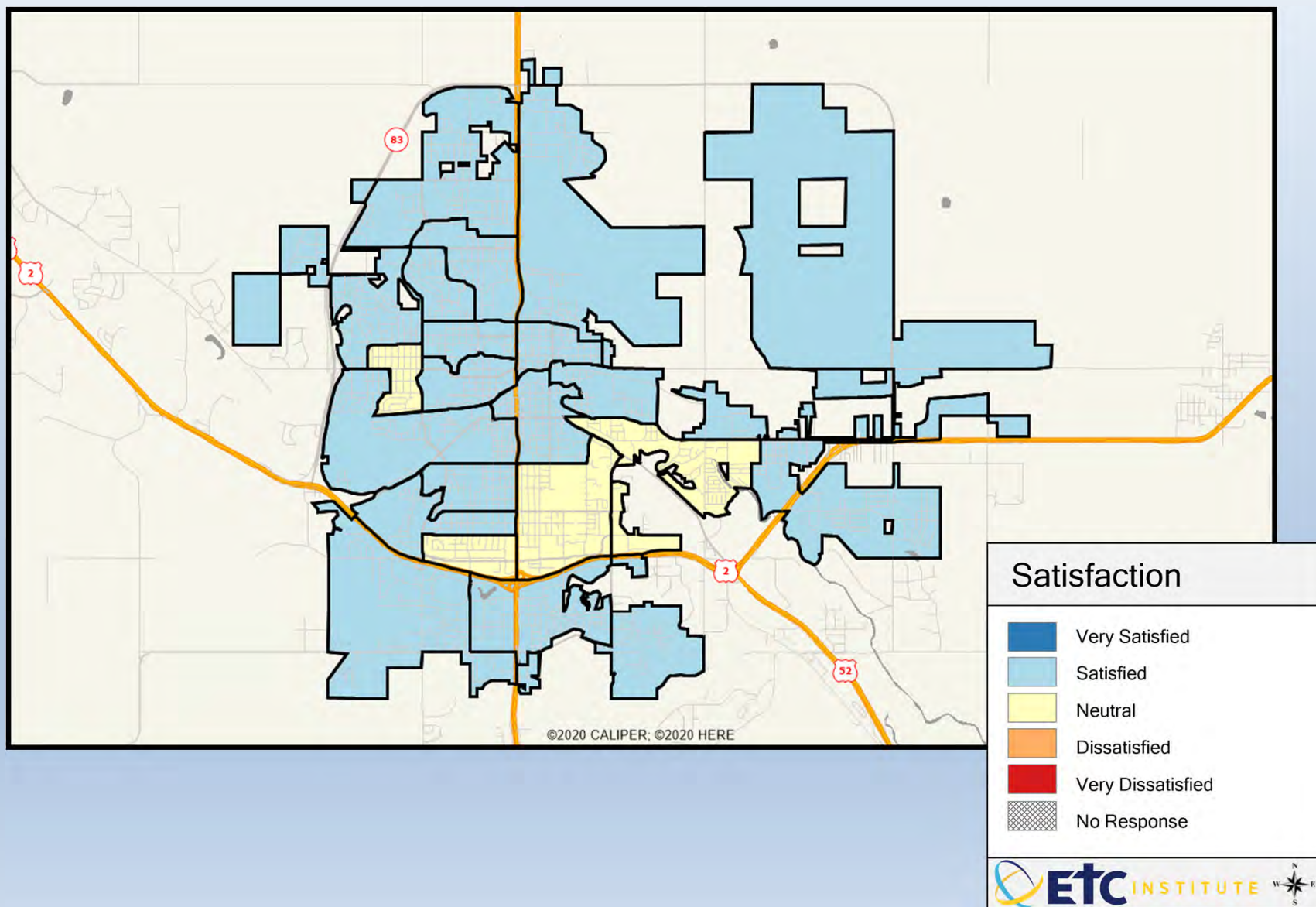# Q3-06. Overall flow of traffic on City streets
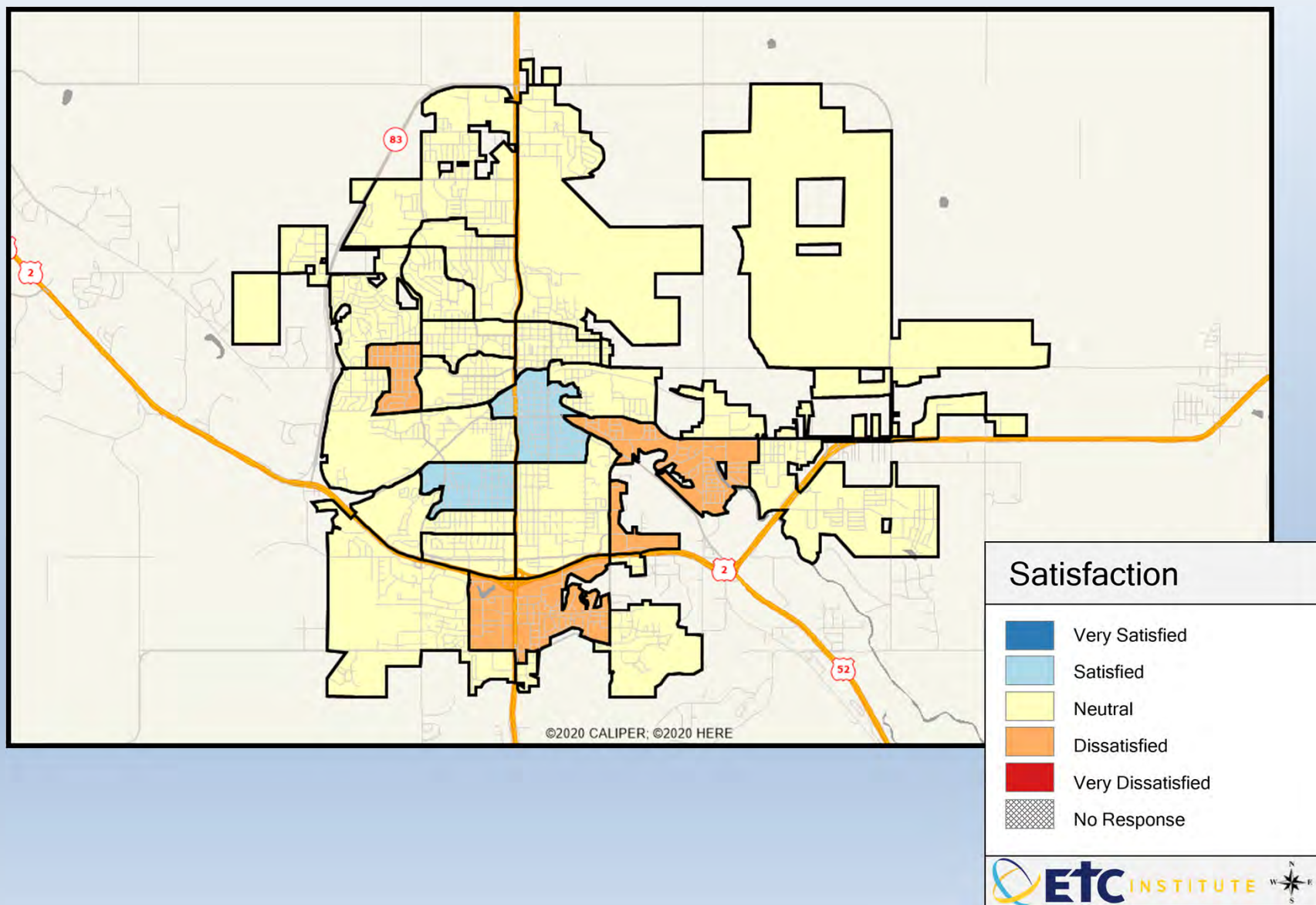
Q3-07. Overall quality of library services
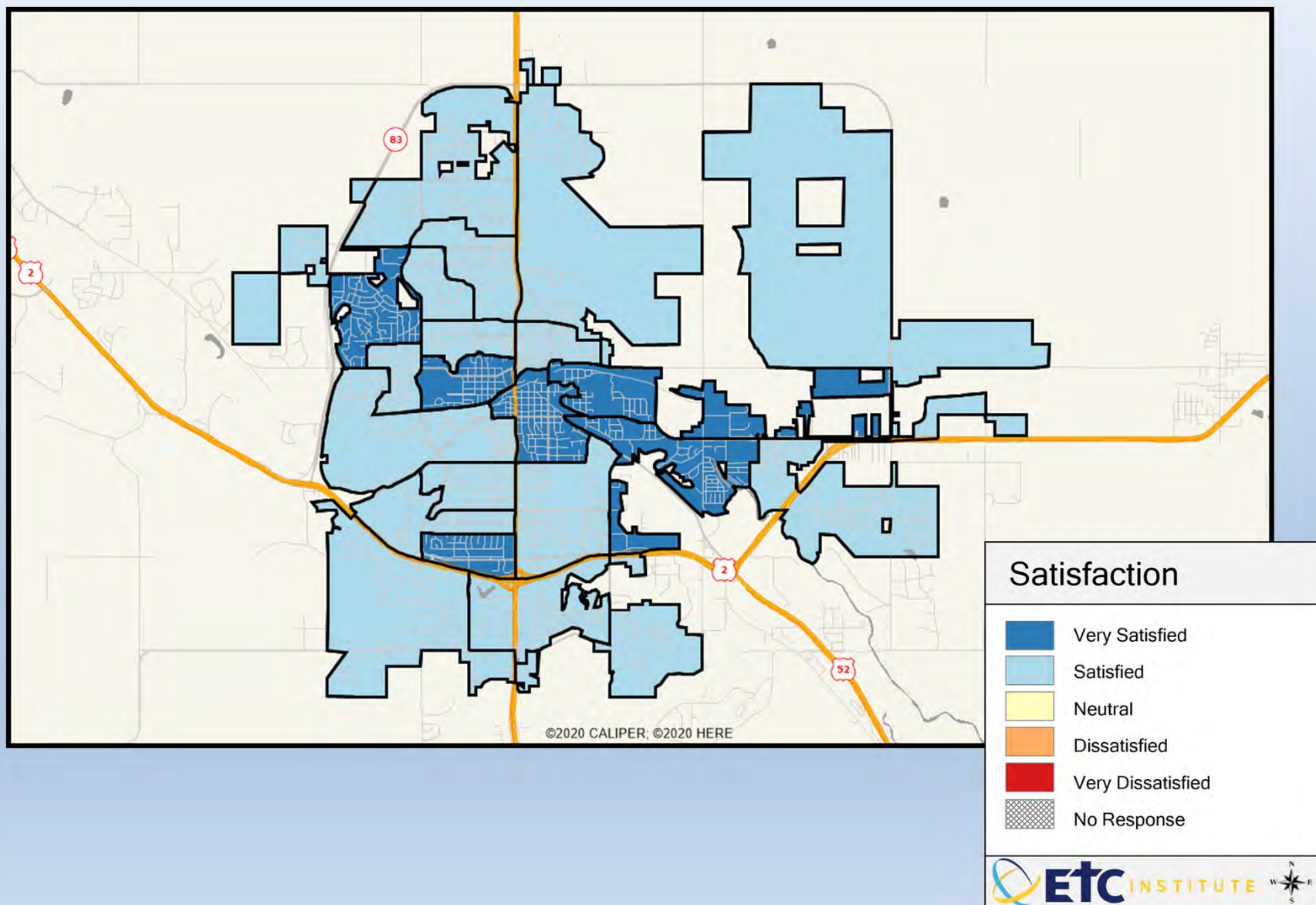
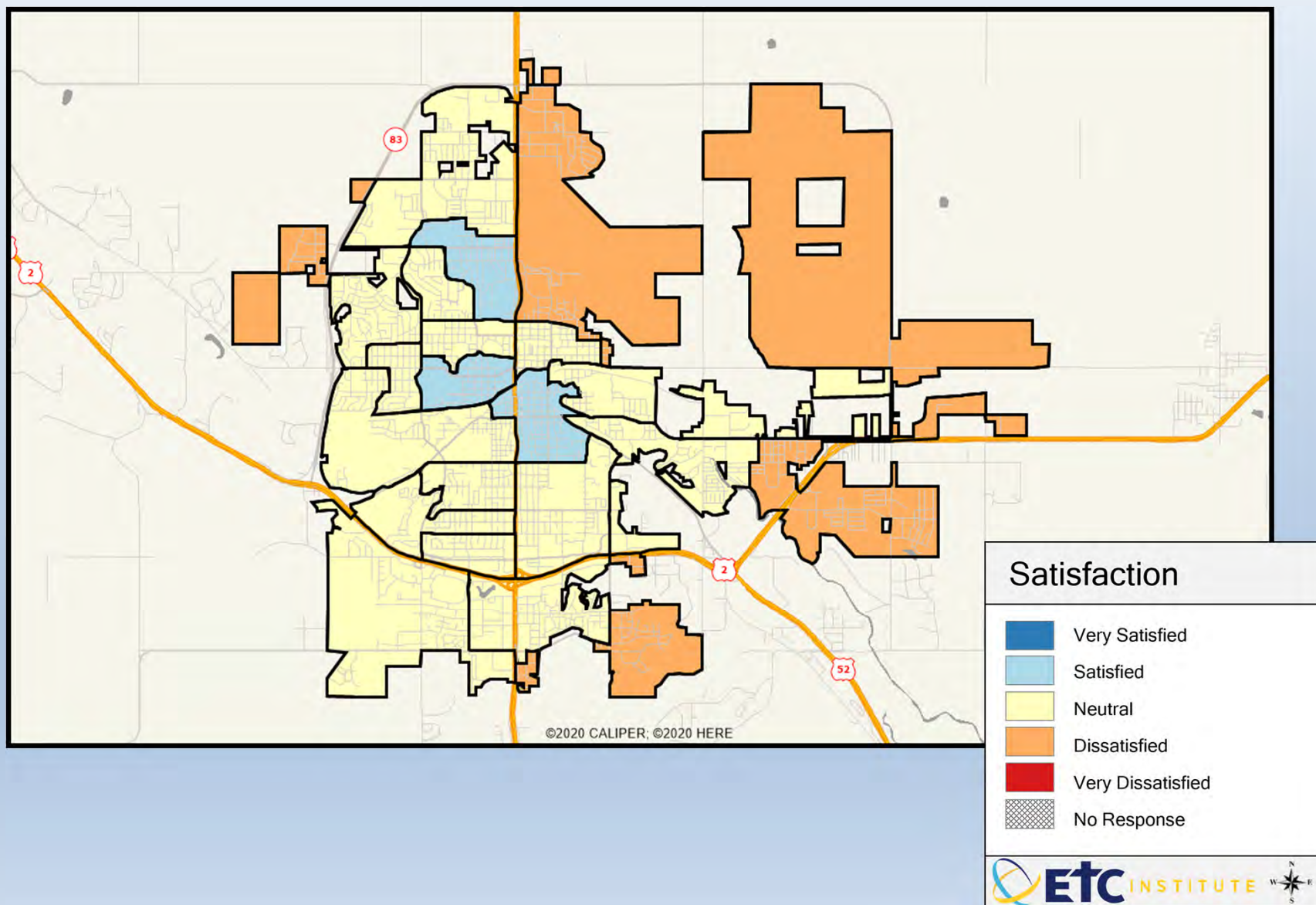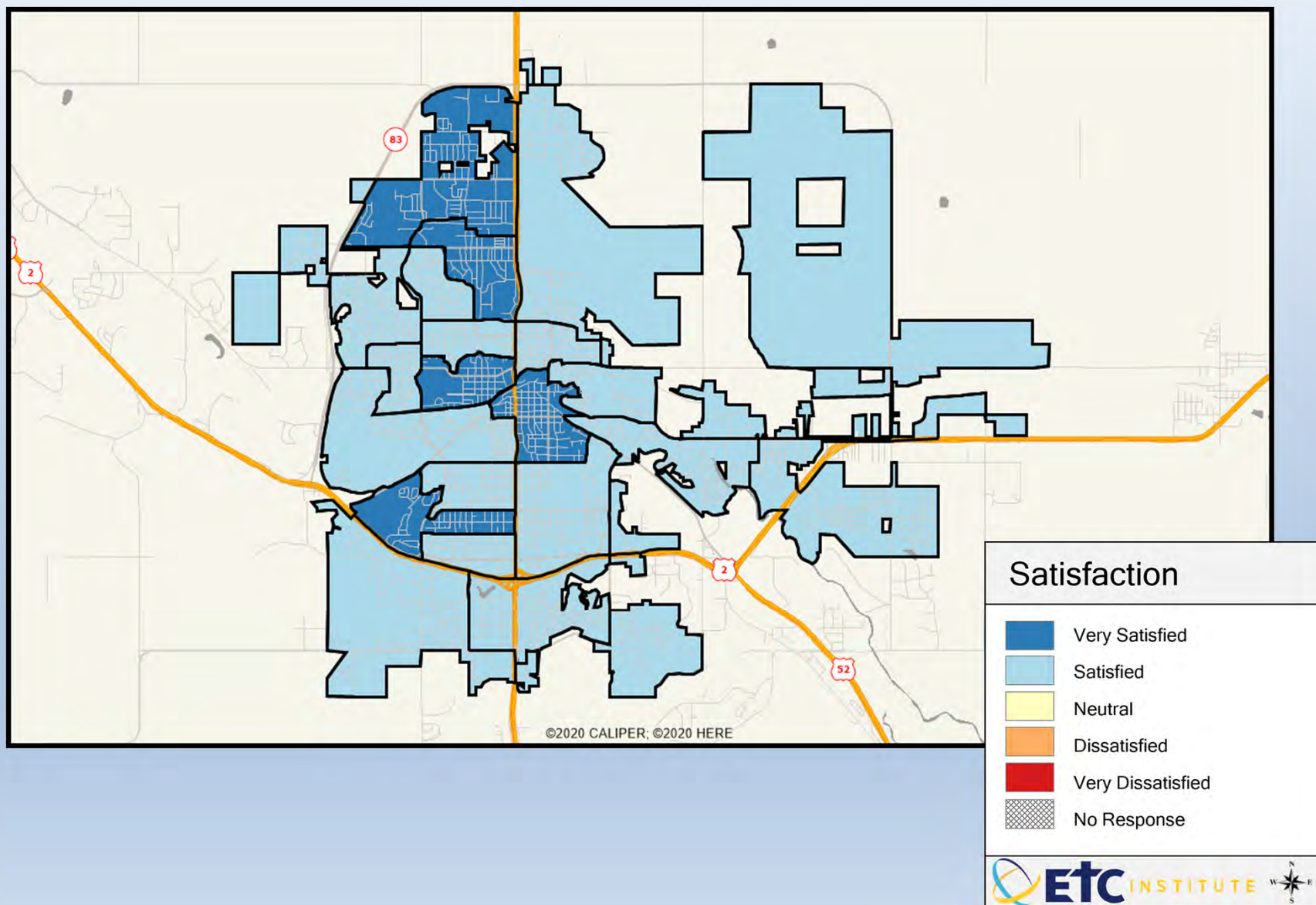# Q3-08. Overall quality of solid waste services

Q3-09. Overall quality of
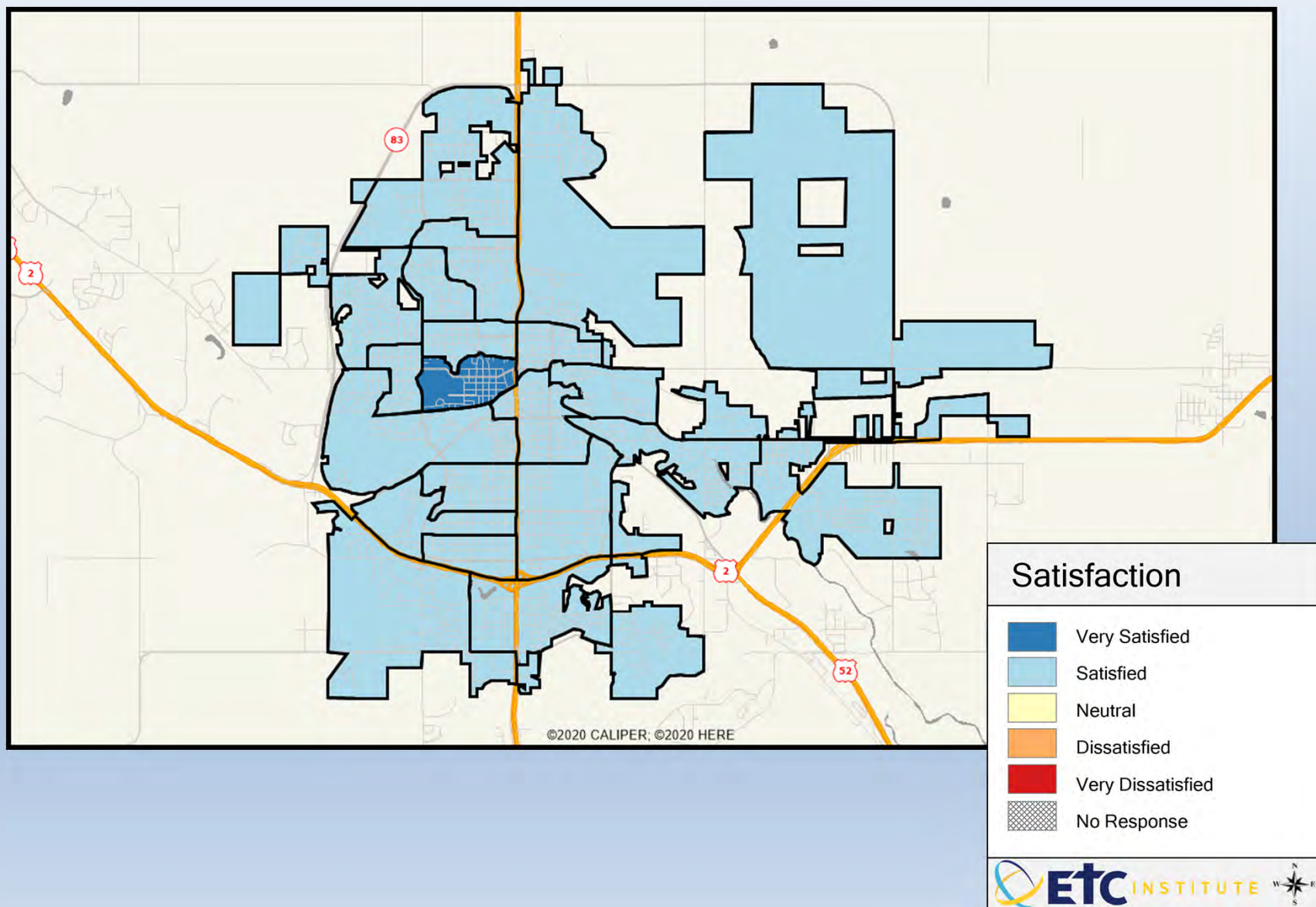# City water and sewer utilities

©2020 CALIPER; ©2020 HERE

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q3-10. Overall public transportation

Q3-11. Overall Minot International Airport facilities

©2020 CALIPER; ©2020 HERE

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q5-01. Overall quality of local police protection

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

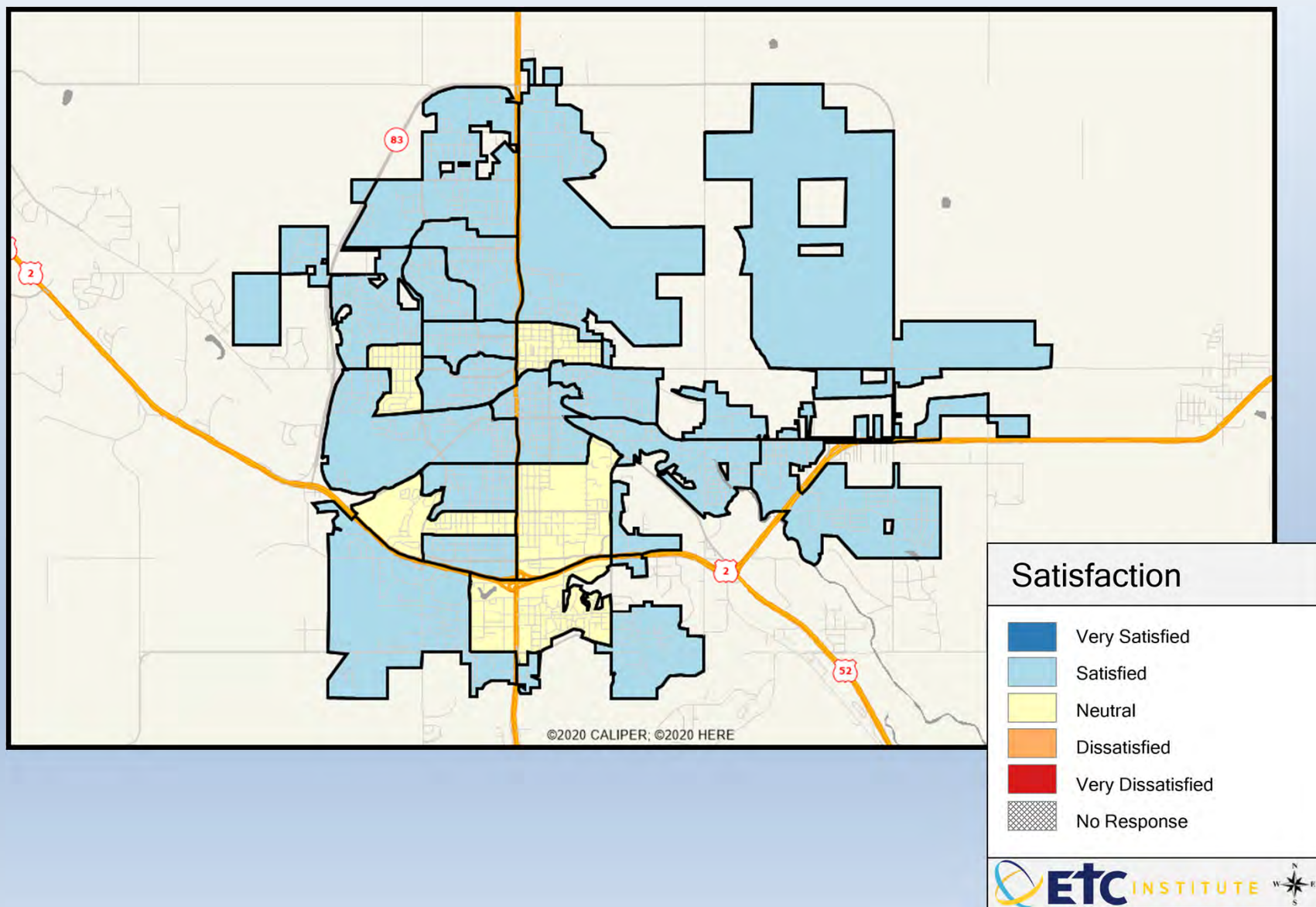©2020 CALIPER; ©2020 HERE

Q5-02. Visibility of
police in your neighborhood
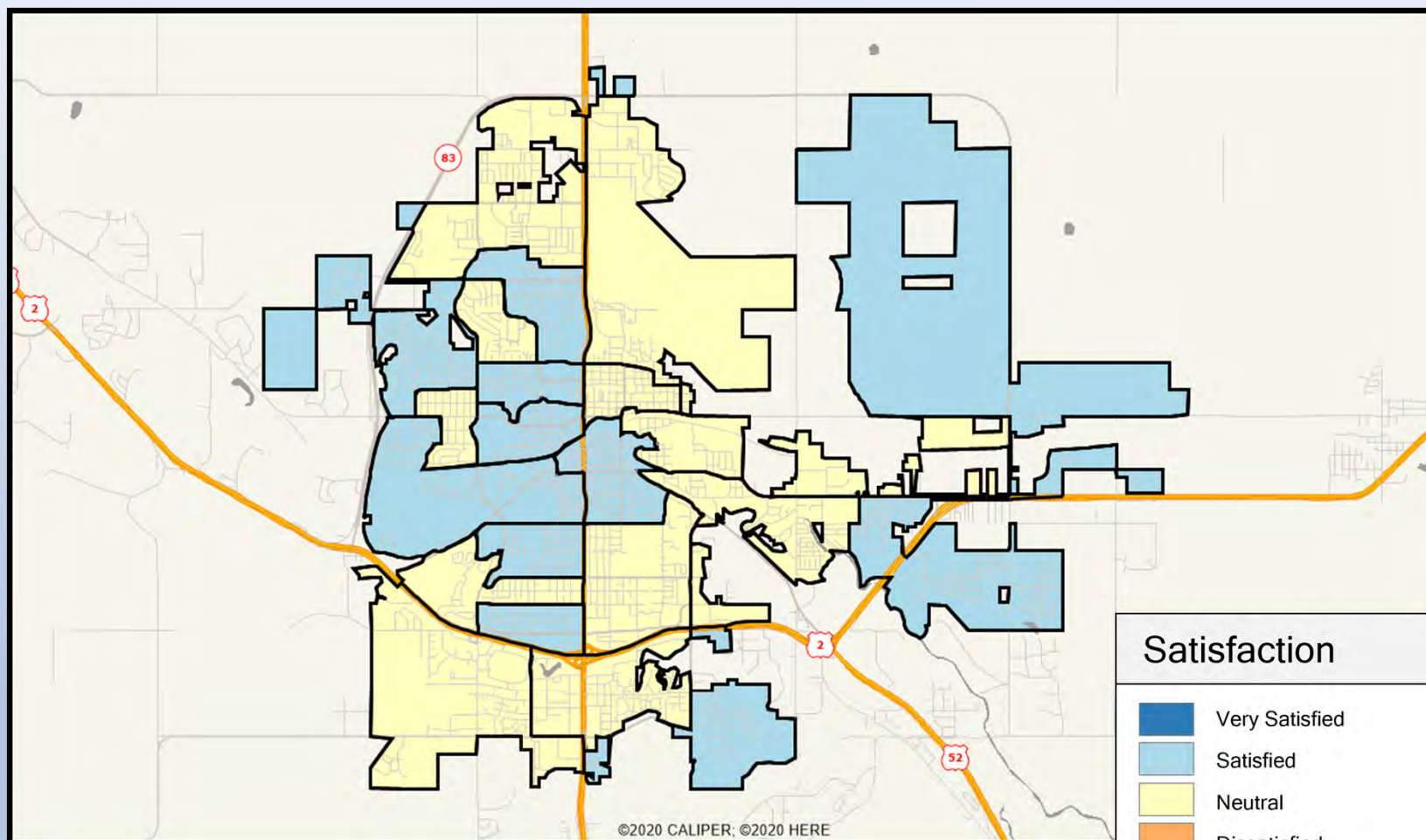
Satisfaction

- Very Satisfied
- Satisfied
- Neutral
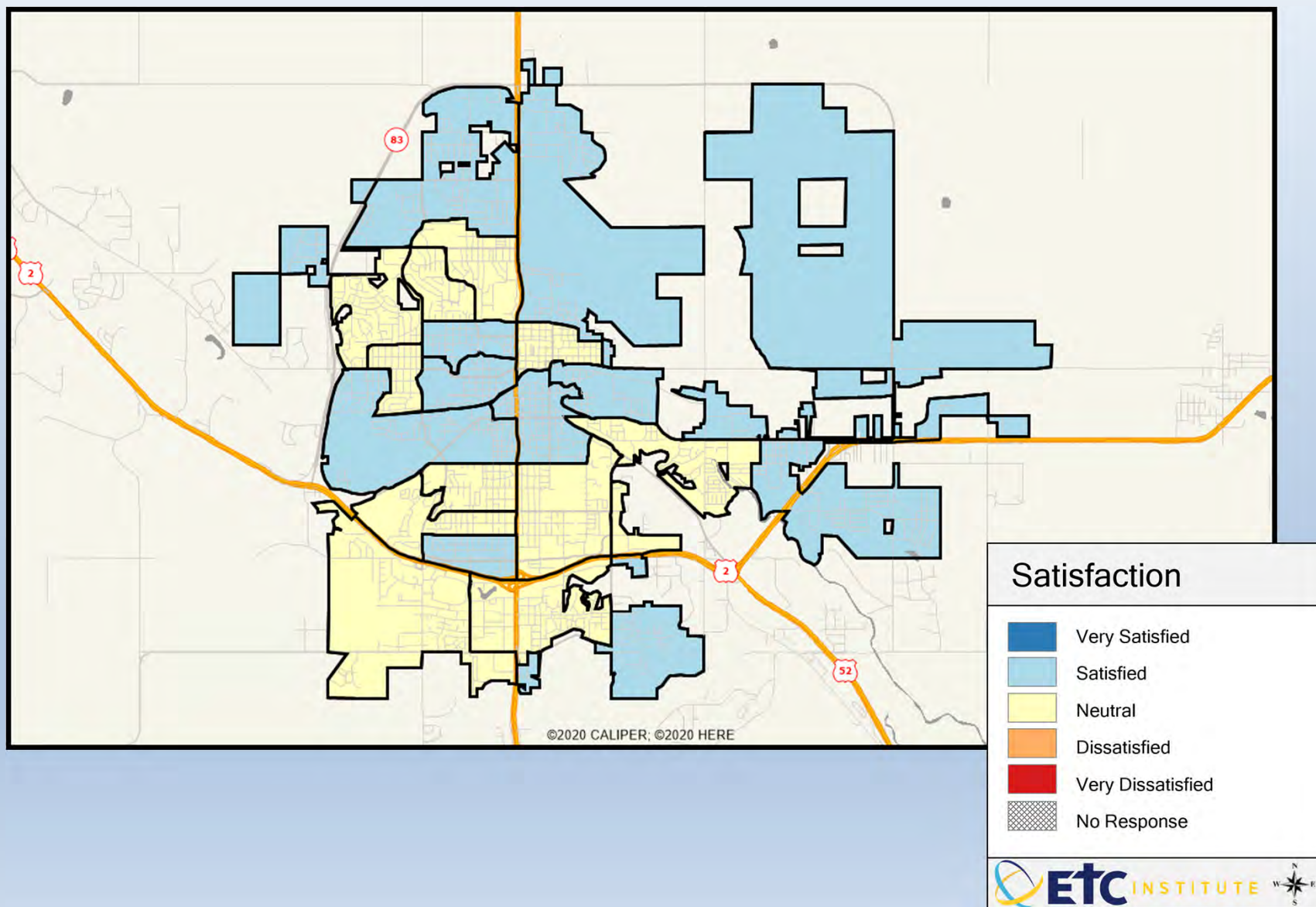- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE

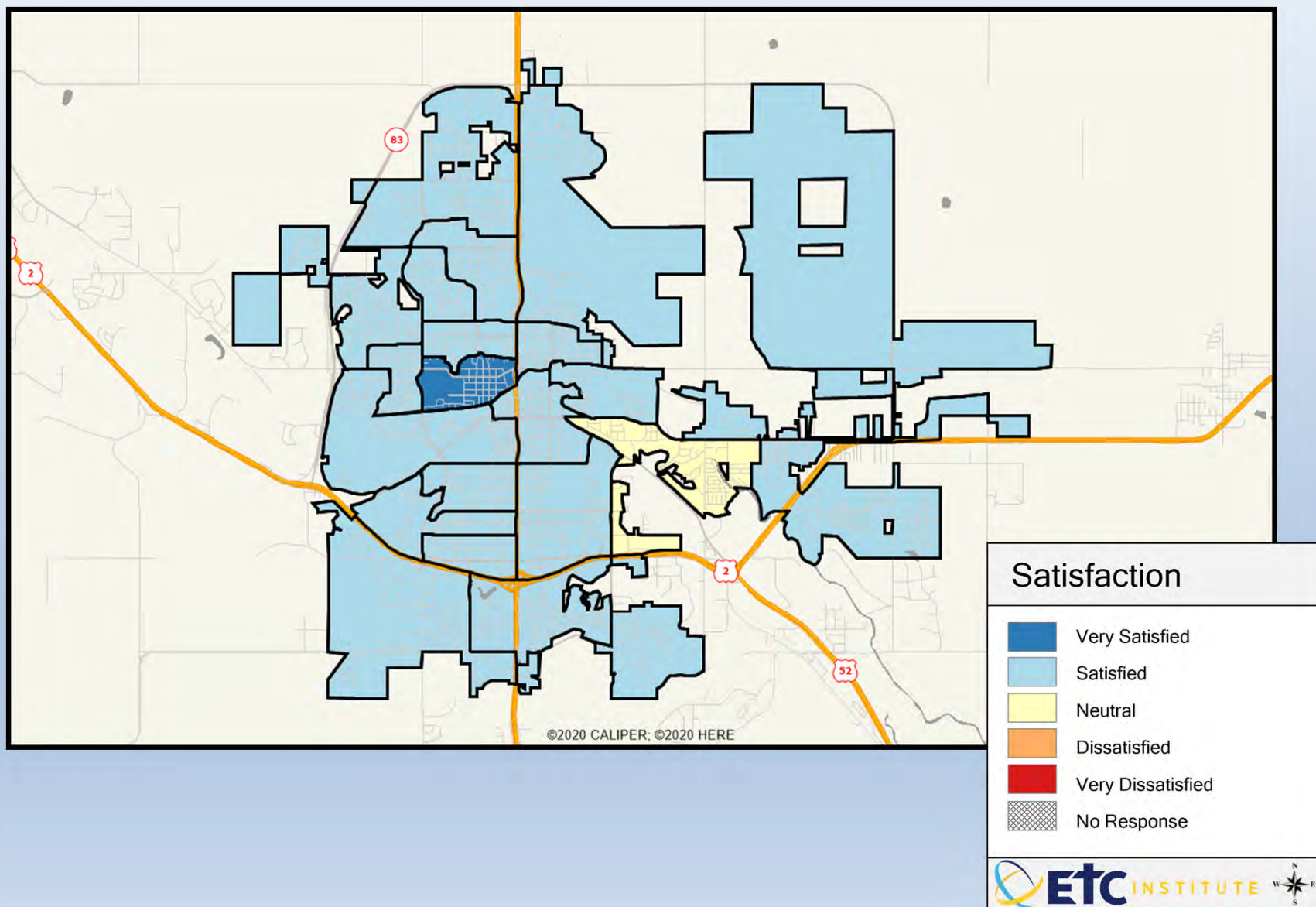# Q5-03. Visibility of police in commercial areas
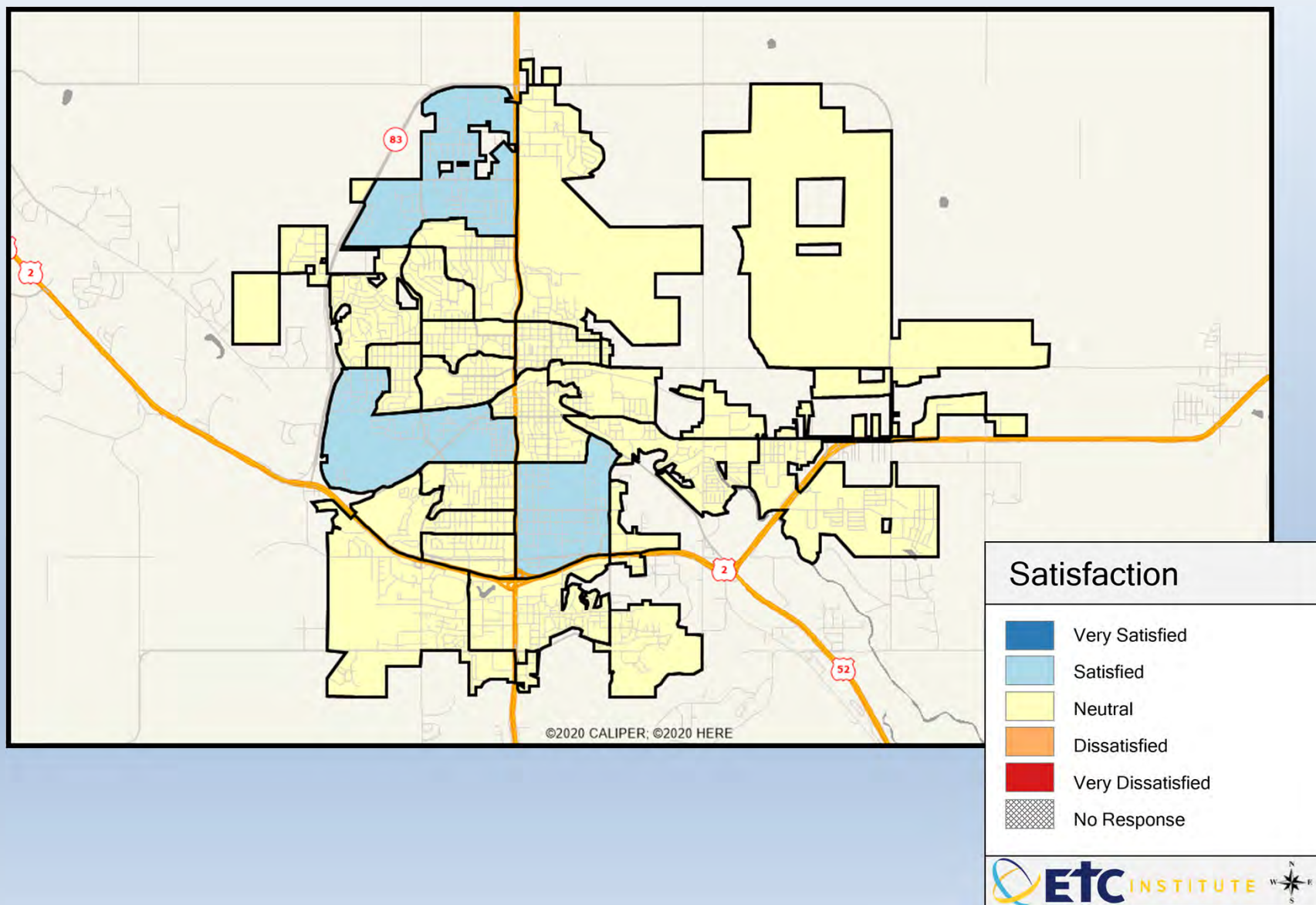
Q5-04. The City's effort to prevent crime
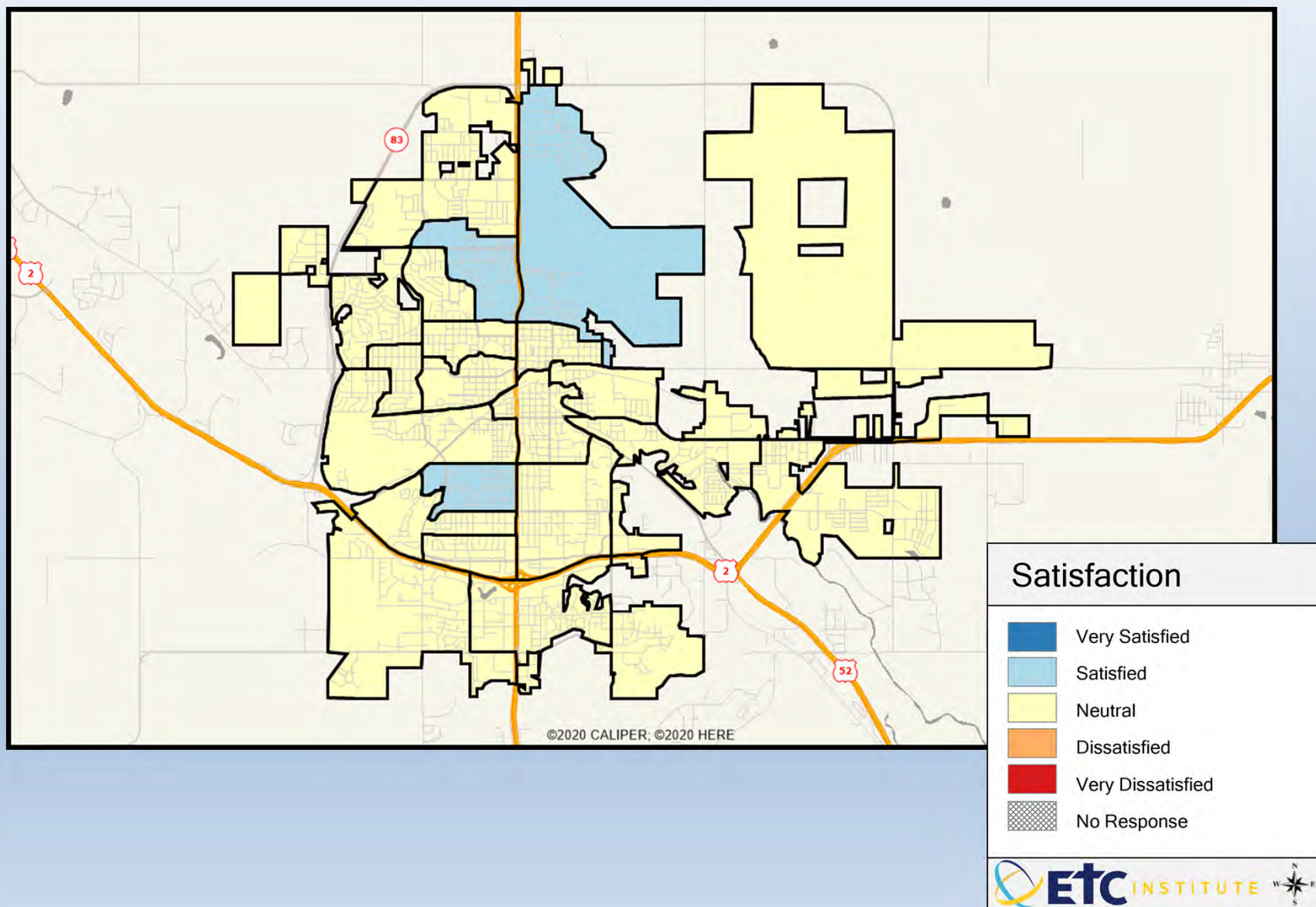
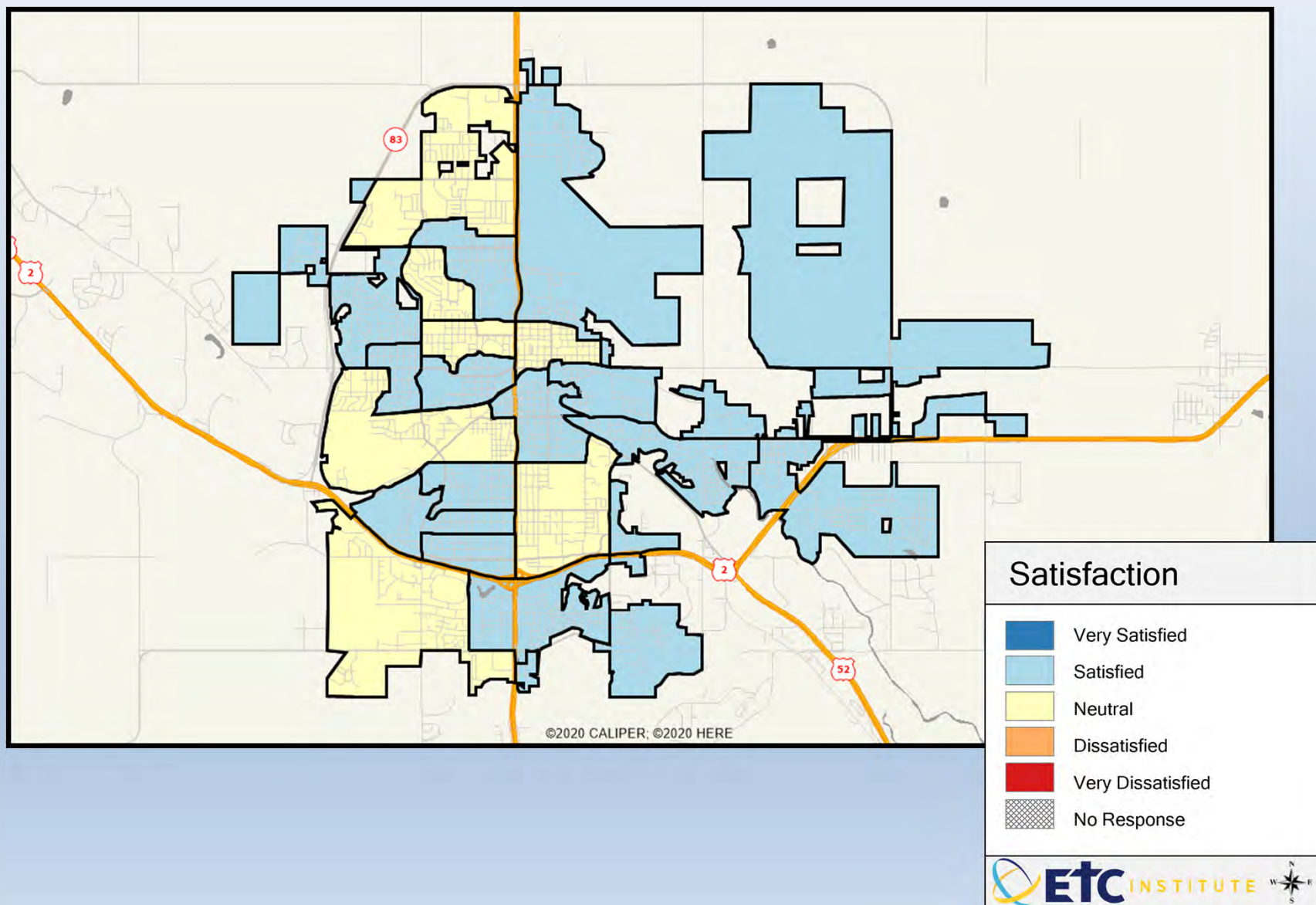# Q5-05. Enforcement of local traffic laws

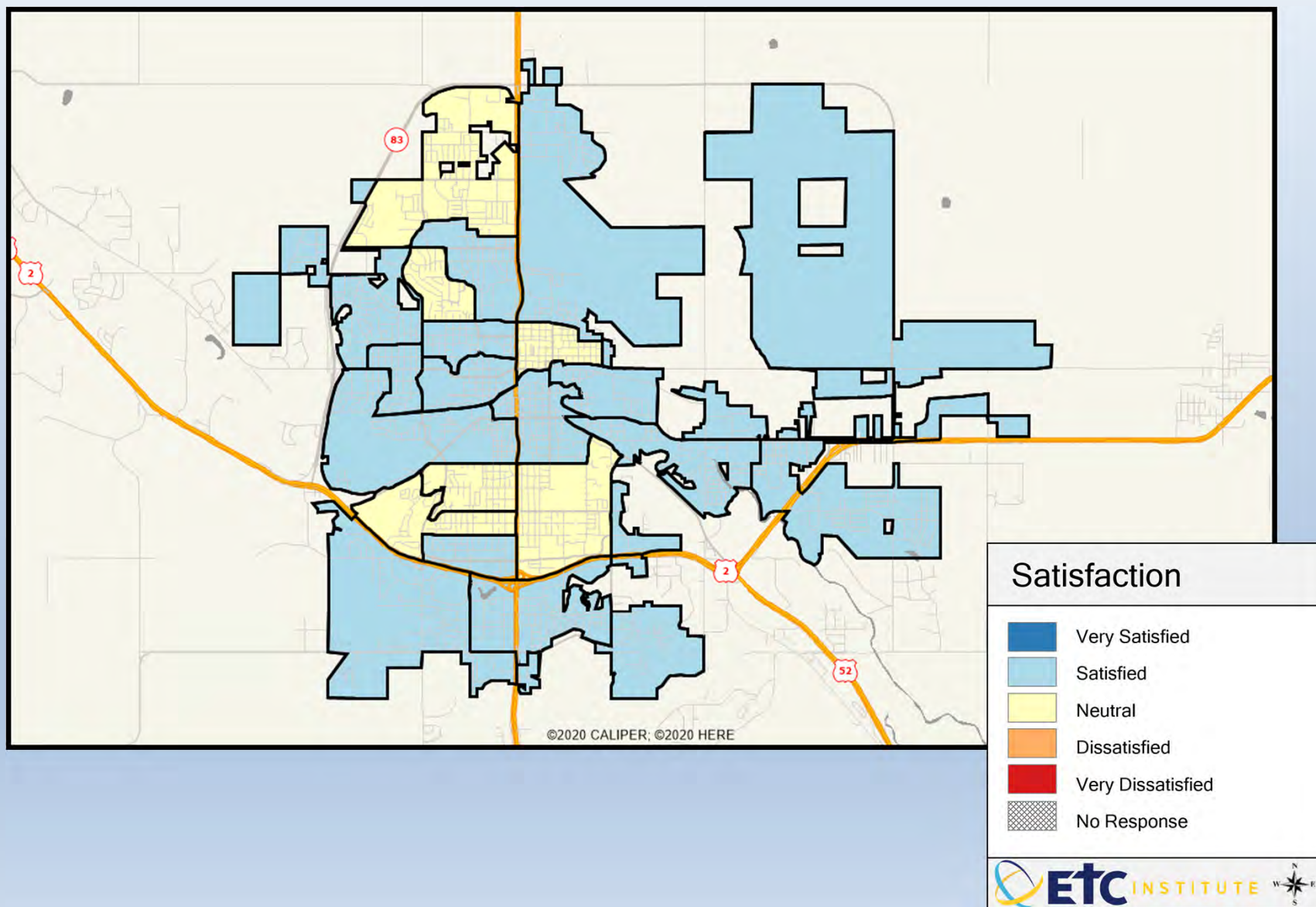# Q5-06. How quickly police officers respond to emergencies
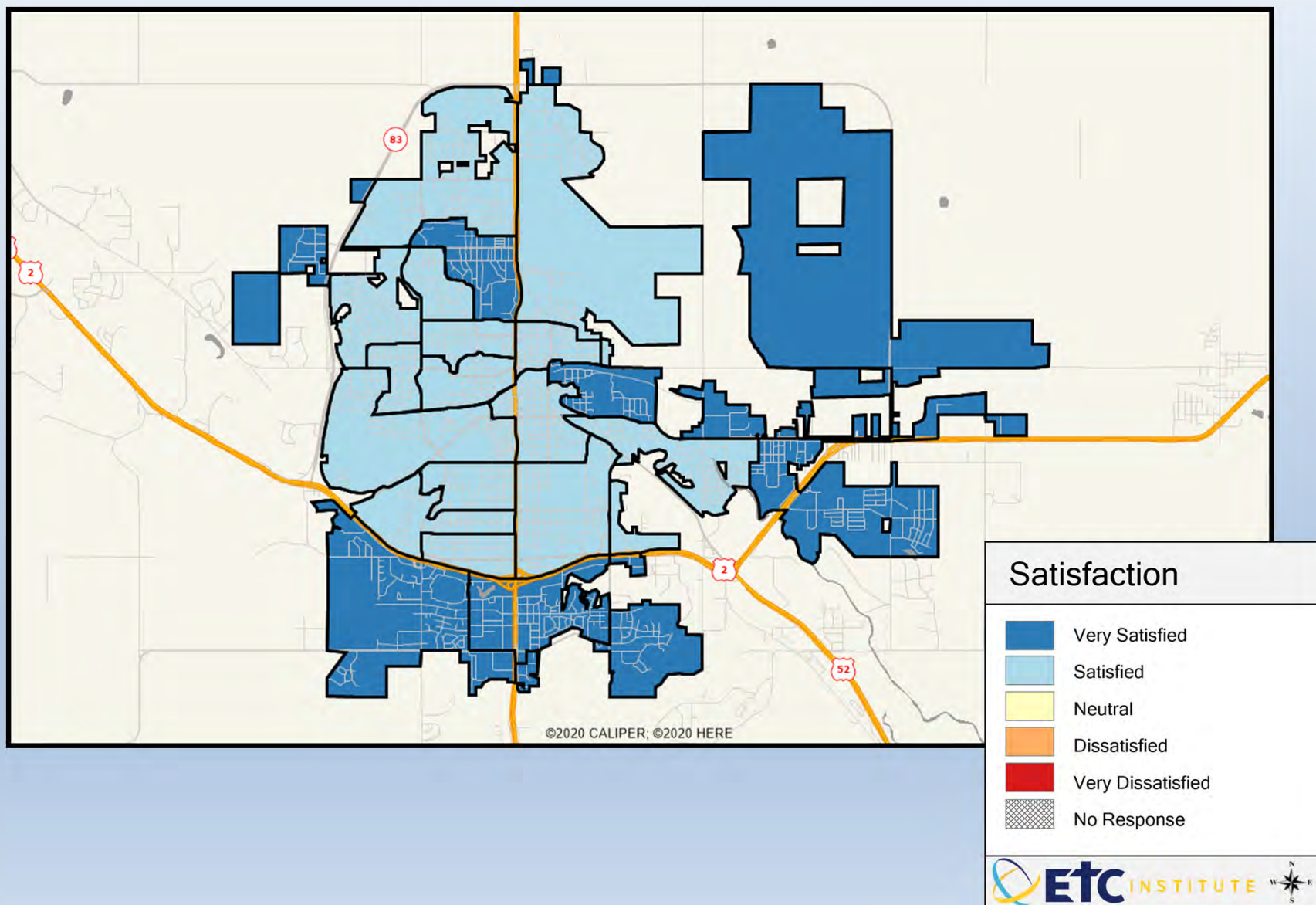
Q5-07. Quality of animal control

Q5-08. Quality of police safety education programs

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
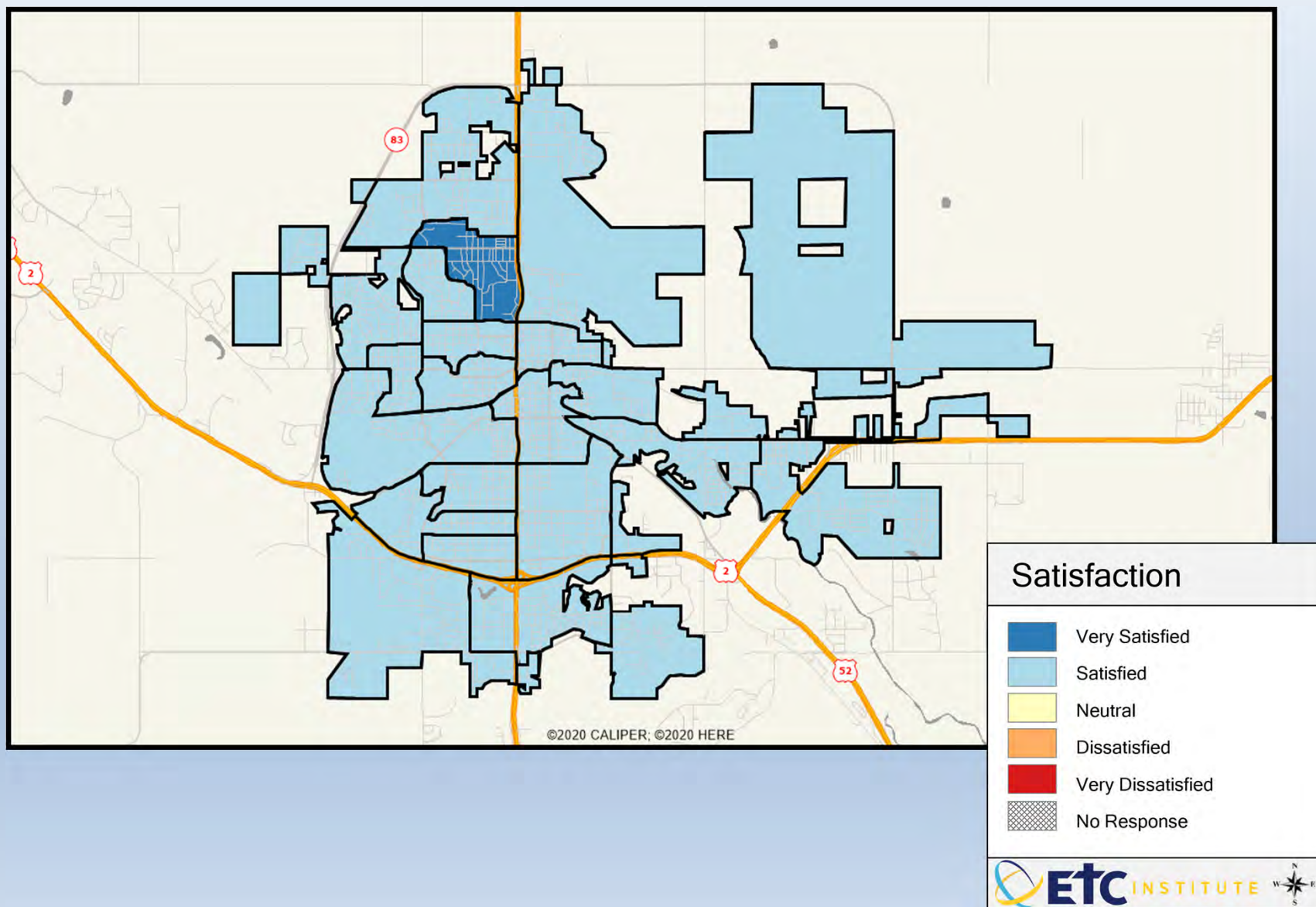- No Response

©2020 CALIPER; ©2020 HERE

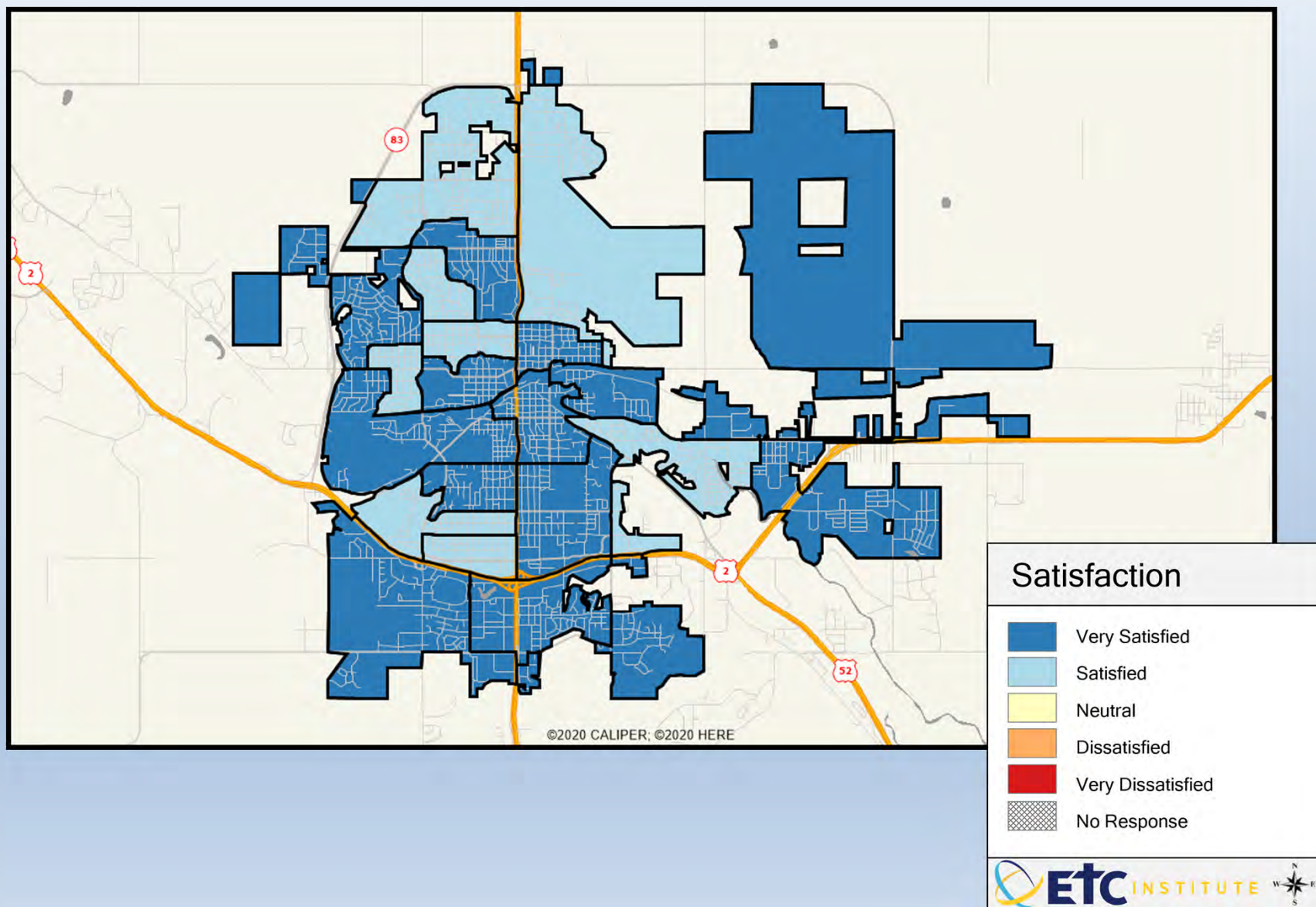# Q5-09. Police social media outreach

Q5-10. How quickly fire services personnel respond to emergencies
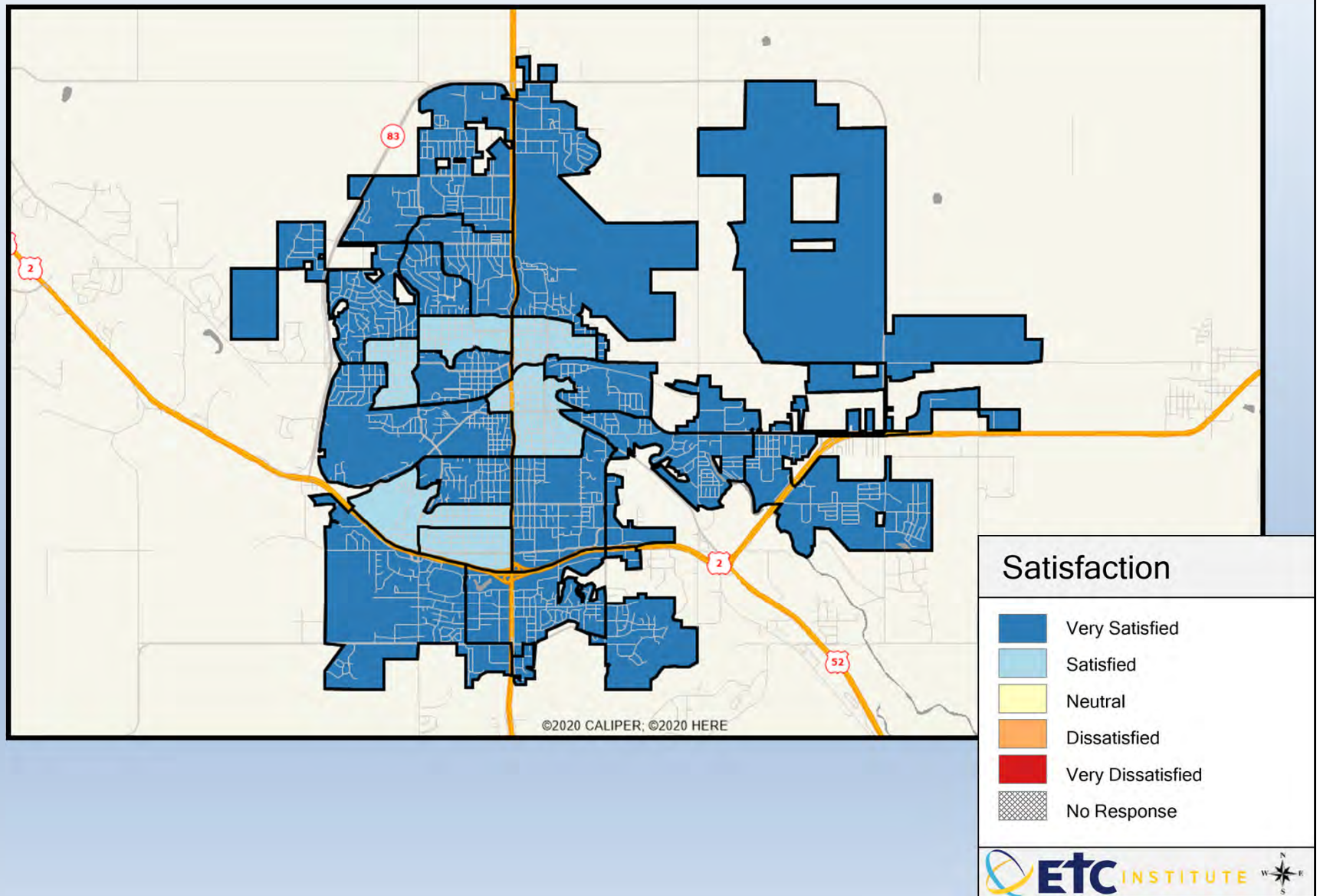
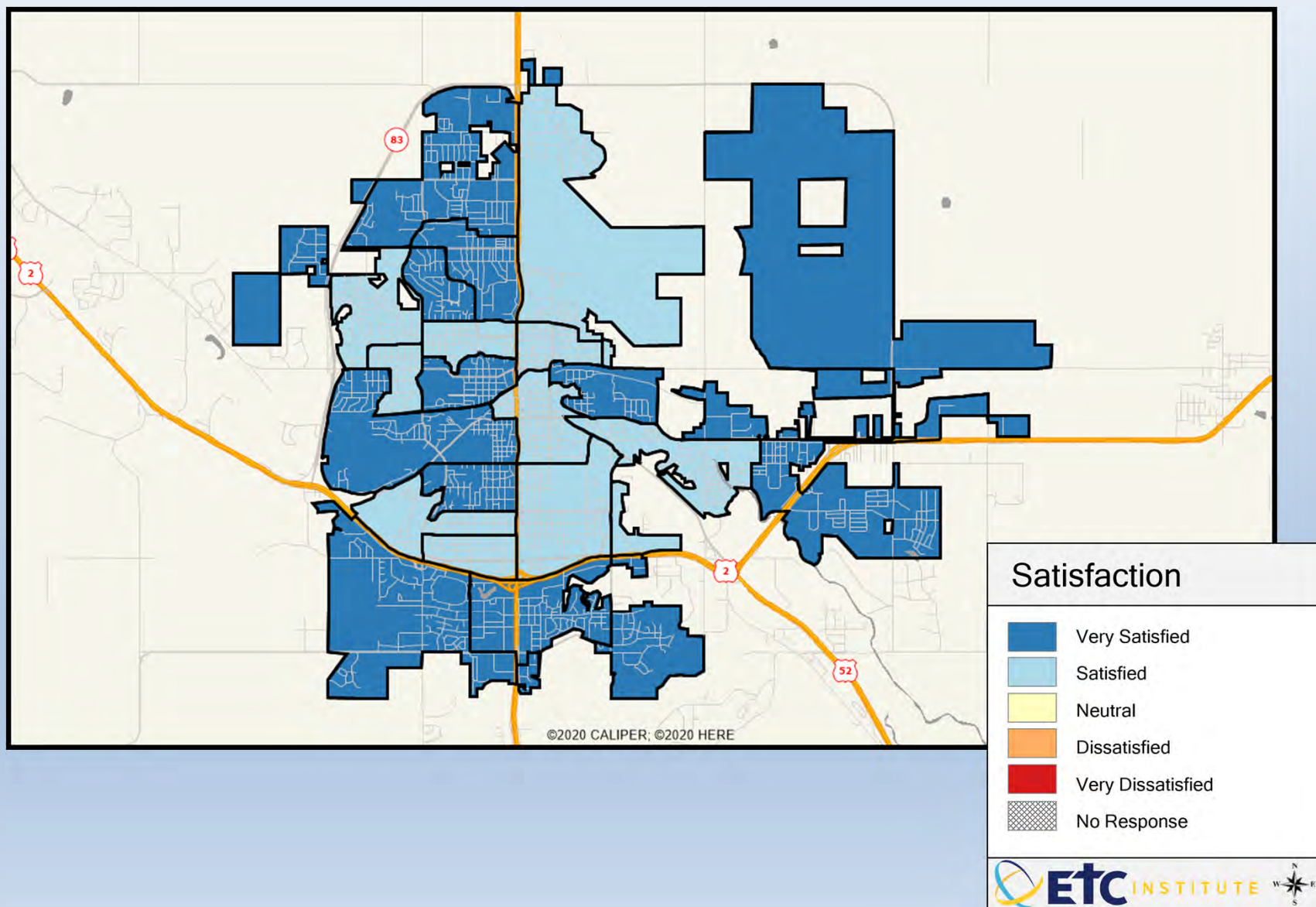# Q5-11. Fire safety education programs

Q5-12. Overall professionalism of the fire department
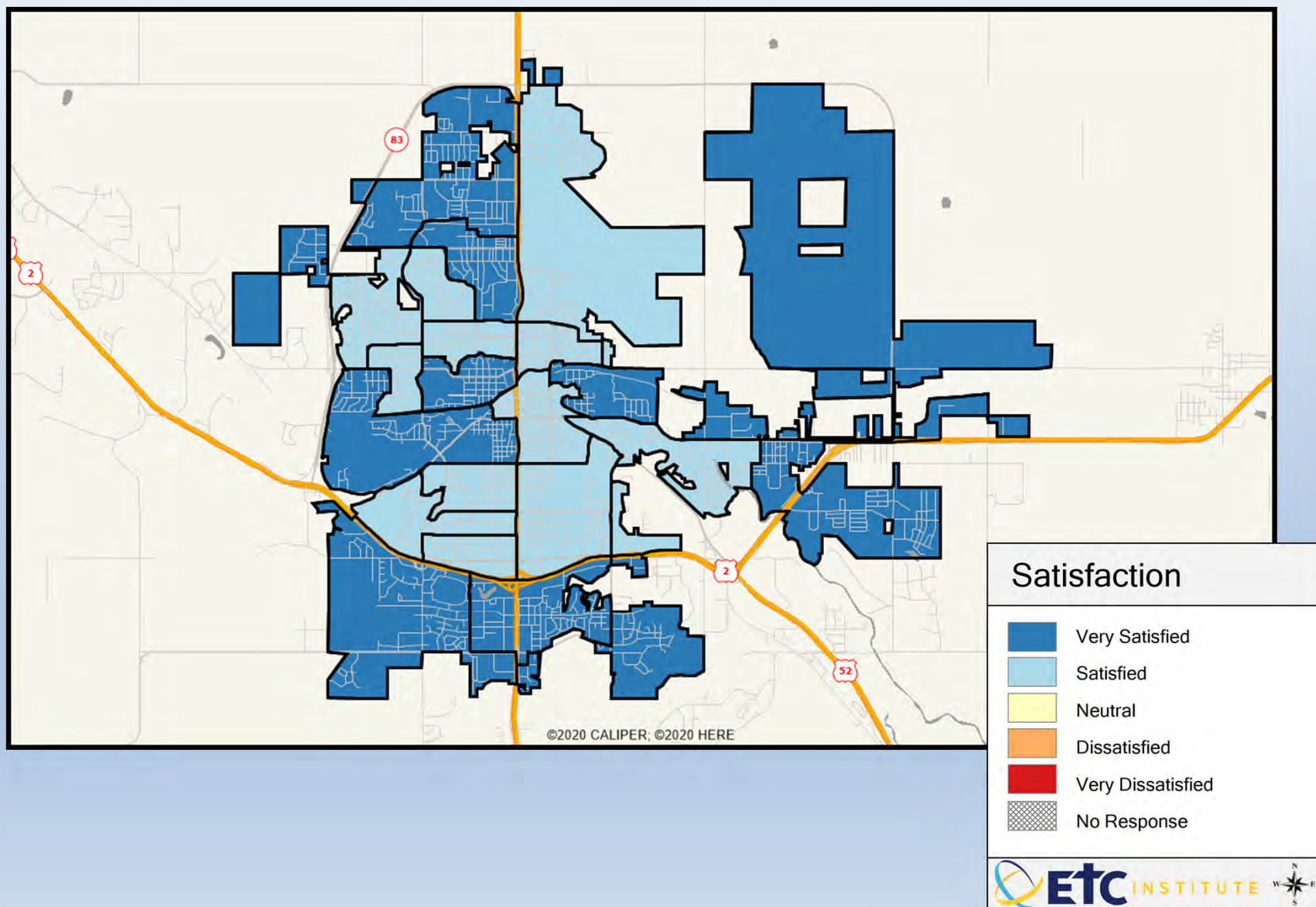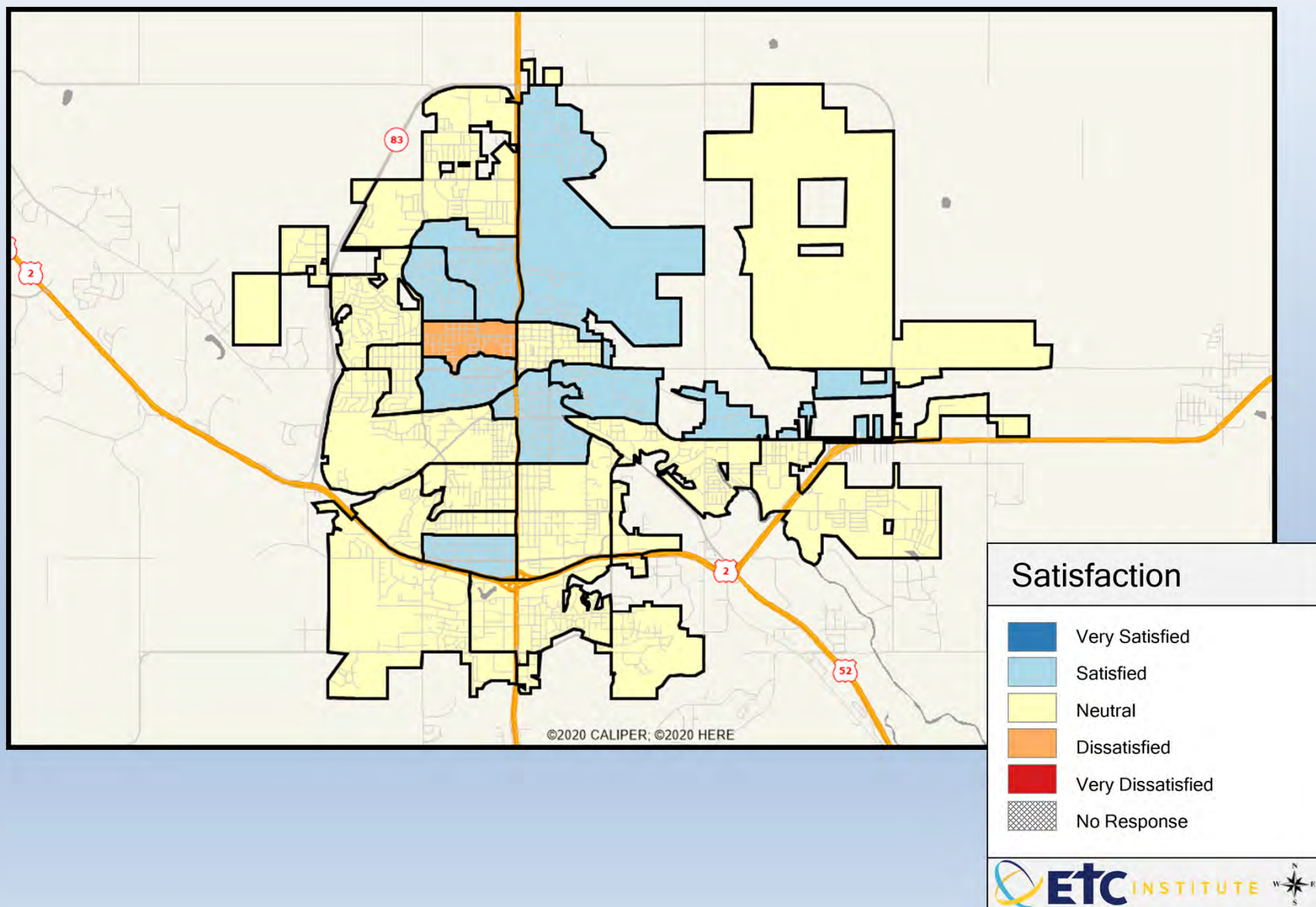
Q5-13. Friendliness of the fire department

Q5-14. Overall quality of fire protection services
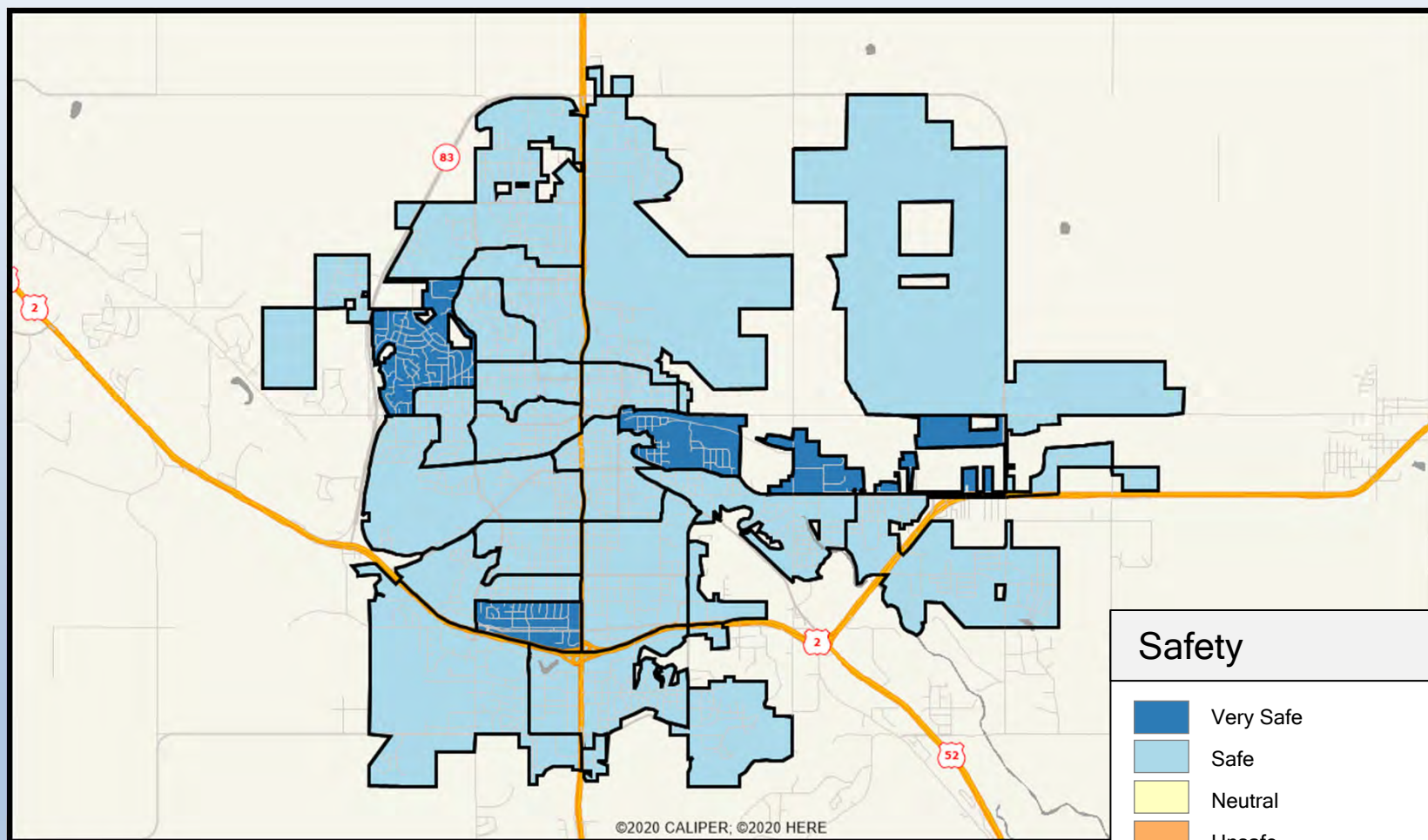
Q5-15. Emergency preparedness services of the fire department

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE

Q5-16. Municipal court

Q7-1. Walking alone in your neighborhood in general

Safety

- ◼ Very Safe
- ◼ Safe
- ◻ Neutral
- ◻ Unsafe
- ◻ Very Unsafe
- ▦ No Response

©2020 CALIPER; ©2020 HERE

Q7-2. Walking alone in your neighborhood during the day

Safety

- **Very Safe** (dark blue)
- **Safe** (light blue)
- **Neutral** (yellow)
- **Unsafe** (orange)
- **Very Unsafe** (red)
- **No Response** (hatched)

©2020 CALIPER; ©2020 HERE
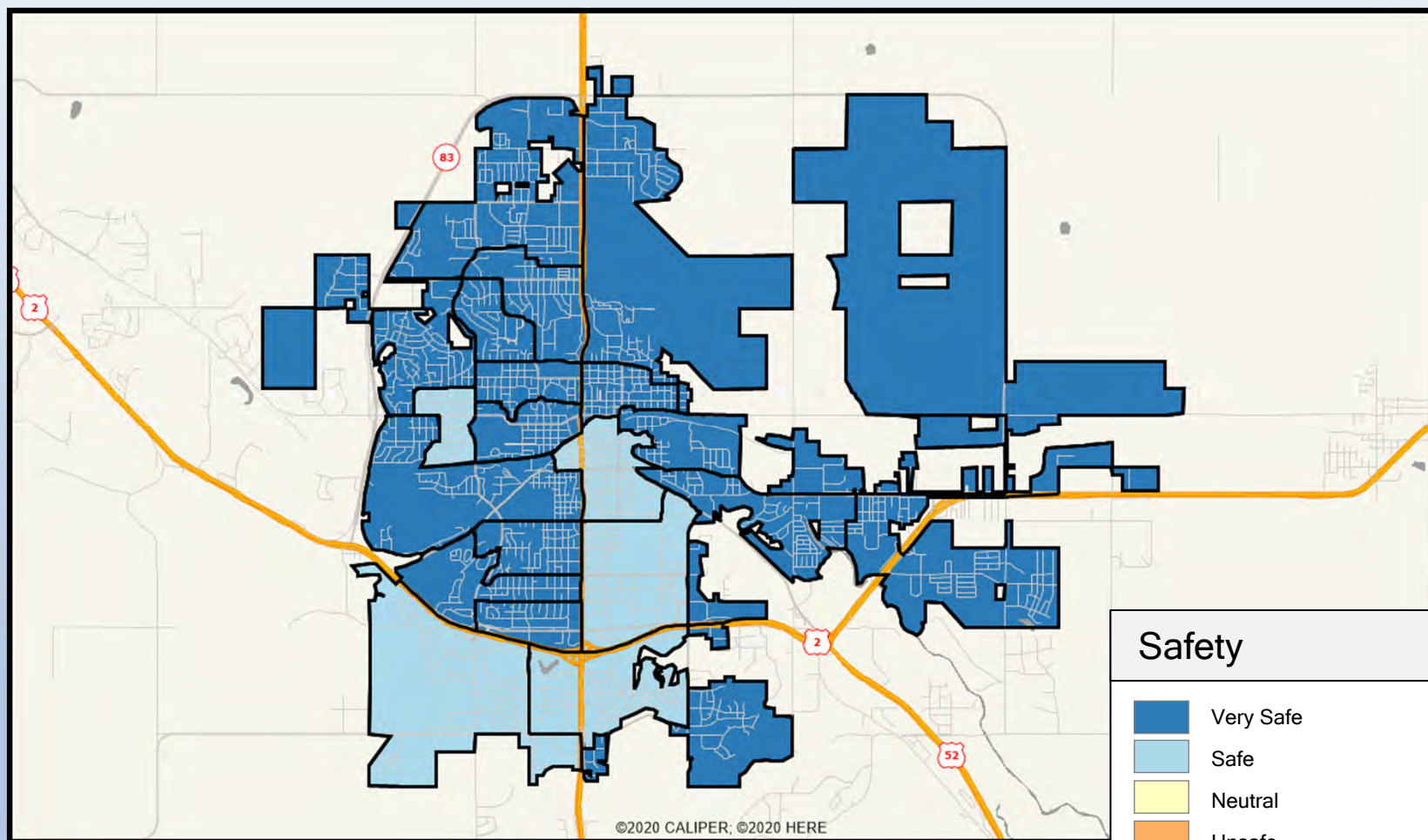
ETC INSTITUTE

Q7-3. Walking alone in your neighborhood after dark

Q7-4. In City parks and recreation facilities
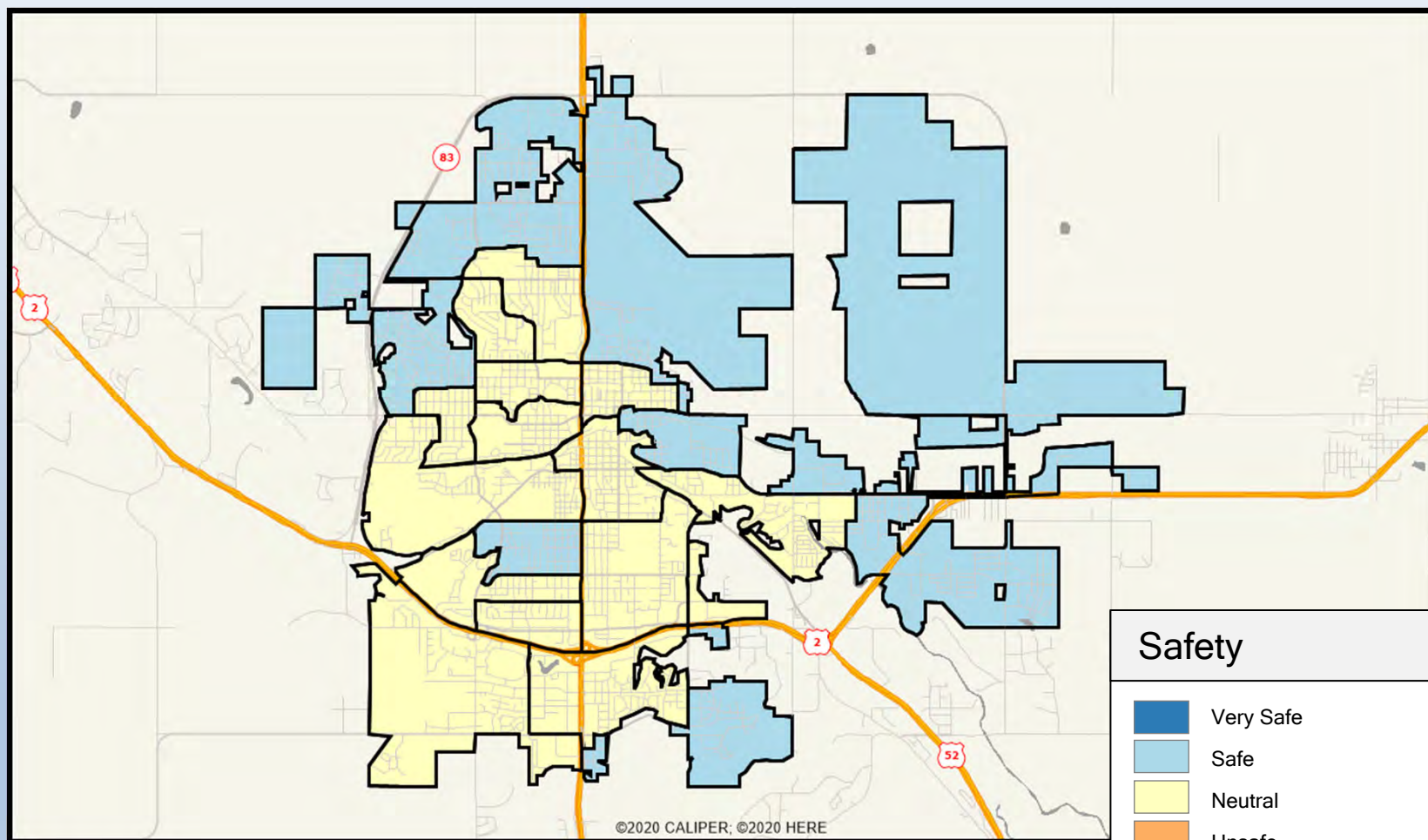

©2020 CALIPER; ©2020 HERE

Safety

- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
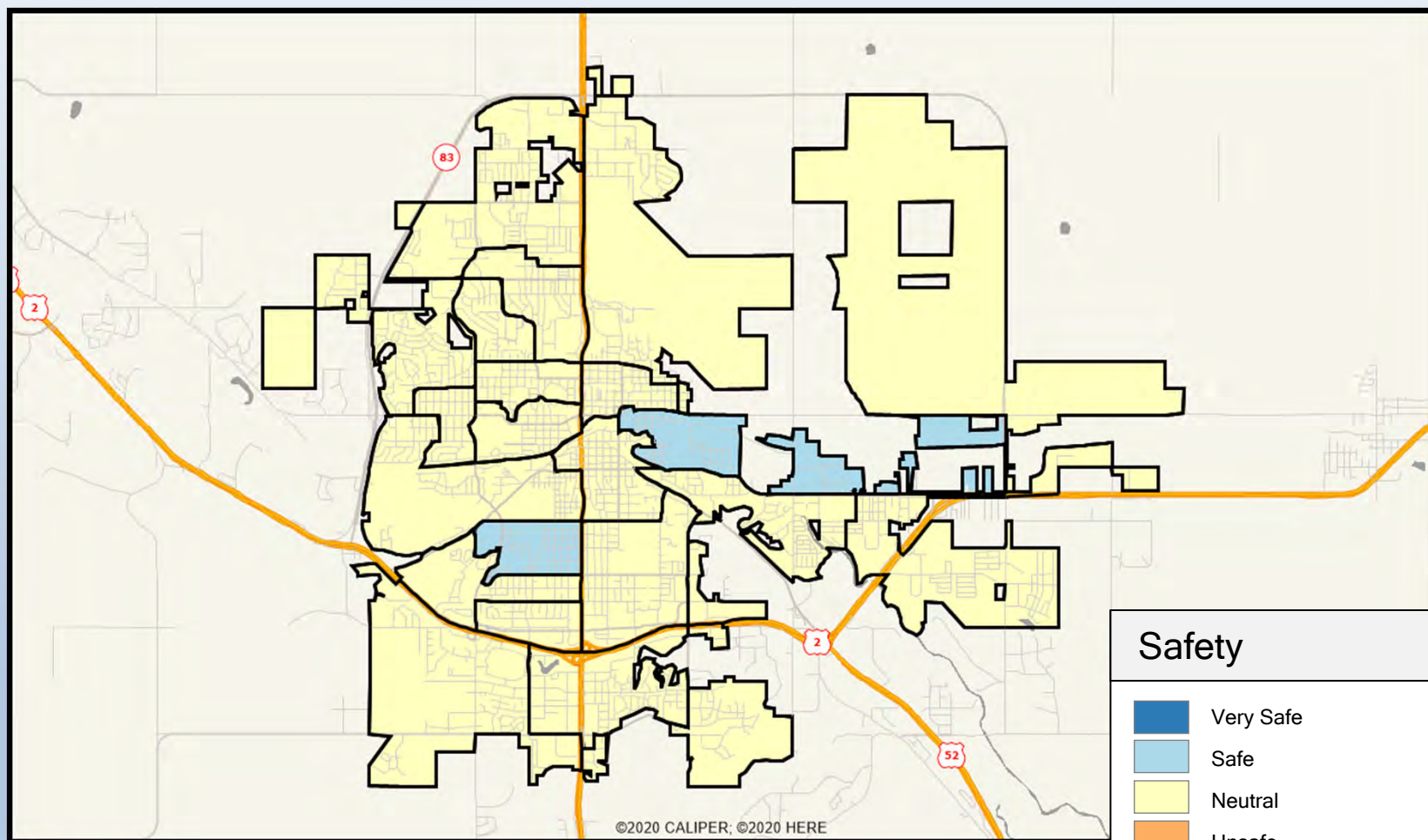- No Response
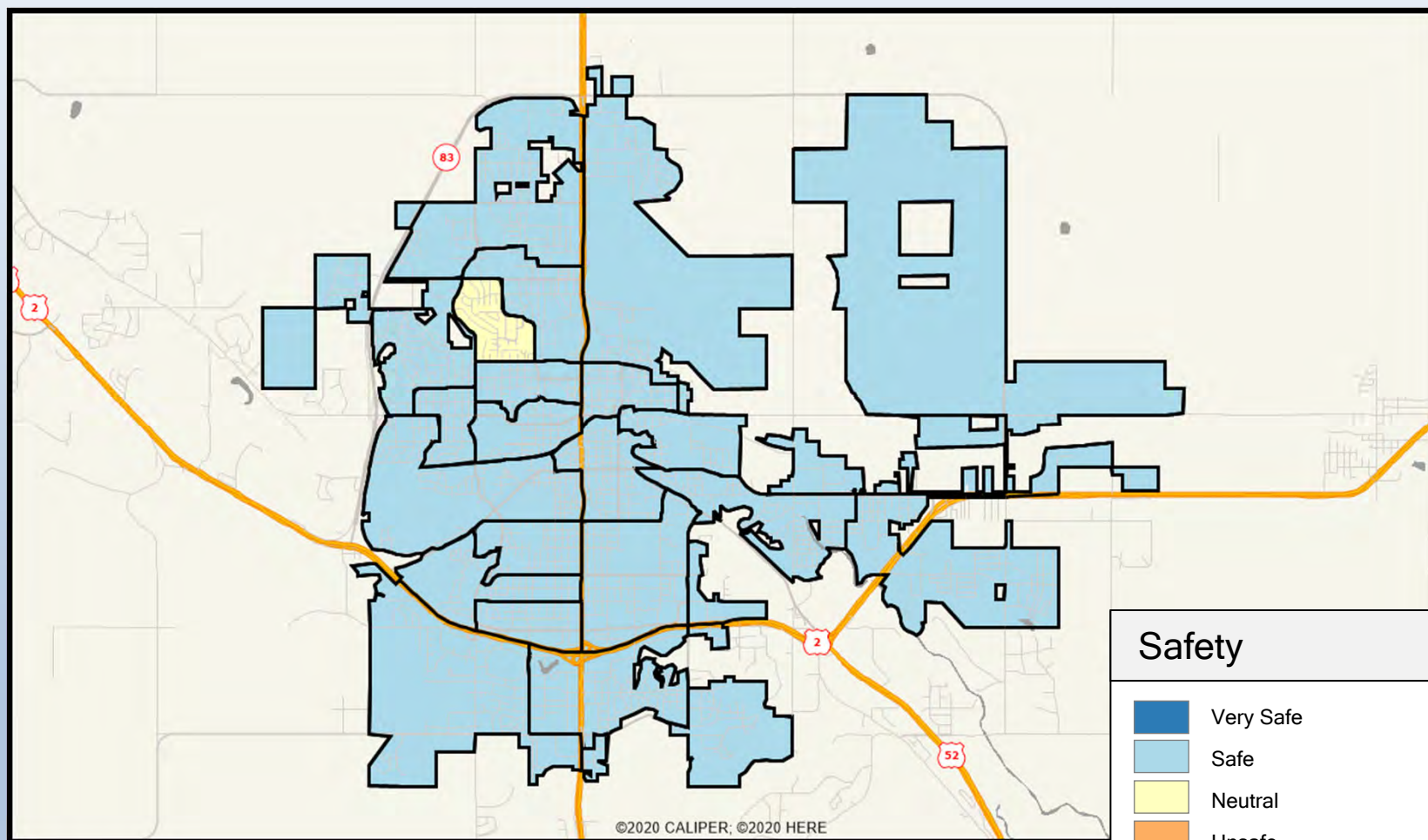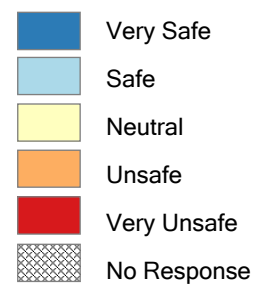
Q7-5. In commercial areas of the City during the day

Safety
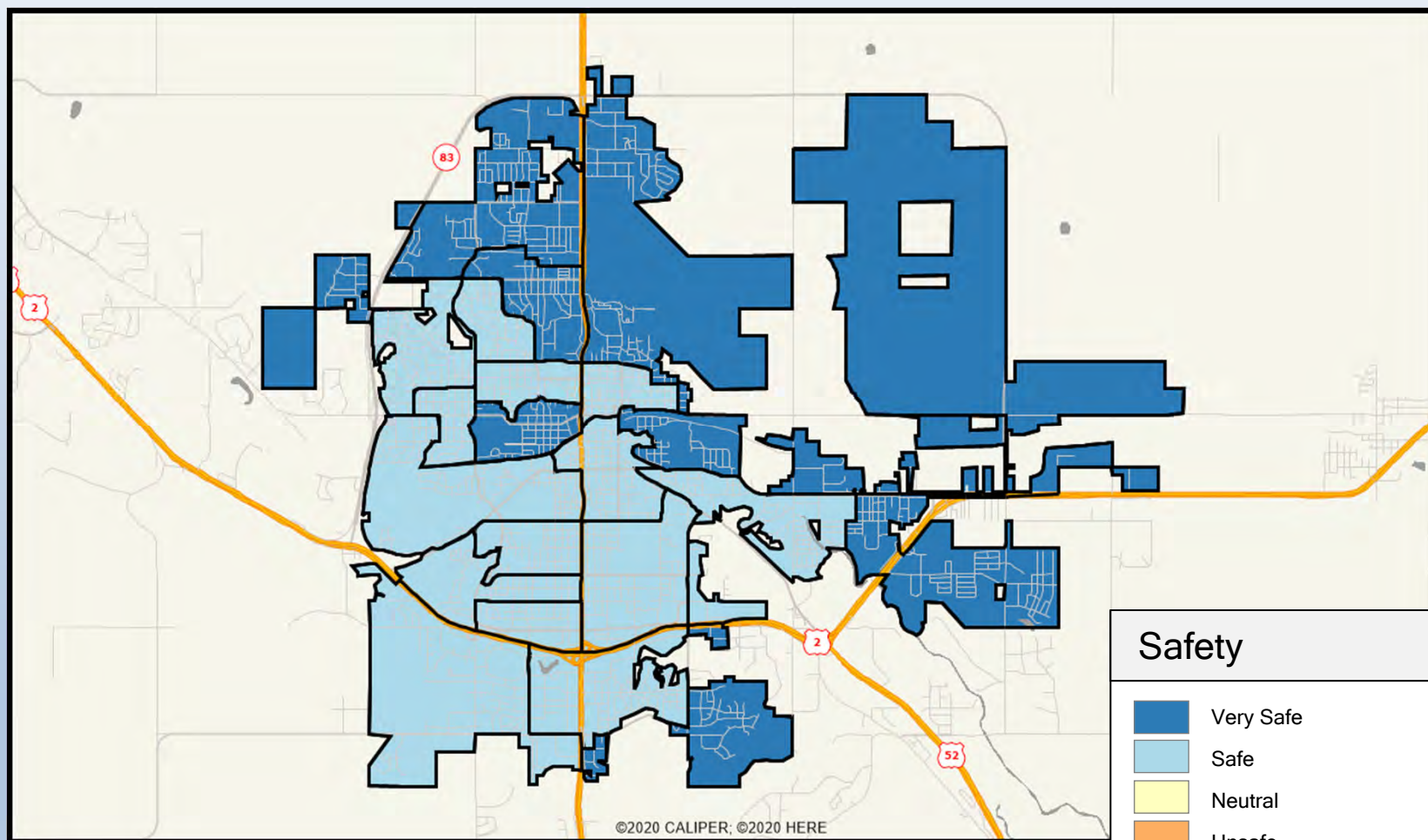
- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
- No Response

©2020 CALIPER; ©2020 HERE

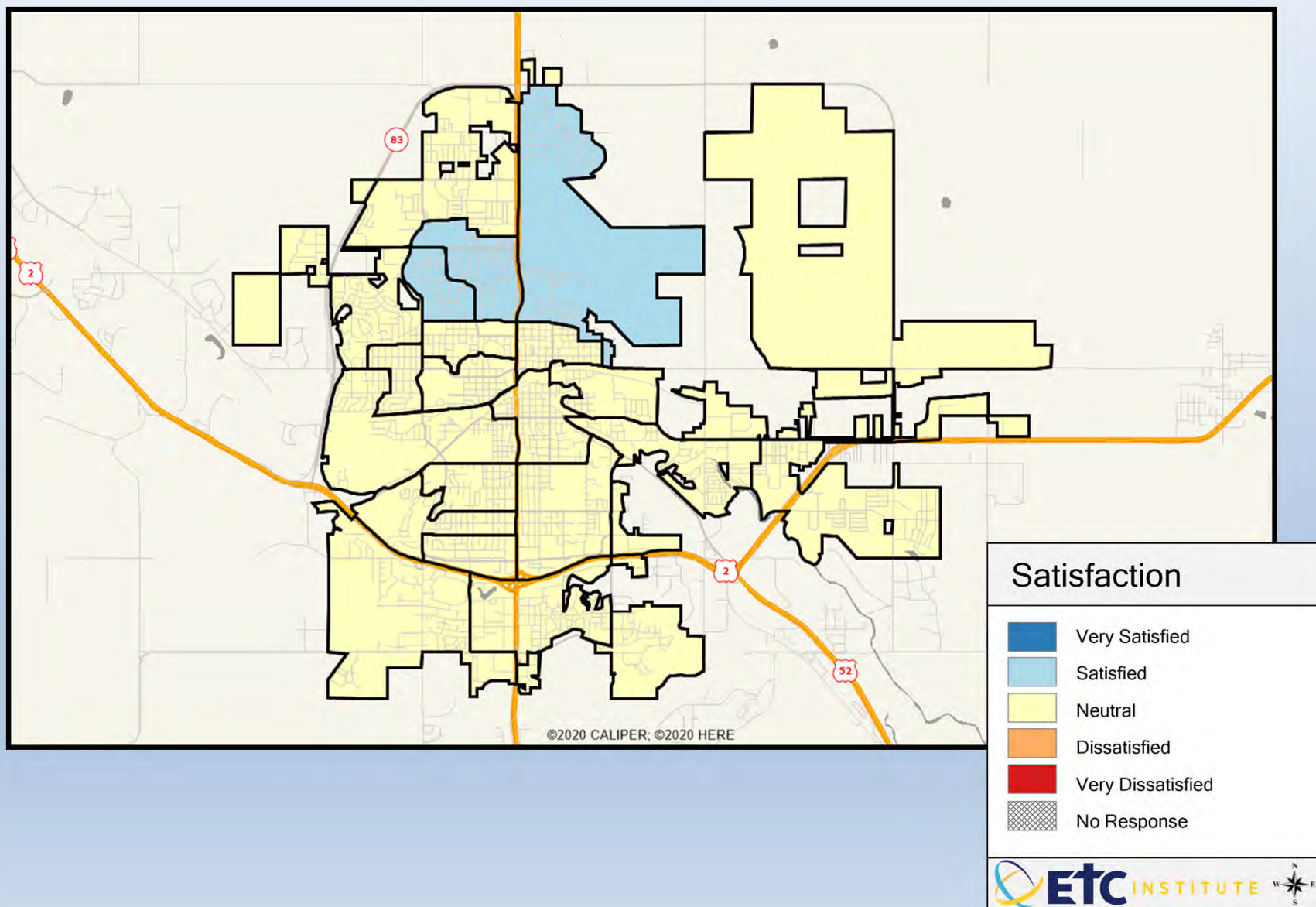# Q7-6. In commercial areas of the City after dark

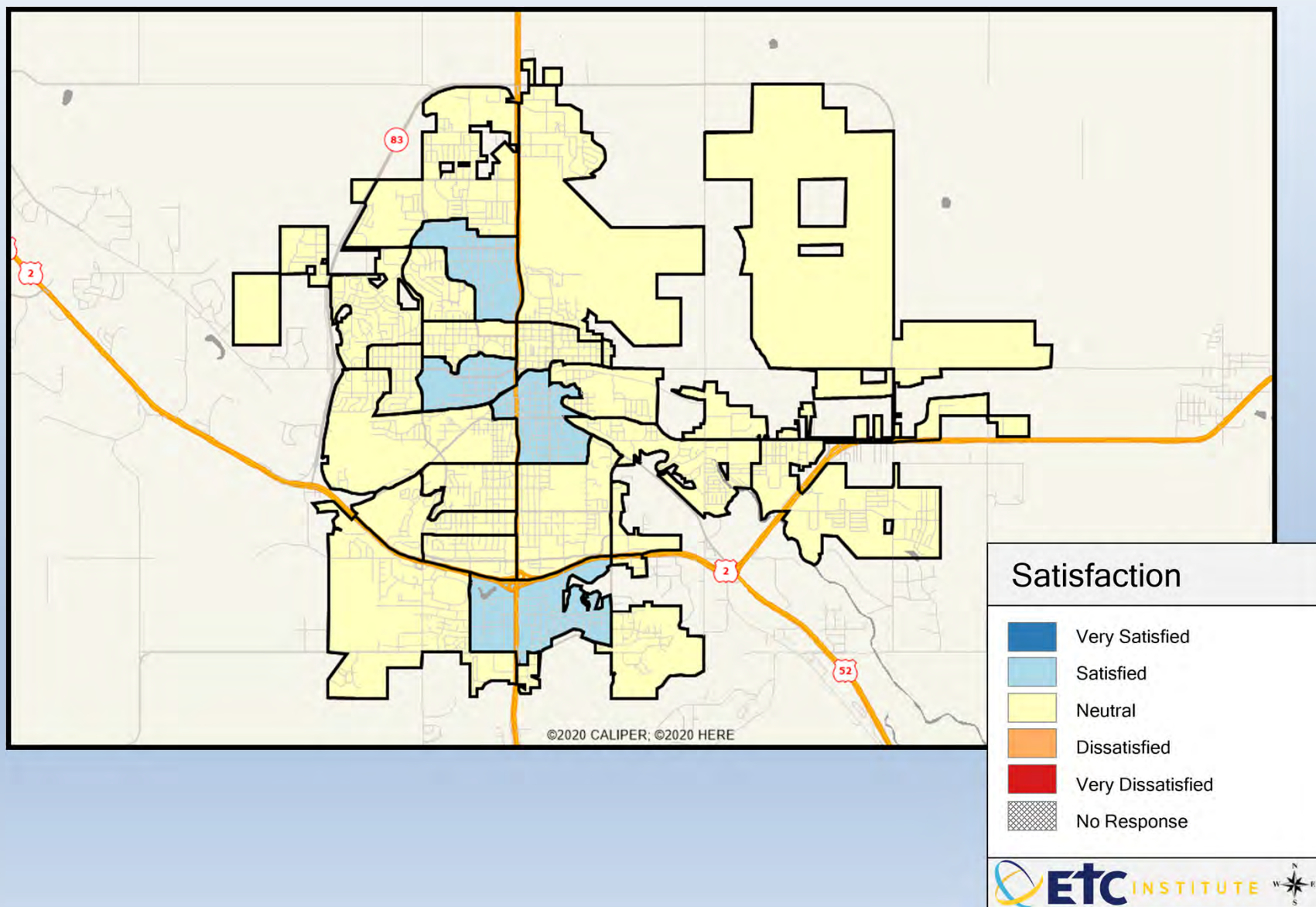# Q10-1. Maintenance of residential property
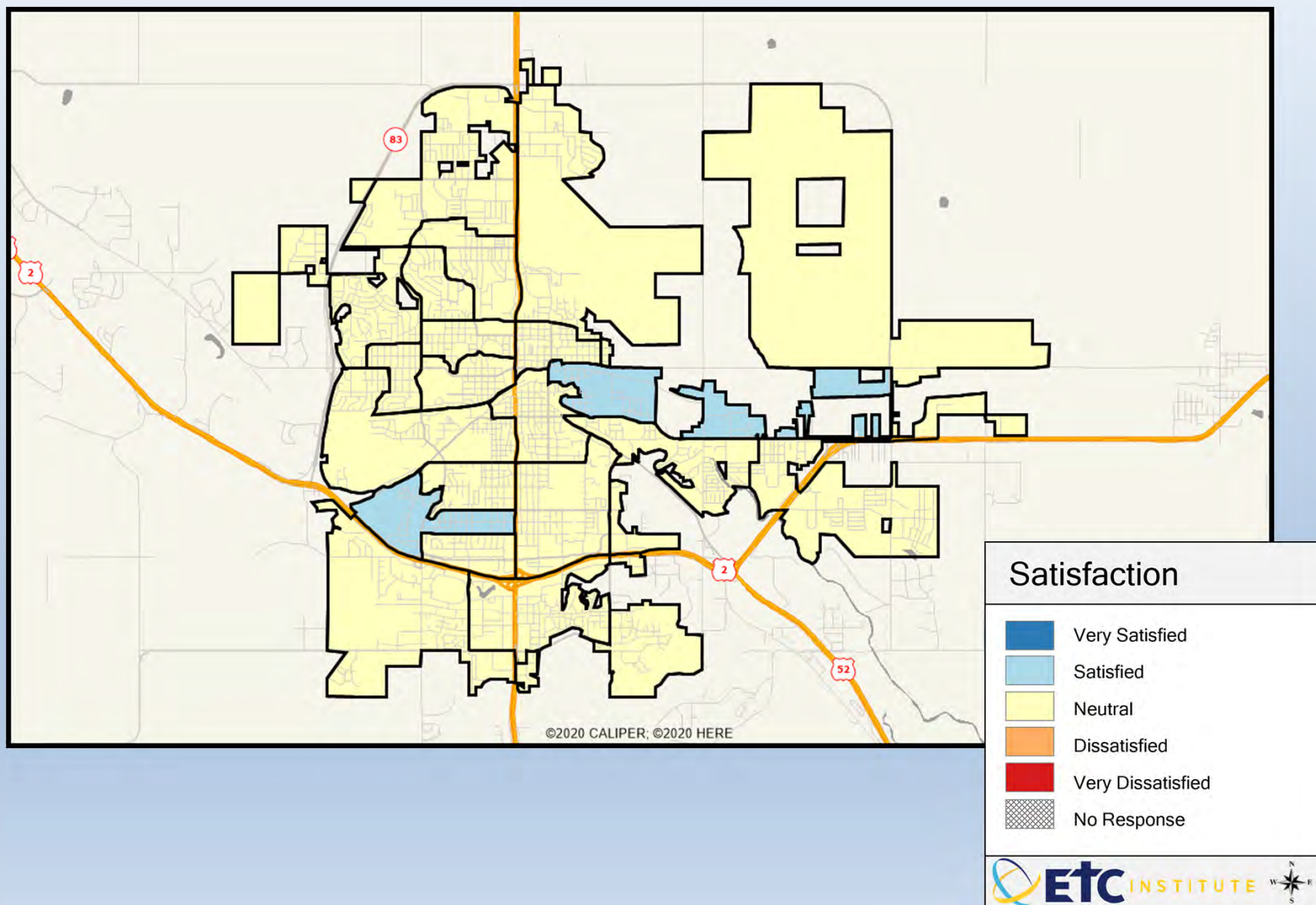
Q10-2. Enforcement of residential building codes
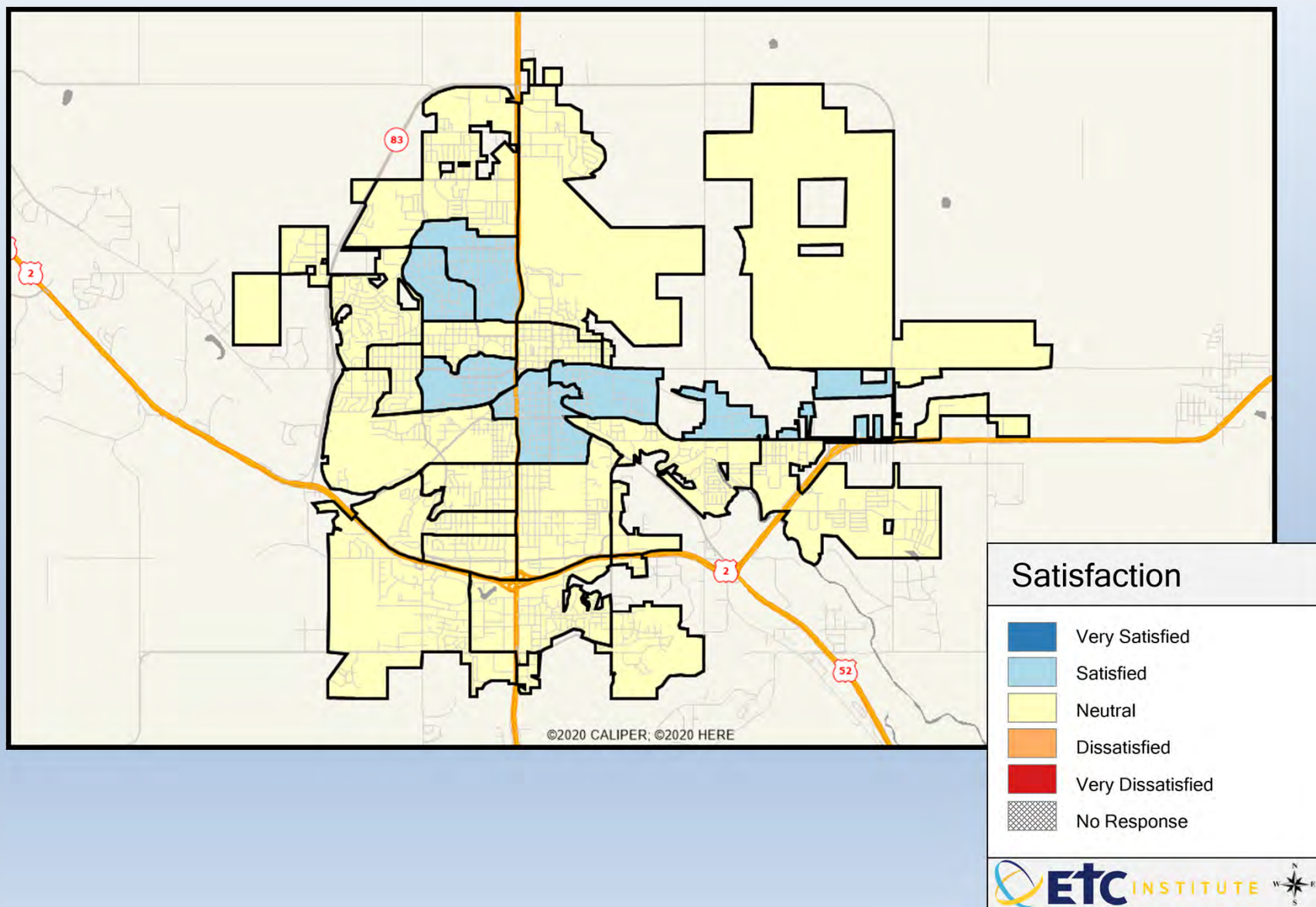
Q10-3. Maintenance of commercial property

Q10-4. Enforcement of commercial building codes

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE

Q10-5. Parking enforcement on neighborhood streets

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE
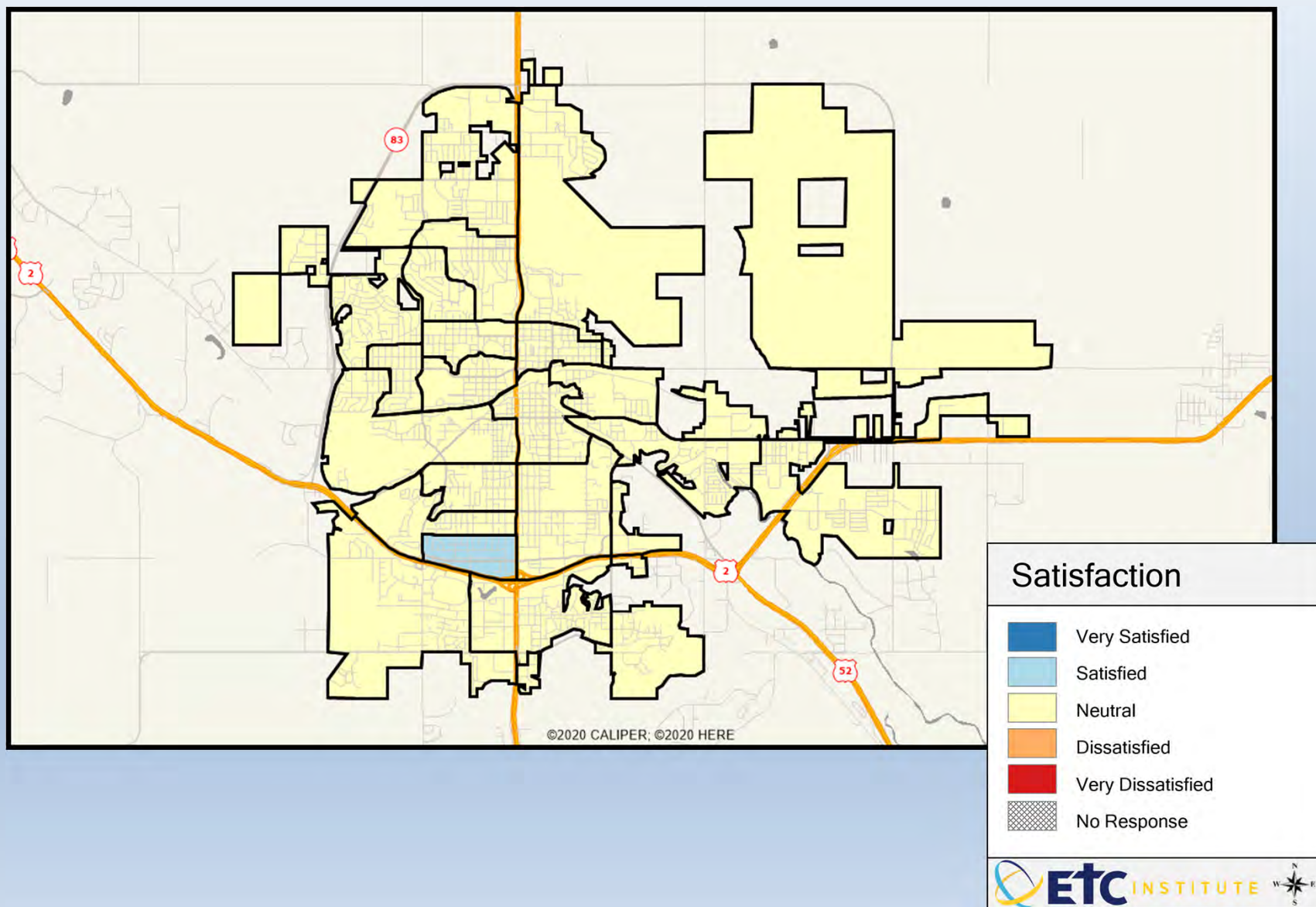
Q10-6. Clean-up of trash and litter on residential property

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE
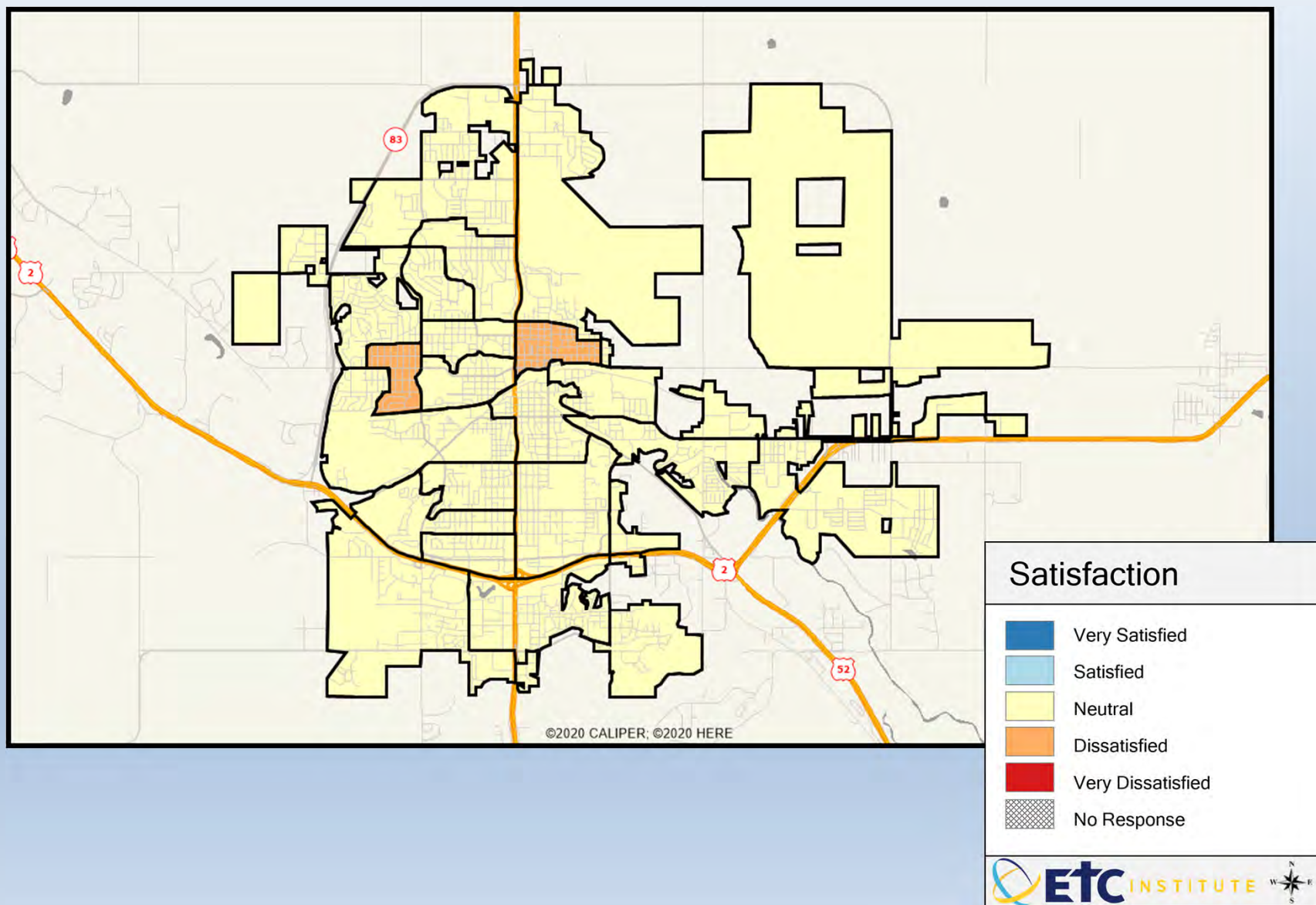
Q10-7. Clean-up of trash and litter on commercial property

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE
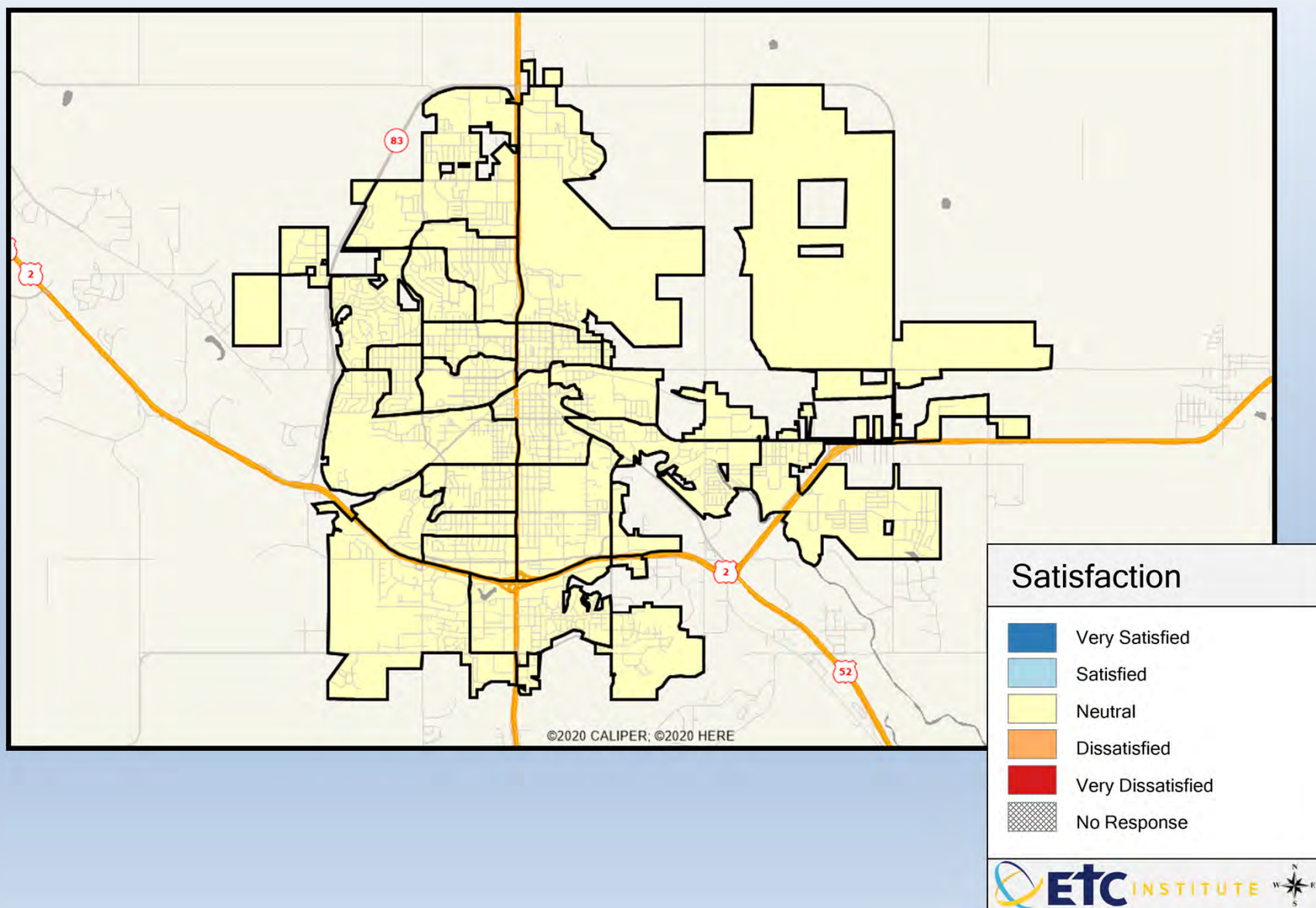
Q13-01. Condition of major City streets
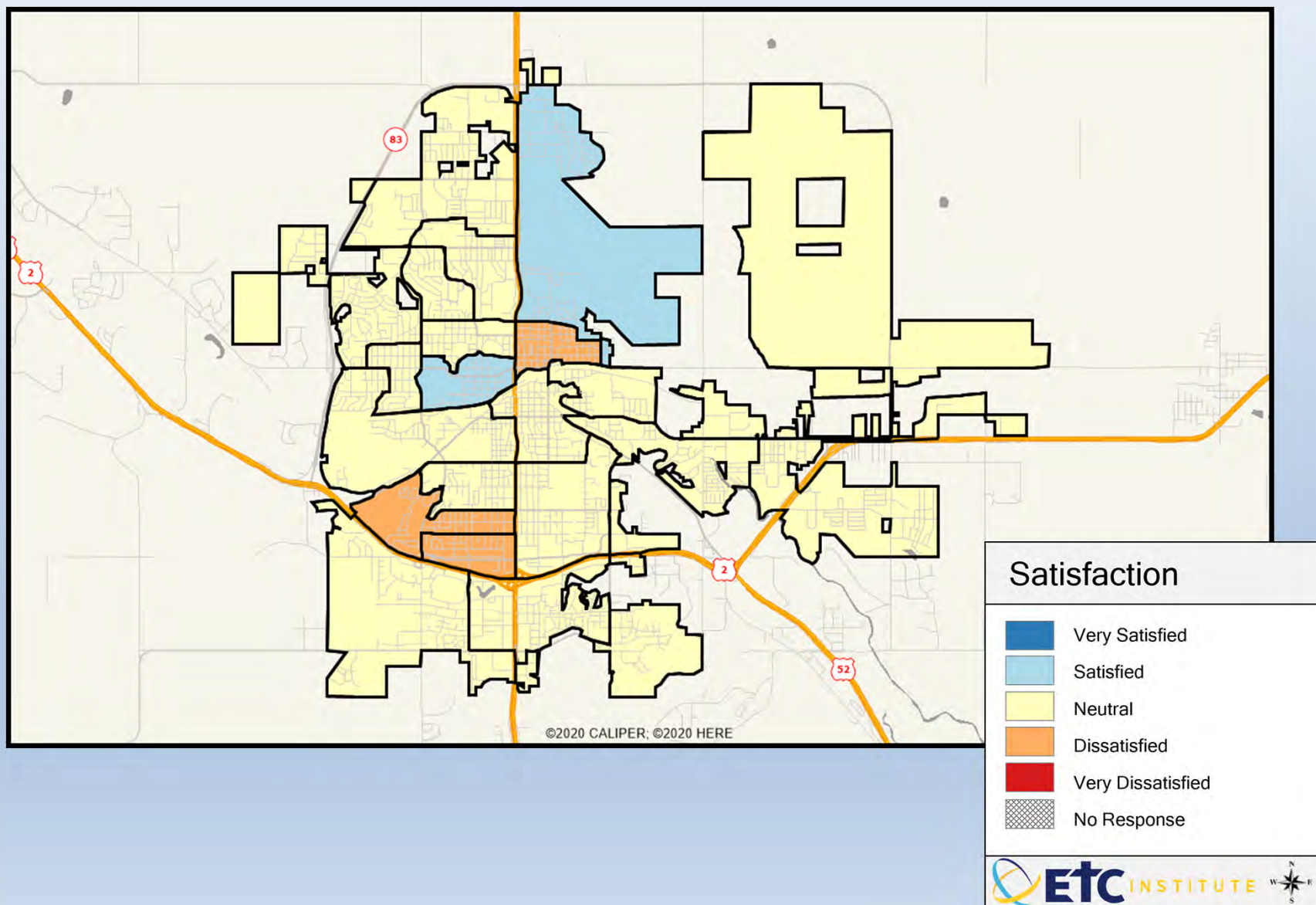
Q13-02. Condition of streets in your neighborhood

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE
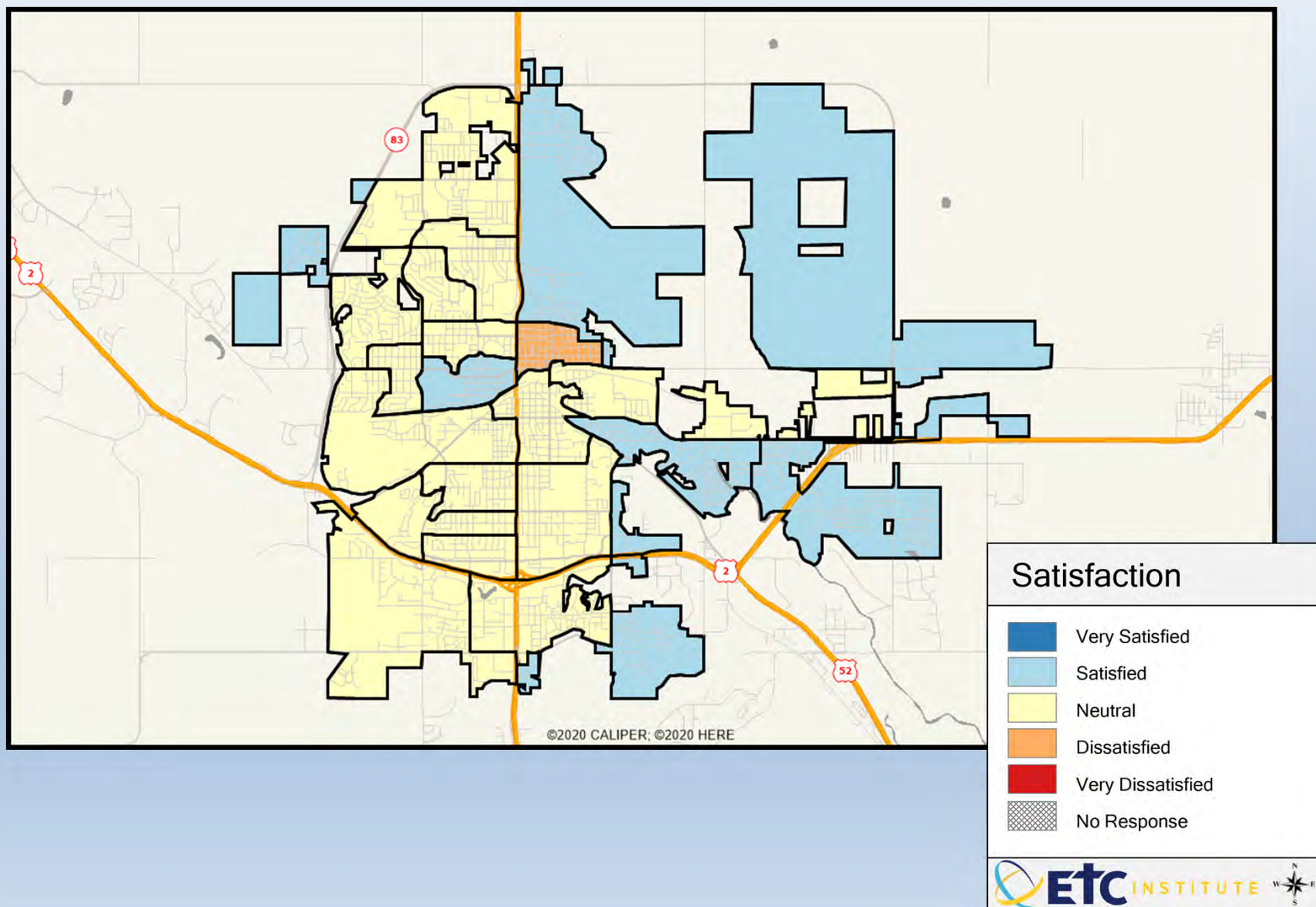
Q13-03. Condition of sidewalks in your neighborhood

©2020 CALIPER; ©2020 HERE

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response
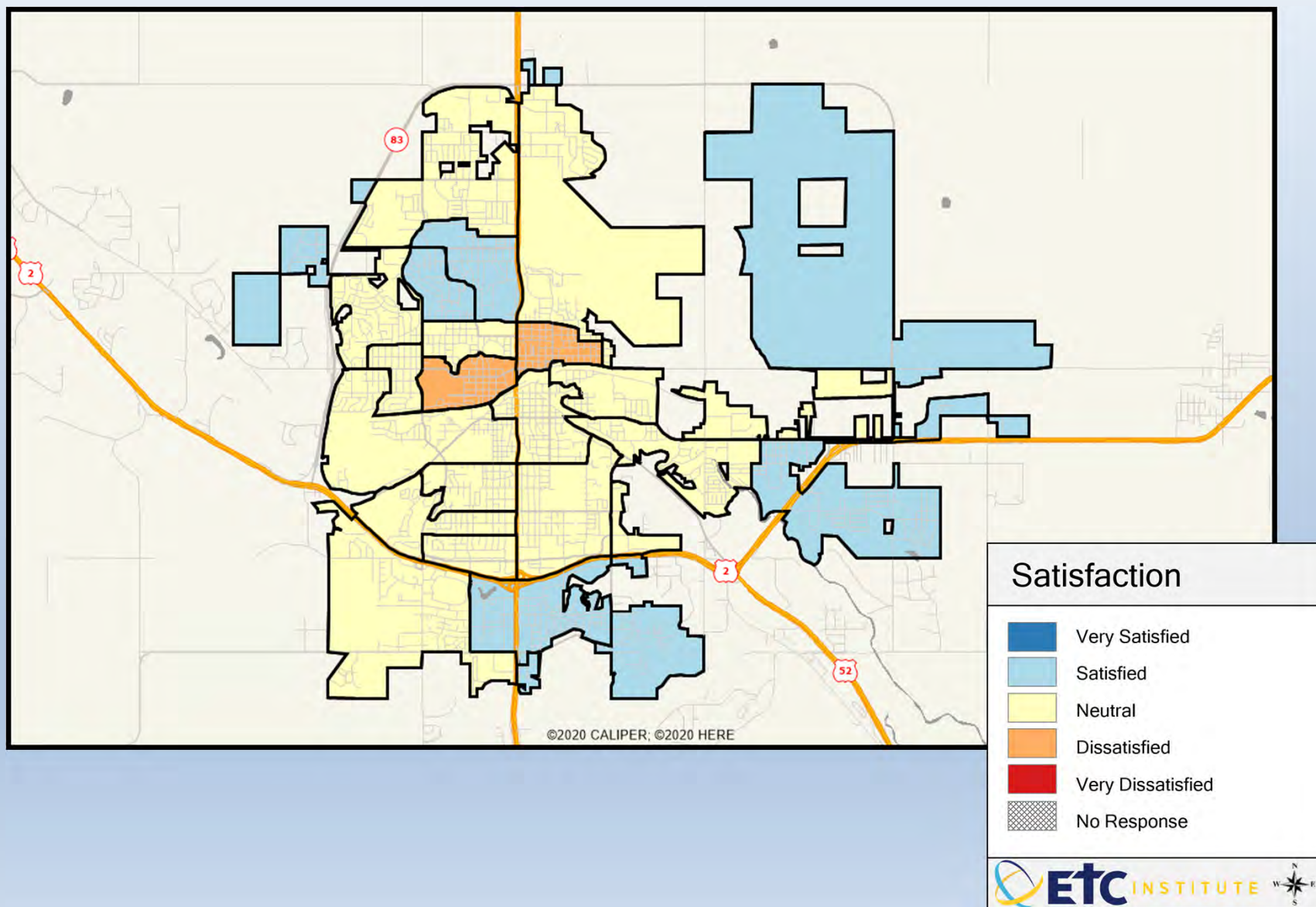
Q13-04. Timing of traffic signals on City streets

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
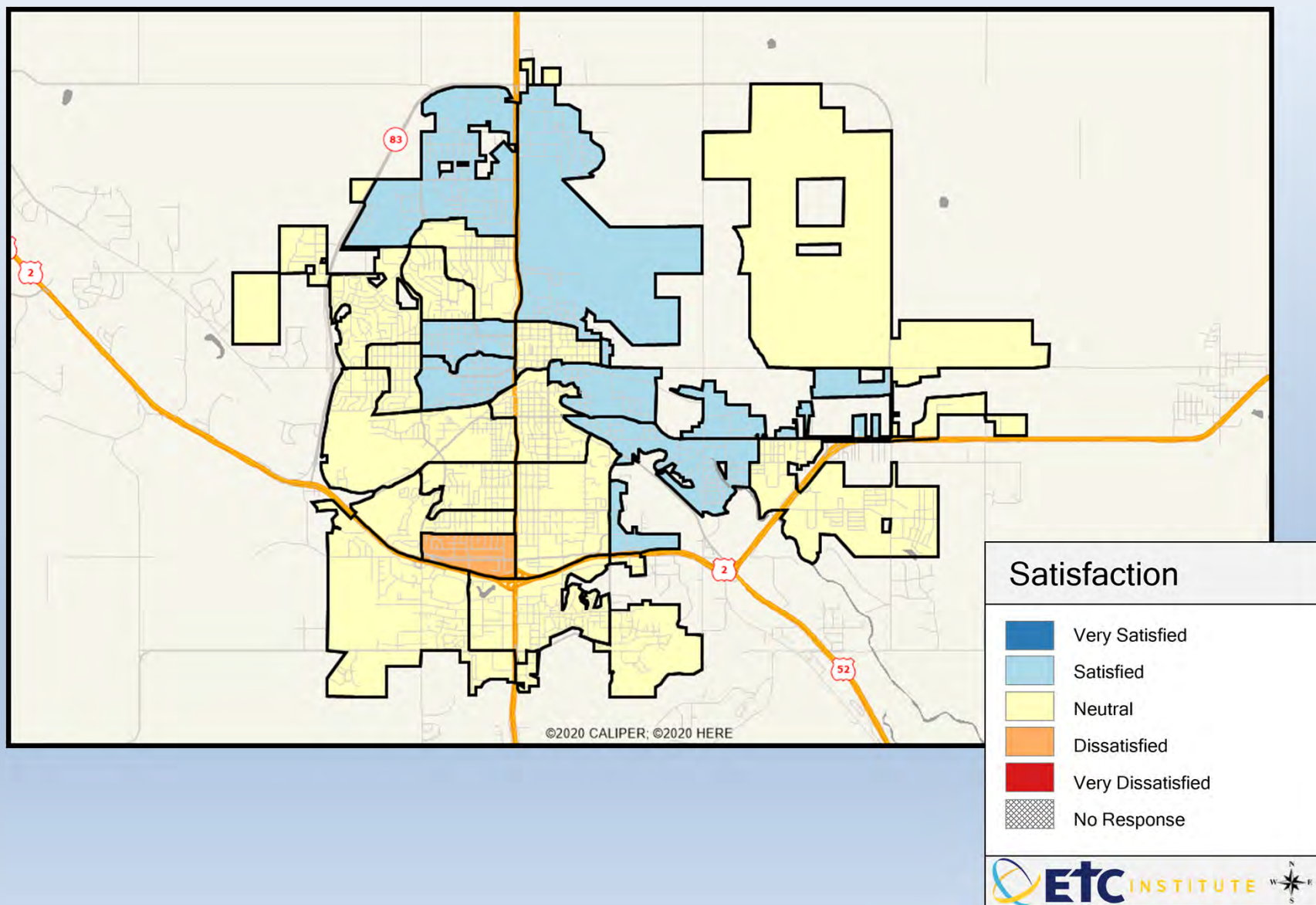- Very Dissatisfied
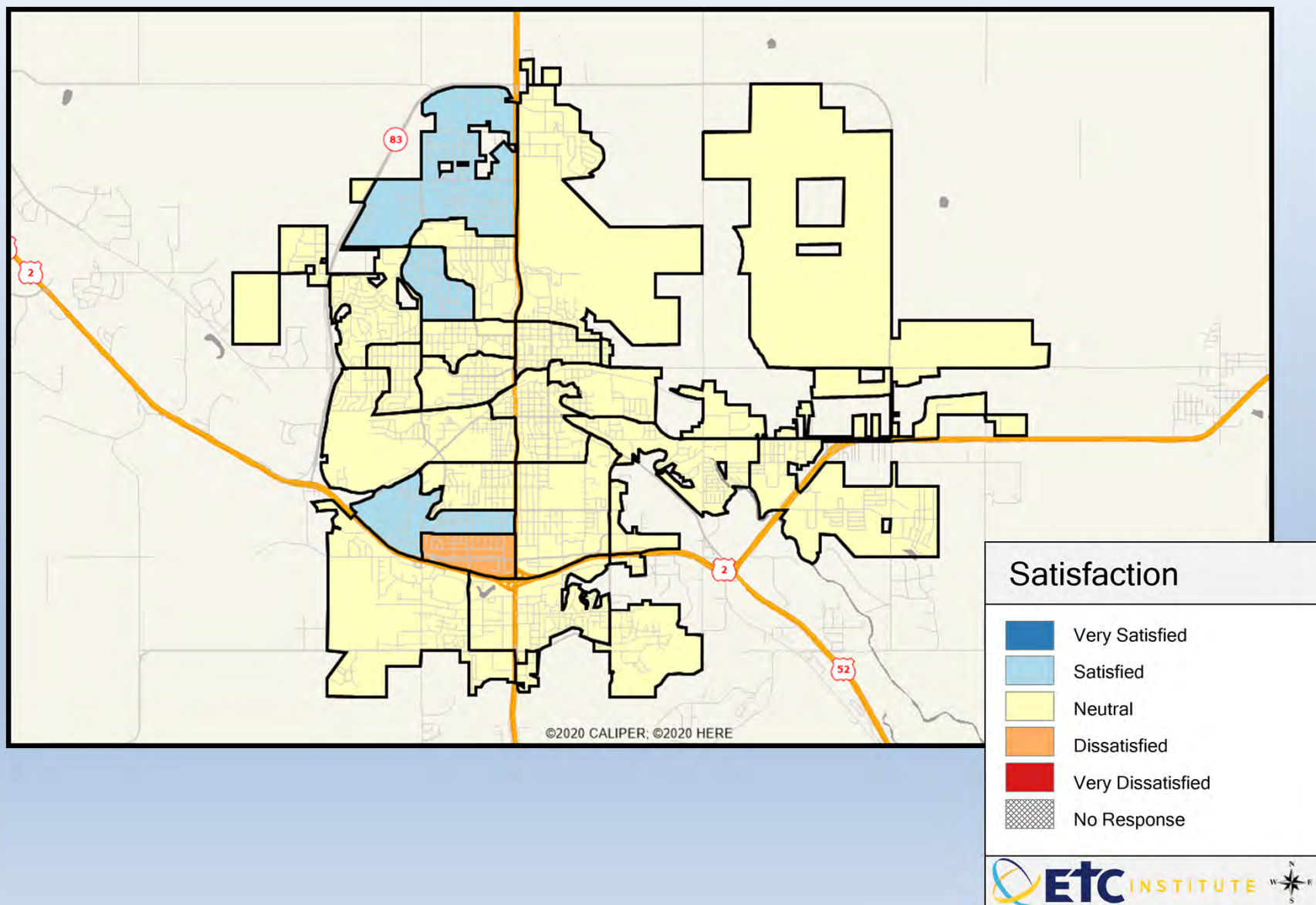- No Response

©2020 CALIPER; ©2020 HERE
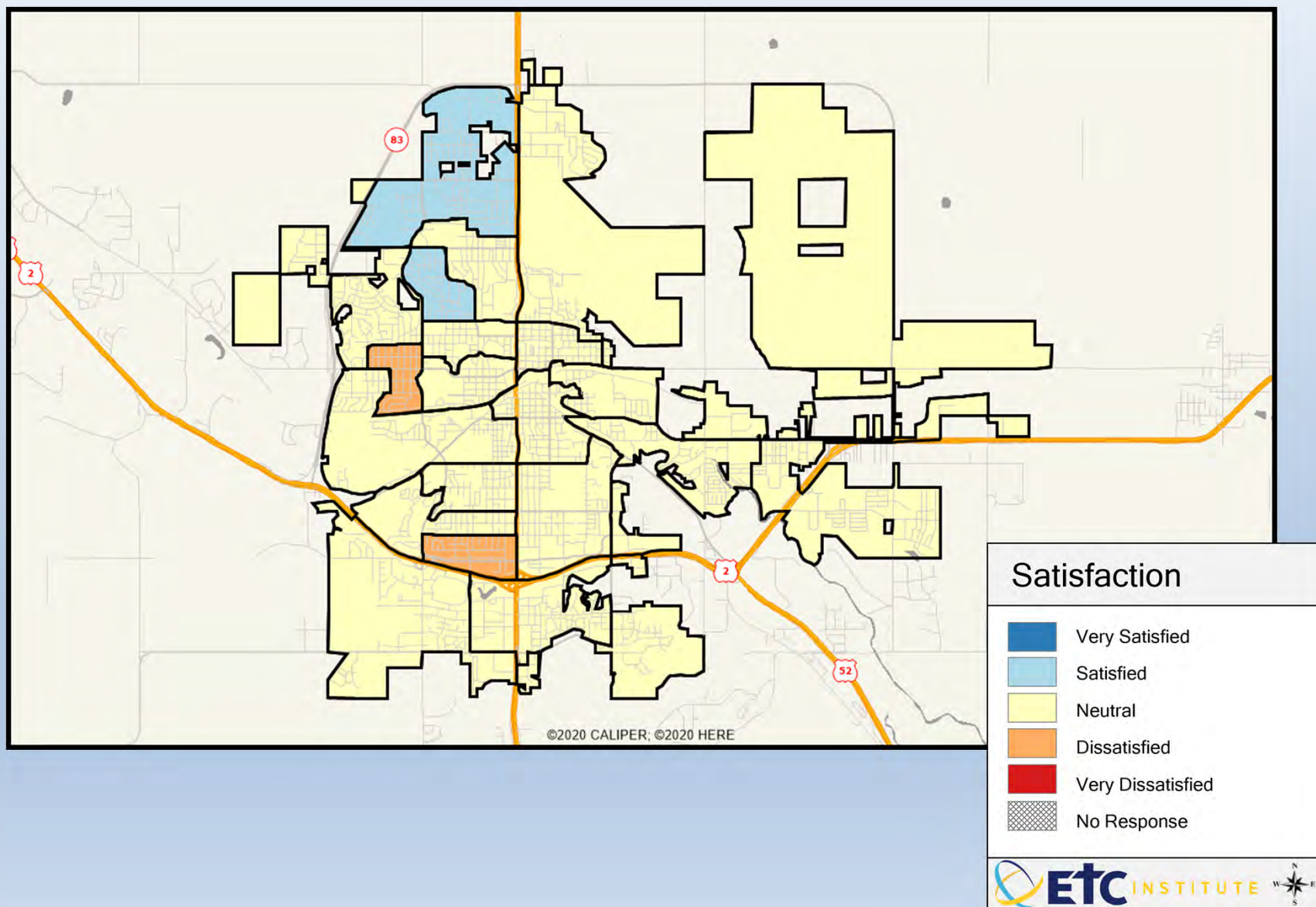
Q13-05. Traffic flow on major City streets
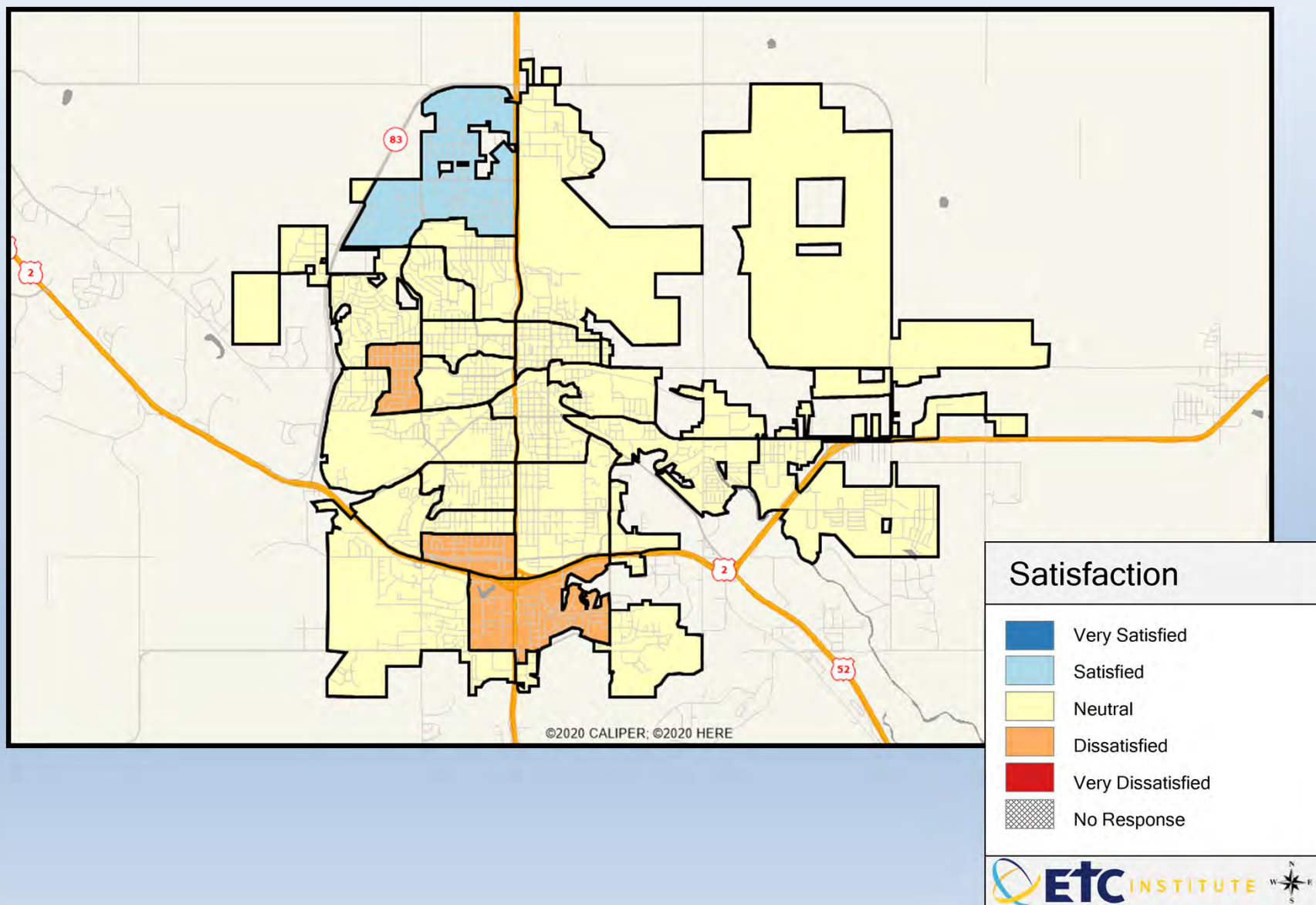
Q13-06. Pedestrian accessibility
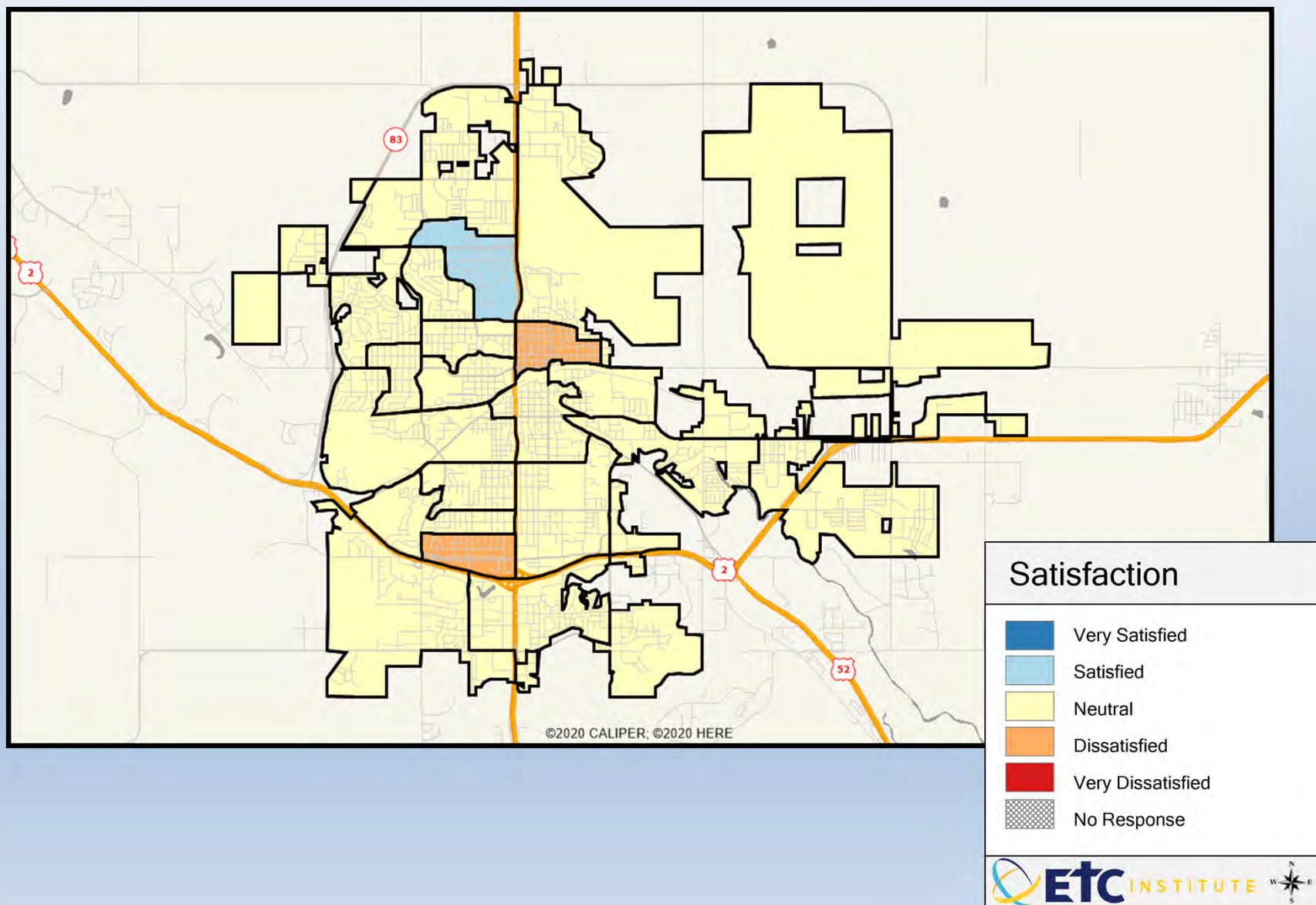
Q13-07. Appearance and condition of City medians, right-of-ways and public areas

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
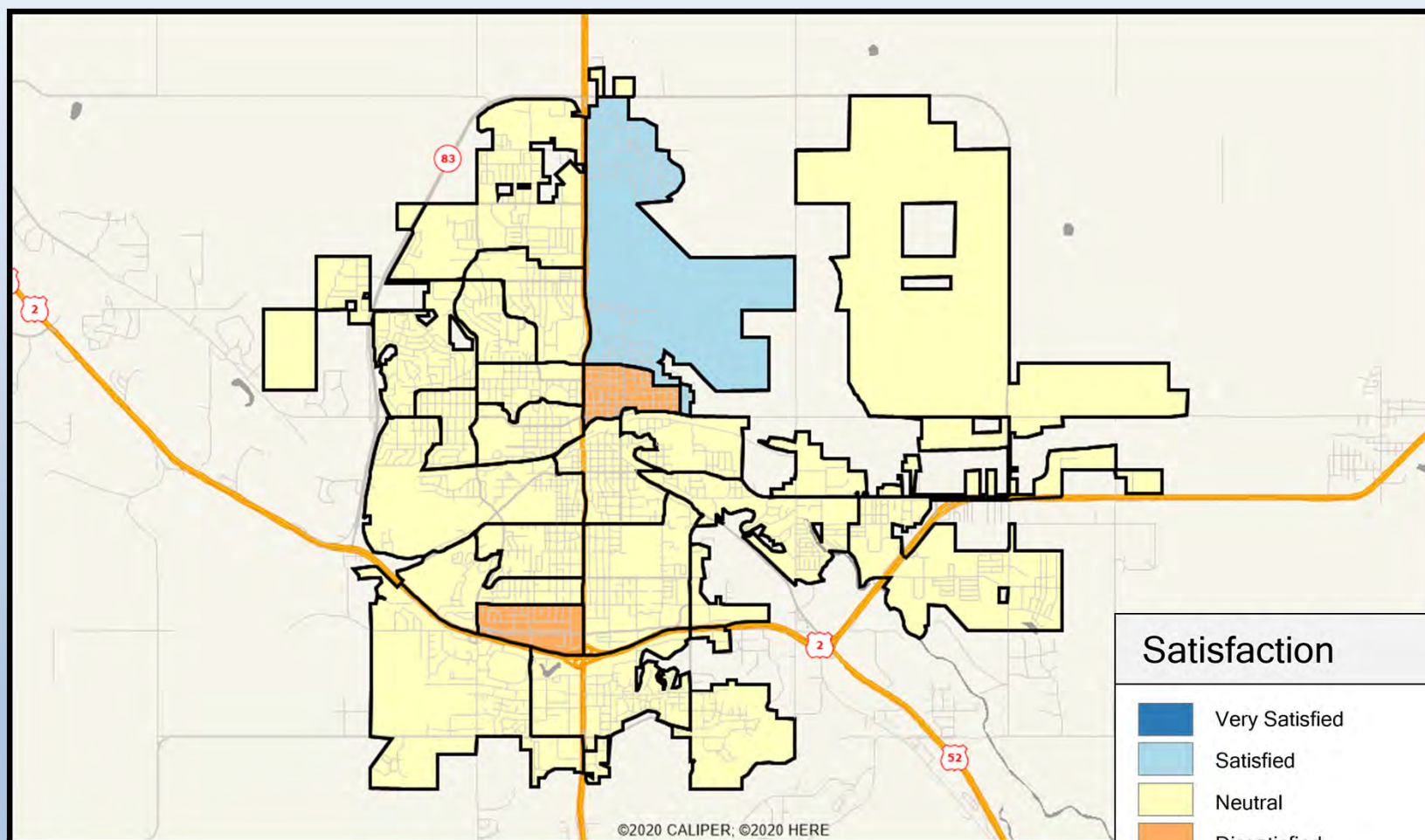- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE

Q13-08. Adequacy of City street lighting

Q13-09. Visibility of pavement markings and street signs on City streets
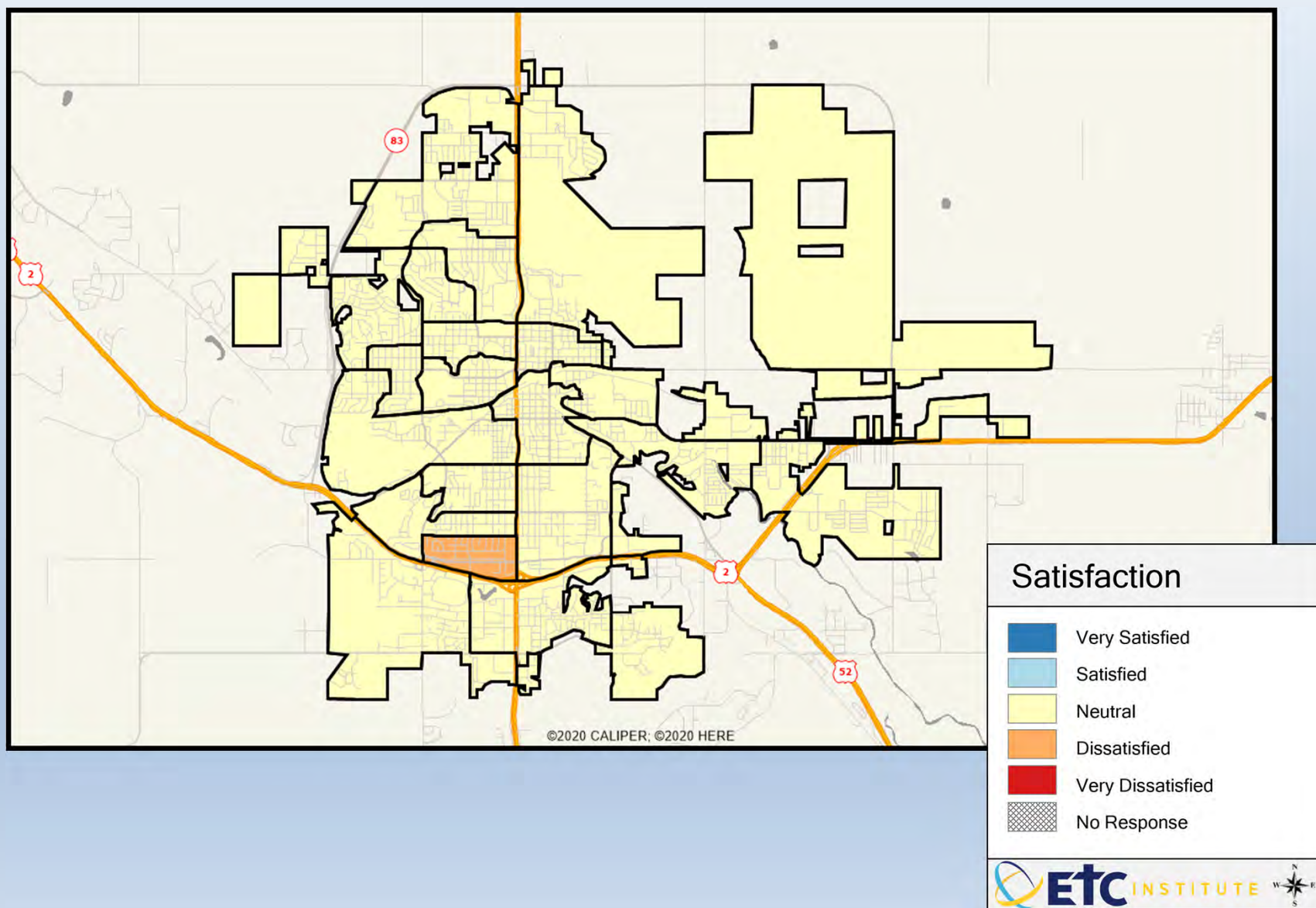
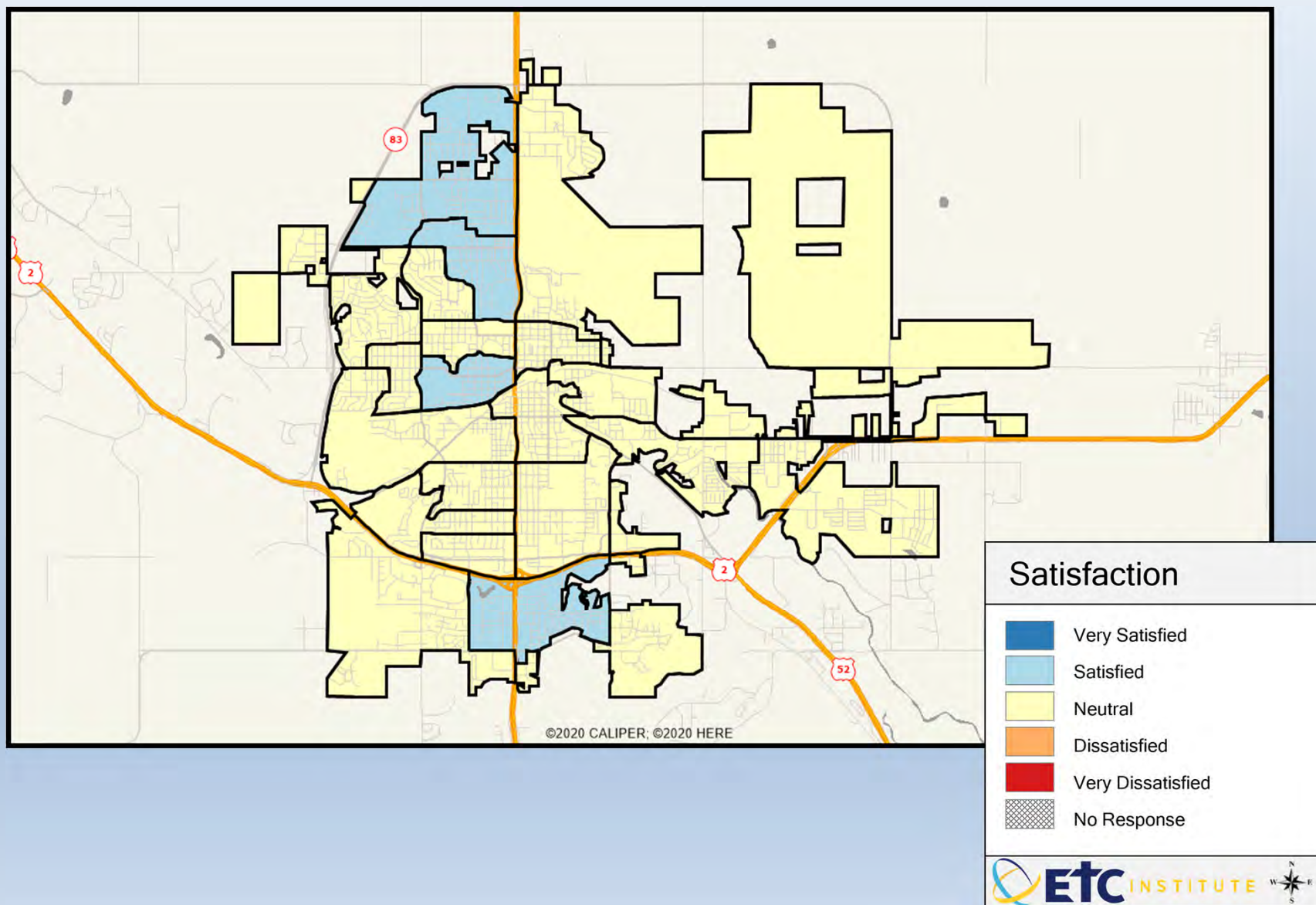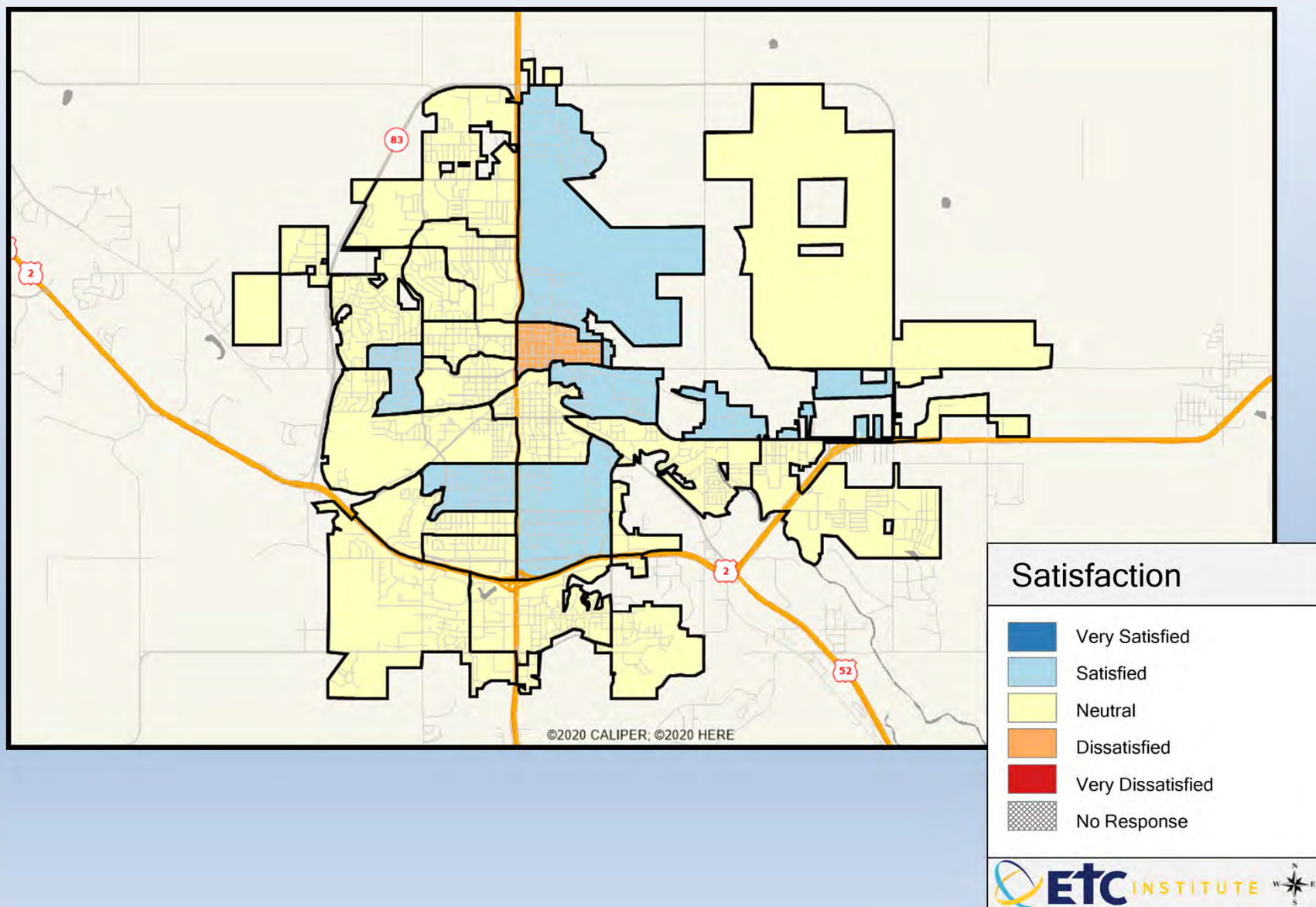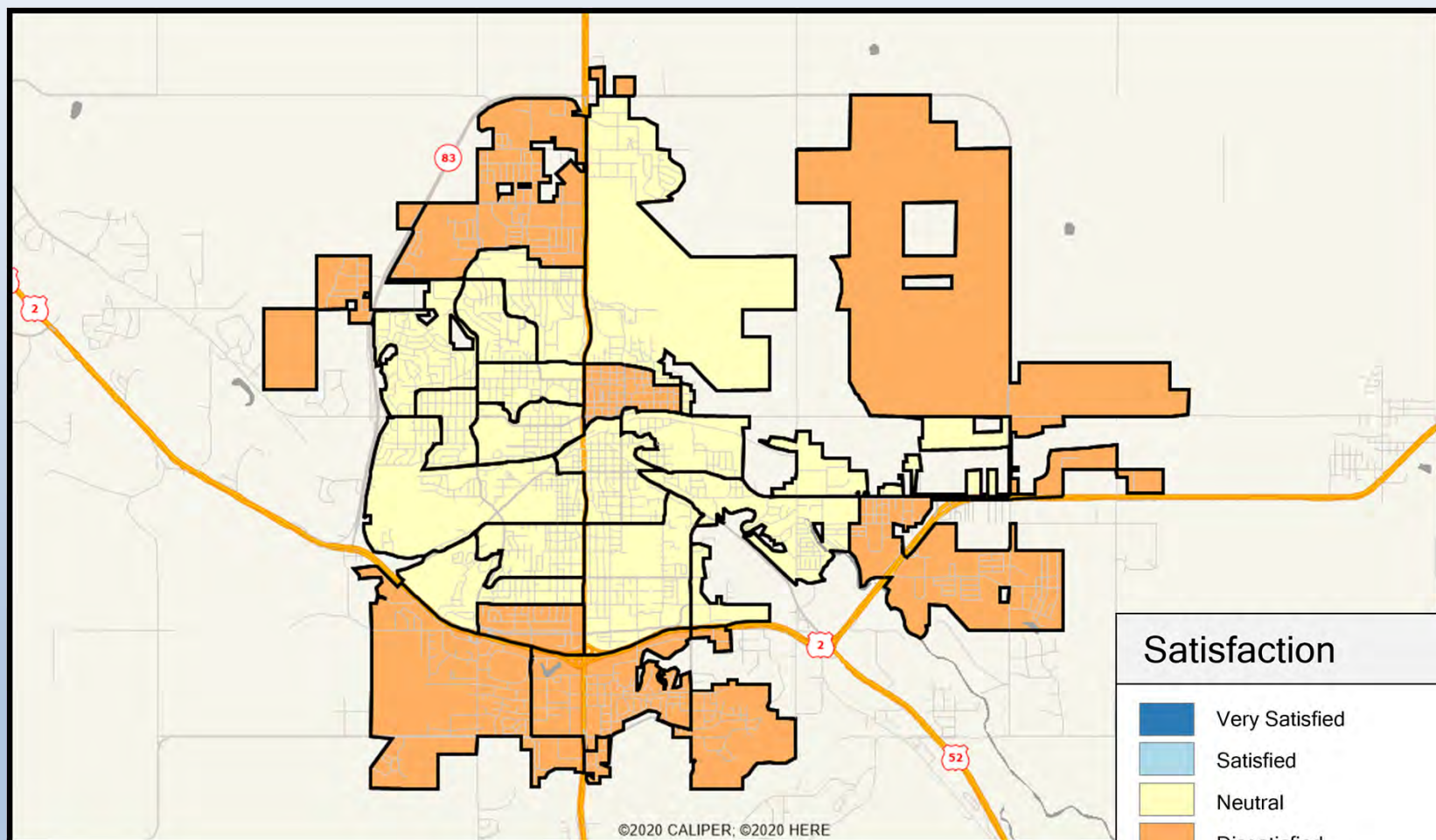# Q13-10. Overall cleanliness of streets and alleyways

Q13-11. Availability of shared use paths

Q13-12. Snow removal on major City streets

Q13-13. Snow removal on neighborhood streets

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE

Q13-14. Overall quality of the Rosehill City Cemetery

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE
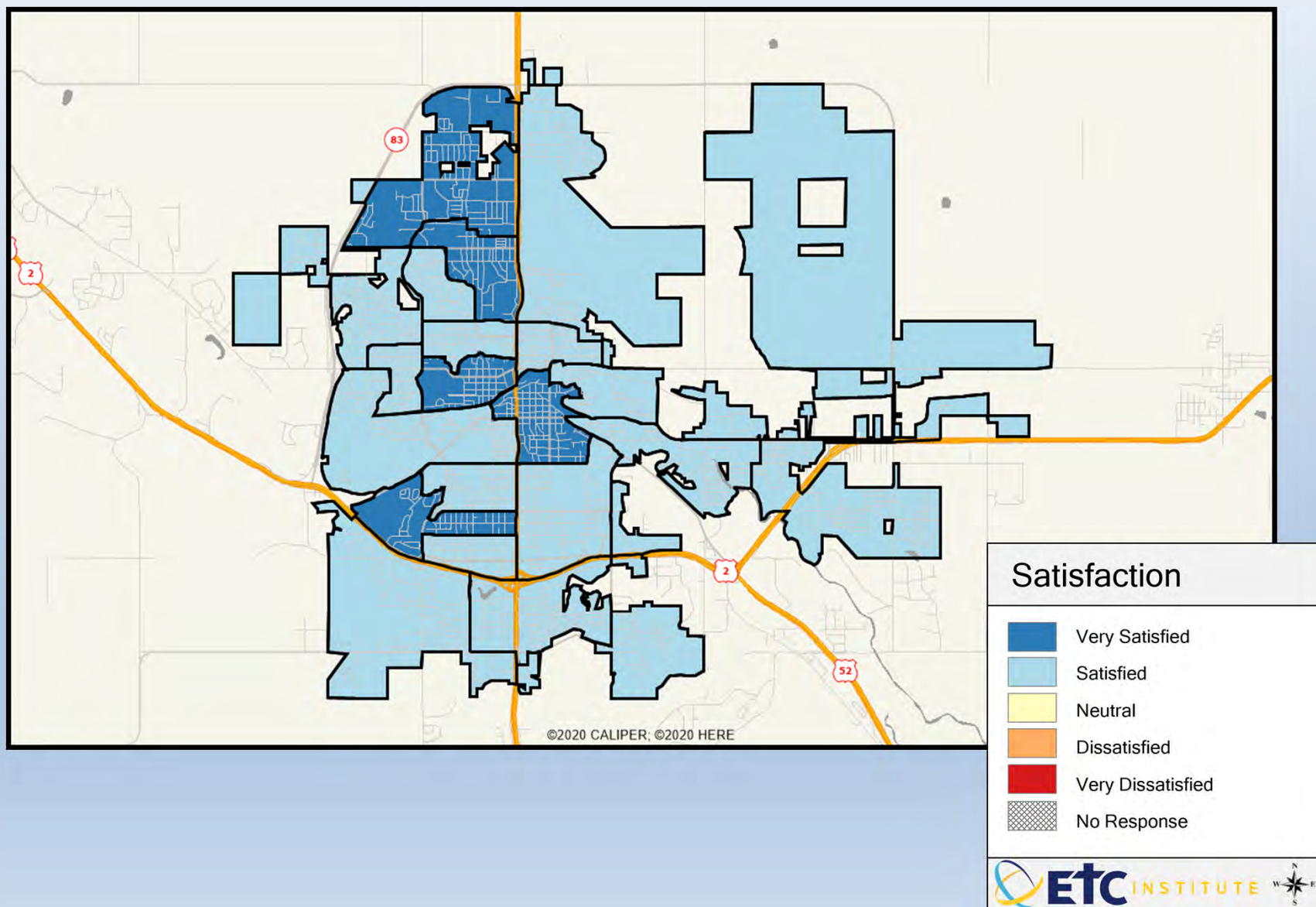
Q13-15. City efforts to prevent flooding in Minot
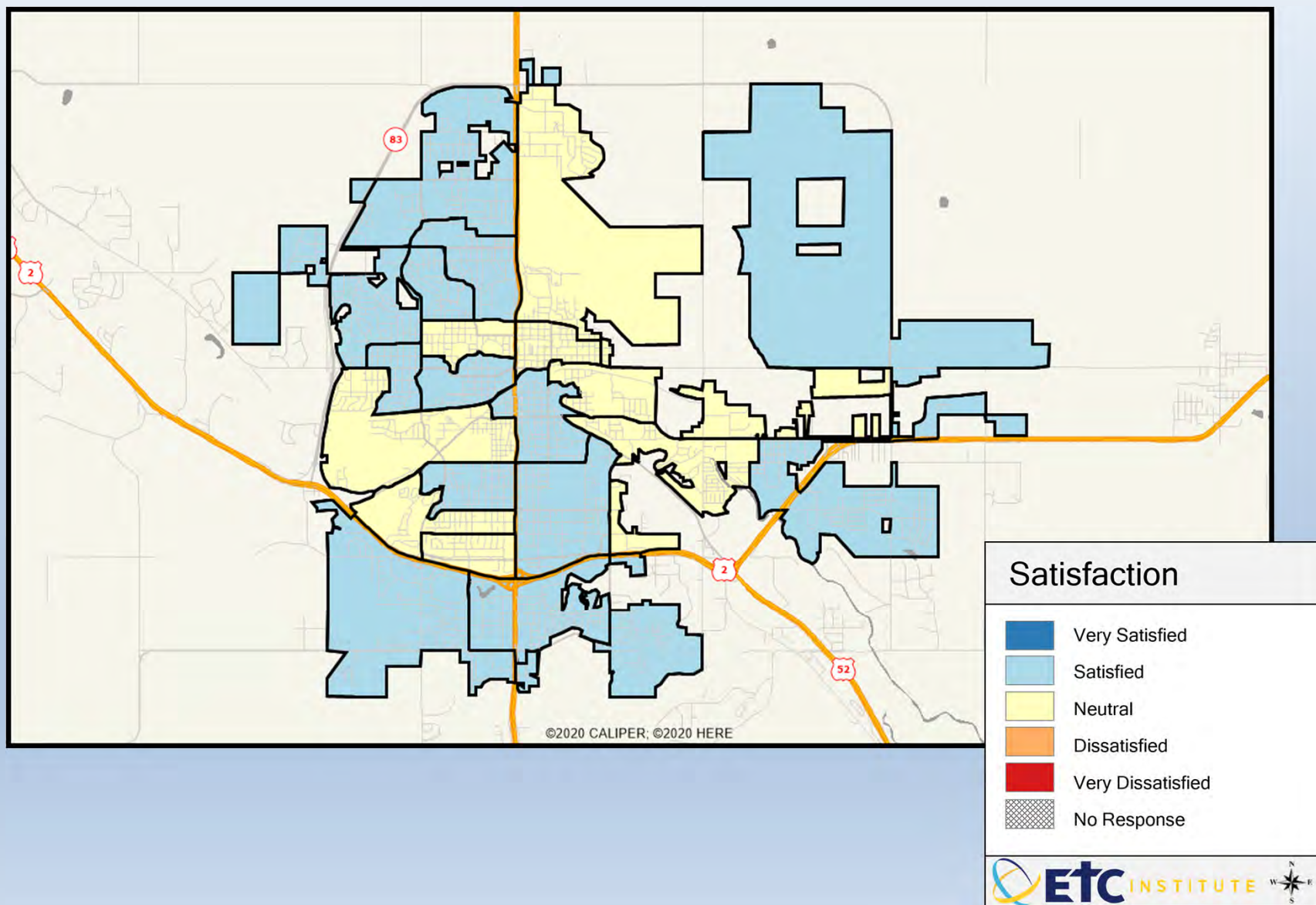
Q13-16. Adequacy of stormwater infrastructure

©2020 CALIPER; ©2020 HERE

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
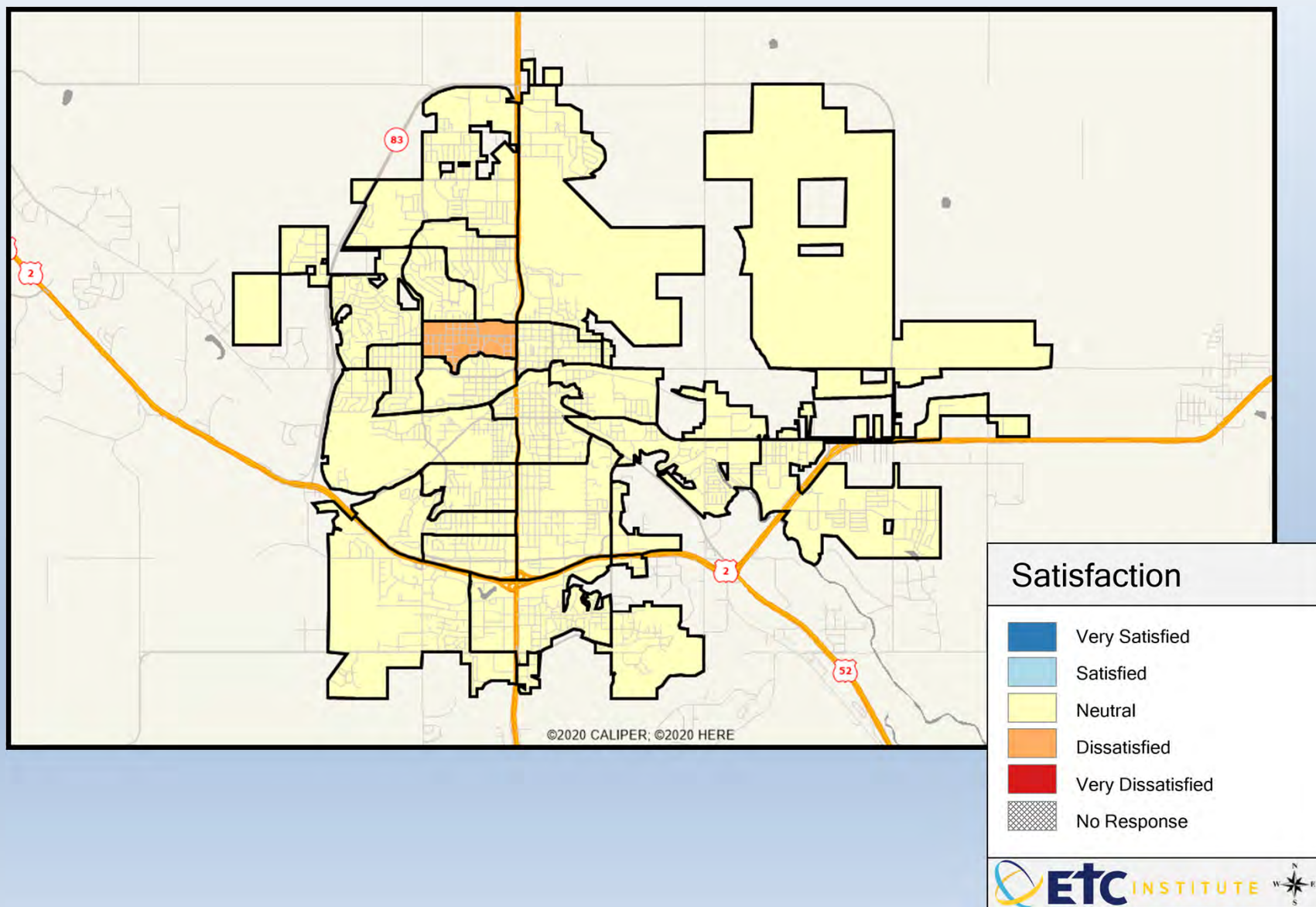- Very Dissatisfied
- No Response
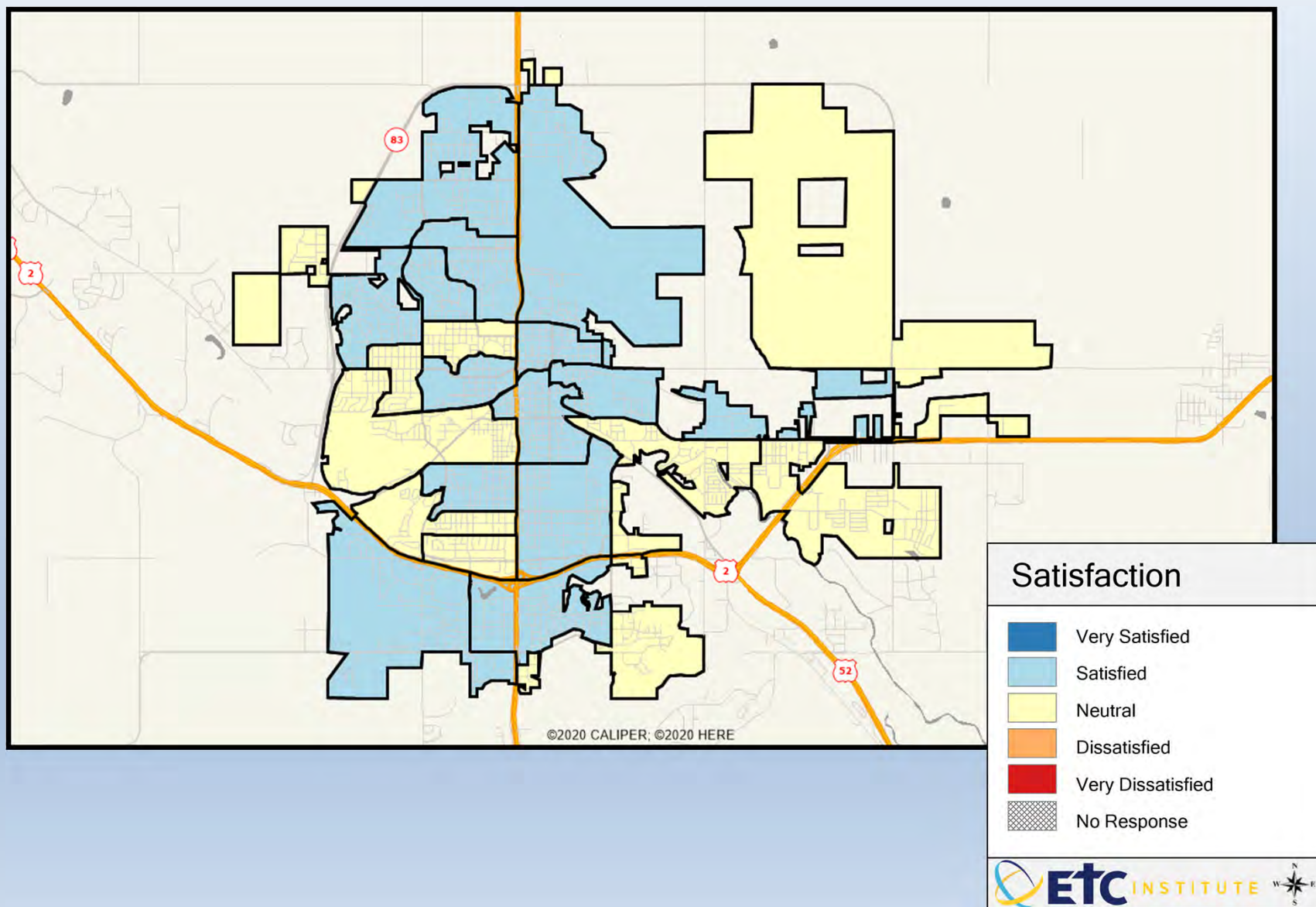
Q17-1. The pace of recovery from the flood
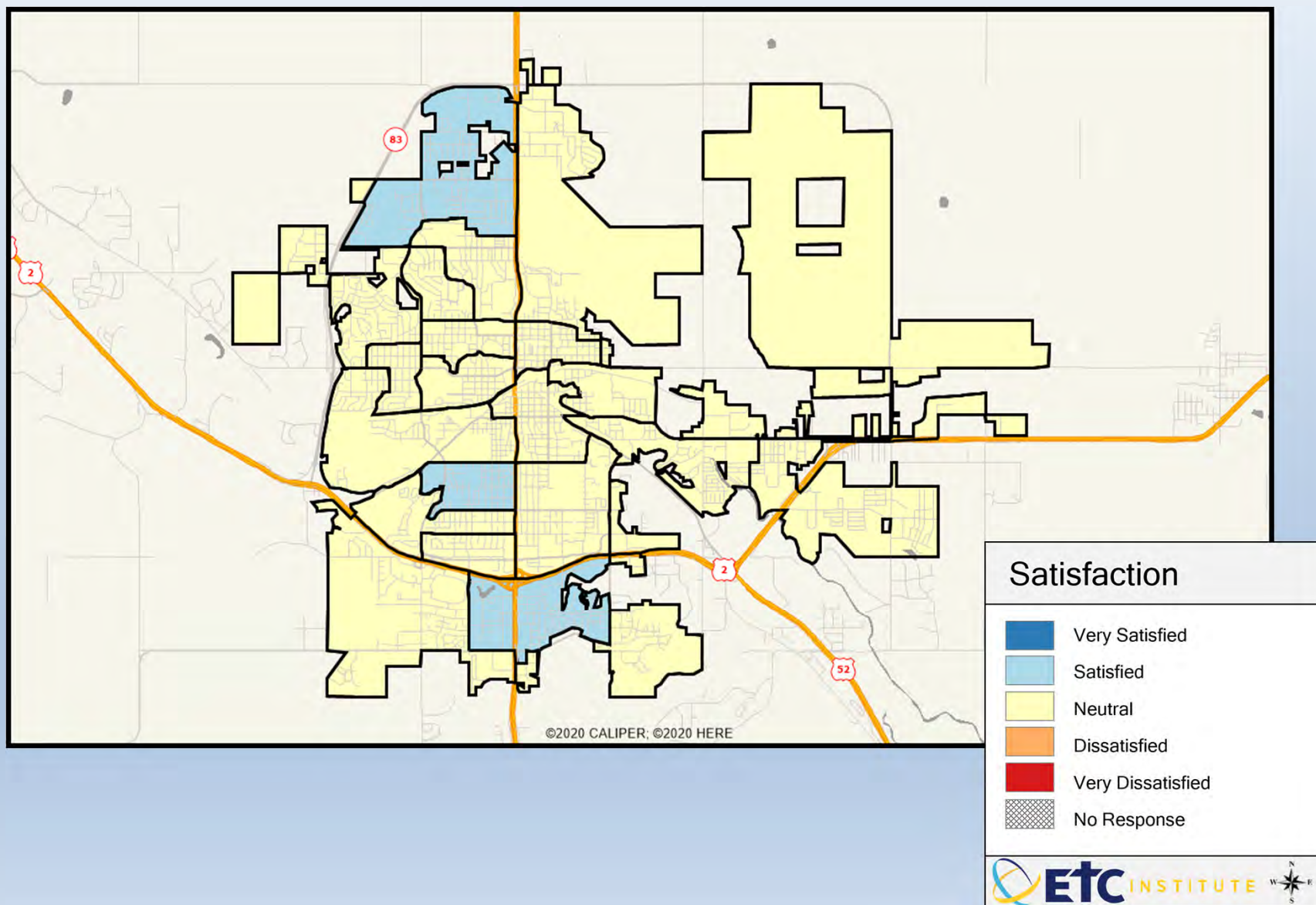
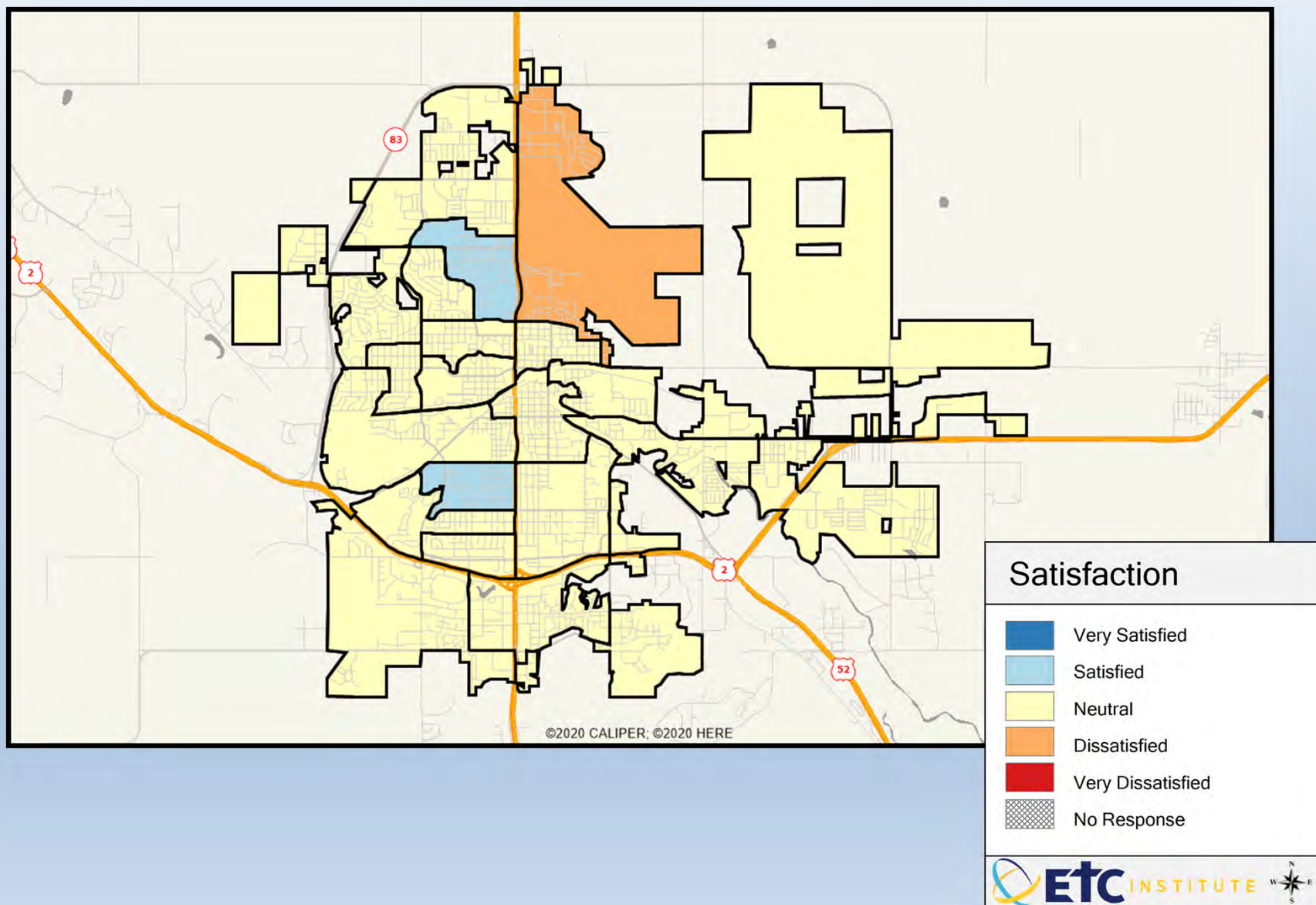# Q17-2. Amount of funds that have been dedicated to flood protection
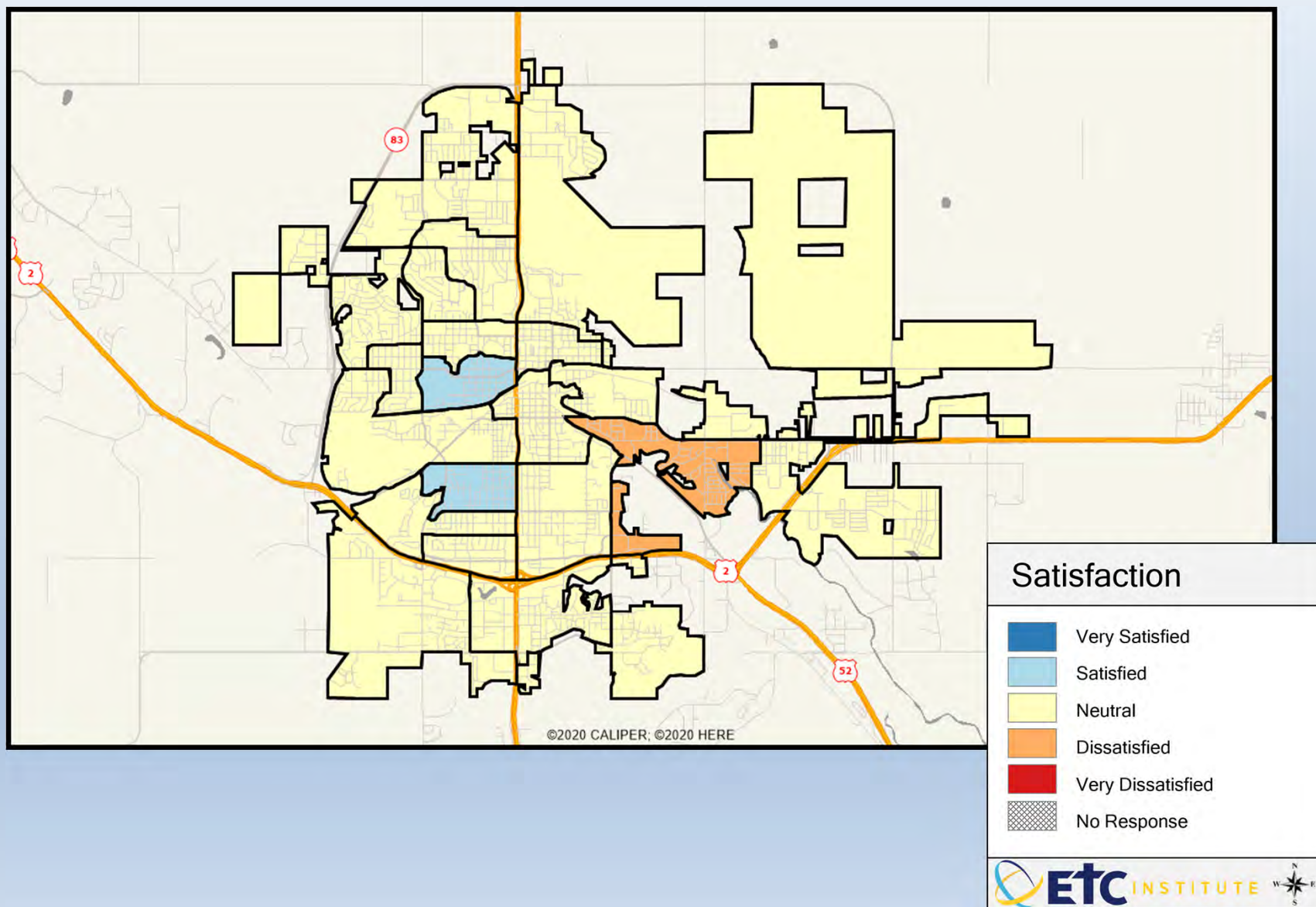
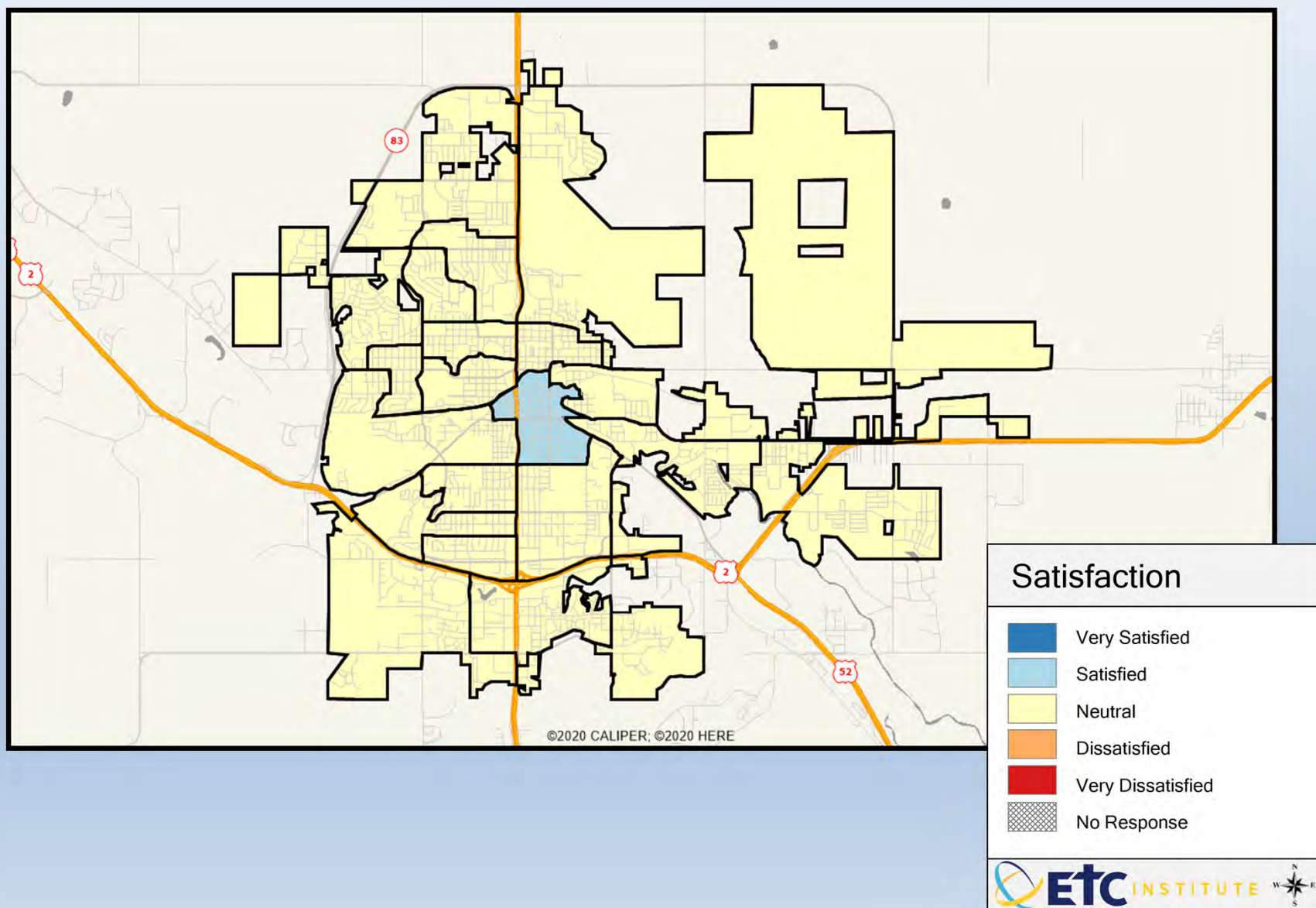# Q17-3. Priority focus of City resources on flood recovery and protection

©2020 CALIPER; ©2020 HERE

Satisfaction

- Very Satisfied
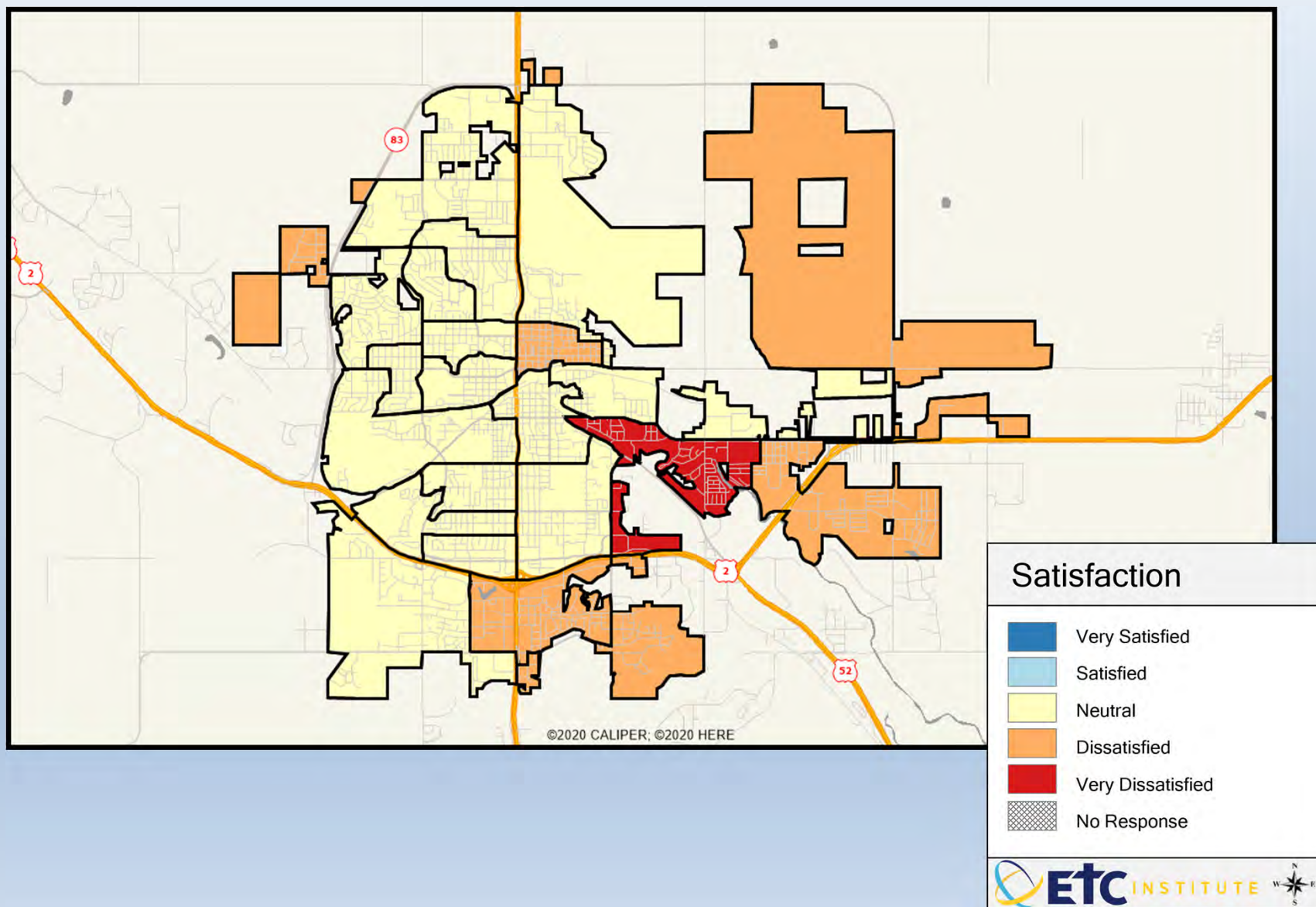- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q17-4. Focus on projects and activities that promote resilience

Q17-5. Keeping the public informed on progress of flood protection

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE

Q17-6. Use of federal recovery funds to create affordable housing

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE

Q17-7. City commitment to Souris River access by the public for recreation

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE
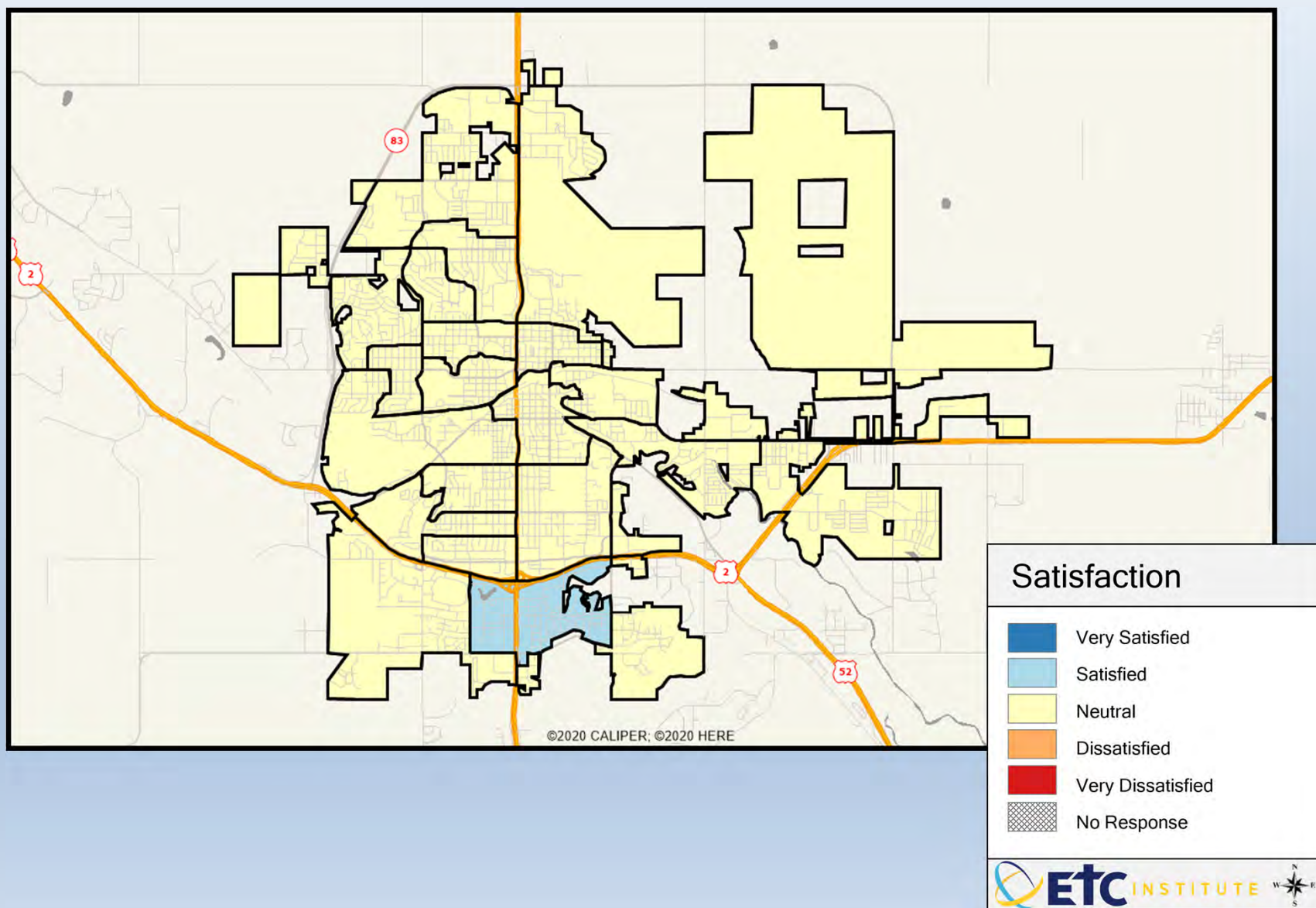
Q17-8. Involving the public in flood protection decisions

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
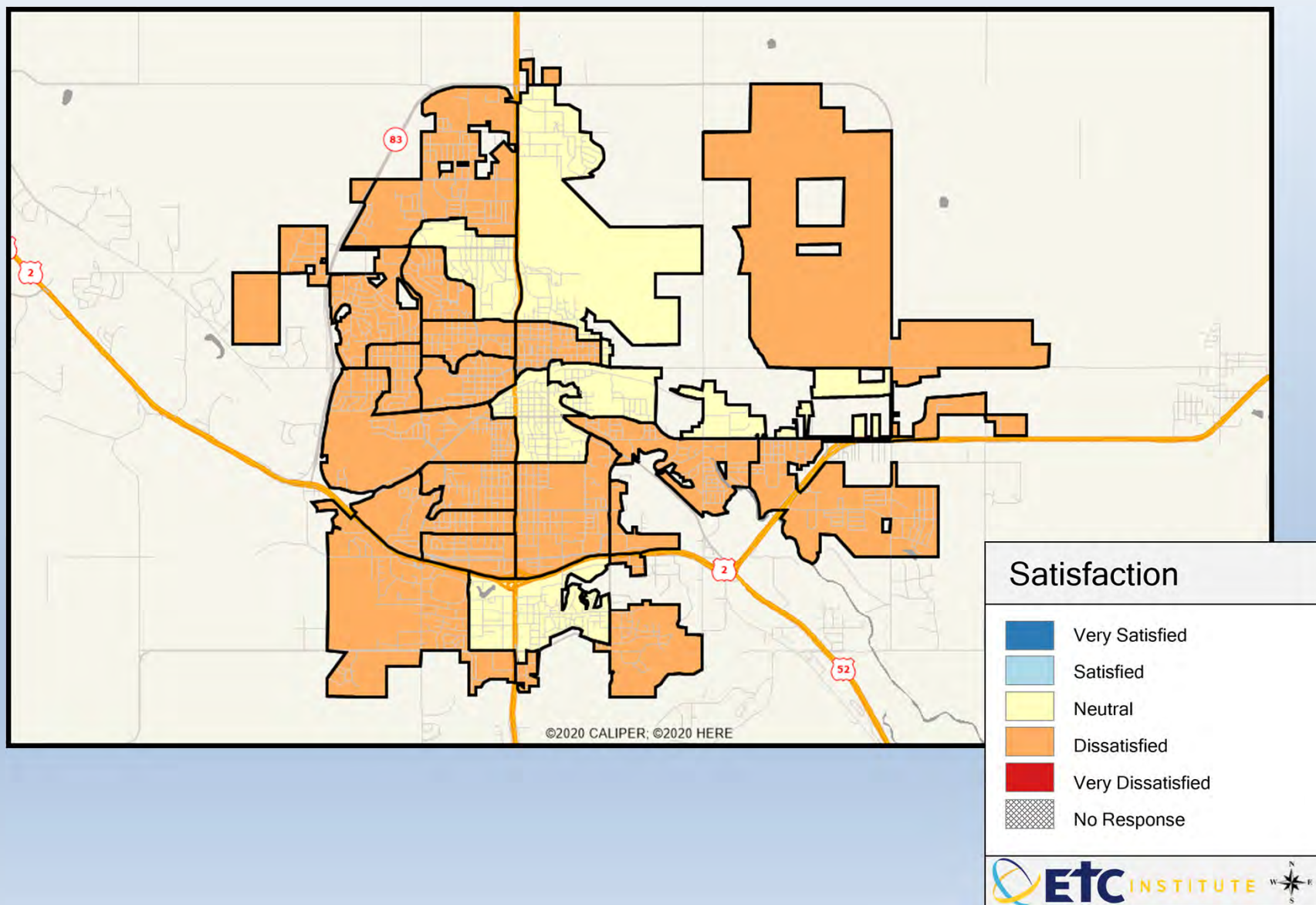- No Response

©2020 CALIPER; ©2020 HERE
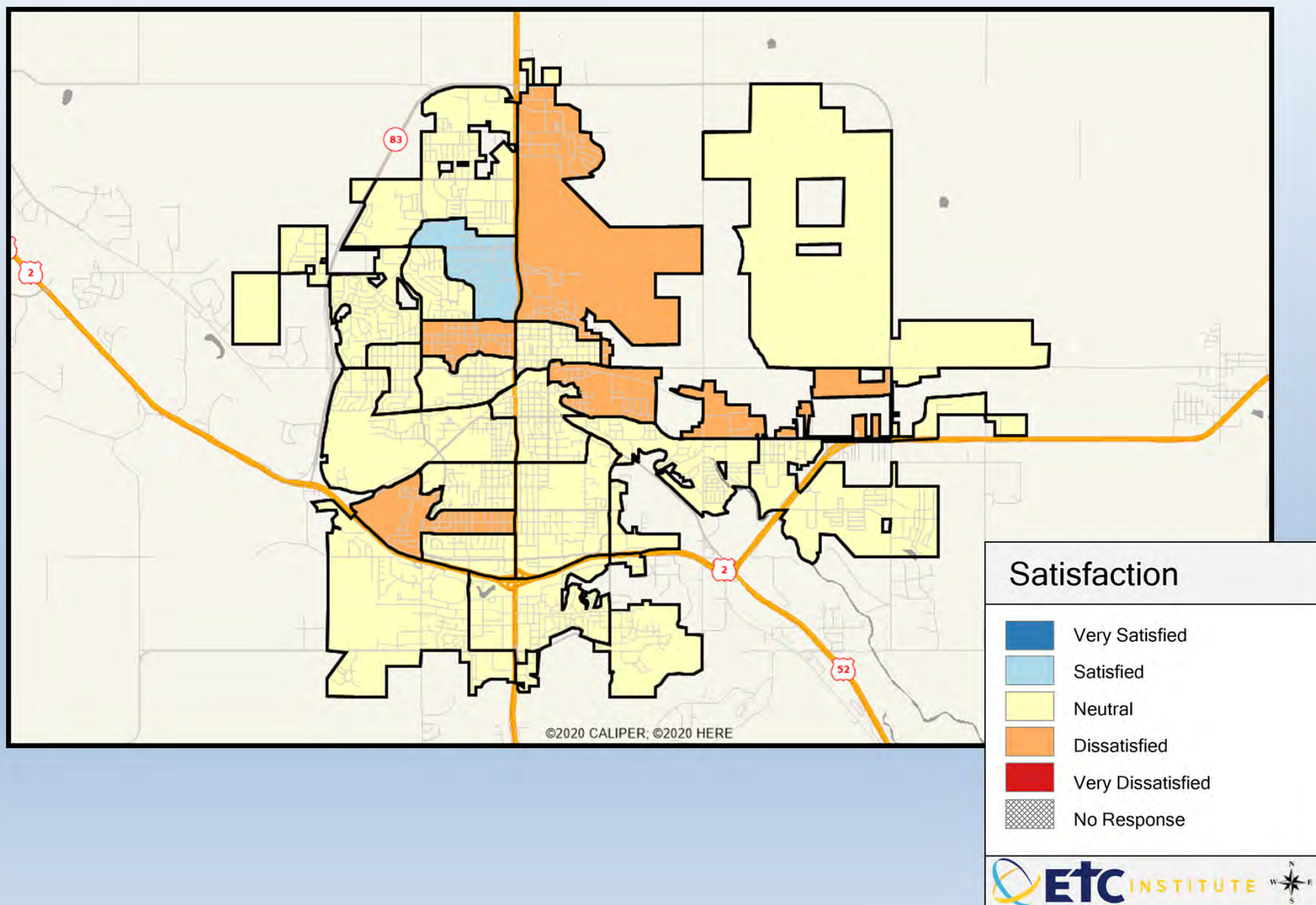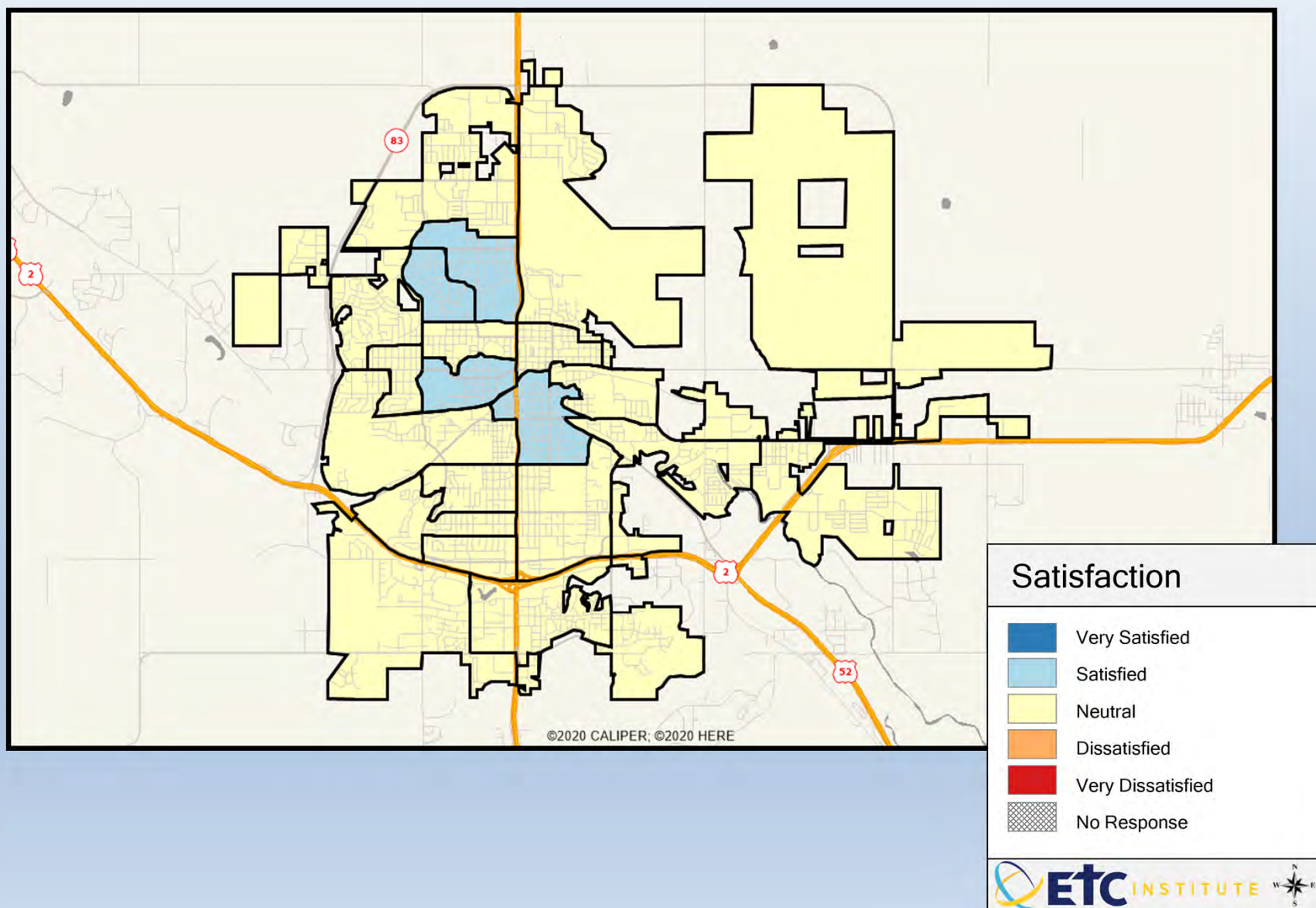
Q19-1. The availability of information about government operations
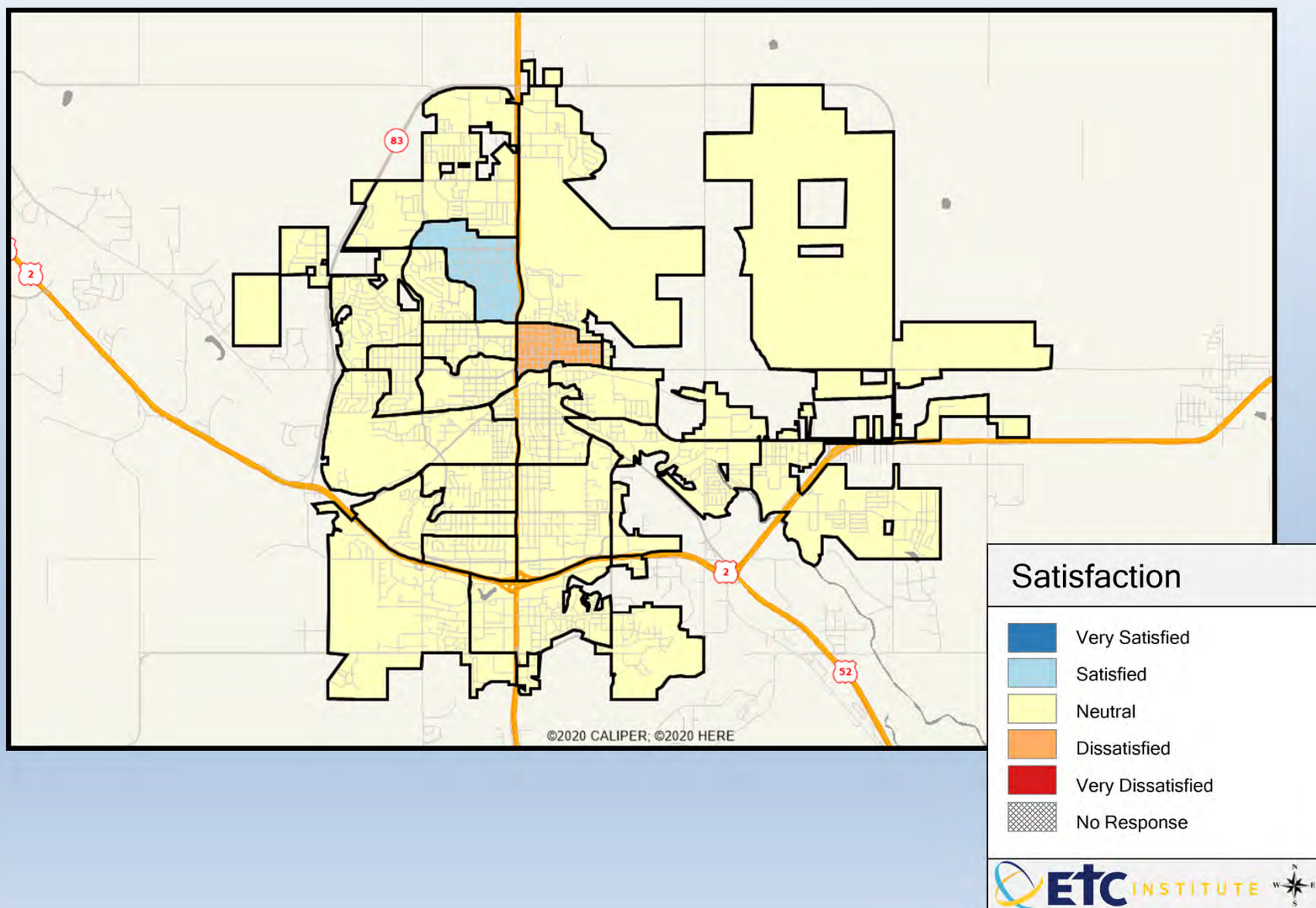
# Q19-2. City efforts to keep residents informed about local issues
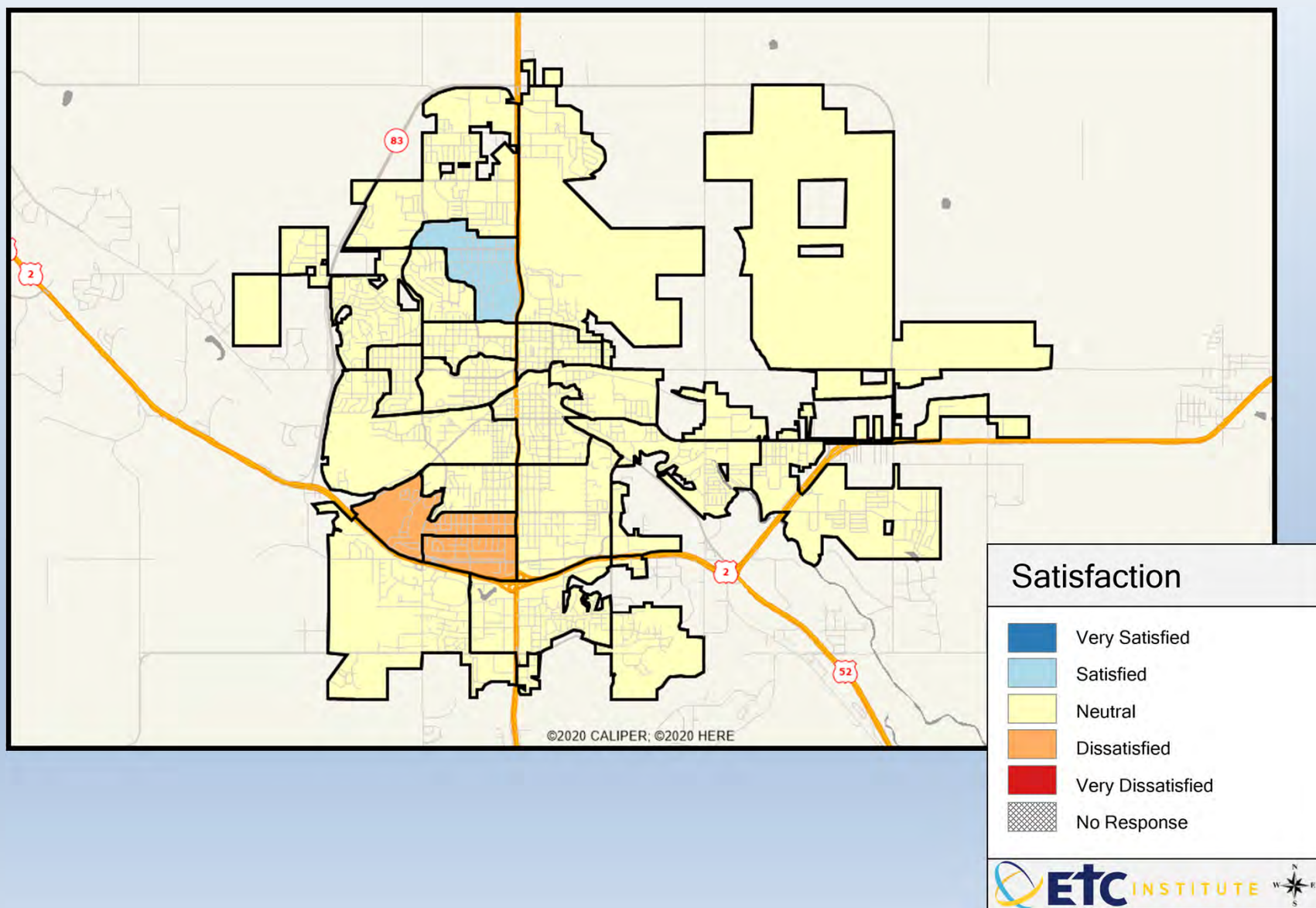
Q19-3. The level of public involvement in City decision-making

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
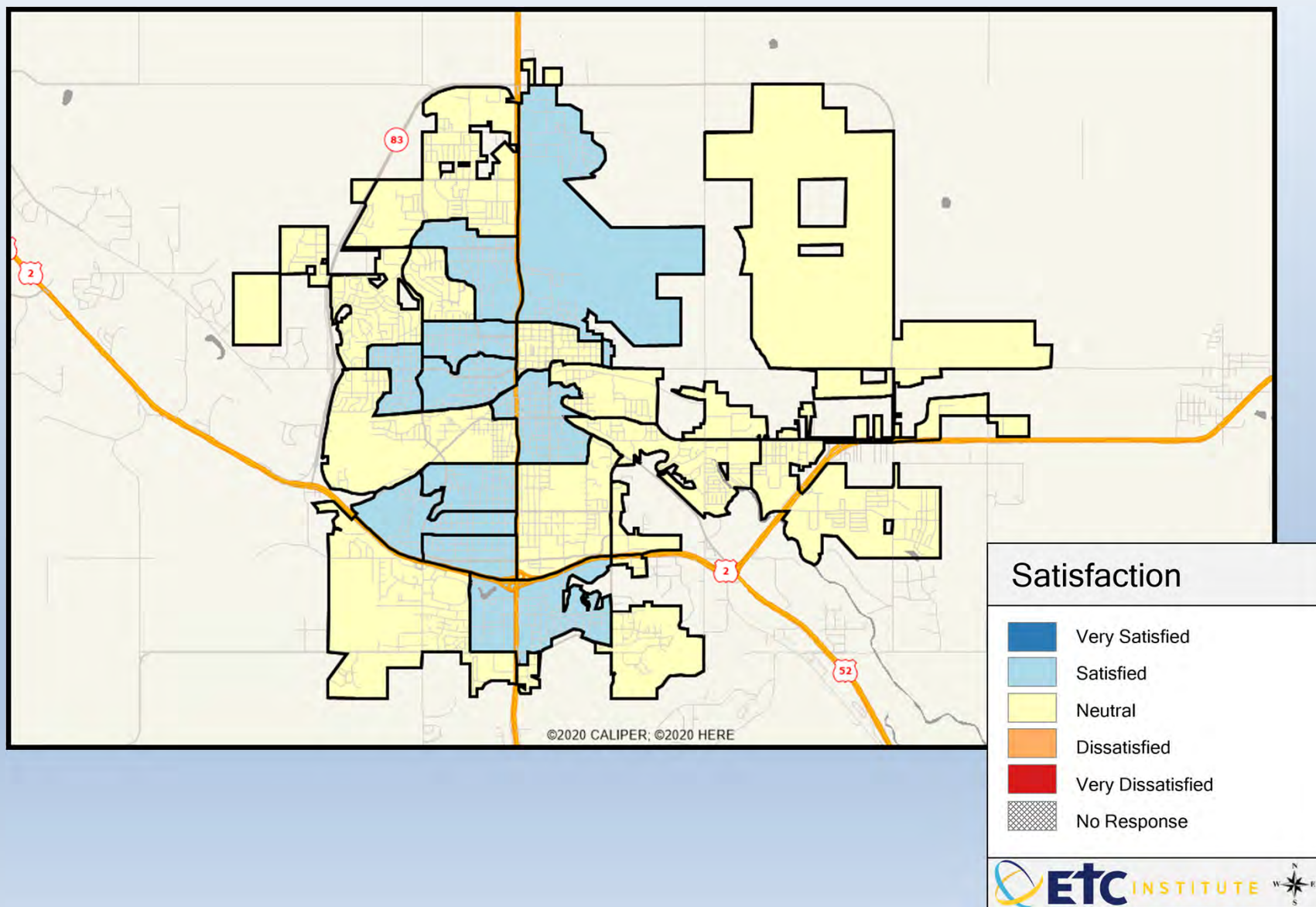- No Response

©2020 CALIPER; ©2020 HERE

Q19-4. Usefulness of the information that is available on the City website
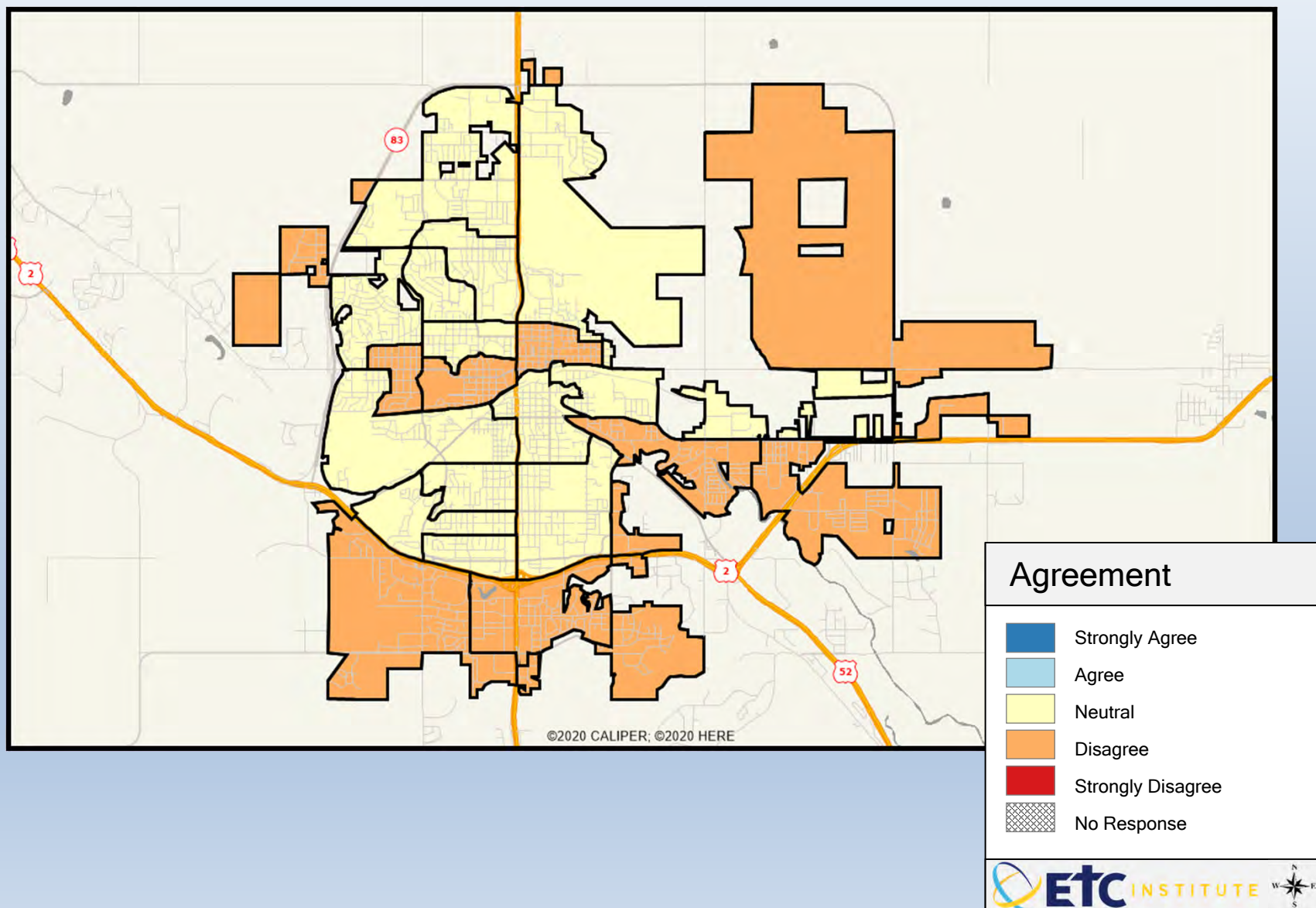
Q19-5. Timeliness of information provided by your local government
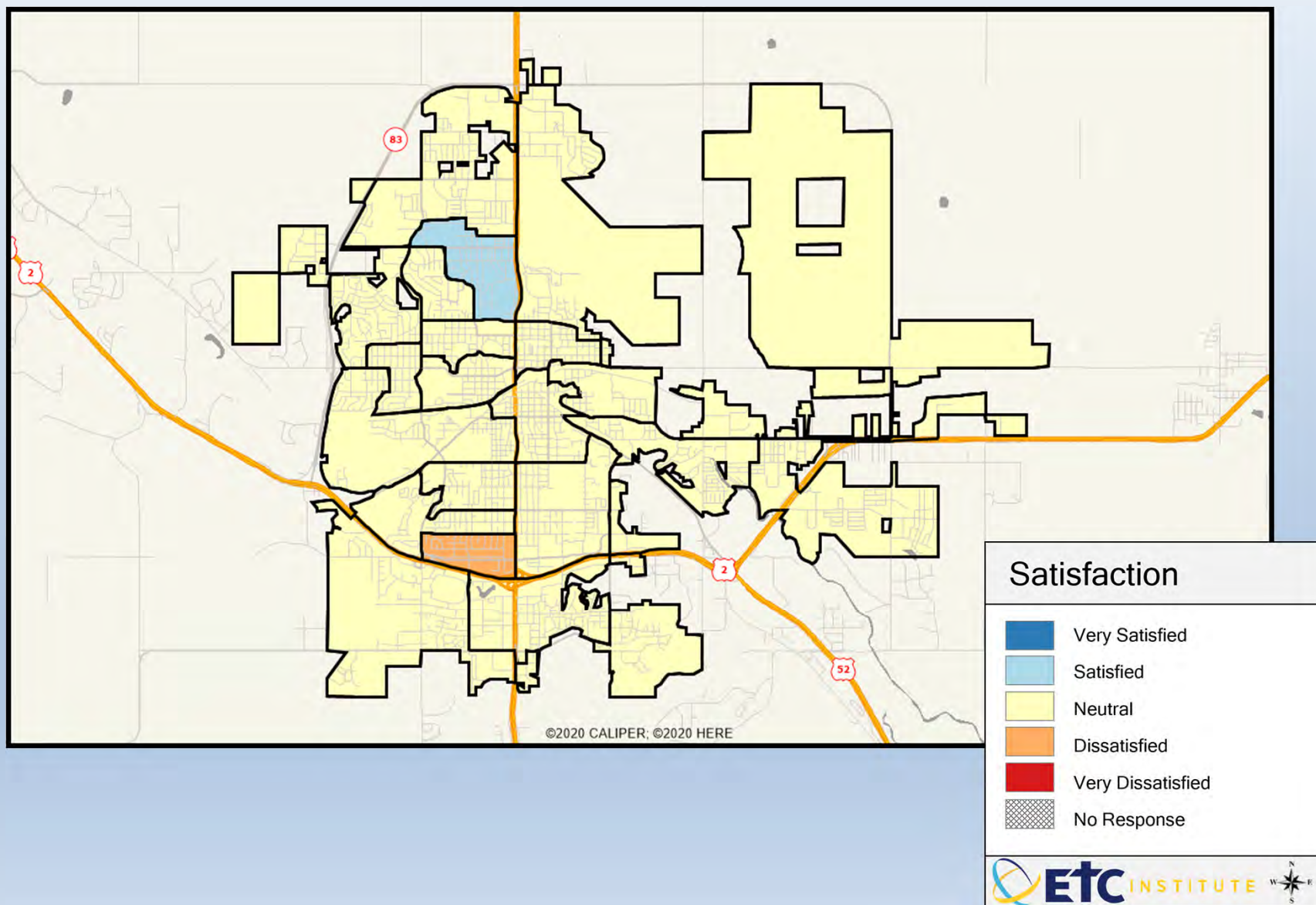
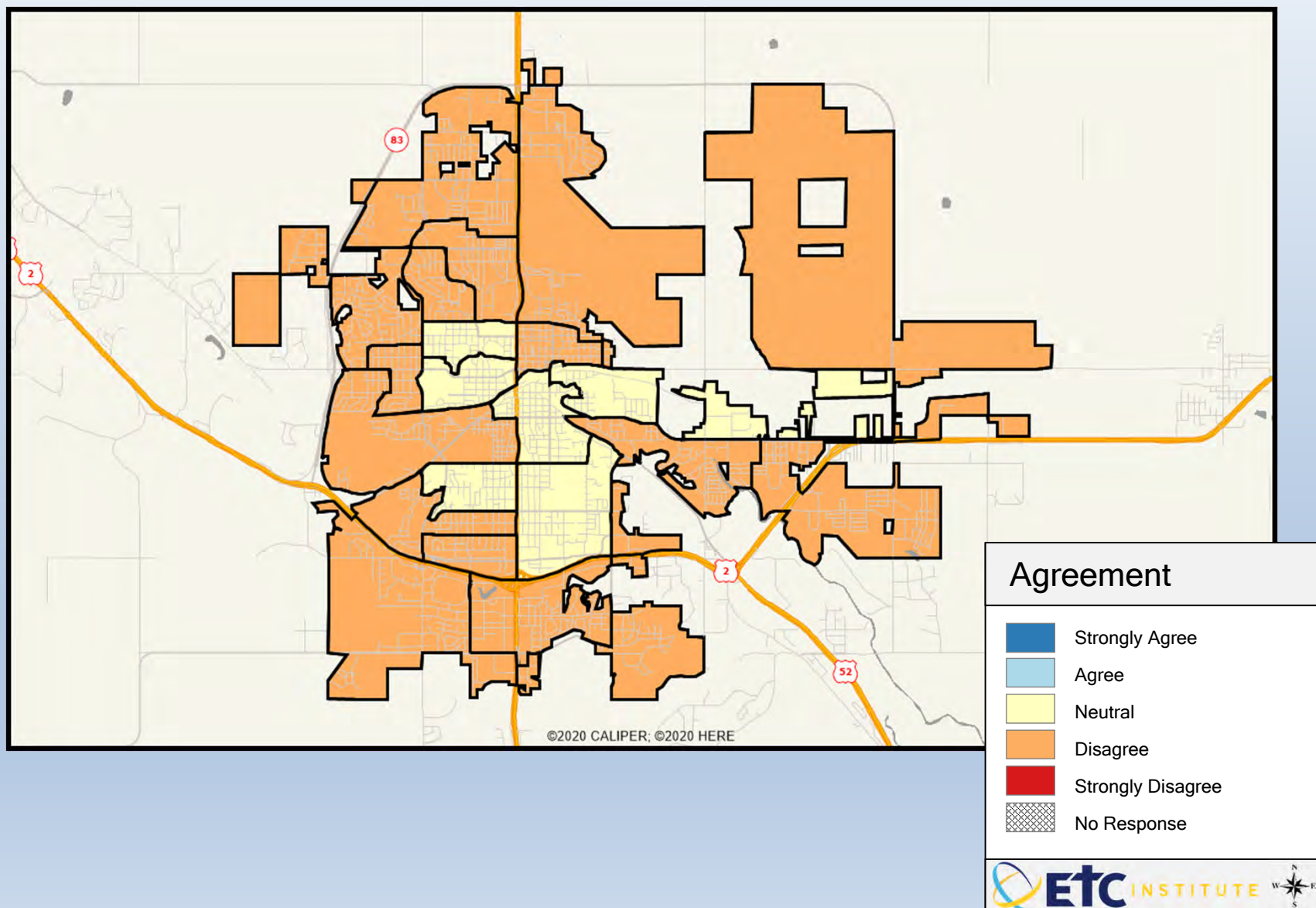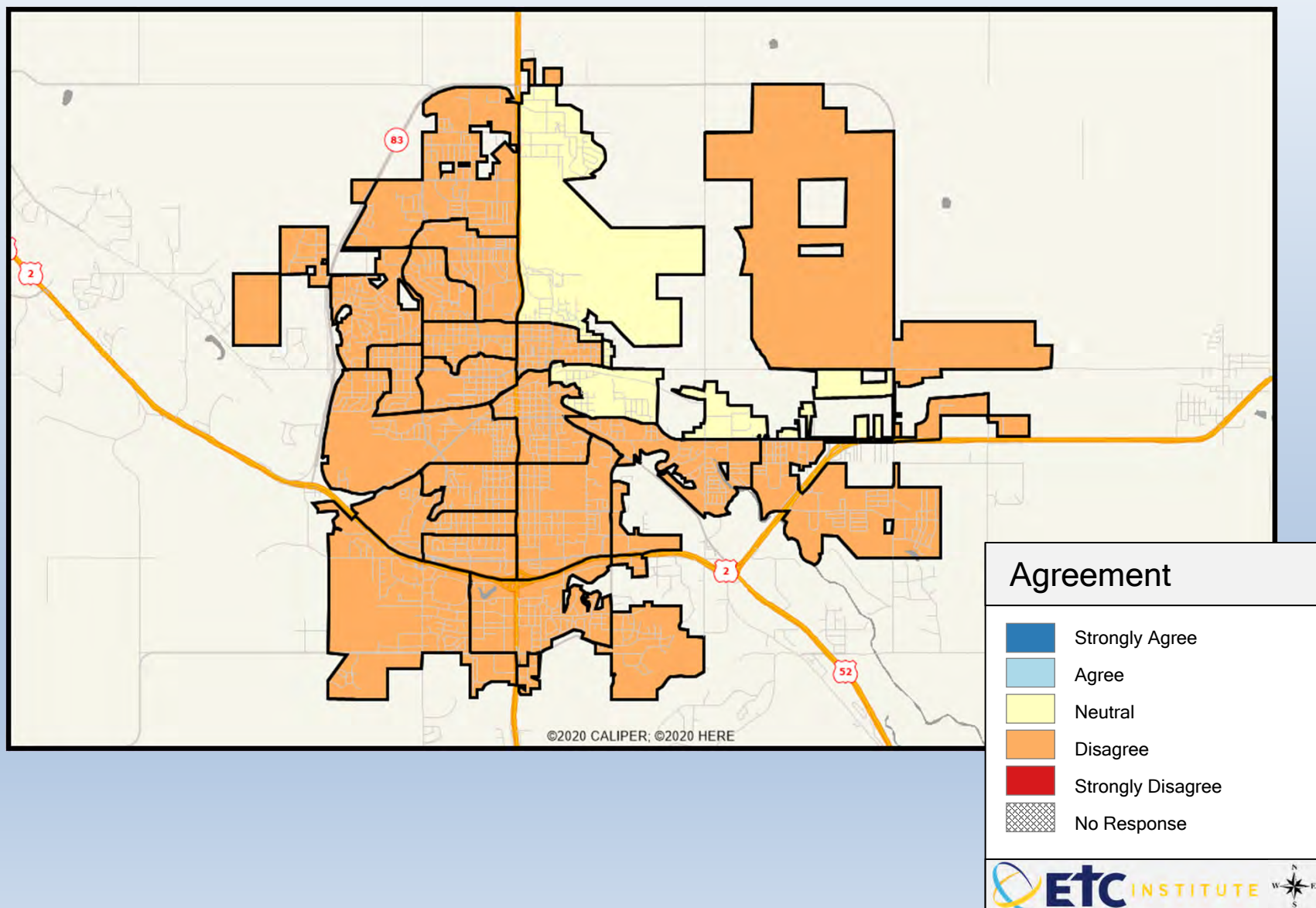# Q19-6. Quality of social media outlets

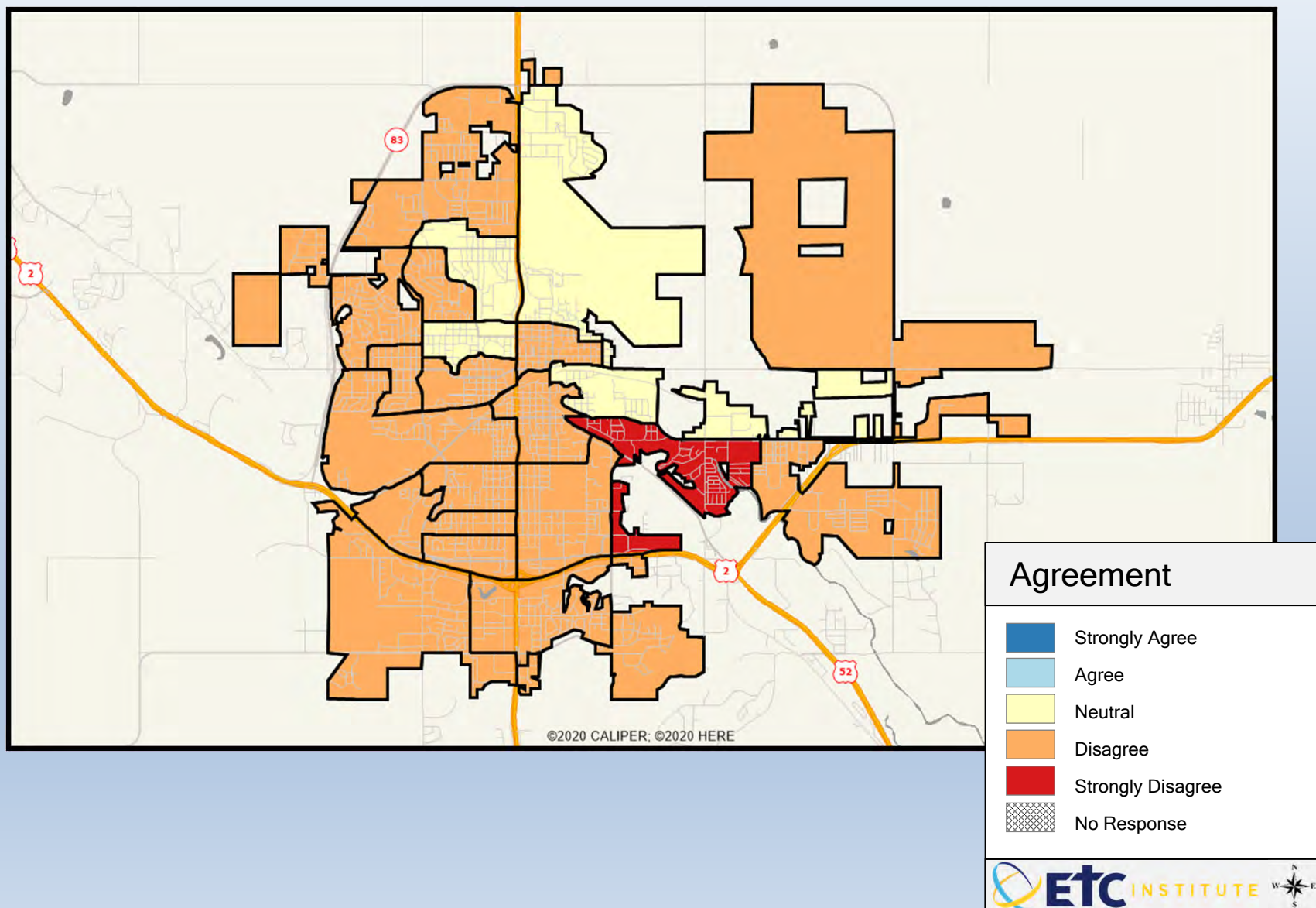# Q22-1. Minot City government is democratic and representative

Agreement

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree
- No Response

©2020 CALIPER; ©2020 HERE

Q22-2. Minot City government is transparent

Q22-3. Minot City government is efficient

Agreement

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree
- No Response

©2020 CALIPER; ©2020 HERE

Q22-4. Minot City government is innovative

Agreement

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree
- No Response

©2020 CALIPER; ©2020 HERE

Q22-5. Minot City government values diversity

Agreement

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree
- No Response

©2020 CALIPER; ©2020 HERE
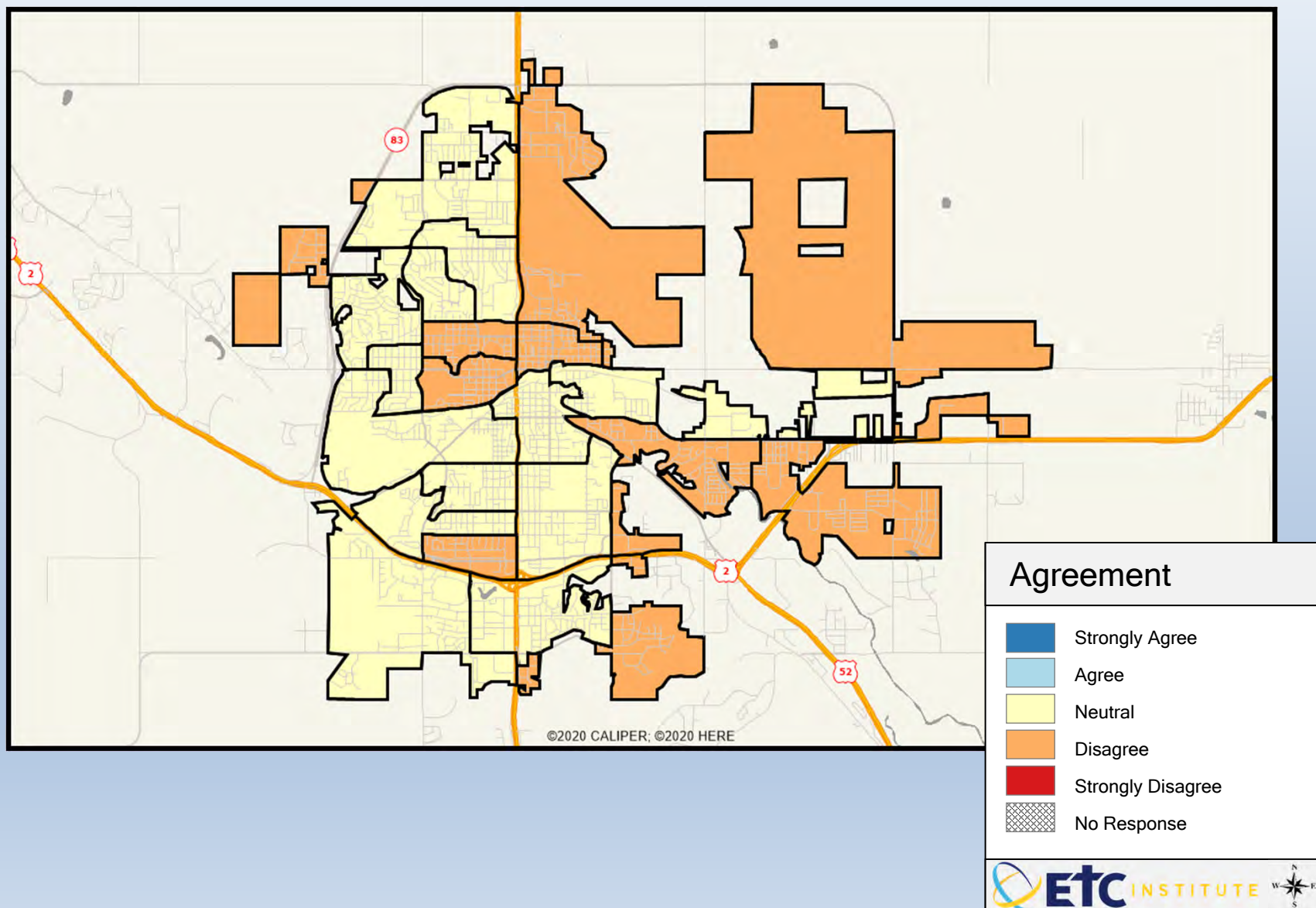
Q22-6. Minot City employees are ethical and honest

Agreement

- ■ Strongly Agree
- ■ Agree
- ■ Neutral
- ■ Disagree
- ■ Strongly Disagree
- ▦ No Response

©2020 CALIPER; ©2020 HERE

ETC INSTITUTE
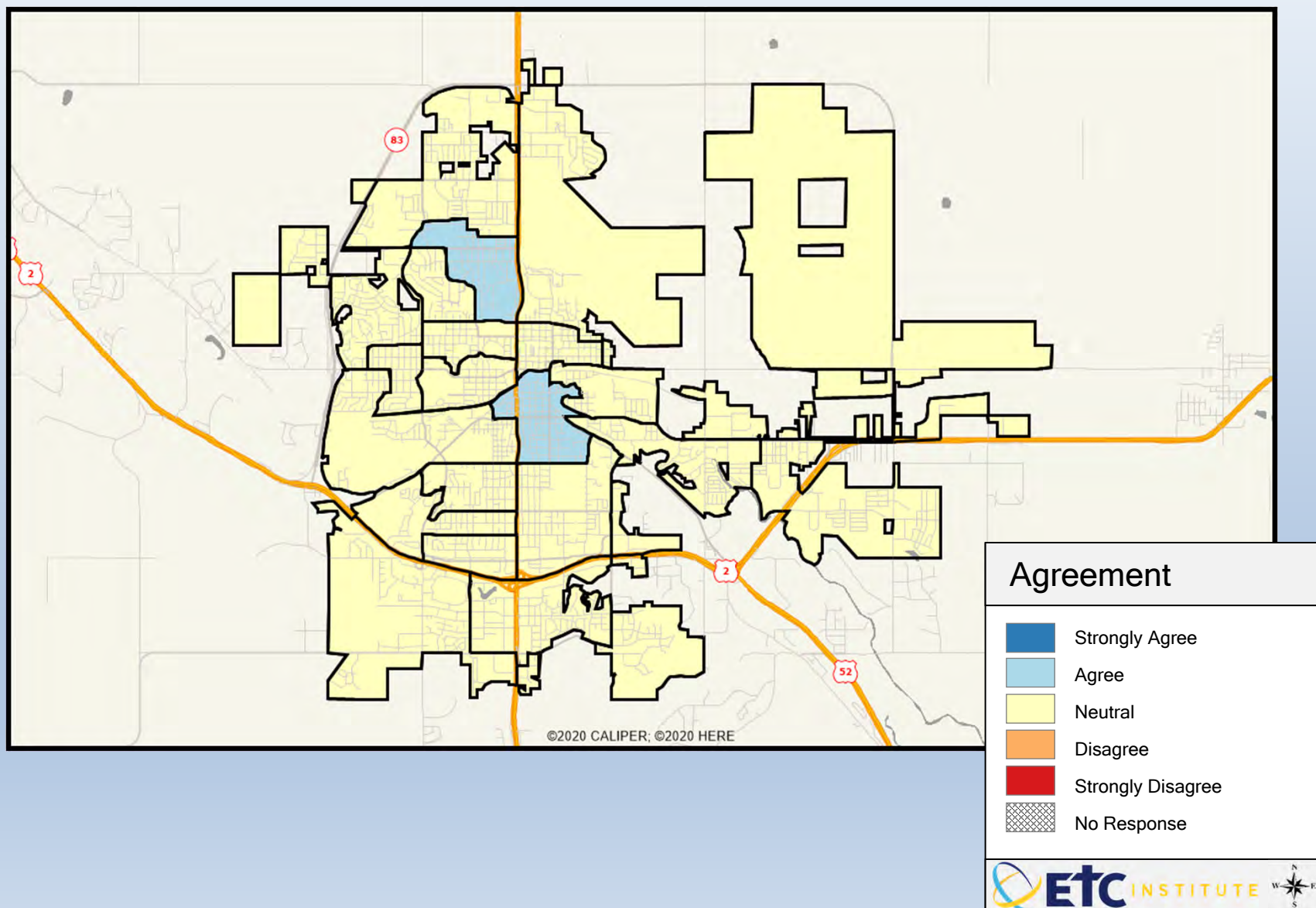
Q22-7. Minot government leaders listen to what citizens have to say

Agreement

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree
- No Response

©2020 CALIPER; ©2020 HERE
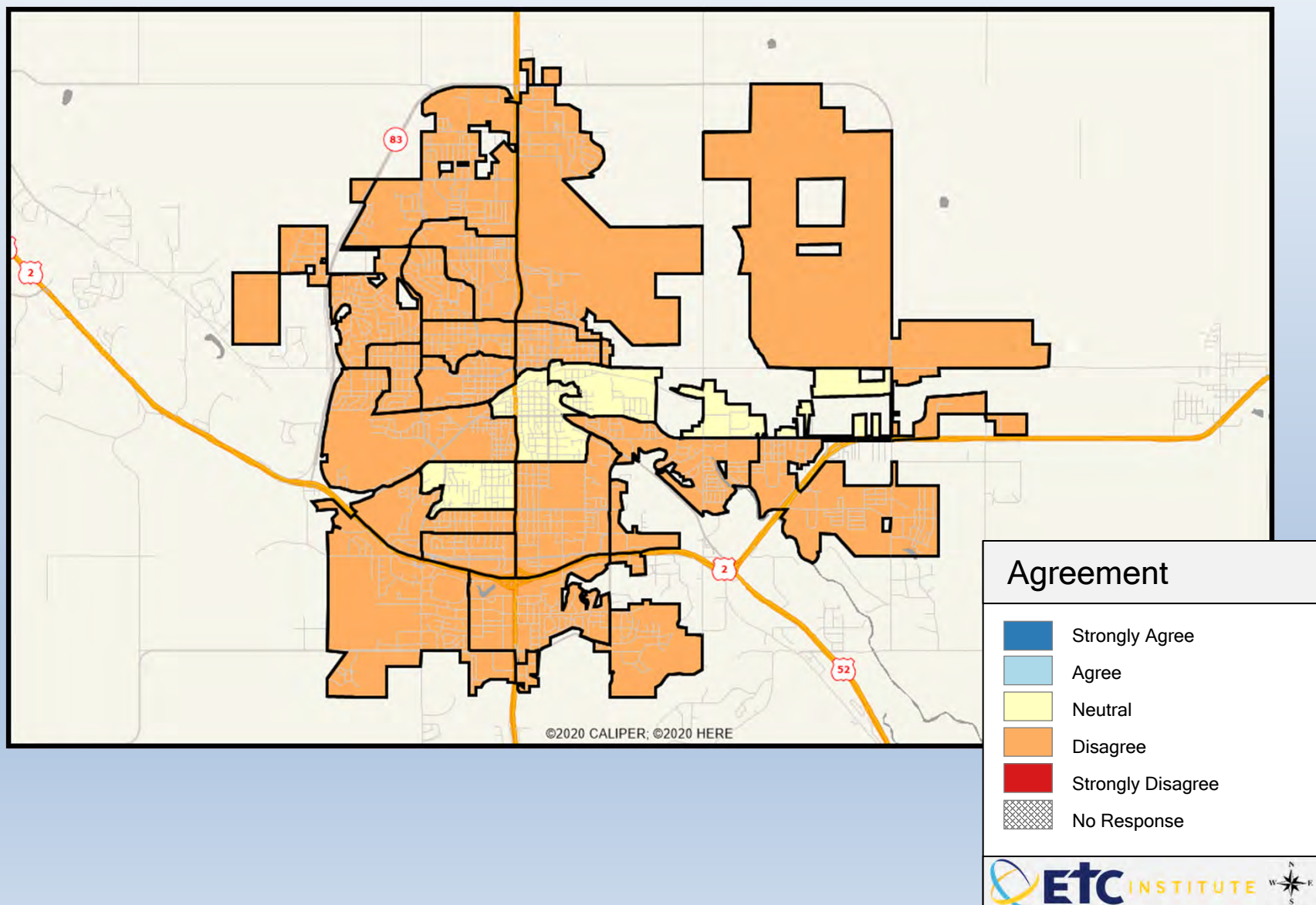
Q23-1. Overall quality of
new residential development
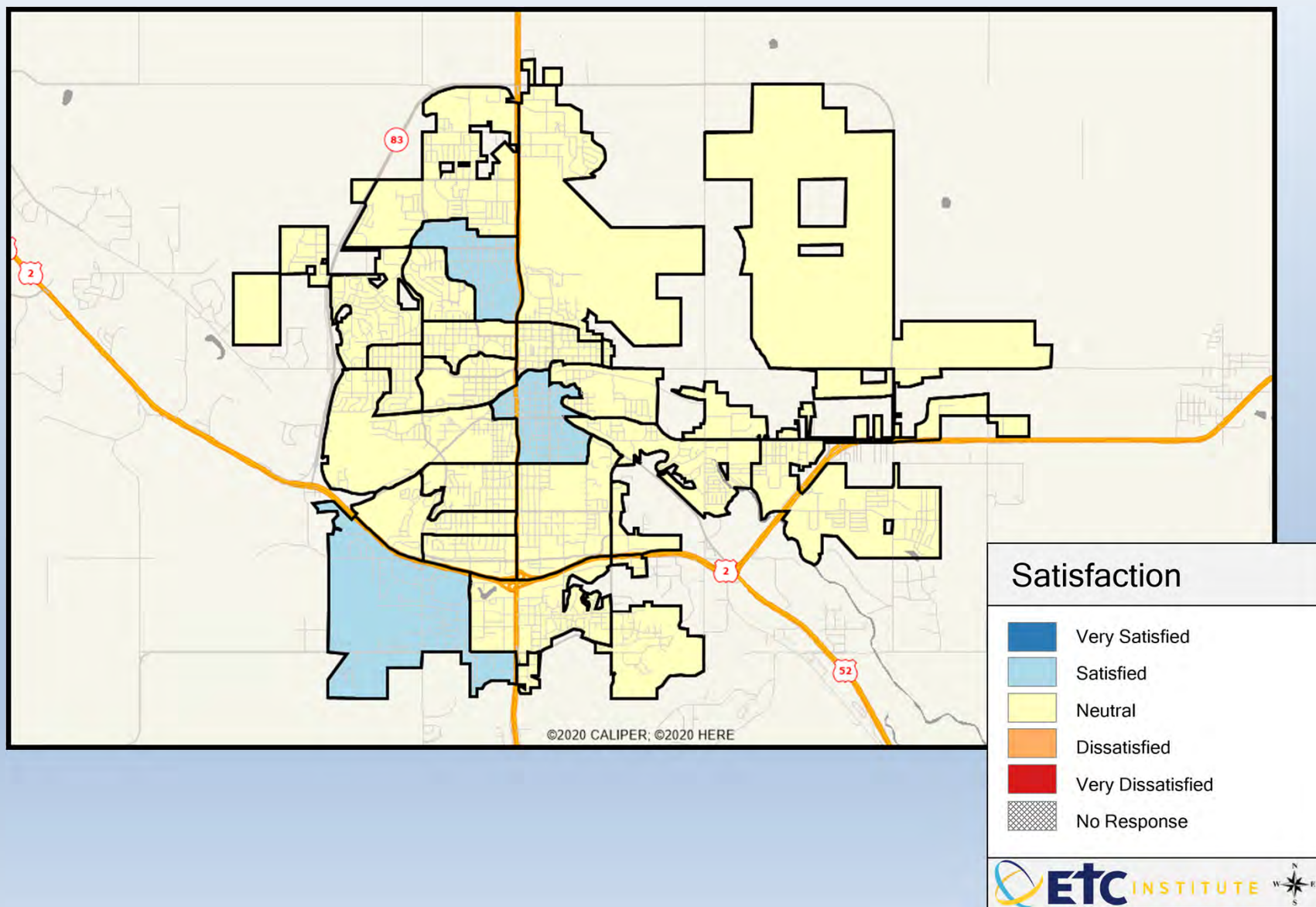
Q23-2. Overall quality of new retail development
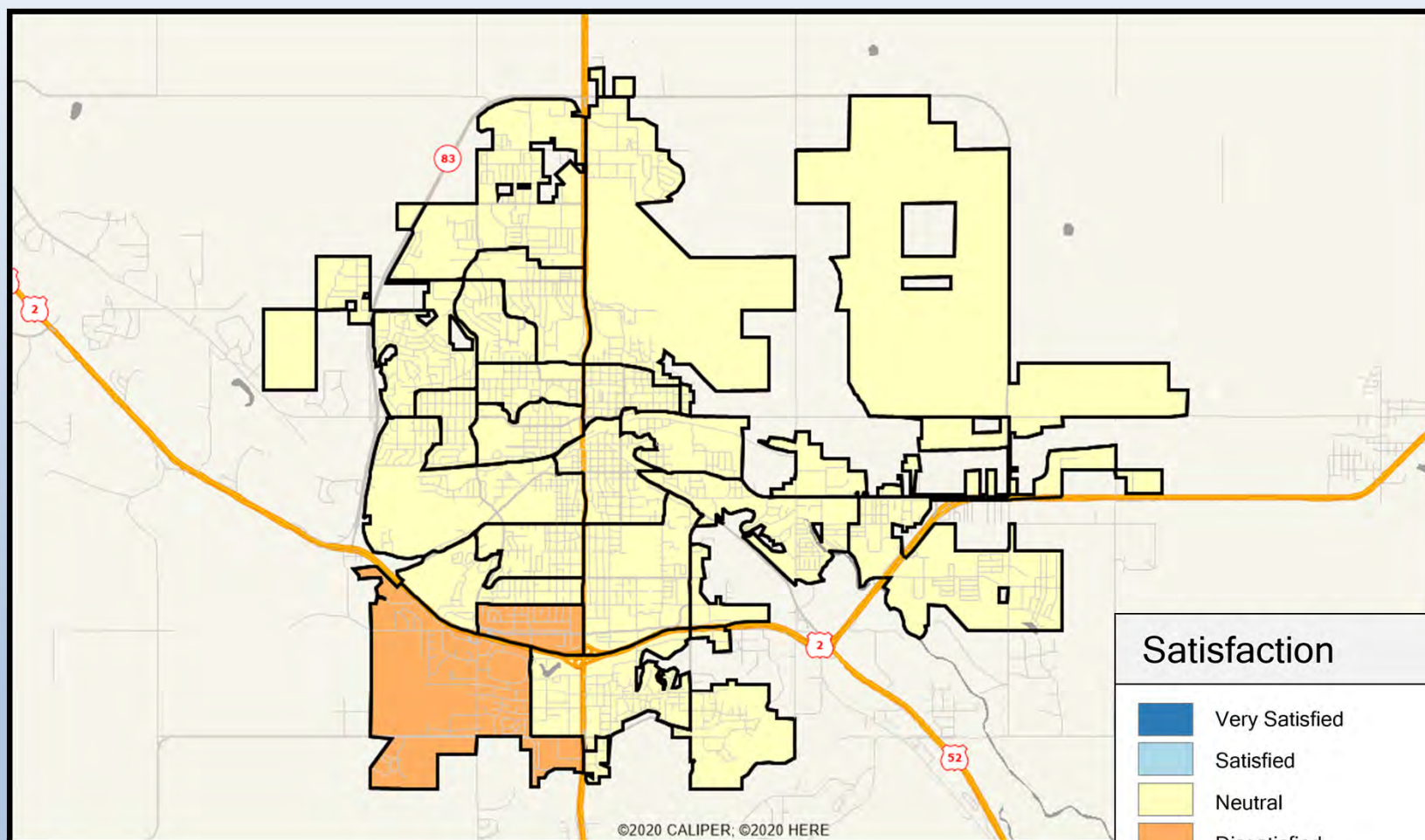
Q23-3. Overall quality of new business development
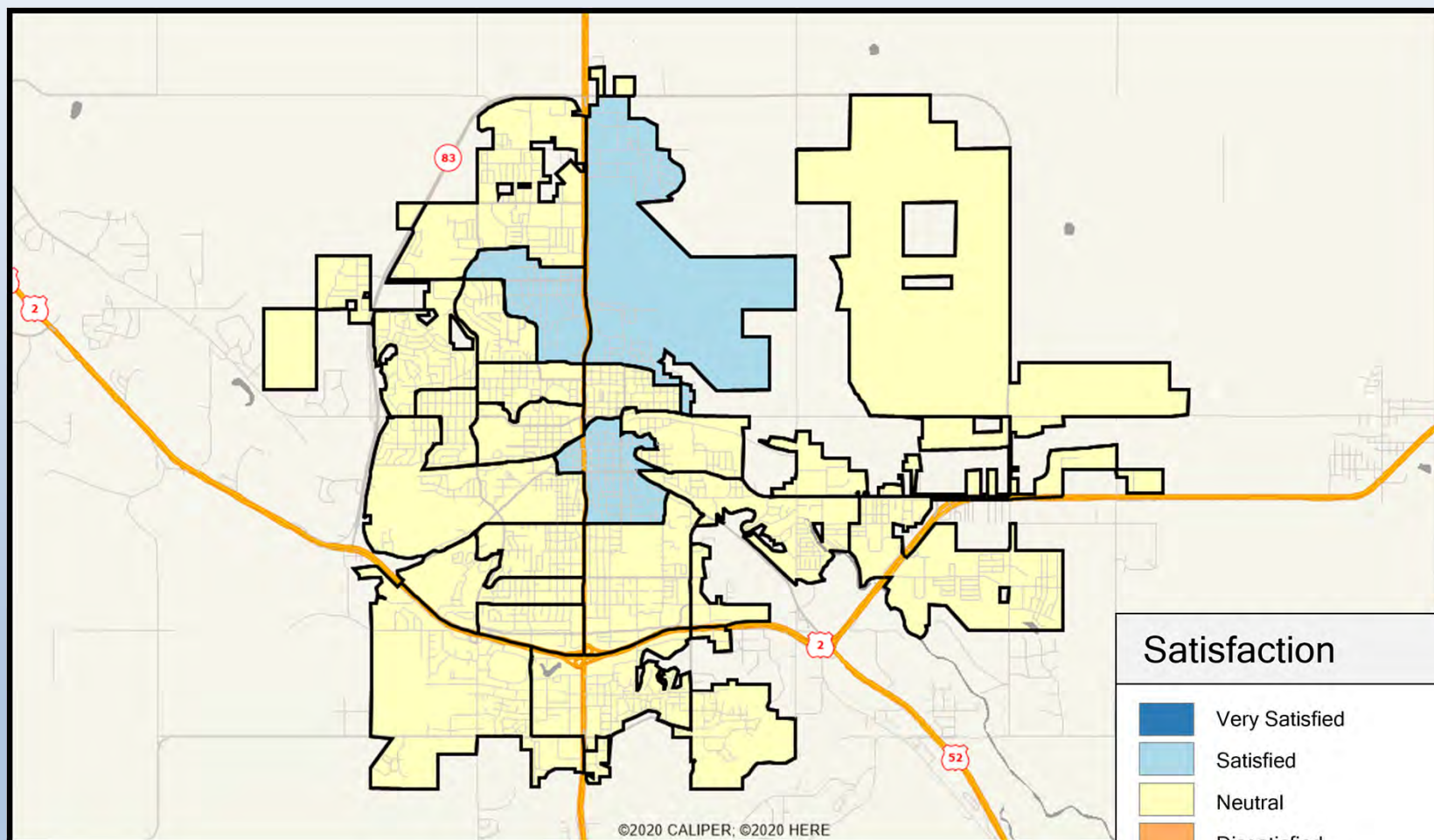

©2020 CALIPER; ©2020 HERE

Satisfaction

- ■ Very Satisfied
- ■ Satisfied
- ■ Neutral
- ■ Dissatisfied
- ■ Very Dissatisfied
- ▨ No Response

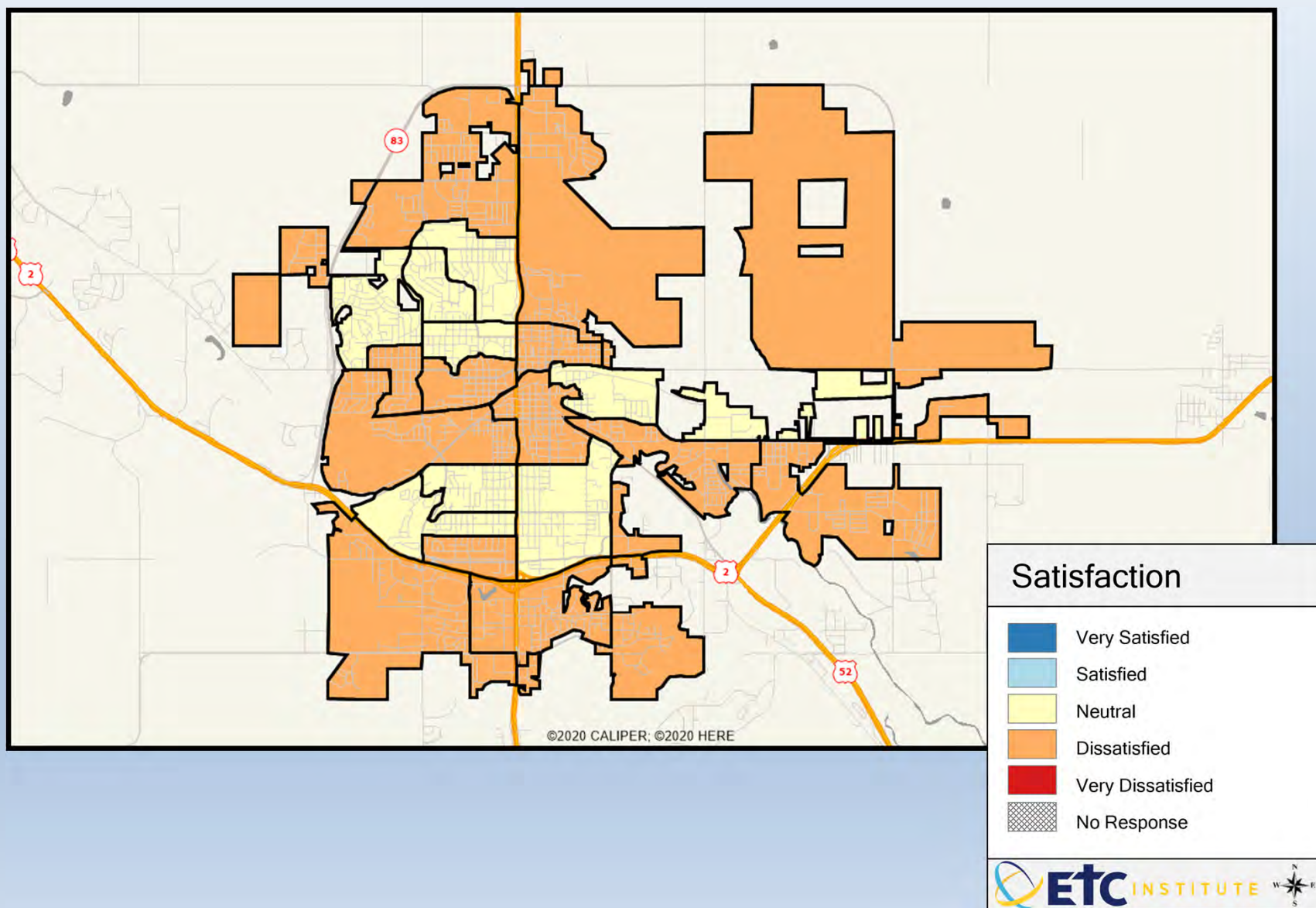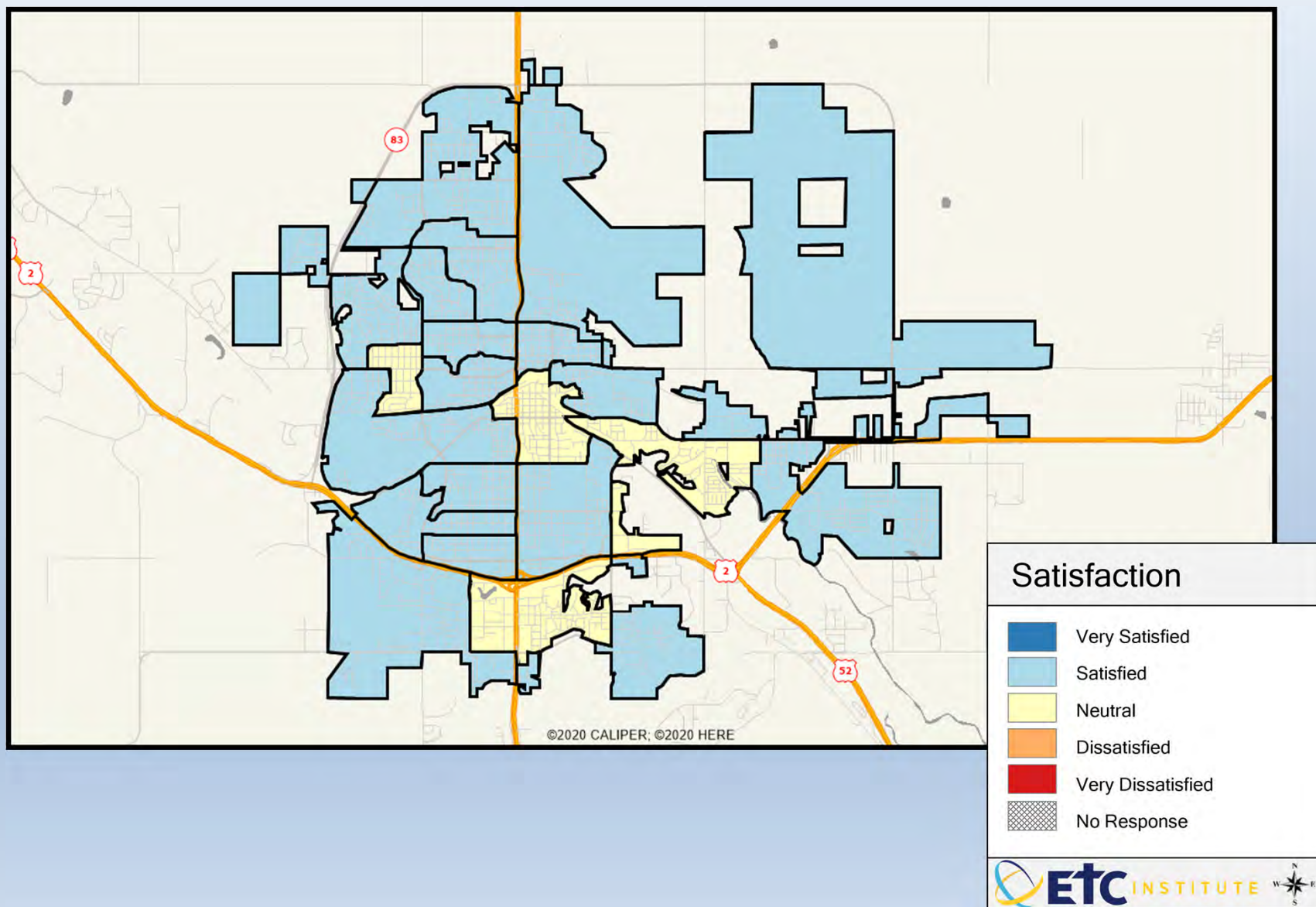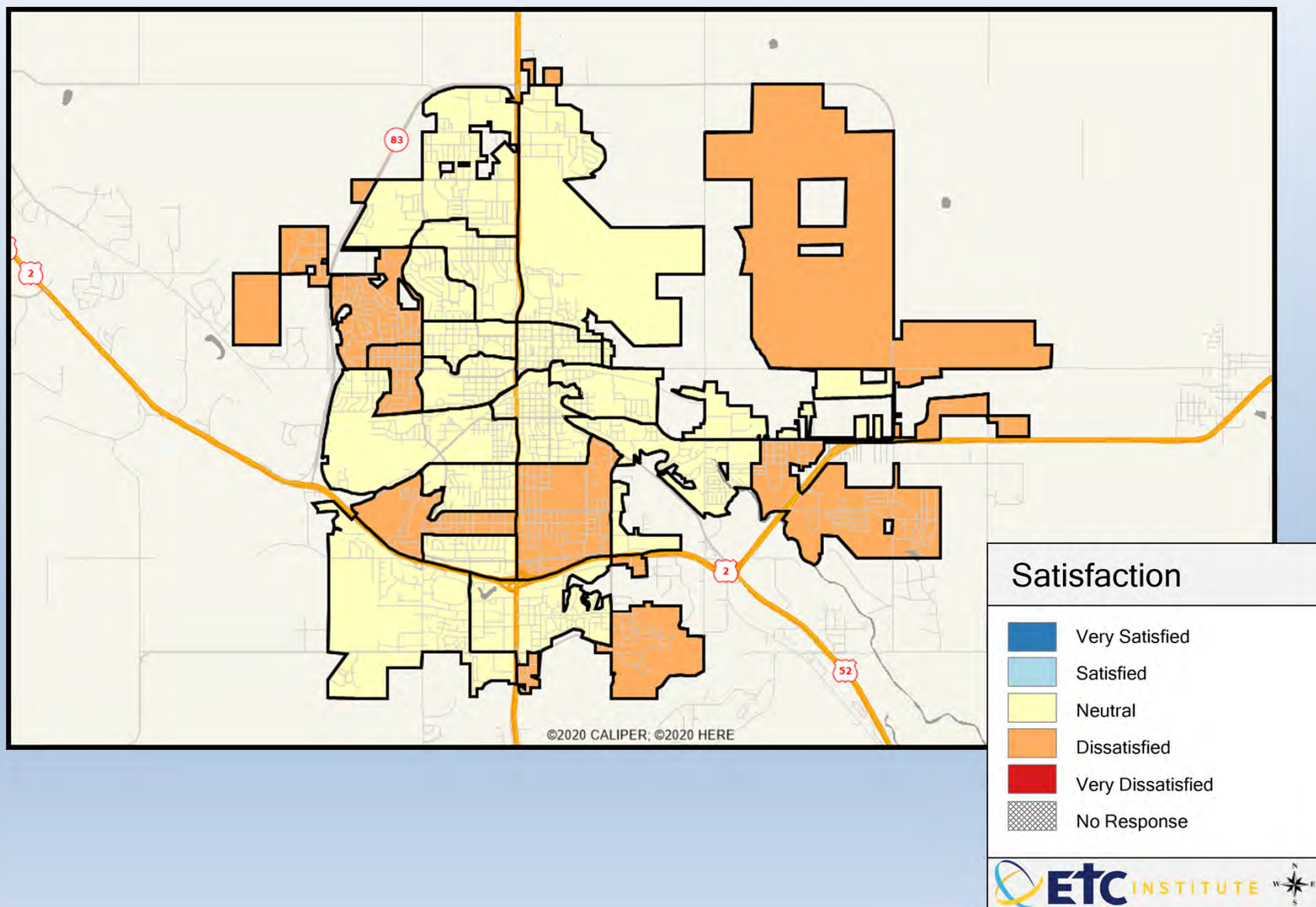# Q23-4. Overall quality of new industrial development
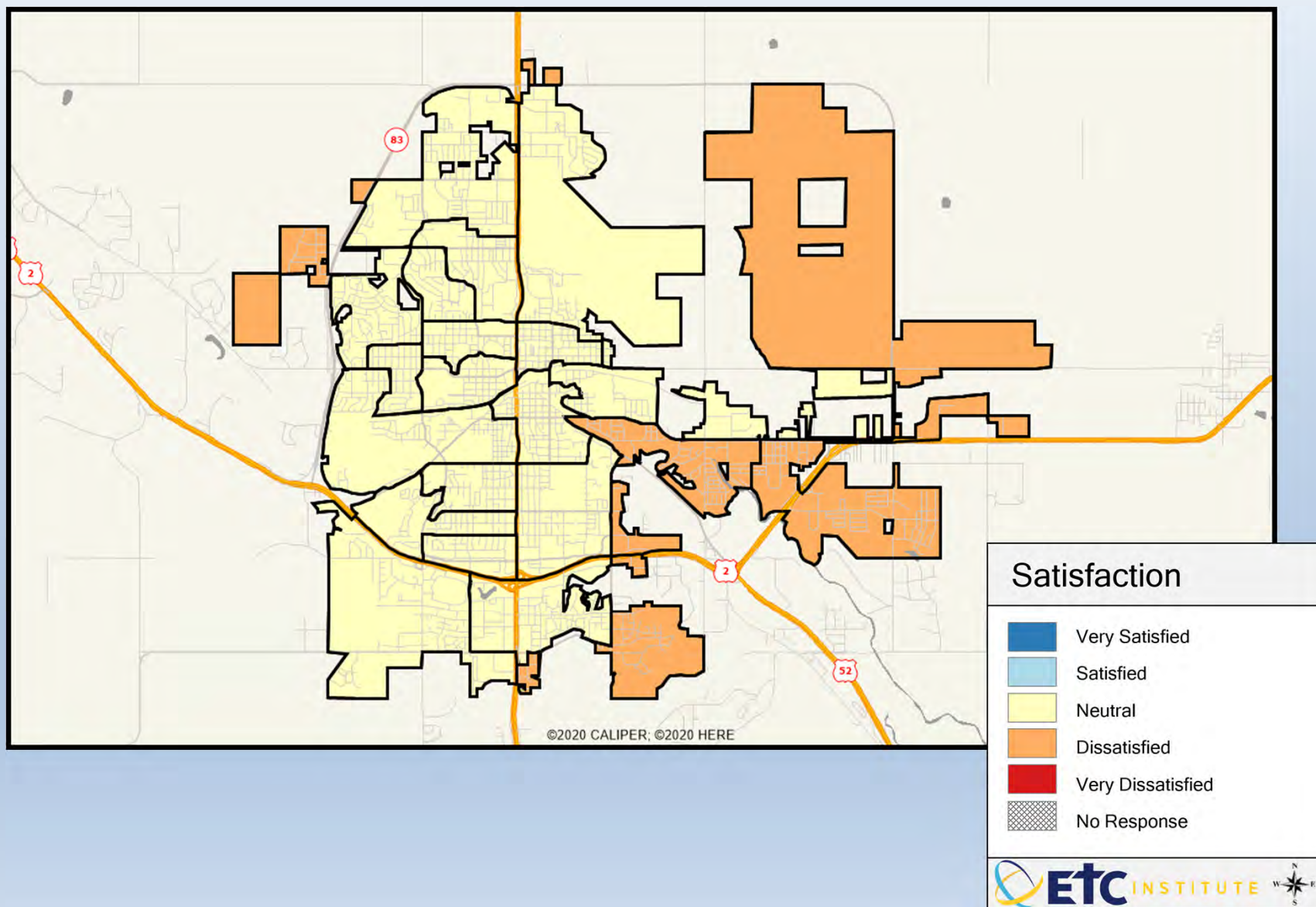
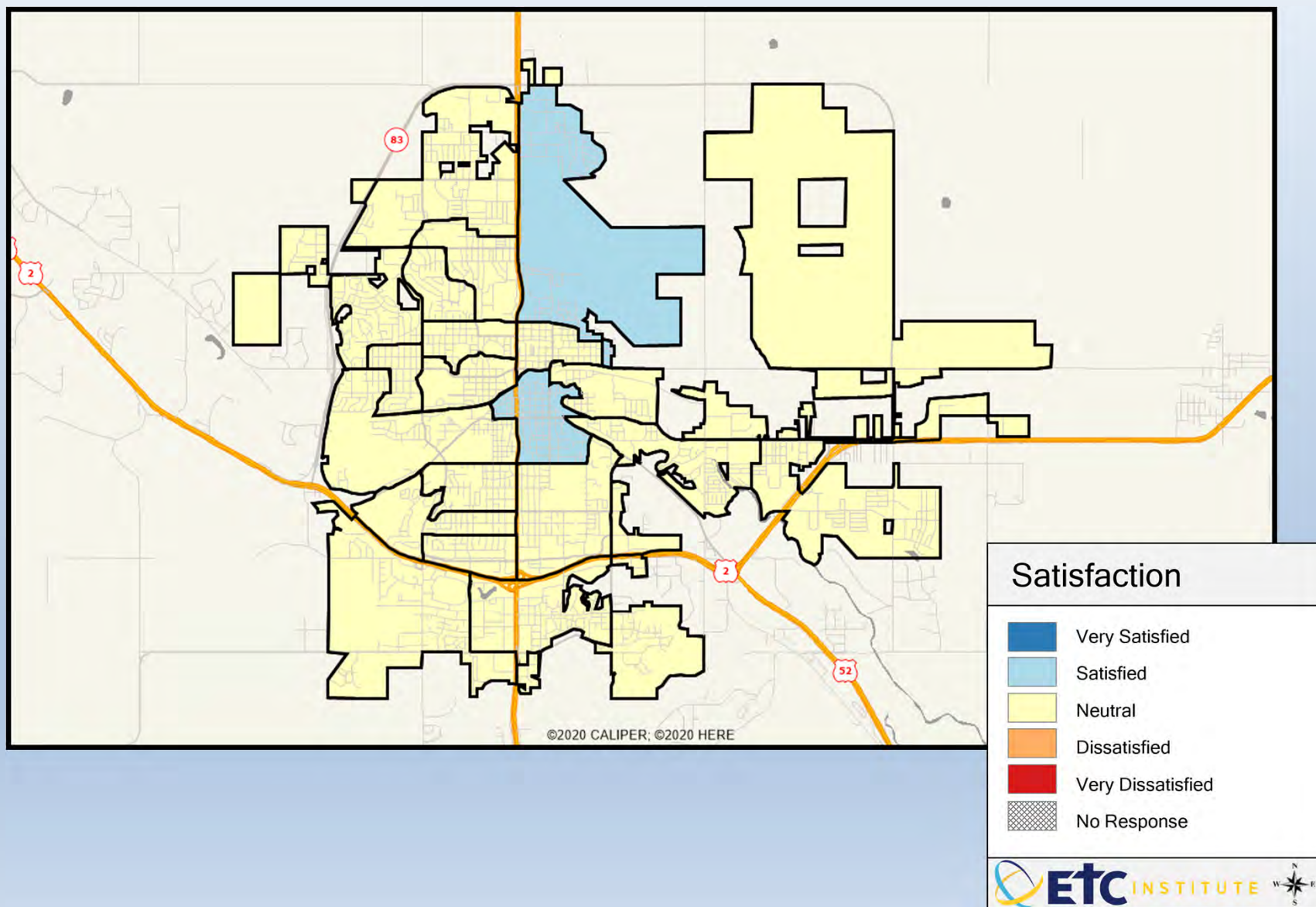# Q23-5. Redevelopment of abandoned or under-utilized properties
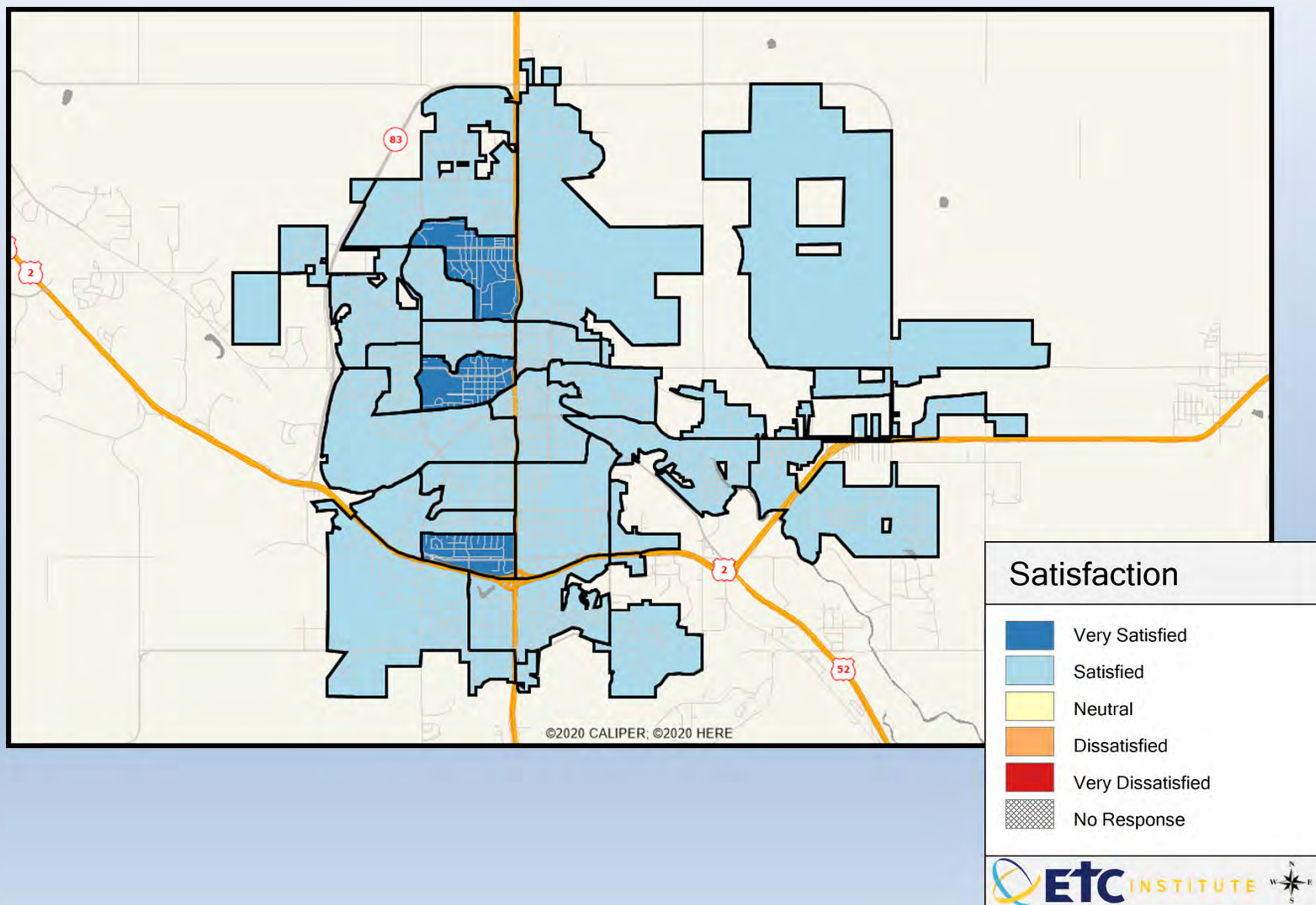
Q23-6. Overall appearance of Downtown Minot

©2020 CALIPER; ©2020 HERE

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q23-7. City's planning for future growth

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE

Q23-8. Overall appearance of commercial corridors

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE

Q26-1. How easy your bill is to understand

Q26-2. The accuracy of your bill

Satisfaction

- Very Satisfied
- Satisfied
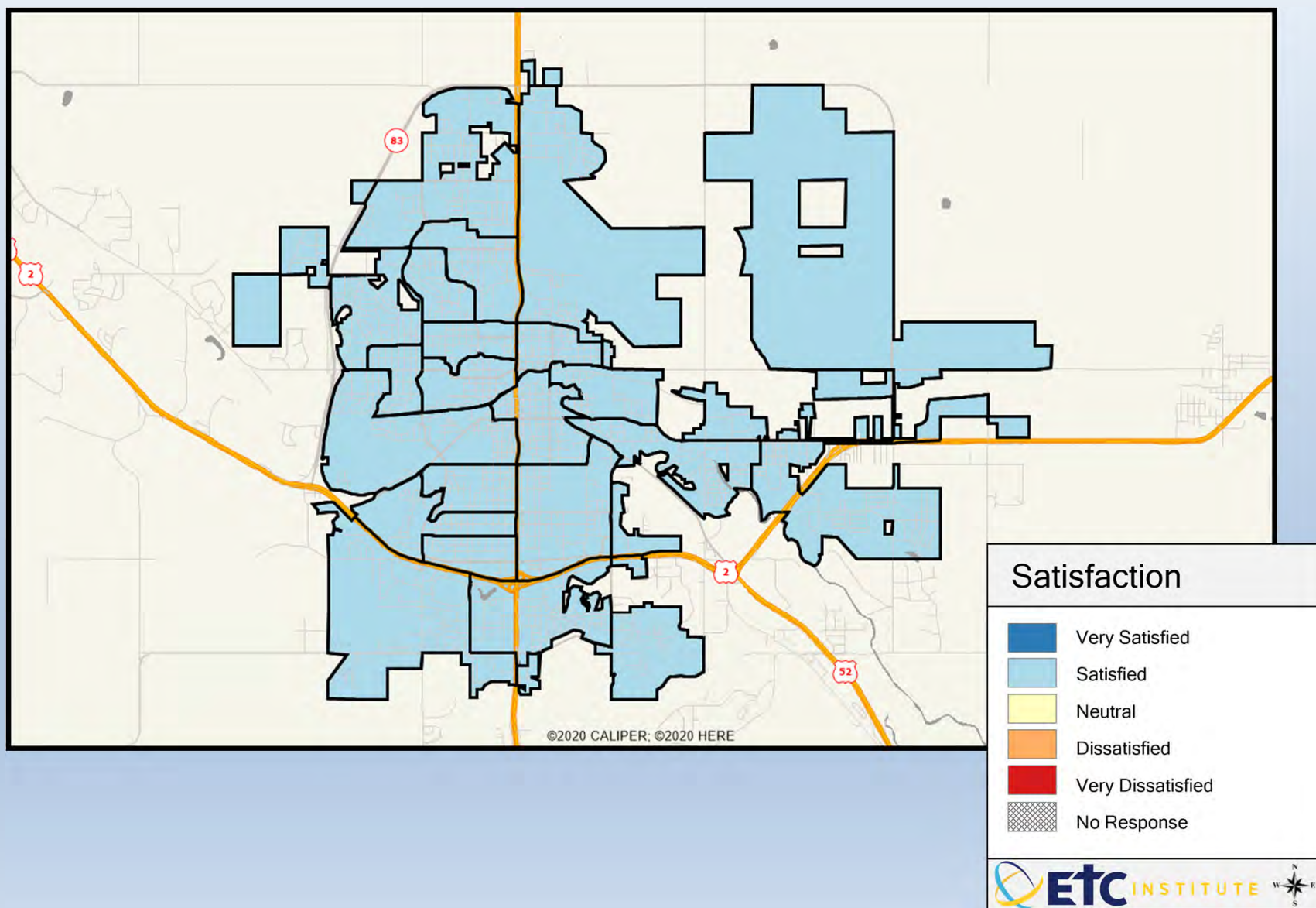- Neutral
- Dissatisfied
- Very Dissatisfied
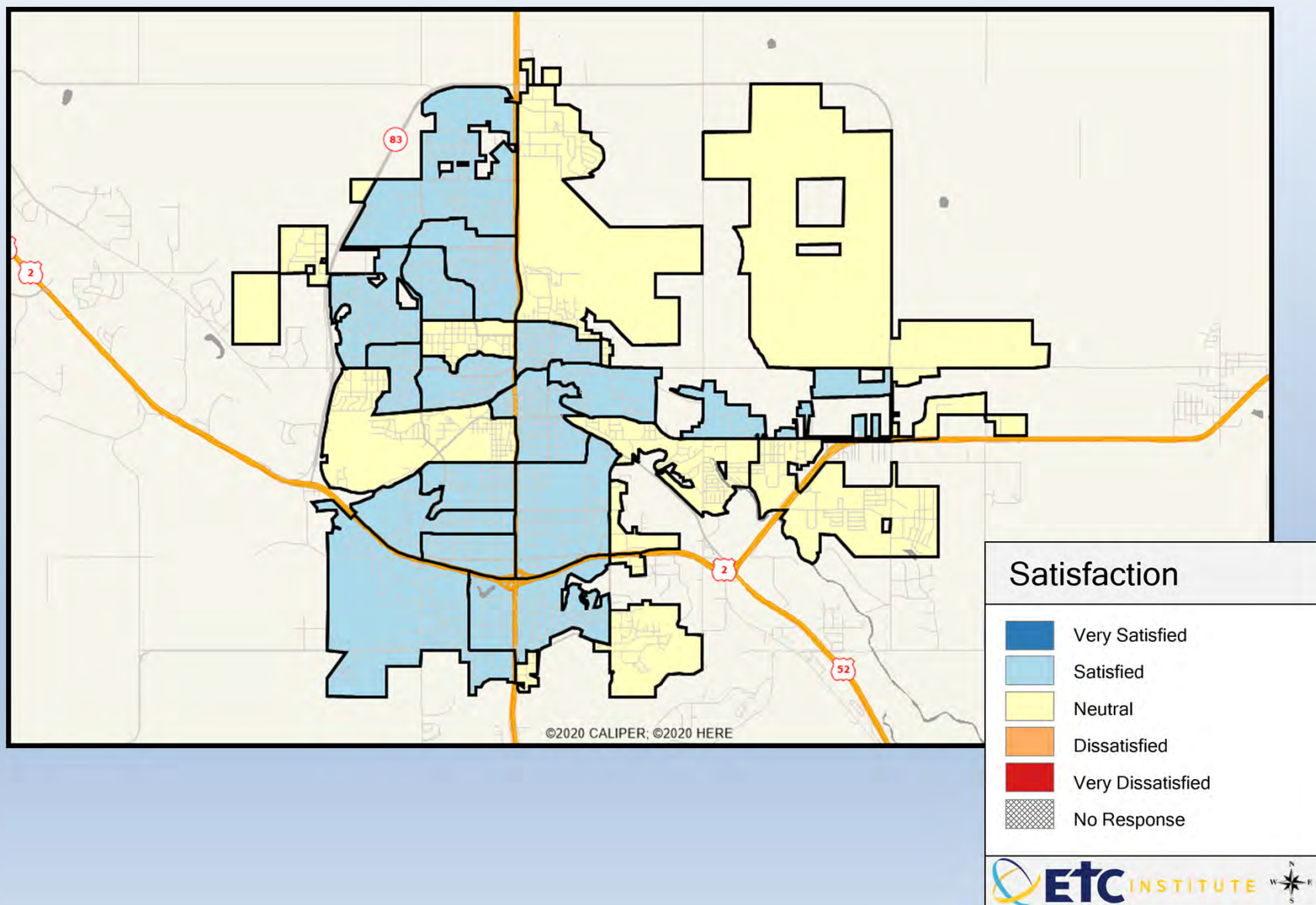- No Response

©2020 CALIPER; ©2020 HERE
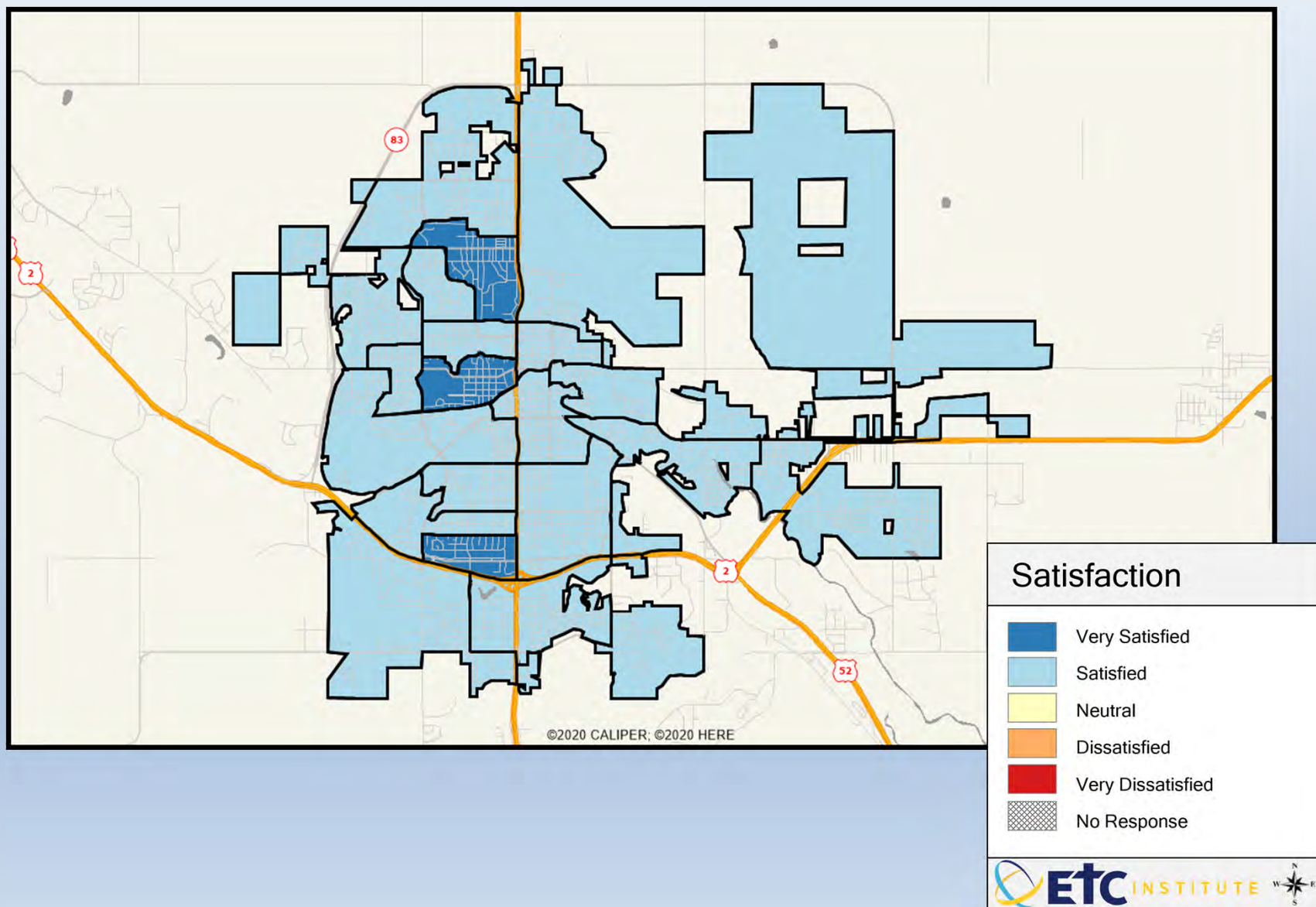
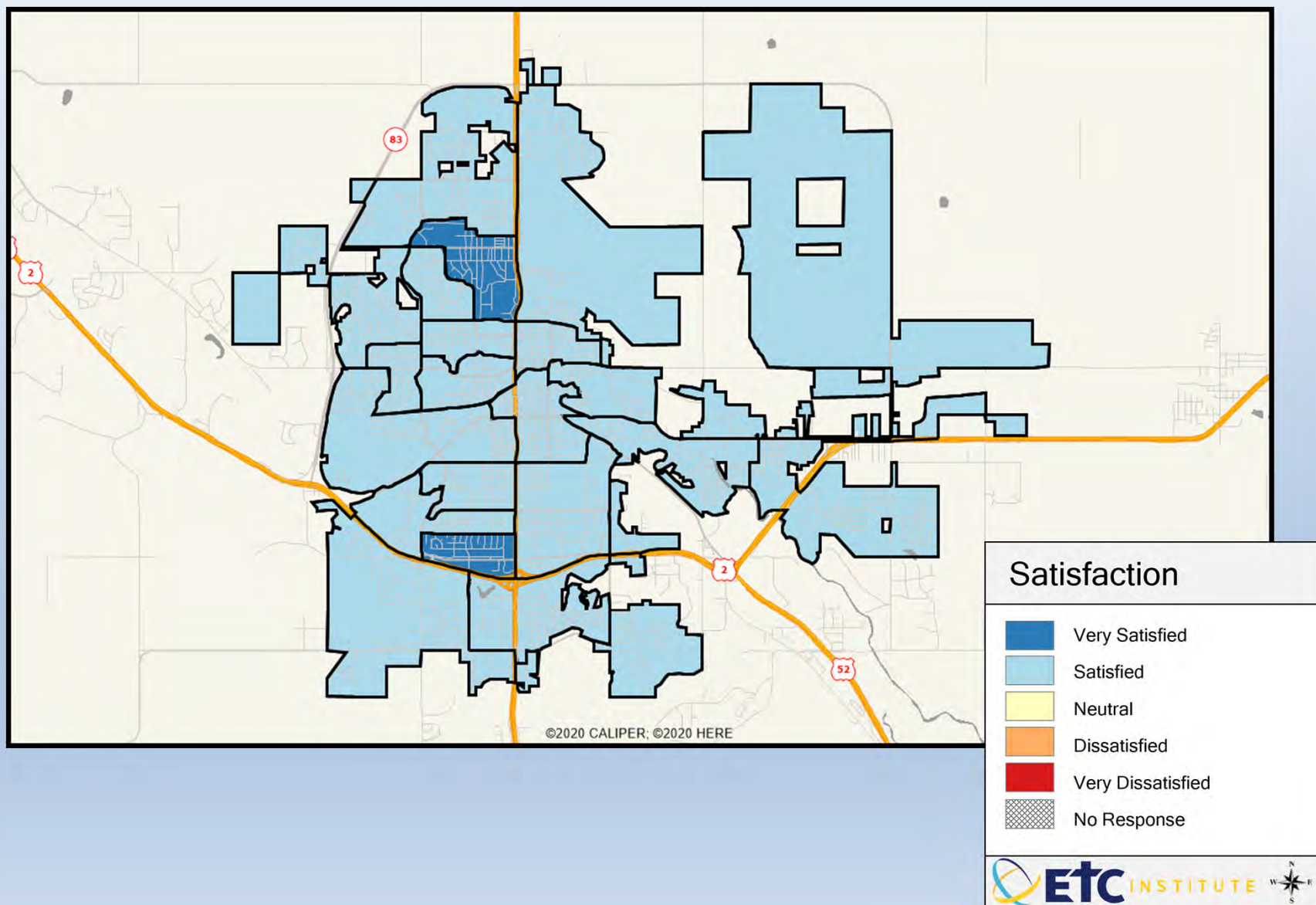# Q26-3. How easy it is to resolve billing problems
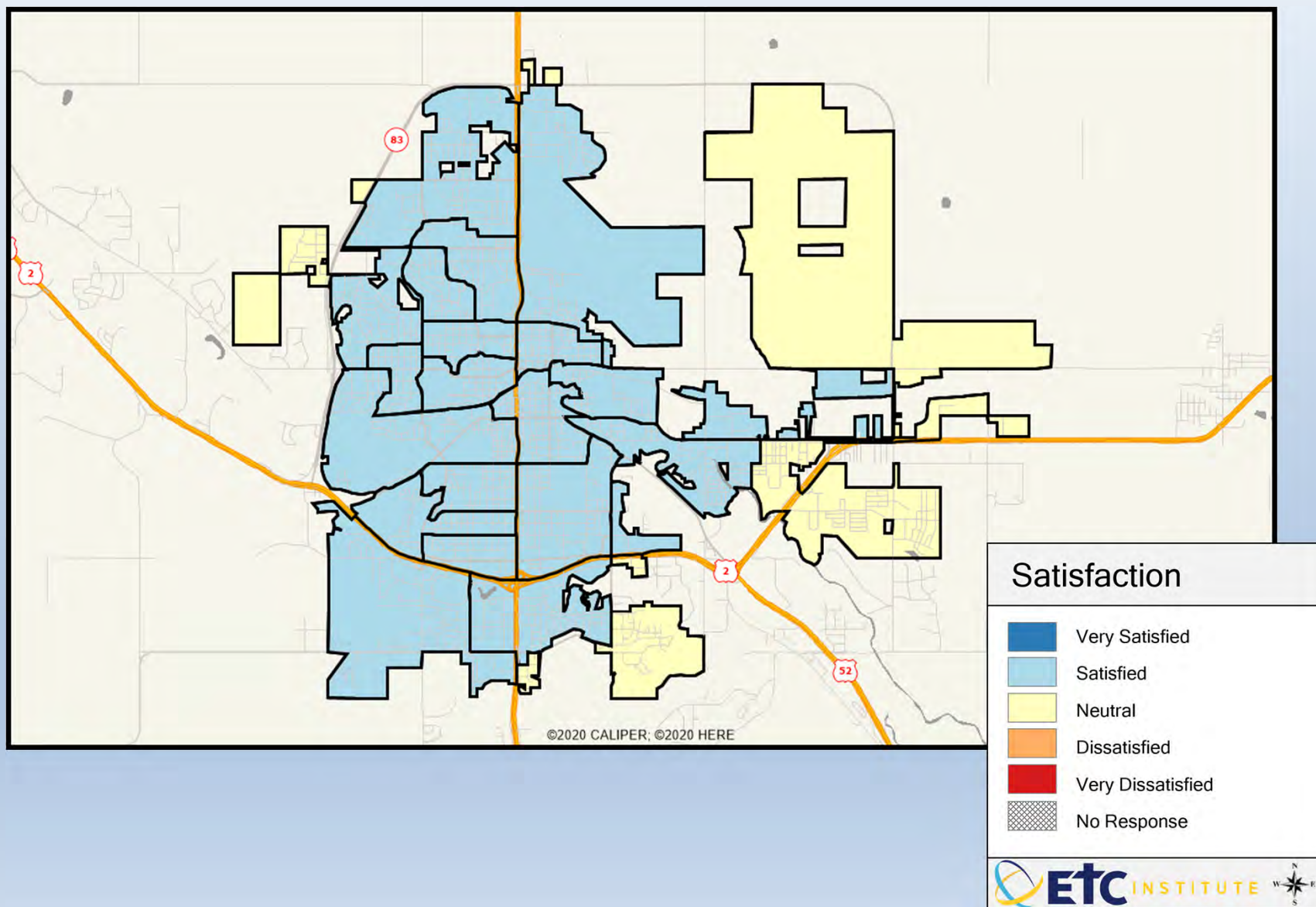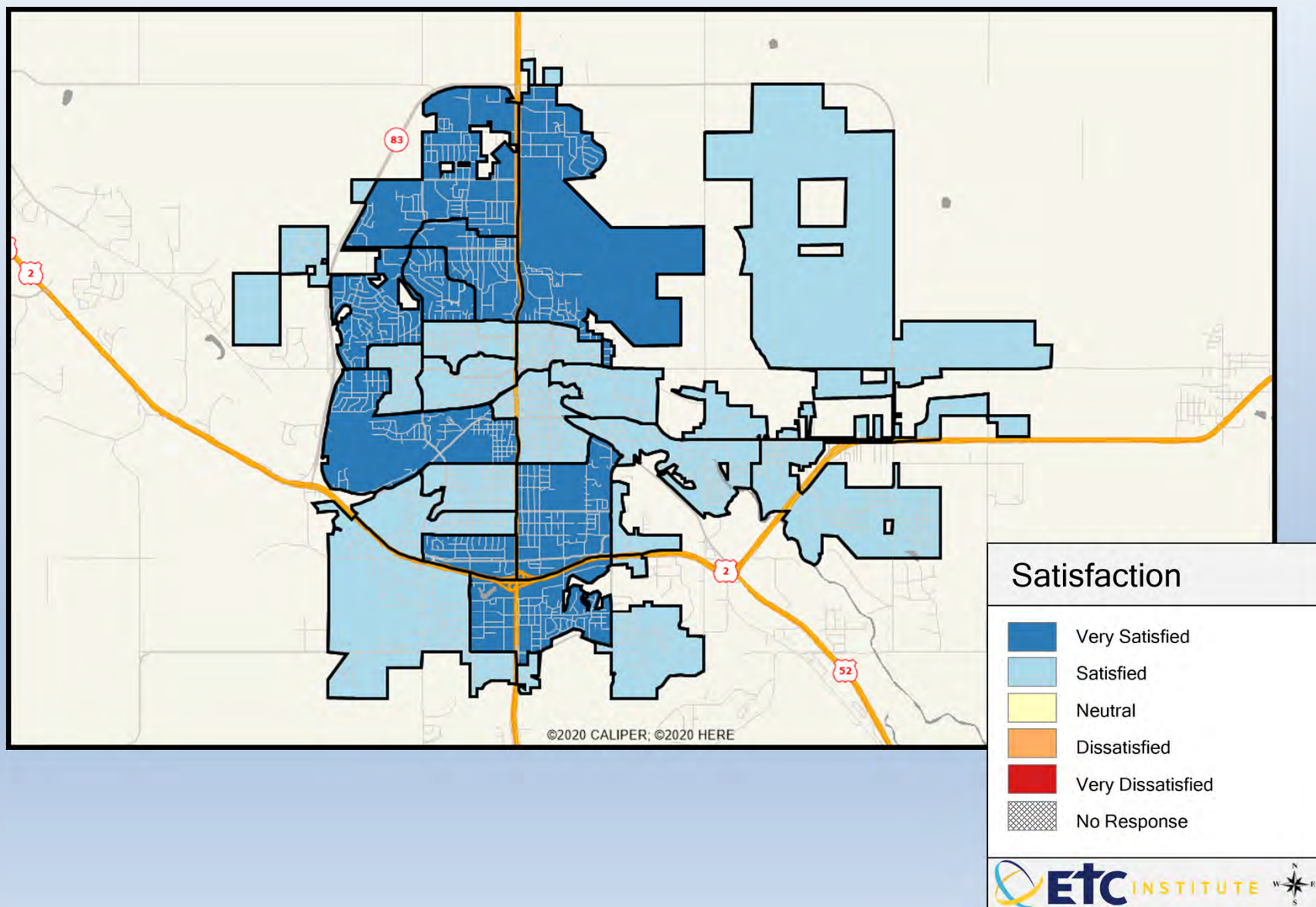
Q26-4. Hours that customer service is available
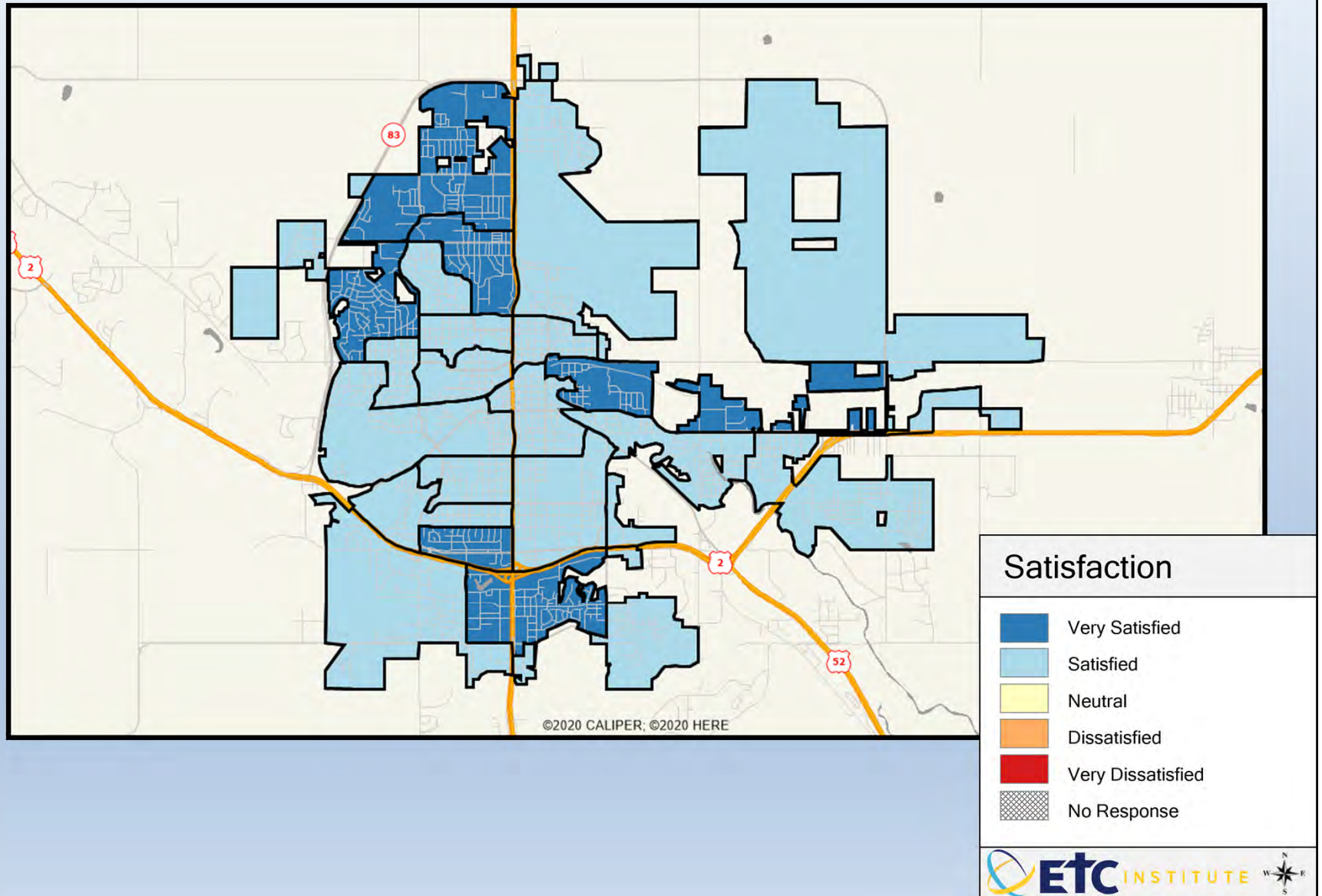
Q26-5. Ease of using the online portal

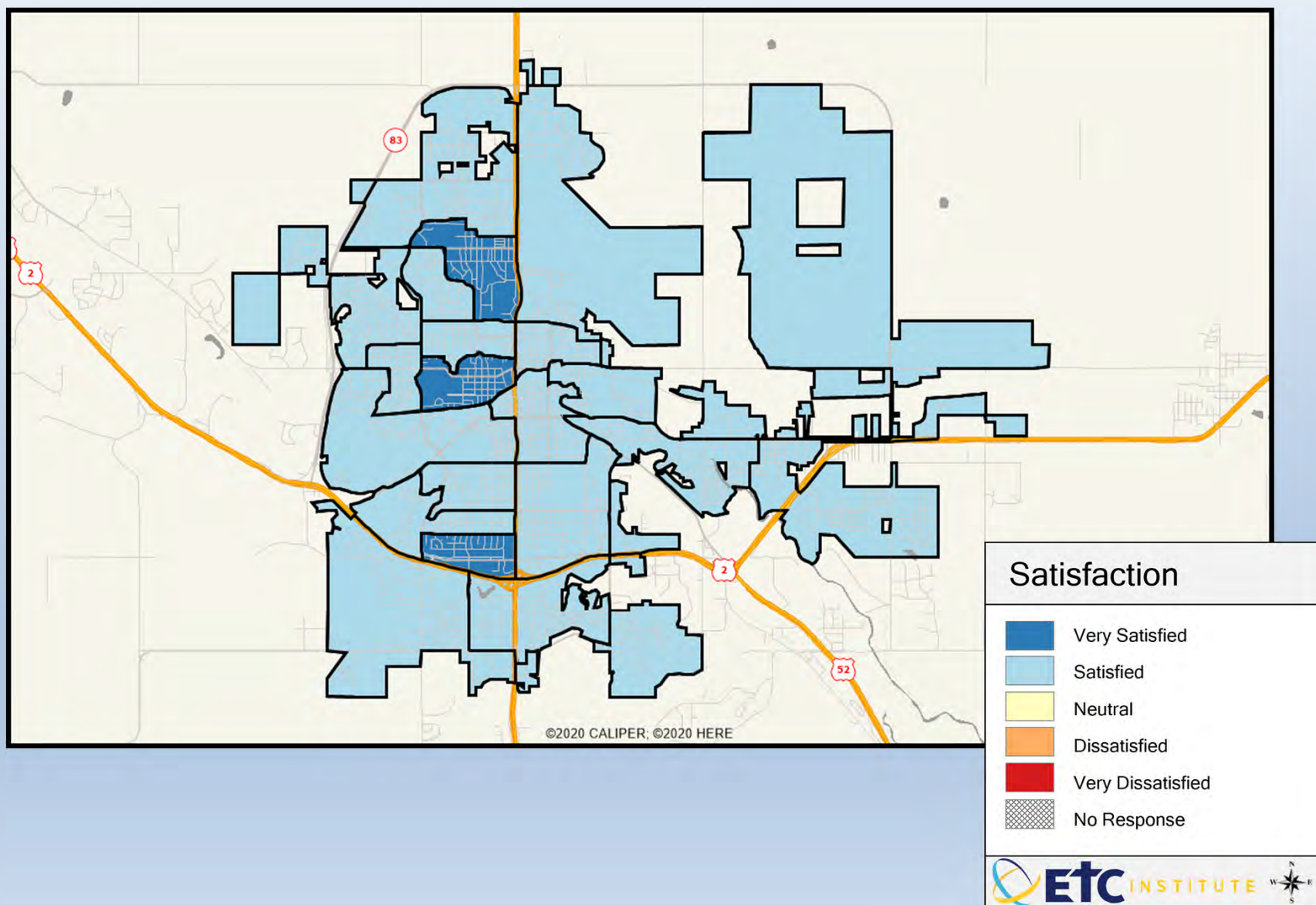# Q27-1. Timeliness of your trash service

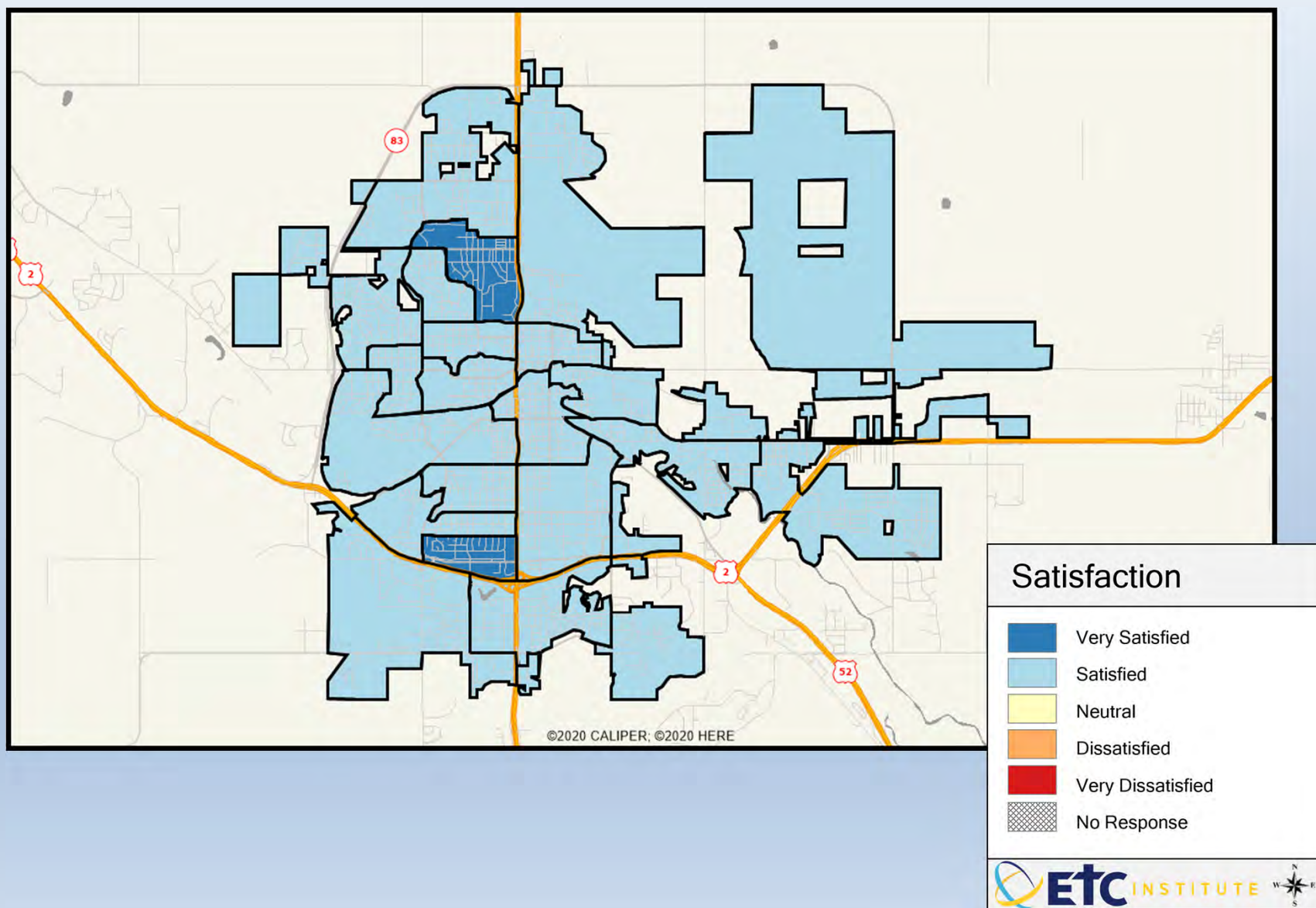# Q27-2. Professionalism of employees who pick up your trash

Q27-3. The overall effort by employees to ensure that all of your trash is removed
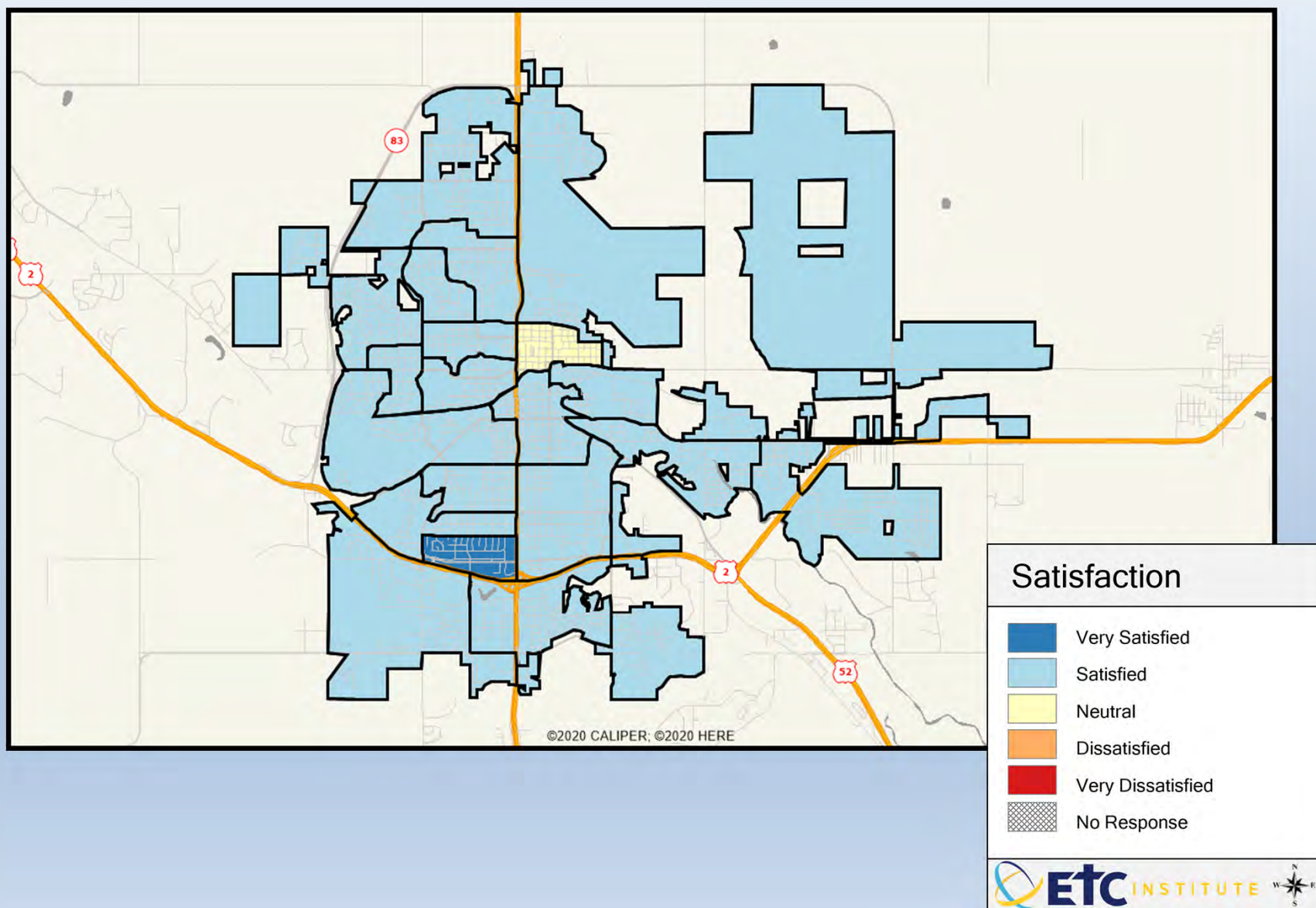
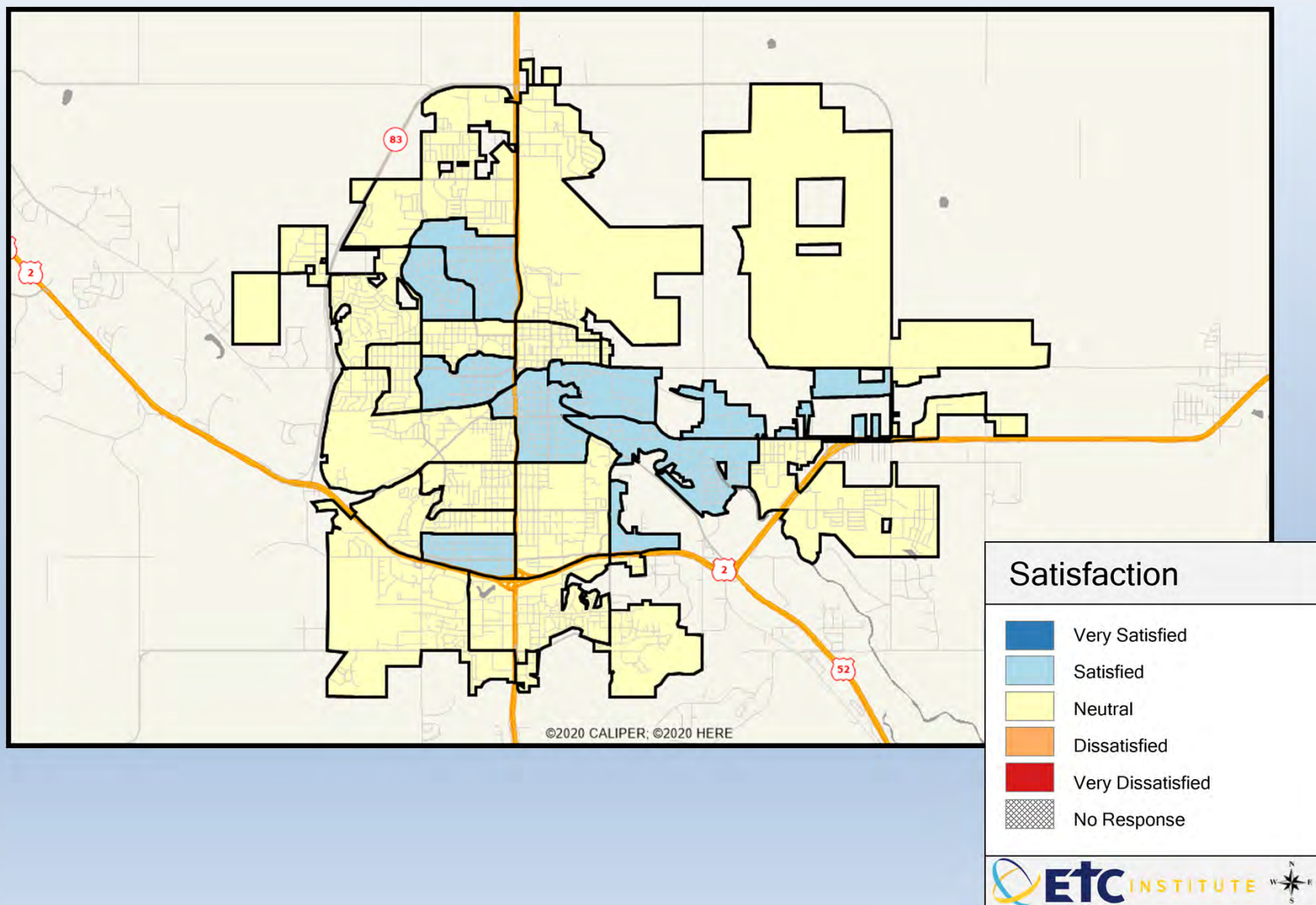# Q27-4. City efforts to keep you informed about trash removal issues

Q27-5. City efforts to keep you informed about disruptions to trash service
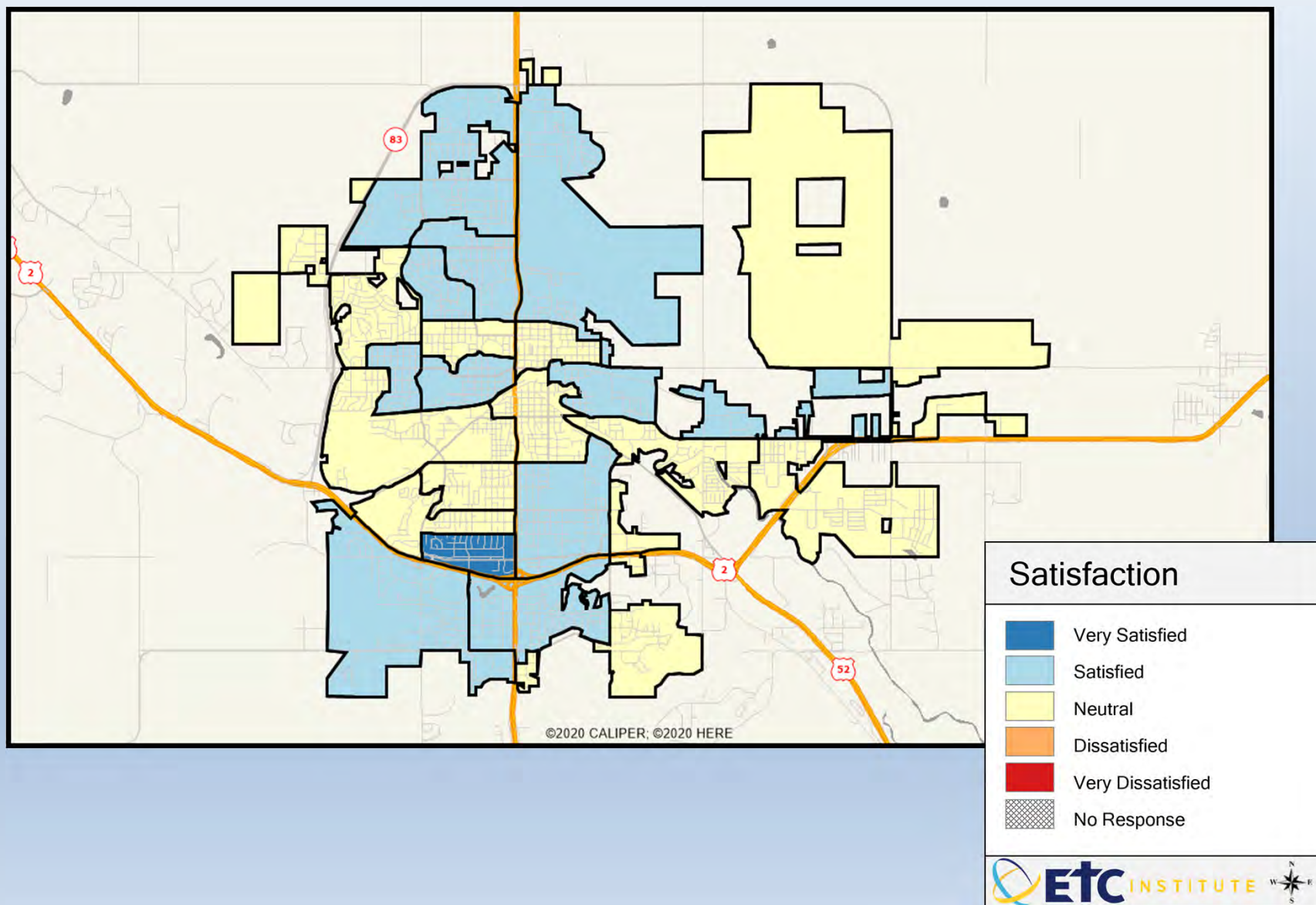
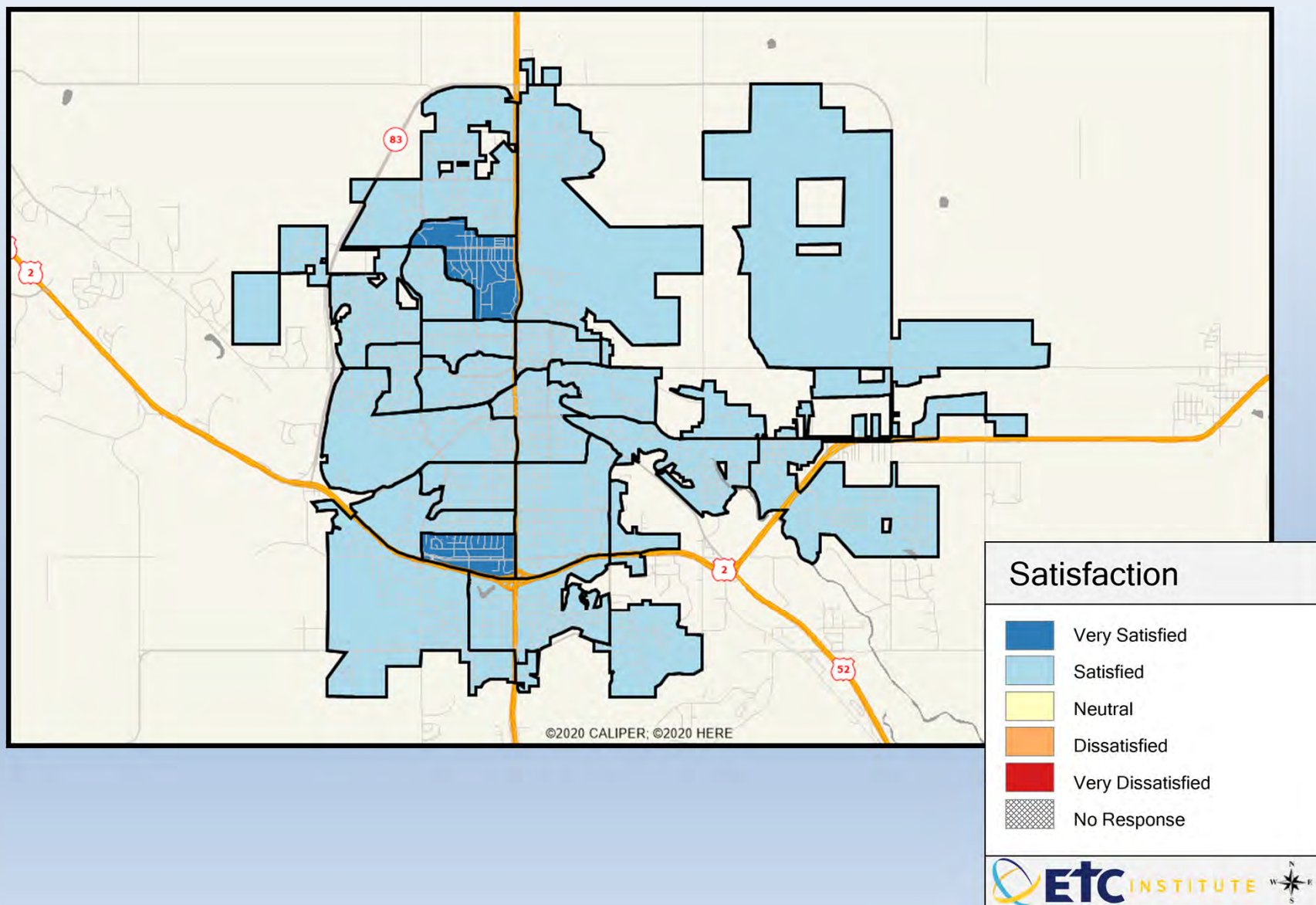# Q27-6. How quickly City personnel respond to trash service requests

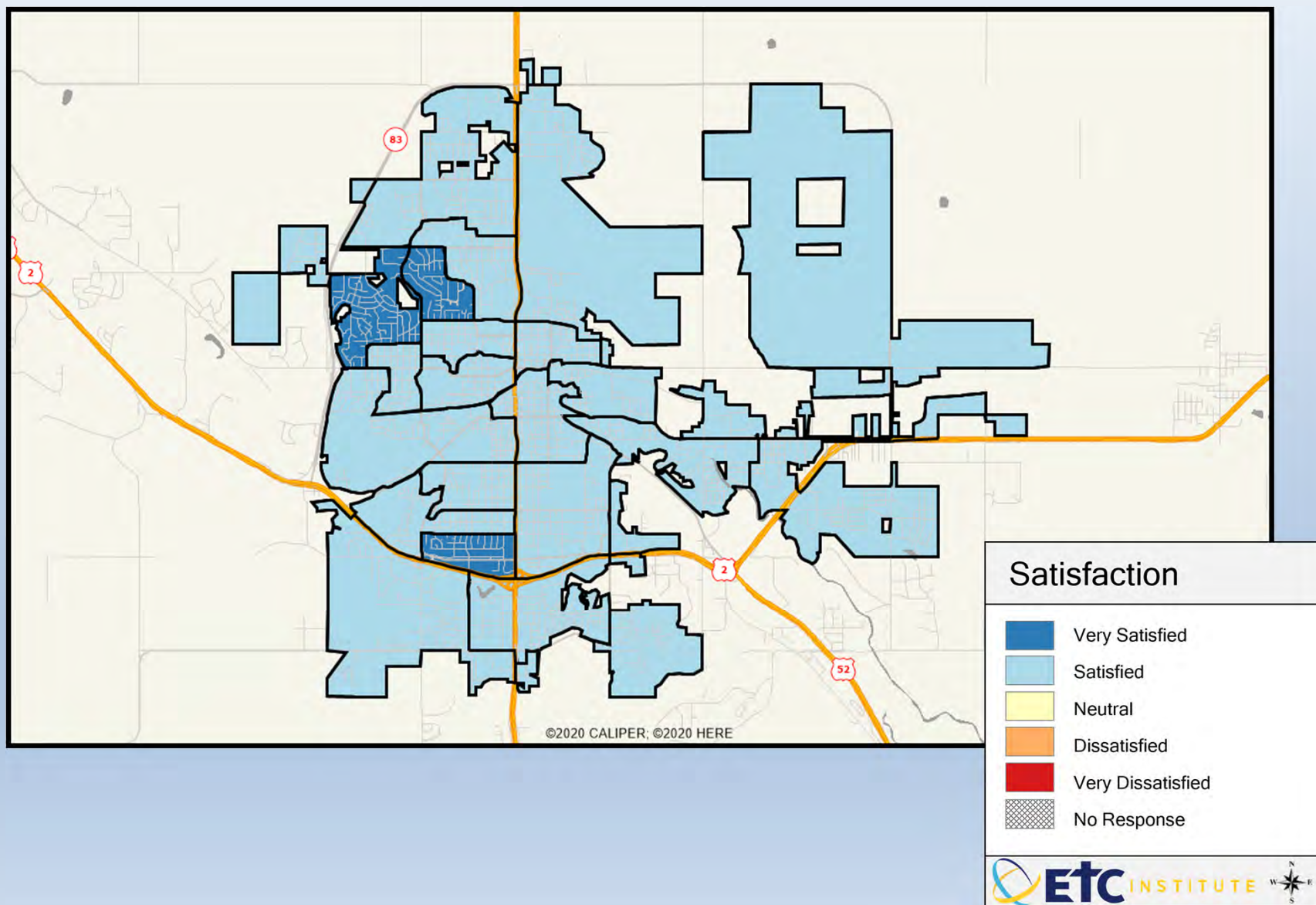# Q27-7. What you are charged for trash service
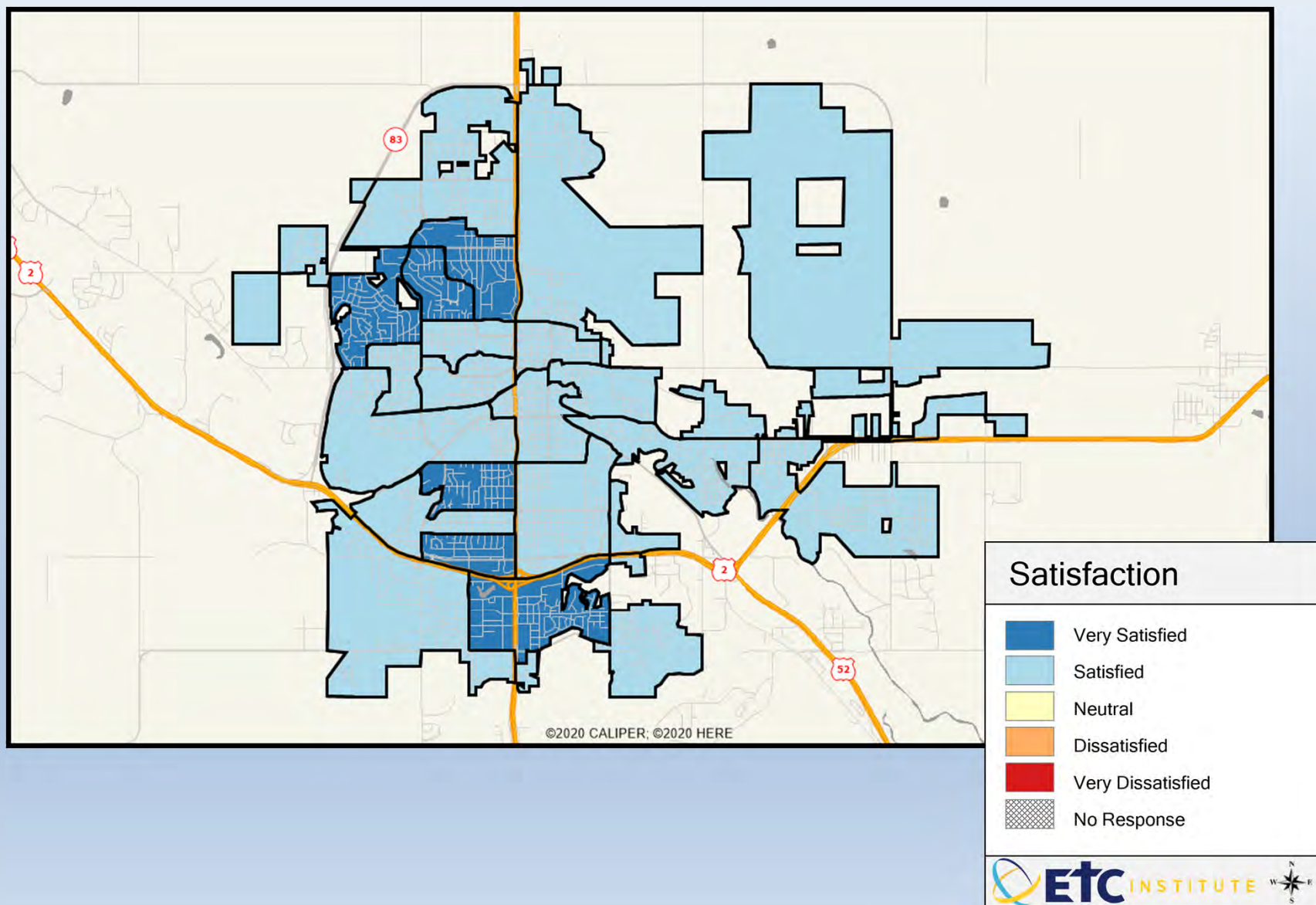
Q27-8. Bulky item pickup and removal services

Q27-9. Overall quality of your trash service

Q28-1. Timeliness of your recycling pickups

Q28-2. Professionalism of employees who pick up items to be recycled

Satisfaction

- ■ Very Satisfied
- ■ Satisfied
- ■ Neutral
- ■ Dissatisfied
- ■ Very Dissatisfied
- ▦ No Response

©2020 CALIPER; ©2020 HERE

Q28-3. The overall effort by employees to ensure that your recycling pickup is complete
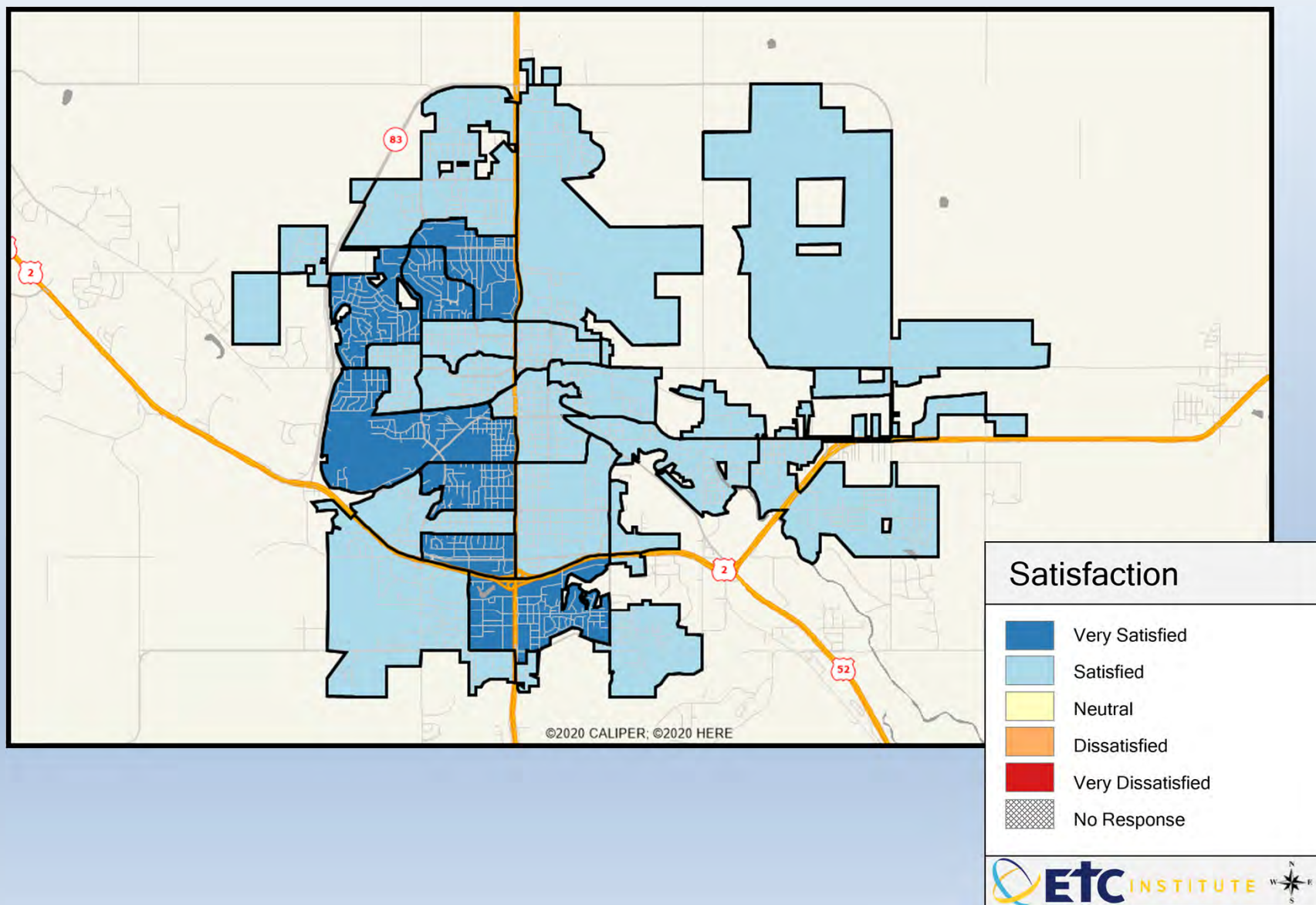
Q28-4. How well the City keeps you informed about curbside recycling issues

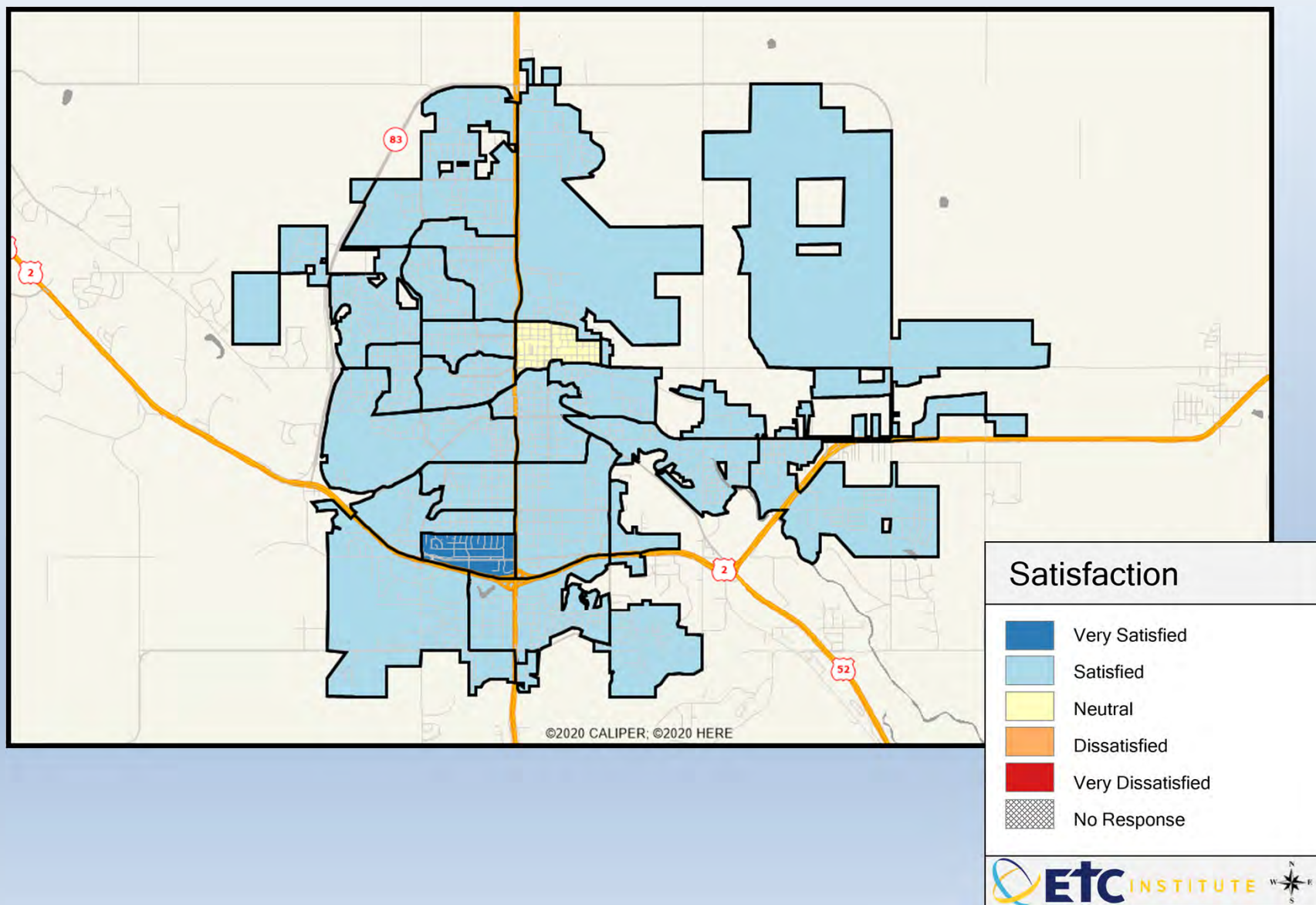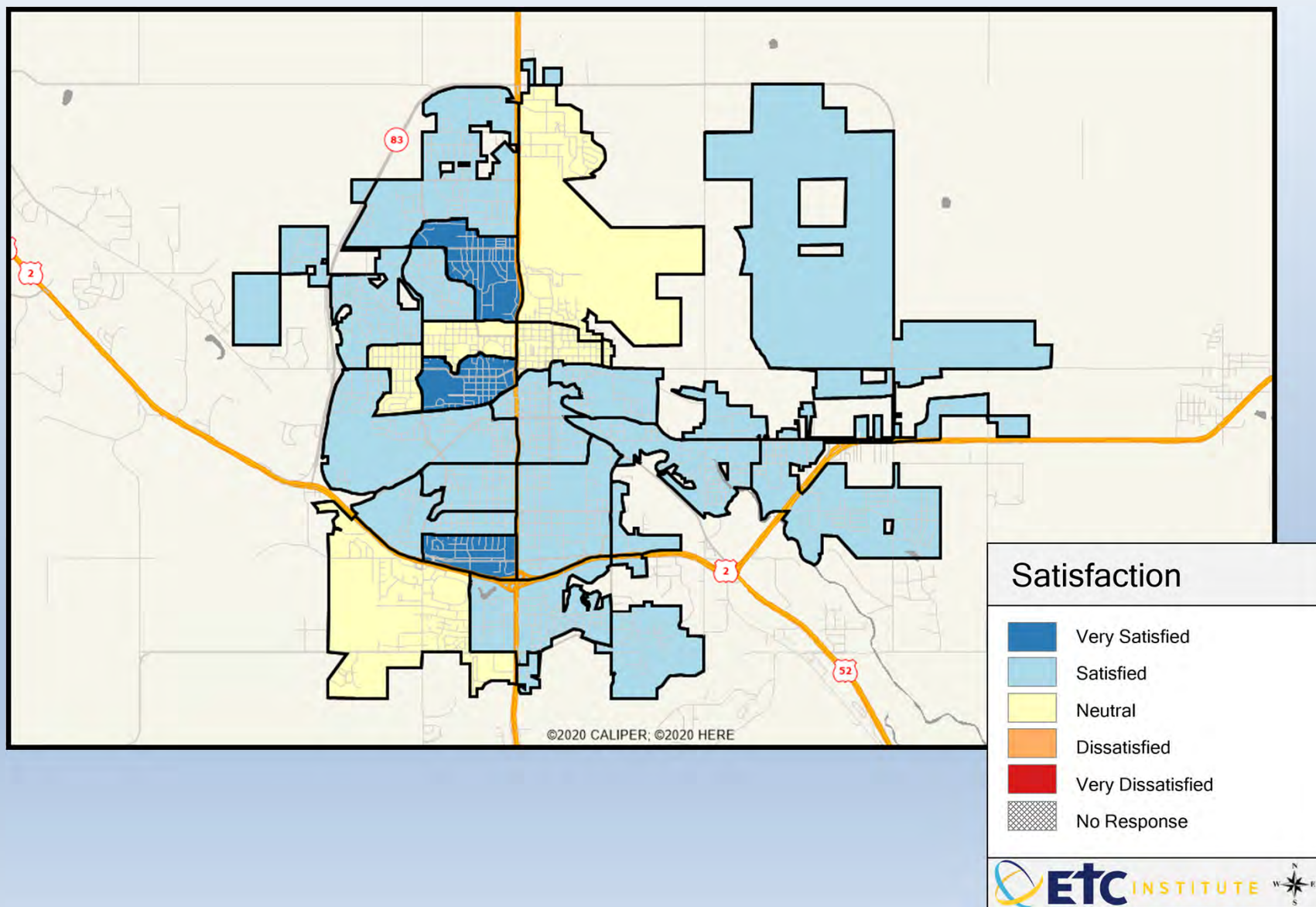# Q28-5. How quickly City personnel respond to requests about curbside recycling

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE

Q28-6. Household hazardous waste disposal service

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE

Q28-7. Overall quality of the city's curbside recycling program

Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2020 CALIPER; ©2020 HERE